

YOUR FIXED PHONE AND BROADBAND TOGETHER

Everything you need to know
about Telstra BizEssentials®



IT'S HOW
WE CONNECT



THE SIMPLE, SINGLE ANSWER FOR YOUR FIXED PHONE AND BROADBAND

You're busy running a business, so you don't need to be running separate phone and internet services as well. That's why we've brought them together for you.

LET'S BEGIN WITH YOUR PHONE AND INTERNET USAGE

How do you like to get in touch?

01

We mostly make local calls and basically use the internet for paying bills and email.

02

We're everyday communicators – making the most of our phones, email and internet to get the job done.

03

We call who we want when we want, use a lot of email and treat the web like our window on the world.



BizEssentials
Basic 100GB Plan

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BizEssentials
Everyday 300GB Plan

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BizEssentials
Max 1000GB Plan

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01 TELSTRA BIZESSENTIALS BASIC 100GB PLAN

This is the plan for you if:

- you mostly make local phone calls
- you use email a bit, but not constantly
- you really only use the internet for looking up information, paying bills, etc
- you don't make many calls to mobiles or long-distance numbers.

BizEssentials Basic 100GB Plan

\$80/mth

24 month min. cost \$1,979
(inc. \$59 activation fee)

Fixed phone

- 1 Fixed Phone (PSTN) Service
- Included Local calls

Free on account calls

Free On Account calls means you don't pay for calls between mobiles and fixed phone services in Australia on the same account as your BizEssentials plan.

That includes:

- mobile-to-mobile
- fixed-to-fixed
- fixed-to-mobile
- mobile-to-fixed calls.

To help your team be free to talk as much as they need to (calls to/from mobiles while roaming overseas are excluded).

Voice calling services

- Free standard MessageBank®
- Free Calling Number Display

Fixed broadband

- 1 Telstra business broadband service
- Includes Standard Business Gateway
- Standard self-installation
- 100GB monthly data allowance (\$0.001 /MB excess data).
You won't be charged any fixed broadband excess data charges for your first two bills when you take up a BizEssentials plan for 24 months. It's part of our Peace of Mind Commitment
- Unlimited uploads
- 10 Business email POP mailboxes with webmail access
- 1 Australian domain name (eg businessname.com.au) registered and hosted



See page 06 for more details.

02 BIZESSENTIALS EVERYDAY 300GB PLAN

This is the plan for you if:

- you rely on your phone to get in touch with people
- you get a lot of information sent to you via email
- the internet's an important tool for downloading info, videos, etc

BizEssentials Everyday 300GB Plan

\$100/mth

24 month min. cost \$2,459
(inc. \$59 activation fee)

Fixed phone

- 1 Fixed Phone (PSTN) Service
- Included Local calls
- Included national calls

Free on account calls

Free On Account calls means you don't pay for calls between mobiles and fixed phone services in Australia on the same account as your BizEssentials plan.

That includes:

- mobile-to-mobile
- fixed-to-fixed
- fixed-to-mobile
- mobile-to-fixed calls.

To help your team be free to talk as much as they need to (calls to/from mobiles while roaming overseas are excluded).

Voice calling features

- Free standard MessageBank®
- Free Calling Number Display

Fixed broadband

- 1 Telstra business broadband service
- Includes Standard Business Gateway
- Standard self-installation
- 300GB monthly data allowance (\$0.001 /MB excess data). You won't be charged any fixed broadband excess data charges for your first two bills when you take up a BizEssentials plan for 24 months. It's part of our Peace of Mind Commitment
- Unlimited uploads
- 10 Business email POP mailboxes with webmail access
- 1 Australian domain name (eg businessname.com.au) registered and hosted



It's the Basic bundle plus included national calls and a 300GB monthly data allowance. See page 06 for more details.

03 BIZESSENTIALS MAX 1000GB PLAN

This is the plan for you if:

- you're always on the phone or the internet – or both at once
- you'd like the freedom to forget about call costs

BizEssentials Max 1000GB Plan

\$150/mth

24 month min. cost \$3,659
(inc. \$59 activation fee)

Fixed phone

- 1 Fixed Phone (PSTN) Service
- Included Local calls
- Included national calls
- Included calls to mobiles in Australia

Free on account calls

Free On Account calls means you don't pay for calls between mobiles and fixed phone services in Australia on the same account as your BizEssentials plan.

That includes:

- mobile-to-mobile
- fixed-to-fixed
- fixed-to-mobile
- mobile-to-fixed calls.

To help your team be free to talk as much as they need to (calls to/from mobiles while roaming overseas are excluded).

