

<b>Título:</b>	<b>Corporate Health, Safety and Quality of Life Policy</b>		
<b>Área emitente:</b>	<b>27.Saúde e Segurança</b>	<b>Data:</b>	<b>Apr 14, 2020</b>
<b>Código:</b>	<b>PC.27.0001</b>	<b>Revisão:</b>	<b>0</b>

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## 1 PURPOSE

This Policy describes principles and guidelines for health, safety and quality of life management developed to ensure that all Suzano S.A operations are carried out in safe and healthy environments for employees, service providers and other interested parties.

## 2 REFERENCE DOCUMENTS

- Suzano S.A Human Rights Policy;
- Suzano S.A Diversity and Inclusion Policy;
- Suzano S.A Wood Supply Policy;
- Suzano S.A Code of Conduct;
- ABNT NBR ISO 45001 Health & Safety Management;
- FSC-STD-40-005 Requirements for the Consumption of Controlled Wood FSC®;
- FSC-STD-BRA-01-2014 Plantations;
- FSC-POL-01-004 Association Policy;
- ABNT NBR 14790 Sustainable Forest Management - Chain of Custody - Requirements;
- ABNT NBR 14789 Forest Management - Principles, criteria and indicators for plantations

## 3 WORDS, DEFINITIONS AND ABBREVIATIONS

### 3.1 SSQV

Health, Safety and Quality of Life

### 3.2 psychosocial factors

It describes the psychosocial factors as the aspects that define the subjective interaction between the worker and his work, which interfere in the experience of well-being at work and also in the processes of decompensation in health, whether mental or physical (WHO - World Health Organization)

### 3.3 FSC®

Forest Stewardship Council

### 3.4 CERFLOR

Brazilian Forest Certification Program

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## **4 GUIDELINES**

### **4.1 PRINCIPLES**

We have the health, safety and quality of life of people as values in our operations and we combine the commitment to the development of safe work environments with management and leadership practices based on the following principles:

- Prevent accidents and illnesses at work, protecting the people involved or affected by our operations;
- Promote a healthy work environment, considering physical and psychosocial issues;
- Train the people involved in our operations, providing access to information, instructions and training necessary for the safe performance of their duties;
- Respect all labor, health and safety legislation applicable to our operations;
- Manage health, safety and quality of life processes in a transparent, inclusive, systemic manner, seeking continuous improvement.

### **4.2 WHAT WE DO**

We believe in respect for life and positive involvement of people in the SSQV processes, aiming at building healthy and safe environments, structured in a culture that incorporates operational performance, risk prevention and mutual care.

We translate the principles of this Policy into structured actions that cover all of our activities, ensuring its wide dissemination through the implementation of:

- An occupational health and safety management system, based on internationally recognized standards;
- Risk management practices - SSQV that allow us to anticipate and respond to emergency and crisis situations;
- SSQV committees and forums such as the Internal Accident Prevention Commission (CIPA) and Internal Occupational Accident Prevention Week (SIPAT).

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#### **4.2.1 SSQV MANAGEMENT SYSTEM**

We maintain a systemic management of SSQV processes through the adoption of best practices based on internationally recognized standards, innovative solutions and training of people. This dynamic allows us to act quickly in the prevention of risks, as well as to disseminate a culture of safe behavior in the operations of Suzano S.A.

Our management system allows us to continuously improve the performance of SSQV through critical analysis with the involvement of senior leadership, behavioral programs, internal and external audits, assessment of occurrences and adoption of preventive/corrective measures.

We also have systems for identifying and monitoring compliance with legal requirements and mapping and managing risks, including:

- Activities, products and services;
- Preliminary risk analysis;
- Issuance of work release;
- Survey of hazards and risks.

We monitor the performance of SSQV through qualitative and quantitative indicators, as well as we manage changes in a systemic manner, seeking to maintain risks or potential negative impacts at acceptable levels.

We actively encourage employees and their families to have a better quality of life through initiatives to encourage sports, adopt healthy eating habits, vaccination campaigns, provide support channels and preventive medicine. We maintain programs for the training and continuous development of employees, through internal processes and in partnership with educational institutions.

### **5 RESPONSIBILITIES**

The Health, Safety and Quality of Life Area is responsible for the content development, review, implementation and dissemination of this Policy.

### **6 POLICY APPROVAL**

This Policy is effective for an indefinite period as of the date of its approval by the Executive Board of Suzano S.A.

The Executive Board of Suzano S.A. has exclusive power to change, in any event, this Policy.

**Note1: if necessary, copies of the resolution on the amendment or revision of the Policy may be sent to interested parties.**

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## **7 POLICY BREACH**

Any violation of this Policy must be reported through the confidential Ombudsman channel and be dealt with in accordance with the Suzano S.A.'s Code of Conduct.

- Telephone Brazil: 0800 771 4060
- Telephones from abroad: see specific number on the website
- Email: [ouvidoriaexterna@austernet.com.br](mailto:ouvidoriaexterna@austernet.com.br)
- Website: [www.suzano.com.br](http://www.suzano.com.br), link "Ombudsman"

## **8 FINAL CONSIDERATIONS**

Suzano S.A. also addresses issues related to Health, Safety and Quality of Life in its Corporate Diversity and Inclusion Policies, Wood Supply and Human Rights, all referenced in this document.

## **9 ATTACHMENTS**