

Public Summary of the

Forest Management Plan

Forestry Business Unit Mato Grosso do Sul

1st EDITION | MAY 2020

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Proceedings

Every year Suzano S.A. prepares its Forest Management Plan for the regions where it operates based on data from the previous year and according to results of monitoring and control or significant changes in forestry operations, responsibilities and socioeconomic or environmental conditions.

Sustainability

Formatting and Design Folks Comunicação Conteúdo folks.cc Eucalyptus Forest (Marcio Schimming) Suzano Archive Eco Futuro Casa da Floresta FUNATURA Save Brasil





1. About the



1. About the Summary

In this Public Summary of the Forest Management Plan Suzano S.A. presents information on the Forestry Operations in the region, including responsibilities, available resources and strategies for the adoption of responsible forest management practices aimed at sustainable development.

It is a synthesis of the Forest Management Plan, based on the main forest certifications: **FSC® – Forest Stewardship Council®**, **FSC-STD-BRA-01-2014 V1-1 PT FSC and NBR 14.789:2012 CERFLOR** (Forest Certification). Each system has its own principles and criteria. Within the scope of forest certifications, Suzano S.A.'s Forestry Business Units are licensed under the following codes: FSC-C009927, FSC-C100704, FSC-C110130, FSC-C155943 and FSC-C118283.

In addition to the printed version, the Public Forest Management Plan Summary is emailed to the company's main relations: society, public authorities, neighbors and communities in its areas of operation, as well as employees and vendors.

Have a pleasant reading!

Additional Information, questions, feedback and suggestions that may arise from this reading should be sent to:

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or calling

0800 022 1727



2. About Suzano S.A.

Public Summary of the Forest Management Plan

2. About Suzano S.A.

Suzano S.A. is a Brazilian company resulting from the merger of Suzano Papel e Celulose and Fibria Celulose. We are committed to being a global reference in the sustainable use of renewable resources.

World Leader in the manufacturing of Eucalyptus pulp and one of the main paper manufacturer in Latin America, the company exports to over 80 countries and its products is part of the lives of over 2 billion people. With ten operating plants and the joint operation Veracel, its installed capacity is 10.9 million tons of market pulp and 1.4 million tons of paper per year.

With Eucalyptus planting, the company provides 37 thousand direct and indirect jobs and invests in innovation for over 90 years, replacing fossil-derived materials with renewable materials. The company is granted the highest Corporate Governance levels of B3 in Brazil and New York Stock Exchange (NYSE) in the USA, Stock Markets where its shares are traded.

From supplies to a wide range of industries to everyday life products, we cultivate life with the notebook of the child learning how to read, with the diaper protecting the baby, with the eco-friendly coffee cup, with toilet papers and with the convenience of a sustainable packaging.







We create and share

It's only good for us if its goid for the world

We are a renewable basis company operating mainly in the segment of pulp and paper from Eucalyptus planting to supply companies all over the globe. Our portfolio is wide and diverse.

We invest in innovation that arises from the protagonism of our collaborators, by using renewable raw materials and biotechnology. We use sustainable practices in everything we do, from fluff to lignin, from cellulose to tissue, from A4 sheets to cardboard for packaging.

We operate responsibly based on our expertise in Eucalyptus planting. This means that we always use the best global management practices in cropping - that is how we contribute for the maintenance of fertility and protection against erosion and degradation.





Public Summary of the Forest Management Plan



Business offices

We have business offices abroad in China, USA, Switzerland and Austria and subsidiaries in England and Argentina.





Our organization includes administrative offices in Salvador (state of Bahia) and São Paulo (state of São Paulo), industrial plants and FuturaGene, responsible for the genetic development of forest crops and biofuels, with research laboratories in Israel and China.

We provide products and services from 1.2 million hectares of planted forests and 900 thousand hectares of preserved forest, situated in the states of Bahia, Espirito Santo, Minas Gerais, São Paulo, Mato Grosso do Sul, Maranhão, Tocantins, Para and Piaui.





4. Forest Operation Area



4. Forest Operation Area

Forest assets with certification

Suzano's forest competitiveness ensures its operation in different regions with adequate productivity.

Owned, Leased and Partnership Areas

Business Units	Crop areas (ha)	Conservation (ha)	Infrastructure (ha)	Total (ha)
Aracruz / Mucuri	365,686	250,913	62,452	679,051
Imperatriz	220,460	289,415	14,182	524,057
Limeira / Suzano / Jacareí	234,826	130,736	18,437	383,999
Três Lagoas	314,253	135,728	16,385	466,366
Total	1,135,225	806,792	111,456	2,053,473

Data Dec/2019, without the areas of Teresina, Urbano Santos, Market/Third parties and Sponsorships

Forest areas within the scope of FSC® and CERFLOR Certifications of each Forest Business Unit

	FBU	Certified areas FSC® and PEFC (ha)	
	Aracruz (ES)	215,699	
100	Jacareí, Suzano and Limeira (SP)	349,750	
3	Três Lagoas (MS)	310,623	Contraction of Street in French
+	Mucuri (BA)	355,877	
	Imperatriz (MA)	404,083	and the second s
1 2 -	Total Suzano S.A.	1,636,032	The second second second second second second





5. Forest Certification

Suzano S.A. states its

commitment to conduct its Forest Management system according to the Principles and Criteria set by FSC® Certification and CERFLOR NBR 14.789 Forest Management, aiming to provide long-term business sustainability, continuous improvement of its activities and performance, as well as the adoption of environmentally correct and socially responsible practices.

To this end, the company has incorporated the environmental, social and economic dimensions into its forest management basic guidelines, as following:

- To seek technological innovations and to support research to apply the best forestry techniques in its forest production units.
- To contribute to the development of direct and indirect collaborators.
- To implement the Forest Production Plan based on environmental aspects, such as landscape and microbasins management, monitoring of fauna, maintenance of biodiversity corridors, and compliance with the applicable federal, state and city legislation, as well as international agreements of which Brazil is signatory.
- To contribute to maintenance or improvement of communities surrounding the forest management units through open dialog channels, participative follow-up of social indicators, sharing of relevant information and recreation areas or environmental education.

Timber traceability

Every timber harvested in the eucalyptus crops is traceable (chain of custody), i.e., has guarantee of origin from planting to transportation to the industry, with no risks of being mixed up with non-certified logs.