Voice calling features

- Free standard MessageBank®
- Free Calling Number Display

Fixed broadband

- 1 Telstra business broadband service
- Includes Standard Business Gateway
- Standard self-installation
- 1000GB monthly data allowance (\$0.001/MB excess data).
You won't be charged any fixed broadband excess data charges for your first two bills when you take up a BizEssentials plan for 24 months. It's part of our Peace of Mind Commitment
- Unlimited uploads
- 10 Business email POP mailboxes with webmail access
- 1 Australian domain name (eg businessname.com.au) registered and hosted



It's the Everyday bundle plus included calls to mobiles in Australia and a 1000GB monthly data allowance. See page 06 for more details.

WANT TO COMPARE YOUR OPTIONS?

BIZESSENTIALS PLANS

Cost per month
on a 24 month plan

Basic 100GB Plan

\$80/mth

Min. cost \$1,979
(inc. \$59 activation fee)

Everyday 300GB Plan

\$100/mth

Min. cost \$2,459
(inc. \$59 activation fee)

Max 1000GB Plan

\$150/mth

Min. cost \$3,659
(inc. \$59 activation fee)

Fixed phone			
1 Fixed Phone (PSTN) Service	✓	✓	✓
Local calls	✓	✓	✓
National calls	80¢ per call	✓	✓
Calls to mobiles in Australia	55¢ call connection fee plus 36¢ per minute block		✓
International calls	55¢ call connection fee plus a per minute rate		
Free On Account calls			
Free On Account calls means you don't pay for calls between the mobiles and fixed phone services on the same account as your BizEssentials plan. (Calls to/from mobiles while roaming overseas are excluded.)	✓	✓	✓
Fixed broadband			
1 Telstra business broadband service	✓	✓	✓
Standard self installation	✓	✓	✓
Monthly data allowance	100GB	300GB	1000GB
Unlimited uploads	✓	✓	✓
Excess data is \$0.001/MB	✓	✓	✓
10 Business email POP mailboxes with webmail access	✓	✓	✓
1 Australian domain name (eg businessname.com.au) registered and hosted	✓	✓	✓
Telstra Standard Business Gateway	✓	✓	✓
Peace of Mind Commitment	✓	✓	✓
Voice Calling Features			
Free standard MessageBank®	✓	✓	✓
Free Calling Number Display	✓	✓	✓

SECURITY AND SAVINGS

Plan your savings

You can also have more than one BizEssentials plan on the same account. So if your business operates several fixed phone services for the same office or your different locations, you can get a time and money-saving plan for each of them. You can also add more fixed phone services on a BusinessLine® plan, any time you want.

THINGS YOU NEED TO KNOW

Availability

Service not available in all areas. BizEssentials is incompatible with most offers, including reward offers. A \$59 activation fee will apply for new BizEssentials customers.

Fixed phone

The included calls and call charges only apply to calls made from your nominated primary fixed line service for your BizEssentials Plan. Excludes some use, such as calls made from any other service on your account, calls to mobile services that are using international roaming, international calls or calls to and from premium service numbers (including 1900 and 0055) and calls to 13 and 1300 numbers.

If a technician is required to connect your Fixed Phone, the following connection fees apply:

- Telephone line with a technician visit \$125;
- New telephone line connection and / or cabling work \$299.

Separate charges apply for each additional connection point at the same property and for more complex connections.

Free On Account calls

Free On Account calls do not apply to video calls, international calls or international roaming calls.

You can purchase multiple BizEssentials plans, however free on account calls do not apply between services on different accounts.

Broadband

Unused data allowance expires monthly. You can usually self-install your broadband service at no charge. Occasionally, self-installation will not be available, and we may need to visit your premises to install your service. We will charge you a once-off Standard Professional Installation fee of \$192 which includes us preparing your Telstra business broadband service for installation, connecting your business gateway to the service and one computer. You may be charged more than this for a non-standard installation, but we will provide you with a quote for any non-standard work before it is carried out.

Business domain name

Subject to availability and meeting the eligibility criteria. .au domain name registered and hosted for 24 months, .com domain name registered and hosted for 12 months. Renewal fees will be charged after initial registration. Each .com domain name will automatically renew unless you advise us otherwise and fees will apply. If you acquire multiple Telstra business broadband services then you must associate the included ten Business Mail POP mailboxes with a separate domain name for each Telstra business broadband service. The .org.au Domain is suitable for use by non-profit, community-based organisations and charities operating throughout Australia only. Eligible groups include:

- Associations incorporated in any Australian State or Territory
- Political parties registered with the Australian Electoral Commission
- Trade unions or other organisations registered under the Fair Work (Registered Organisations) Act 2009
- Sporting or special interest clubs operating in Australia
- Charities operating in Australia, as defined in the registrant's constitution or other documents of incorporation
- Non-profit organisations operating in Australia, as defined in the registrant's constitution or other documents of incorporation.

Standard Business Gateway

- If you cancel early you'll need to repay us the modem offer amount on a pro-rata basis.

 visit a telstra store or partner

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 telstra.com/business

Exclusive business offers, ABN required.