Performance Assessment

Suzano recognizes the importance of the performance of its suppliers to the **sustainability** of its business, which is why it incorporated into its management process a methodology for conducting **periodic assessments** that considers the aspects of **technical quality, financial, environment, safety and social.**
Performance Assessment

Critical Suppliers

Are suppliers of items with controlled procurement: inputs, raw materials and services with the potential to cause **significant impacts** on product capacity and quality, the performance of processes, the safety and reliability of equipment, the environment and the health and safety of workers.
Performance Assessment

Critical suppliers in the categories:
- Fixed services
- Forestry and industrial inputs and raw materials

The process is conducted annually.

Requirements

**Technical Quality**
On-time performance, technical qualification, structuring of processes, technical support.

**Safety**
SSO performance, safety dialogue, PPEs.

**Environment**
Operating processes, environmental occurrences and impacts, service of occurrences and black smoke.

**Social**
Social impacts and human rights.

**Risk Level**
Labor, financial and economic information of the companies that provide fixed services.
Performance Assessment

The supplier's performance is assessed by calculating the **Supplier Performance Score (IDF)**. Suppliers with higher IDFs are recognized.

### IDF Results

- **Excellence:** 9 to 10
- **Approved:** 6 to 8
- **Approved with Restrictions:** 3 to 5
- **Rejected:** 0 to 2
Thank you!

Intelligence, Governance & Performance - Supplier Management
Daniela Datrino Camargo
Erick Lopes Cruz
Maria Vitória Calegari Alcântara