6. Forest Business Unit Male Gresse de Sul



6. Forestry Business Unit Mate Grosse de Sul

The **Unit Mato Grosso do Sul** operates in nine municipalities (Água Clara, Aparecida do Taboado, Bataguassu, Brasilândia, Inocência, Ribas do Rio Pardo, Santa Rita do Pardo, Selvíria and Três Lagoas) and is recognized for the development of responsible forest management practices.

Plantings are carried out in owned lands, through leasing contracts, or through partnerships with rural producers. With a forest basis of 466,366 hectares, of which, 135,728 hectares are destined to biodiversity conservation (data from Dec.2019), Suzano's forest management aims to combine eucalyptus cropping with the conservation of natural resources, technological innovation and respect to communities. All production is based on renewable planting of eucalyptus, aiming to supply the industrial complex of Tres Lagoas - MS.

All saplings used are produced with cloning technology and use the most advanced genetic basis for the production of forests destined to pulp production. The adopted harvesting process respects the characteristics of the region and uses efficient systems that rely on high-end equipment.

The industrial plant operates within environmental control standards, with technology aimed at monitoring emissions, air and water quality, and the proper disposal of waste.

The FBU-MS encompasses a forest basis of



are destined to conservation.



To ensure success in all phases of the process, the company constantly invests in research, technology, and professional training. Suzano employs a policy of recruiting candidates from the regions where it operates, provided that they meet the requirements for the job and apply on equivalent terms with other candidates. It is also the company's practice to train the workforce involving the communities, in partnership with universities and technical institutions.

Municipality	Area of the Municipality (ha)	Owned (ha)	Leased (ha)	Partnership (ha)	Planting (ha)	Conservation (ha)	Other Uses*	Total occupied area (ha)	Total occupied area (%)
Água Clara	780,921	2,792	16,503	0	19,295	12,838	948	33,081	4.24%
Ap. do Taboado	275,015	46	0	0	46	31	33	110	0.04%
Bataguassu	241,876	0	635	0	635	195	37	866	0.36%
Brasilândia	580,690	19,193	55,922	30,415	105,530	43,055	4,836	153,421	26.42%
Inocência	577,441	0	2,559	0	2,559	1,229	140	3,928	0.68%
Ribas do Rio Pardo	1,730,809	0	30,828	0	30,828	12,607	1,254	44,689	2.58%
Santa Rita do Pardo	614,307	0	9,848	0	9,848	4,532	572	14,952	2.43%
Selvíria	325,833	12,555	9,059	0	21,614	8,698	861	31,172	9.57%
Três Lagoas	1,020,695	18,090	78,756	27,054	123,900	52,543	7,705	184,147	18.04%
Total	6,147,587	52,676	204,109	57,468	314,253	135,728	16,385	466,366	7.59%

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Areas of Operation in the Municipalities

Source: Registry database Dec/2019

Municipalities areas - Source IBGE

(*) Other uses: refers to roads, constructions, high voltage transmission network protective strips, etc.



7. Environmental Aspects





Forest areas and other native phytophysiognomies found in the FBU-MS offer possibilities for the conservation of the local and regional biodiversity.

Soil, Weather and Hydrography

The region has mainly Latosol, Neosol and Argisol. Red Latosols predominate in the region, which is also the most commonly found in the state (from the North-Easternmost region of the state to the South, with a wide strip following Parana River).

Weather is classified as tropical, with dry winter and humid summer. Annual rainfall between 1020 and 1300 mm, concentrated in the summer months, and dry during winter months (from April to October). The unit is located in the Parana River basin. The main water courses are the rivers Verde, Pardo, Sucuriu and Parana, which sets the boundaries between the states of Parana, Sao Paulo and Mato Grosso do Sul. The region also has several streams, creeks and lagoons.

The Unit is Located at the Parana River Jusin



Fauna and Flora

Suzano's FBU-MS farms (Forest Business Unit Mato Grosso do Sul) are inserted into different forest cover mosaics and harbors several phytophysiognomies of the Cerrado biome with some areas of the Atlantic forest and transition areas between the two biomes. In general, our farms have remaining areas capable of contributing with the conservation of several species, particularly those endemic to the biome or threatened.

Characterization of the natural environment inthe areas where Suzano operates is done through surveillance of fauna and flora. In general, these studies aim to identify, randomly or systemically, local species of fauna and flora, allowing the identification of critical species (protected by law), the mapping of endemic, rare or threatened species habitat, and the identification of opportunities of more thorough studies, actions for restoration and improvement of environmental conditions for the fauna.

Due to the proximity to a large number of rivers and stretches of Permanent Preservation Areas (PPA) that crosses the farms, it is possible to spot species that point to a good degree of biodiversity conservation, such as the Ocelot (*Leopardus pardalis*) and the jaguar (*Panthera onca*). Those are predator cats that inhabit well preserved areas that allow the occurrence of species they prey upon, such as the red brocket (*Mazama americana*), the white lipped peccary (*Tayassu pecari*) and the tapir (*Tapirus* terrestris).





8. Socioeconomic Aspects

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8. Socioeconomic Aspects

According to IBGE (Brazilian Institute of Geography and Statistics) (2019), the state of Mato Grosso do Sul has 2.78 million people, with a demographic density of 6.9 inhab/km.

The historical and geographical development of the microregion of Tres Lagoas, located on the east portion of Mato Grosso do Sul (MS) is directly linked to cattle ranching. From 2007 on, this scenario began to change with the introduction of Eucalyptus planting occupying old pastures. According to the Agricultural Census of 2006, extensive cattle ranching is notable in land use patterns in the municipalities where Suzano operates in Mato Grosso do Sul (Água Clara, Aparecida do Taboado, Bataguassu, Brasilândia, Campo Grande, Inocência, Ribas do Rio Pardo, Santa Rita do Pardo, Selvíria and Três Lagoas).

Pastures constitute, in average, 75% of the municipalities areas, followed by Forest, with 18%, plantations, with 5%, and the remaining areas occupied by betterments, lagoons, dams and unusable land for agriculture or cattle ranching.

Archaeological Information

Suzano has conducted several studies to identify the presence of archaeological sites across its area of direct influence. As a result, archaeological remains and sites with ethnographic or historical/heritage interest were located along the Parana River and the Verde River basin.

The remains identified on Suzano's area were registered on IPHAN (National Institute of Historic and Artistic Heritage) as, for instance, the archaeological remains of Pombo River 3 (OM3) and Verde River 20 (VD20). The Verde River 20 remains, for instance, are found at an old area of gravel mining that, given its features, were used as source of materials for the manufacturing of lithic tools by pre-historic hunter-gatherers.







Distribution of Suzano's farms, Conservation units and Management Units of Water Resources

Conservation Units are legally recognized areas, with relevant natural features with the role of securing the representativeness of significant and ecologically viable samples of the different populations, habitats and ecosystems.

The fragments of native vegetation and planted forest have an important role in the set of biodiversity conservation actions both locally and state-wide. The areas operated by Suzano, with the techniques provided to protect fragments and manage commercial crops, have relevant positive effects on the neighboring conservation units because they shelter significant amounts of biodiversity and maintain the functionality of key biological and ecological processes.

Furthermore, understanding where the company's areas are inserted relative to the river basins helps us to plan new implementation areas, and to maintain existing plantings.

There are four Conservation Units in the operation region of FBU-MS:

- 1. Biological Reserve das Capivaras
- 2. Environmental Protection Area Jupiá
- 3. Natural Park do Pombo

4. Private Reserves of Natural Heritage Cisalpina





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9. The Importance of Planted Forests



9. The Importance of **Planted Forests**

What is Forest Management?

Forest Management is the administration of forest resources with the aim of achieving economic and social benefits aligned with the mechanisms for ecosystem support by employing the best practices of Eucalyptus farming. The goal is to reach high productivity in balance with the environment conservation.

Eucalyptus

- Is an exotic species (not native from Brazil), like coffee, corn, soy, sugar cane and several other crops widely cultivated in the country.
- With proper management, water consumption is similar to that of native forests and its roots are kept away from the water table.
- It is harvested in approximately seven years and can be cultivated in low fertility land.
- With proper management, it provides protection for biodiversity as shown by the biodiversity surveillance results in Suzano's areas.
- Of rapid growth, Eucalyptus helps to absorb carbon dioxide from the atmosphere, giving back pure oxygen. The role of Eucalyptus forests is key to humankind efforts to neutralize greenhouse gases, responsible for the Earth's warming.

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Objective

The goal of Suzano's forest management is to supply the industrial Units with Eucalyptus timber, according to the parameters described in the following, either in short or long terms.

- Availability and rational use of areas for the cultivation of Eucalyptus through directives and procedures for the purchase and lease of land.
- Development of new genetic material and monitoring of soil nutritional levels, pests and others, defined in operational routines and specific research projects.
- Standardization, reporting and continuous improvement of procedures related to seedling production, implementation, restoration, forestry practices, construction and conservation of roads, harvesting, and forestry products transportation.
- Outlining of programs concerning the environment, healthcare and safety at work, as well as socioenvironmental aspects, always in compliance with the applicable law.







Compliance with the law

Suzano is always up-to-date with the applicable environmental, labor and tax laws with preliminary surveys carried out by an environmental law consulting firm.

Managed forest resources

To supply the demands of the industry for eucalyptus timber, we rely on crops of the genus *Eucalyptus*, which encompasses more than 600 species that are adapted to many different soil and weather conditions.

Eucalyptus originates from Australia and Indonesia. It was chosen due to its higher potential for timber production for pulp when compared to other forestry species and due to its adaptability to the environmental conditions in Brazil, including soil and weather. Average annual production of plantings is approximately





Technology and Innovation

Suzano has an advanced Technology Center responsible for the development of research on forestry and industry. These activities focus on the continuous improvement of the current operations and the development of technological innovations aiming at the company's sustainability.

Regarding forestry, the Technology Center works mainly on Classical Genetic Improvement, Forest Protection, Forest Management, Ecophysiology and Biotechnology, defining models of planted forest management that support an increase in forest biomass productivity.

Suzano's plantings are mostly formed by hybrids obtained from the crossbreeding of *Eucalyptus grandis* and *Eucalyptus urophylla*.

Those species were selected because they are better adapted to the local soil and weather conditions following several cycles of improvement and research. Currently, the tree is harvested in six years in average, varying from five to seven years. After the first harvest, the area is managed for a new planting or for regrowth.





Partnerships

Suzano conducts studies and surveys conducted in partnership with relevant public and private institutions in Brazil and abroad. All projects and activities seek to meet operational and market demands, legal requirements, new tendencies, technologies and products defined by internal research strategies.

As a result, Suzano has stood out in the development and referrals of new genetic materials, monitoring and recommendation of fertilization and practices of forest management, use of new technologies for forest protection and more sustainable practices of production.



10. Forest Management



Forest Protection

Management

10.Forest

The company continuously monitor for pests, diseases and weed with regular field visits.

The objective is the early detection of pests and weeds, and the assessment of competition level of Eucalyptus with weed. All information gathered are used to help decisions on control and to define the method to be adopted, seeking for the rational use of pesticides.

Suzano also prioritizes the use of biological control agents in occasional pest management, and selection and planting of clones resistant to the main crop diseases, complementing the integrated management.

Forest Inventory

In its first 120 days, the forest is monitored through a Qualitative Inventory that allows inferences to be drawn on the quality and homogeneity of the crops. From the second year on, monitoring of the standing timber stock, and the growth of the planted forest is carried out through a continuous forest inventory that uses sampling techniques to gather data that allow an estimate of the planting volume per hectare and per tree for a given age. This information is used in the decision making process on the best harvest time. It is also important for the proper planning of timber supply to the Industrial Unit.

Planning

Planting and harvesting planning for timber supply comprises short, medium and long term achievements, aiming at the best utilization of natural resources and minimizing occasional socioenvironmental impacts.

Forest planning keeps track of ordering to ensure the industry supply. The proper management of planted forests favors planting productivity and contributes to disease and pest control, biodiversity conservation, and protection of springs and ecosystem services – creating a virtuous cycle.

Development and Operational Excellence

This area is responsible for the development and transfer of mechanization and digitalization technology to forest processes.

Seeks the continuous improvement of forestry activities, harvest and logistics, with particular interest in routine management, quality and productivity of operations, as well as personnel qualification, thus promoting safety, product quality, high productivity, feasible costs for forestry activities and environmental conservation.



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FBU-MS has an installed production capacity of approximately



with final yield of

85%

Seedling Production

The nursery is a kind of "tree baby room". It is the place where Eucalyptus seedlings, young and tender, are planted and nursed until reaching the adequate size to be planted in a forest.

The seedling development takes 90 to 120 days. To ensure excellent quality of the seedlings, the spacing between them is increased after 60 days, since they tend to grow healthier when planted apart from each other.

Planting

The main activities related to trees planting are: pre-planting mechanized chemical cleaning, mechanized soil tillage, mechanized fertilization, planting, mechanized and semi-mechanized irrigation, and replanting.

Planting can be carried out in reform areas (where an Eucalyptus planting already exists), or in implantation areas (where there is no Eucalyptus planting). Suzano only implants forest in areas not covered by native forests.

Soil is prepared using minimum tillage, which consists in preparing strips of soil in the planting line. About 70% of the land remains undisturbed, which favors the maintenance of soil characteristics, avoiding erosion and loss of organic matter.





In 2019, the annual harvest volume was

8,615,886 m³

Forest Maintenance

This stage consists in a set of activities carried out between planting and harvest (5 to 7 years) to ensure growth and productivity.

The main activities are: manual or mechanical mowing, chemical or mechanical weeding, fertilizing, sprouting reduction, control of ants, and prevention of forest fire.

Harvest

As soon as the forest reaches its ideal point, timbers are harvested to supply the industrial plant. Harvest encompasses all the processes from tree harvest to the disposition of logs (cutting, forwarding, stacking and fueling), up to the point where they can be transported by trucks or any other transportation mode.

During harvest, eucalyptus trees are cut toward the center of the plot, avoiding any possible damage to the native forest.

Trucks equipped with telemetry

Our fleet is equipped with telemetry to monitor operations, distribution and positioning of the trucks on roads and farms, to control loading and unloading, and to support our partners on the management of operation safety, such as monitoring the drivers working hours and detecting occasional violations of speed limits.

With this system in place, Suzano strengthens the culture of daily routine management along with partner companies in logistics, thus maximizing personnel safety standards and operational efficiency based on reliable data.

Timber Transportation

Forest Logistics main responsibility is to transport timber from the forest areas to the Industrial Units. The harvested timbers are transported according to the Annual Transportation Planning.

Based on this plan, we define shipments, routes, and transport modal, considering all requirements established on the operational procedures. This unit has the six trailer-trucks, an innovation implemented in 2019.

The routes for timber transportation are defined in agreement with Suzano's Sustainability sector in order to minimize the possible impacts of forestry activities on the neighboring communities.

The annual volume of timber transported to the industry in 2019 was







Road Networks -Roads

The road network in the forest area comprises municipal and state roads, arterial, collectors and firebreaks, whose maintenance is defined according to the company's internal criteria to secure forestry operations and avoid erosive processes in the conservation areas.

- "Works of art" are built to store rain water, such as containment boxes, and to avoid erosion on the roads.
- Existing roads are repaired and new roads can be opened to improve operation quality and safety.
- Firebreaks are kept to secure the access of fire brigade teams.

Moistening of Roads

To keep the road wet, the company uses a tank truck. The goal is to reduce dust around communities and settlements caused by the traffic of trucks that transport timber to the company.

itudu Juitty

Rzana respecta find talyes its professionals.

Therefore, health and safety are the company's permanent commitment. Suzano maintains a set of rules that guides its employees and the carriers' employees into safer driving habits, protecting everyone's lives.



Forest Integrity

Suzano's professionals focus largely on prevention and control of wildfires.

That is why the company provides continuous training to its brigade teams that are not only apt to monitor, but also act as support to fight fire in neighboring farms.

Suzano invests in awareness raising, sharing informative folders that address the dangers of wildfires.

We rely on trained fire brigade teams, trucks and surveillance towers available to respond to any possible fire outbreaks. The program Live Forest aims to raise awareness among collaborators (employees and suppliers), partners and surrounding communities about the impacts and dangers of fire, how to avoid it and how to act when a fire outbreak is spotted.

Our planted forests and native forest areas are systemically surveyed and any event, whether fire, littering, trespassing, blocking of watercourses, among others, are monitored and documented.

FBU-MS has an Electronic Fire Detection System that comprises surveillance towers with 3600 view distributed across the company's areas and operated from a monitoring center. This system provides over 95% coverage of the forest, including planted and conservation areas.

> Live Forest Program

raises awareness among collaborators and community on the impacts and dangers of fire





11. Environmental Management

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11.Environmental Management

High Conservation Value Areas

Every forest has values or environmental and social functions beyond its productive value, such as fauna and flora and their habitats, protection of water resources, among others.

When the values are considered extraordinary, the forest can be classified as High Conservation Value (HCV Resource Network, 2007), and are targeted by Suzano's management to maintain or improve its attributes.

The company has used as a reference the General Guide for Identification of High Conservation Value, edited in 2018, to define the features criteria.

Value	Definition
HCV 1	Diversity of species
HCV 2	Ecosystems and mosaics on the landscape scale
HCV 3	Ecosystems and Habitats
HCV 4	Critical environmental services
HCV 5	Communities needs
HCV 6	Cultural values

Consultation of Stakeholders

Suzano has consulted its stakeholders in order to develop management regimes for the maintenance and efficacy review of HCVs, according to the criteria for their identification.

During the preparation of the diagnosis, Suzano consulted researchers and specialists on their areas of expertise to ensure safe decisions were taken concerning the proper identification and management of HCVs.

> This survey has identified four forest fragments as HCVs, where species of fauna and flora are found in significant number, diversity and relevance for conservation.



Measures of Protection and Monitoring Actions in the HCVs

Area/ Location	Area (ha)	HCV (attribute)	Main threats	Some measures of protection	Some monitoring actions
Barra do Moeda	2,066	1 and 2	 Operational Damage Wildfires Illegal activities (hunting and capture of animals, plant species exploration) Disturbance of fauna during harvest Roadkills Deforestation Isolation due to fragmentation Invasive species Loss of rare or endangered species 	 Microplanning of Forest Operations Socioenvironmental Recommendations Environmental Training of employees and community Emergency Control Program and Fire fighting Asset surveillance, Mosaic Planting Integrated System for Forest Protection Environmental restoration 	 Monitoring prior to and after Operation Registry database update Monitoring of fauna and flora Monitoring of Socioenvironmental events Annual reports of HCVs Critical analysis Mosaic harvest
Rio Verde A	1,568	2	 Wildfires Illegal activities (hunting and capture of animals, plant species exploration) Deforestation Isolation due to fragmentation Invasive species 	 Microplanning of Forest Operations Socioenvironmental Recommendations Environmental Training of employees and community Emergency Control Program and Fire fighting Asset surveillance Mosaic Planting Integrated System for Forest Protection Environmental restoration 	 Monitoring prior to and after Operation Registry database update Monitoring of fauna and flora Monitoring of Socioenvironmental events Annual reports of HCVs Critical analysis Mosaic harvest
Matão	1,235	1	 Operational Damage Wildfires Illegal activities (hunting and capture of animals, plant species exploration) Disturbance of fauna during harvest Roadkills Deforestation Isolation due to fragmentation Invasive species Loss of rare or endangered species 	 Microplanning of Forest Operations Socioenvironmental Recommendations Environmental Training of employees and community Emergency Control Program and Fire fighting Asset surveillance Mosaic Planting Integrated System for Forest Protection Environmental restoration 	 Monitoring prior to and after Operation Registry database update Monitoring of fauna and flora Monitoring of Socioenvironmental events Annual reports of HCVs Critical analysis Mosaic harvest



Area/ Location	Area (ha)	HCV (attribute)	Main threats	Some measures of protection	Some monitoring actions
Matão (São Judas Tadeu Chapel)	-	6	Deterioration of the building	 Building maintenance, Asset surveillance, Integrated System for Forest Protection 	 Monitoring of Socioenvironmental events Annual reports of HCVs Critical analysis
Abasto	2,181	1	 Operational damage Wildfires Illegal activities (hunting and capture of animals, plant species exploration) Disturbance of fauna during harvest Roadkills Deforestation Isolation due to fragmentation Invasive species Loss of rare or endangered species 	 Microplanning of Forest Operations Socioenvironmental Recommendations Environmental Training of employees and community Emergency Control Program and Fire fighting Asset surveillance Mosaic Planting Integrated System for Forest Protection Environmental restoration 	 Monitoring prior to and after Operation Registry database update Monitoring of fauna and flora Monitoring of Socioenvironmental events Annual reports of HCVs Critical analysis Mosaic harvest
Total	7,050				



Biodiversity management

Suzano understands Biodiversity Monitoring as the supervision of development and changes in the landscapes and components and parameters of fauna and flora, aiming to assess the effects of forest management on the environment.

Fauna and Flora

The primary data consist of information gathered in previous monitoring that complement the primary data gathered in the field in Suzano's areas.

The Biodiversity Monitoring Program encompasses nine farms in the FBU-MS (Abasto, Barra do Moeda, Brasileira, Duas Maria, Formosa, Matão, Rio Verde A, Vista Alegre and Campo Limpo).

Species recorded up to the last monitoring



Birds







Reptiles







Suzano

Plants

Amphibian

Birds accounted for 374 species appearing in the FBU. The last monitoring added 2 new species to this number. The database comprises 1196 species of fauna and flora.

With the survey of fauna and flora in the company's areas, it is possible to establish indicators of environmental status. Monitoring includes surveying, demarcation, restoration, and conservation of the areas, allowing continuous learning based on the improvement of environmental management techniques, thus contributing with the local biodiversity conservation.

The last monitoring of large and medium size mammals has recorded 22 species. Regarding number of species, the most representative phytophysiognomy was native forest fragments, with 76% of all species recorded during sampling and 24% in the planted forest.

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The chart below show the species recorded in our monitoring, organized according to the level of risk of extinction in the IUCN Red List and the National List (IBAMA).

	Crit Endar	ically ngered ¹	Threa	tened²	Vulne	erable ³	Near Th	reatened ⁴	Тс	tal
Class	IUCN	IBAMA	IUCN	IBAMA	IUCN	IBAMA	IUCN	IBAMA	IUCN	IBAMA
Plants	2		2	1	9	2	1	6	14	9
Mammals			1	2	7	15	5	2	13	19
Birds			1	2	3	3	6	7	10	12
Reptiles					2				2	0
Arthropods			1	1					1	1
Fish								1		
Total	2	0	5	6	21	20	12	16	40	42

IUCN Nomenclature: ¹Critically Endangered (CE); ²Endangered (EN); ³Vulnerable (VU); 4Near Threatened (NT)



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Monitoring of water resources

Suzano evaluates the effects of its plantings on the quality and quantity of water resources through a representative monitoring network according to the scale and intensity of the plantings.

One of the mechanisms applied to preserve water resources is based on natural control, developed through evolutionary processes of the landscape. One example is the well-known relationship between forest coverage and water resources. These actions are primarily taken in Permanent Preservation Areas aiming to meet the legislation and constraints posed by the forest operation permits.

Six microbasins are continuously monitored. They represent the different regions of operation of FBU-MS. Water quality and flow data show that eucalyptus planting cannot be correlated with negative environmental impacts.

Microbasins	Area (ha)
Matão	1,307
Duas Marias	2,626
Granada	2,391
Vista Alegre	1,567
São Marcos	737
Antares	463
Total	9,091

Location of microbasins (MS)





Environmental aspects and impacts of forest management

Suzano is committed to adopting the best environmental practices to innovate in promoting a sustainable development.

Focusing on process sustainability, the company uses managerial instruments and tools that provide better environmental quality in its forestry activities. Managing environmental aspects and impacts, the FBU defines methodologies for the identification, assessment and control of environmental aspects and impacts (of its services, activities and products), seeking to minimize all possible adverse impacts and strengthen the beneficial ones. Environmental aspects and impacts of forestry processes are identified and assessed considering:

- The new laws that apply to the business.
- Compliance with the current law.
- Regulatory marks.
- Obligations resulting from agreements and voluntary certifications
- Change management for new products, services, activities and equipment.

Once identified the environmental aspects and impacts, mitigation, control and monitoring actions are established.

Examples of environmental aspects and impacts of forest management

Type of impact	Adverse	Adverse	Beneficial	Beneficial
Environmental Aspect	Water consumption	Fire	CO ₂ Capture (GGE - Greenhouse gas emission)	Improvement of ecological processes
Environmental impact	Temporary variation of amount of water	Soil depletion and reduction in biodiversity	Minimization of climate changes	Conservation of Biodiversity
Control measure	 Physical control: water meter and irrigation controller. Limits of water use rights. 	Control systems (brigades with trained teams, tank trucks and equipment).	CO ₂ sequestration by the forest production areas and conservation areas as informed in the Greenhouse Gas Inventory	 Monitoring of restored areas. Biodiversity management.



Ecological Restoration

The Ecological Restoration Program aims to restore the ecological processes that are responsible for a sustainable functional forest.

These actions are primarily taken in Permanent Preservation Areas aiming to meet the legislation.

In 2019, the Ecological Restoration Program of FBU-MS reached its annual goal, restoring 110 hectares by conducting natural regeneration and passive restoration. The restoration actions took place in three municipalities where Suzano operates: Água Clara, Brasilândia and Três Lagoas. Integrated management at the landscape scale is one of the program's principles, and contributes with an increase in biodiversity and creation of several environmental services in its area of operation using the following restoration methods: planting of native species seedlings from the Atlantic forest, implementation of natural regeneration, invasive species control, and isolation of protected areas with passive restoration.

The ideal technique is defined according to the environmental conditions of the area to be restored, as well as its historical regeneration potential, and degradation factors.

Ecological Restoration in numbers

	2017	2018	2019
Goal (ha)	74	168	110
Implanted (ha)	93	168	110

	2012-2019	2019
Restoration / Implantation (ha)	2,318.95	110
Restoration in PPAs along watercourses	272.07	110
Number of municipalities	4	3

In 2019, the FBU-MS has started the restoration of with native forest species





Solid waste management

Suzano's Solid Waste Management procedure adopts practices to classify, separate, store, collect, transport, and dispose of waste produced in forestry operations and activities, aiming to:

- Reduce waste production;
- Reuse of residues, optimizing its use before disposal;
- Recycle residues;
- Adequately process waste;
- Ensure the proper disposal.

Waste management in the forest areas is performed according to the effective legislation. Waste is forwarded according to its classification to recipients that undergo a rigid process of evaluation and approval. Class I waste (Hazardous) might be sent for co-processing, recycling and licensed Class I landfills. Class II waste (non-Hazardous) are sent for recycling or licensed landfills, depending on its physical characteristics.

Packages of pesticides used in forestry operations are sent to licensed Empty Crop Protection Packages Receiving Units for reverse logistics.

Waste management steps

Waste recipients go through evaluation and



Sorting



Temporary storage



Final Disposal

- Recycling
- Reuse
- Reverse logistics
- Co-processing
- Licensed landfill

Transportation



Environmental Education

The Environmental Training Program disseminates information and environmental practices to raise awareness among its participants about sustainable attitudes and behavior capable of transforming the socioenvironmental reality.

To reach both the internal and external audiences, this Program was divided in three different projects in line with the reality of each target audience. The Internal Environmental Training Program has impacted over 4000 collaborators through 233 trainings. The trainings addressed issues such as waste sorting, management of environmental aspects and impacts, conservation of water resources, protection of fauna and flora, good environmental practices during operations, and conservation of air and soil.

The External Environmental Training Program has impacted 1,000 4th grade students of public schools, addressing socioenvironmental issues and sustainability in the context of the local community and school.

> Over 4,000 collaborators and 900 students were impacted with





12. Acknowledgement Of and Respect for



12. Acknowledgement Of and Respect for **Professionals**

Safety, Health and Quality of Life

The valuation of, and respect for, professionals are Suzano's commitment. Safety and health management is one of Suzano's priorities. The company encourages all individuals to take responsibility for safety and spares no resources to further reduce the rate of accidents.

The Occupational Health and Safety Management program provides guidance on the registration of events in and outside the company, providing the Safety Department with the elements required for the development of awareness campaigns that extrapolate the management boundaries and contributes significantly to the quality of life of employees, their families and the communities surrounding Suzano's areas of operation.

Checking and ensuring work safety and health conditions, as well as the use of safety devices, are also covered by the collective agreement signed with the employees' representative entities. All events related to the employees health and safety are registered and monitored based on a corporative standard for the communication of accidents, incidents and occupational disease. Programs developed by Suzano to ensure safety at work involve the preparation of documents that seek to identify the risks associated with operations, such as the Environmental Risk Prevention Program (PPRA), Preliminary Risk Analysis (APR), Work Risk Observation (OPA), Safety in the Area, and work permits.

All activities are checked and monitored for belowstandard conditions and practices (*Fique Alerta* / GID) and approached by programs as the Program for Medical Control of Occupational Health (PCMSO). The system is composed of different groups and committees that help monitoring and provide guidance on safety and health conditions. The initiatives aim to establish and maintain a responsible and transparent relationship with all employees in order to adopt the best existing practices in the industrial, forestry and administrative units. This process helps to build Suzano's reputation among its key relationship public and seeks to explore synergies and to better employ our professionals talents.

Safety performance of FBU-MS forestry operations

Safety indicators	2015	2016	2017	2018	2019
Rate of events with lost work days	0.48	0.34	0.53	0.42	0.29
Rate of events with and without lost work days	3.84	2.57	2.54	3.28	2.42
Severity rate	5	76	54	62	22
Occupational Safety Management Index	94	91	99	84	95





Workforce Qualification

The company contributes to the generation of local jobs by improving the economic activities in the region of operation.

Our collaborators and vendors are offered personal and professional development opportunities. All collaborators take part in training activities that address not only technical aspects of the operation, but also subjects such as ethics and human rights. The welfare of every employee and level of satisfaction with the company are also closely monitored through organizational surveys. The company conducts a structured process of integration of new employees and permanent vendors that aims to facilitate their adaptation into the work environment, the organizational culture, concepts and drivers, environmental conservation, code of conduct, the management system and stakeholders relationship.

Suzano has a benefits policy aligned to the good practices of the market and to its employees' expectancies. The benefits granted represent a significant value for the company and its employees, and are managed in order to ensure the best quality level and provide comfort and satisfaction.

Job creation at the FBU-MS

Total	3,940
Vendors*	2,582
Own*	1,358

*Data from December - 2019









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13. Social Management

Suzano prioritizes a clear and straightforward work toward social aspects directly or indirectly affected by its forest management activities.

With this end, the company considers a set of specific actions aimed at the different audiences influenced by its activities.

> Craftsmanship from Ofayé Village, Brasilândia (MS

> > Public Summary of the Forest Management Plan

Stakeholders Relationship Management

Suzano's relationship strategy is to ensure social and business legitimacy through the long-term strengthening of its interaction with neighboring communities and the integration of its interests into forestry business management.

Suzano's relationship with communities surrounding its operations follows the following approach:



1. Priorization Matrix

Process of characterization of the area where Suzano is present to guide the activities with social impact to be adopted in each case. This study provides an assertive guidance for social investment and other actions for local engagement.



2. Engagement

Structured, inclusive and continued relationship, where the company plays the role of a partner toward the local development.

Takes place on the communities most impacted by Suzano's operation. In rural communities, engagement is promoted by the Rural and Territorial Development Program (PDRT), Beehives Program, among others.



3. Operational Dialog

Channel for direct communication through which the company informs the residents of neighboring communities about the forestry operations scheduled in that region according to an annual planning of activities, and discusses impacts and mitigation actions.

This process also integrates annual visits to ensure a continuous relationship with the neighboring communities.





Management of social impacts

Suzano understands "social impacts in the communities" as any changes (harmful or beneficial) caused entirely or partially by its forestry operations within three kilometers radius of its properties or areas leased for eucalyptus production.

The management of social impacts model seeks to eliminate, reduce or compensate the negative impacts through management practices, socioenvironmental investment, and continuous control and mitigation actions. Despite all measures taken to prevent and mitigate adverse impacts, unpredictable losses and damages can still occur, directly affecting the communities resources or livelihood. In this case, these losses and damages are compensated and mitigated, in common agreement and according to the particularities of each case, in a fair and balanced way.

In the following, examples of adverse social impacts from forestry management and the corresponding mitigation and prevention measures are presented. For conflict resolution, disputes and compensations involving rights of use, possession and control of the land, the company has defined directives that prioritize a friendly and fair solution for the parts.

Social Impacts	Control					
	 Investments in forest technology to increase productivity (reducing the need for new acquisitions of land) 					
Modification of the local land-	Guidelines for land occupation					
ownership structure	• Guideline for expansion with 100% of leases.					
	Guidelines for land conflict resolution					
	• Relationship management					
	Traditional communities mapping					
Disorganization of the local	Respect to places of traditional community use					
communities way of life	Environmental Awareness Program					
	Guidelines for land occupation					
	PDRT – Rural and Territorial Development Program					
Change of landscape (visual) and	Operational Dialog					
loss of reference	• Harvest in mosaic					
	 Investments in forest technology to increase productivity (reducing the need for new acquisitions of land) 					
Land valuation	Guidelines for land occupation					
	• Guideline for expansion with 100% of leases.					
	• Operational Dialog					
Change in historic heritage	Guidelines for land occupation					
	Socioenvironmental planning (micro planning)					
	Guidelines for land occupation					
	\cdot Minimum distance between plantings and districts and public use equipment					
Isolation of properties and communities	\cdot Retreat of plantings where the minimum distance has not been met					
	Provision of areas to Community Associations					
	PDRT – Rural and Territorial Development Program					

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Examples of adverse social impacts and controls



Analysis and monitoring of stakeholders relationship processes

All the demands concerning forestry operations, identified in the engagement processes, operational dialogs and participative agenda are critically assessed and validated by the operational areas to review the social impact matrix and improve Suzano's forest management.

Effectiveness of the socioenvironmental impacts mitigation actions

Area	Category	Name of Monitoring	Indicator	Results 2019
		Investment in the	Socioenvironmental investments (R\$)	11,032,215
Social	Impacts on the Communities	Community	Share of donations to socioenvironmental investments (%)	2
		(GRIEC1)	Number of rural communities in PDRT	4
		Operational dialog and Participative	Rate of fulfillment of the annual dialog program (%)	100
			Rate of fulfillment of operational demands (%)	95
		agenda	Rate of effectiveness of mitigation actions	2.9 (Good)
		Complaints about damage caused by management Average time to address a complaint	Number of complaints received	40
			Average time to address a complaint	35
		Image Survey	Suzano's favorability in the communities (%)	71

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Beehives Project -Tres Lagoas (MS)



Socioenvironmental investment

Socioenvironmental investment is the voluntary transference of private resources in a planned, monitored and systematic way to social, environmental and cultural projects of public interest that contributes to the development of the communities where Suzano operates. Such investments are segmented into four types of interventions:

Partnership

Short-term one-off support, with social purpose, that require a counterpart from the applicant. Are related to operations, expertise and products from Suzano's business.

Donation

Very short-term one-off support to meet stakeholders demands aiming to strengthen institutional relationships.

Sponsorship

Granting of resources, whether financial, material and/or services provided by Suzano to enable certain activity or event. Is considered a communication tool.

Project

Social investments planned and developed within the scope of a certain program, with well-defined purpose and duration (objectives, goals, deadlines, process indicators, results and impacts).





Social Programs and Projects

Projects	Strategic axes	Municipality	Objective	Target audience	Beneficiary	Implementer	Source of the resource
Operational Dialog	Communication with stakeholders	Aparecida do Taboado, Tres Lagoas, Agua Clara, Selviria, Ribas do Rio Pardo, Santa Rita do Pardo	To strengthen the relationship with communities, neighbors, local leaderships, and public authorities by informing about forest operations scheduled on the surroundings, allowing the identification and discussion of potentially positive and negative impacts of such operations.	Neighbors/ communities	1,145	Simbiose Consultoria	Suzano
Mobiliza Jovem	Culture	Água Clara	To provide the experience of making a public presentation to the children and adolescents that are part of the Martial Band.	Children and young adults from 4 to 21 years old	90	Associação da Guarda Mirim and Banda Marcial Cristo Rei	Suzano
Beehives Program	Local development	Agua Clara, Tres Lagoas, Santa Rita do Pardo, Selviria, Brasilandia	Contribute to the development of beekeeping activities in the forest units of Suzano by implanting new technologies in partnership with beekeepers.	Beekeepers, farmers	170	Arkhé e Zapatta Consultores	Suzano
Veterinarian Technology Innovation	Local development	Selviria	To promote, in partnership with farmers participating of the PDRT, the improvement of dairy production and quality, the application of technologies to reduce calving interval, increase calves production and standardize the production of milk.	Family farm settlements; Neighbors of the forest basis; Small farmers	240	SEBRAE	Suzano / SEBRAE
Music integration	Culture	Selviria	To provide access to culture through music and dancesons.	Students of the municipal schools of Selviria	70	Associação Cultural Santa Maria	Suzano
Ofayé Craftsmanship Project	Culture	Brasilandia	To revitalize culture by means of the ethnical knowledge of the Ofayé people and to contribute to the building of a cultural identity through craftsmanship and paintings.	Indigenous community	20	LT Consultoria	Suzano
Ofayé Sustainable Program	Subsistence agriculture	Brasilandia	To provide subsistence agriculture actions that allow the native people to restore their basic survival conditions within the tribe with sustainable crops.	Indigenous community	30	Simbiose Consultoria	Suzano
PDRT - Rural and Territorial Development Program	Local Development	Tres Lagoas, Brasilandia, Selviria, Santa Rita do Pardo	To contribute to the rural territorial development in an integrated and shared way with the neighboring rural communities, by boosting and diversifying the rural economy, creating socially admired results. To promote local development by strengthening community associations and their networks, focusing on their productive chains.	Family farm settlements; Neighbors of the forest basis; Small farmers	1,065	Simbiose	Suzano
			(55)		Public Summ	ary of the Forest Ma	anagement Plan

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Projects	Strategic axes	Municipality	Objective	Target audience	Beneficiary	Implementer	Source of the resource
Communal Study Space	Education	Brasilandia	To maintain, complement and improve the actions promoted by the Communal Study Space by providing qualification to public school teachers and workshops to children of the rural area, promoting the critical thinking, improvement and practice of creative languages, using arts, literature and audiovisual tools. To encourage the acquisition of knowledge and to democratize access to information, art and technology.	Families, neighbors of the forest basis and small farmers	75 positions for teachers and 45 children	Fundação AH	Suzano
Selective Waste Collection ASSOBRA	Job and income generation	Brasilandia	To improve waste collection in the municipality, help strengthening ASSOBRA and empowering collectors and families by means of income generation and provision of knowledge, thus offering quality service to the community.	Environmental agents	14	Mundo Melhor	Suzano
Judô Cidadão	Sports	Tres Lagoas	This project provides the learning and practice of respect, seeking to prepare citizens to behave better socially and to create conditions and opportunities for all children and adolescents in social vulnerability to fully develop their potential through judo.	Children and young adults from 4 to 21 years old	100	Associação Treslagoense de Judô	Suzano
Social Integration (Agente do Bem)	Qualification and citizenship	Tres Lagoas	To educate our stakeholders to protect children and adolescents' rights.	Neighbors, teachers, suppliers, associations	10,137	Arkhé	Business Unit
Partnership for the Valorization of Education	Education	Aparecida do Taboado	To improve the quality of primary education in public schools by ensuring the right to learn to all children and adolescents. To improve the municipality's IDEB (Basic Education Development Index). To secure the right to learn to all people.	Students of the municipal schools	9,596	Cenpec	Suzano/ Instituto Votorantim
Qualification of Organizations	Social entrepreneurship	Tres Lagoas	To provide qualification to the organizations supported by the company's projects/programs to promote their development and improve their ability to submit projects to other fundraising sources.	Associations, Foundations and communities	50	Pratika	Suzano
Fishery warehouse of Jupiá - Program Nets	Promotion of production chains	Tres Lagoas	To provide proper infrastructure, machinery, equipment, raw- material and supplies, support the application for Operation License, and apply the marketing plan and hire consultants for the implementation of the Fishery Warehouse of Jupiá.	Fishermen's village Z3	35	Simbiose/ Business Unit	Business Unit
Laticínio do Arapuá - Program Nets	Promotion of production chains	Tres Lagoas	To build a miniature dairy farm with infrastructure, machinery and equipment, environmental licenses, and provide consultancy to initiate the management of the Cooperative of Dairy producers of Arapuá.	Rural Center of Arapuá	25	Simbiose/ Business Unit	Business Unit

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Performance and key indicators of forest management

Aspect	Resp. process	Monitoring	Indicators	Unit	Goal 2019	Reality 2019	Critical analysis	Systems/ database	Frequency	
Environmental	Forestry	Forestry	Forestry Forestry controls	Ant bait consumption	Kg/ha	4.5	7.5	Dose used was larger than expected due to large infestation of leafcutter ants	Budget and report of activities conducted in 2019 (SGF as reference). Ant control from initial to pre-cut (manual and mech)	Monthly
					Herbicide (glyphosate) consumption	Kg/ha	2.5	2.3	Consumption in line with the amount expected	Budget and report of activities conducted in 2019 (SGF as reference). Cleaning and weeding after
	Technology and innovation	Climate	Weather and climate monitoring	%	NA	100	100% of the meteorological stations network in unit MS are currently being repaired. This unit has 23 stations.	Zenith System	Data collection (rainfall, temperature, relative humidity, wind velocity and solar radiation): hourly; maintenance: monthly	
Social	SSQV	Accidents involving tipping over of trucks	Rate of complete tipping-overs (tractor plus trailer)/ traveled km	Num	0.5	0.21	Results within the expected. Safety blitz, inspections and campaigns to raise awareness to traffic safety	Internal control SSQV Portal	Monthly	
		Monitoring of the management of internal management system of events and deviations (Fique Alerta)	Ending of deviations n (%)	%	85	90	Goal met		Weekly	
		Program Safety in the Area: promotion of focused field safety dialogs, promoting the safe behavior in the field when operating	Degree of perception of the level of knowledge of the safety management integrated system (%)	%	90	100	Goal met		Monthly	

	Aspect	Resp. process	Monitoring	Indicators	Unit	Goal 2019	Reality 2019	Critical analysis	Systems/ database	Frequency
Social			Non-authorized events in the forest management areas	Number of events	Num	NA	756	Animal trespassing, illegal hunting and fishing, dumping of vehicles. Daily monitoring and control with surveillance teams	SGF	Daily
	Social	Corporate Intelligence	Monitoring and tracking of wood theft events with a specialized team	Volume of stolen commercial wood (m3)	M3	Zero	Zero	This type of event has not been reported. Daily monitoring and control with surveillance teams	SGF Daily	Daily
			Monitoring and tracking of wood theft events with a specialized team	Number of stolen native timbers	Num	NA	1	This type of event is rare. Daily monitoring and control with surveillance teams	SGF	Daily
_	Economic	Harvest	Production	Volume of own wood harvest	m3	9,527,621.82	8,615,886.09	Reduction in harvest volume due to impacts of IPB26	SAP	

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Public Summary of the Forest Management Plan



14. Communication with



14.Communication with **Stakeholders**

Suzano is constantly in contact with its employees and with the several segments of society, keeping them up to date on its activities, and always keeping things clear, transparent and straightforward.

Among the most commonly used communication media are:

Internal audience

SuzanoNet, Printed and Digital newsletters, walls, Forest Radio (including an app for mobile access), Corporate TV, Educational guides.

External audiences

Relationship with the Press, Website, Social Media, Visitation programs, Annual reports, Management Plan Summary and printed media Jornaleco and Ecosciente. In addition to these, the company has other communication channels.

Communication with specific audiences

Suzano Answers

0800 022 1727 or suzanoresponde@suzano.com.br

If you have any questions, suggestions for improvement, or complaints, please contact us. It is toll-free!

Social Networks

- Facebook www.facebook.com/suzanoempresa/
- Instagram www.instagram.com/suzano_oficial/
- ▶ Youtube www.youtube.com/user/Suzanovideos
- In LinkedIn www.linkedin.com/company/suzano/



Ombudsman Suzano

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