



# TELSTRA BUSINESS BROADBAND FTTP

Send a signed and completed copy to your Telstra Representative or send a scanned, signed and completed copy of the form to [business.care@team.telstra.com](mailto:business.care@team.telstra.com) or [internetdirectadsl@team.telstra.com](mailto:internetdirectadsl@team.telstra.com) if you are a Telstra Enterprise and Government customer.

## Customer Details

### Company name

ACN or ABN

Registered address

City/Suburb

State

Postcode

Trading/Business name

### Contact details

Contact name

Ph (wk)

Ph (mb)

Fax

Email

Secondary email

### Technical contact details

Contact name

Ph (wk)

Ph (mb)

Fax

Email

**Company Name** is the legal entity under which the service will be registered. In this Application Form, references to "you", "I" or "us" refer to the Company.

**ACN/ABN** is Australian Company Number or Australian Business Number.

**Trading/Business Name** is not a legal entity but is the name under which your business trades.

**Contact Name** is the person representing the Customer for billing and contract administration.

**Secondary email** address contact can be used to enable another representative to receive copies of notification messages provided to the primary contact.

**Technical Contact Name** is the person representing the Customer who is responsible for the technical aspects of the service, that is, your authorised representative for the service.

You must notify Telstra of any changes to your Contact Details.

## Billing Details

☐ New account      or      ☐ Bill services to existing account

For new accounts, please specify the address you want your bill sent to:

Billing address

To bill to an existing Telstra account, please provide the following:

Existing account no.

Full National Number (FNN)

Please indicate whether you would like your Telstra Business Broadband FTTP service billed to an existing account or to a new account.

### Full National Number (FNN)

is the number Telstra uses to identify your service. It is listed on your Telstra bill.

## Service Details

Please select whether you are applying for a new or additional Telstra Business Broadband FTTP service, or if you wish to change, relocate or cancel your existing Telstra Business Broadband FTTP service:

- ☐ New service
- ☐ Change existing speed and/or download allowance^
- ☐ Relocate the site of an existing service
- ☐ Additional service
- ☐ Cancel existing service(s)

^ Changes to your speed and/or download allowance within your Telstra Business Broadband FTTP service are treated as a variation to your existing Telstra Business Broadband FTTP service. Only your speed and/or download allowance and the applicable charges will change and all other terms and conditions remain the same. To avoid doubt, your minimum term continues unchanged and does not recommence as a result of this variation.

### Telstra Business Broadband FTTP Transfer

If you are presently a customer of another service provider for your Telstra Business Broadband FTTP service, do you wish to participate in the Business Broadband FTTP Transfer Process if it is available for your service?

☐ Yes      ☐ No

If 'Yes', please complete the Telstra Business Broadband FTTP Transfer Authority Form available from the following sources.

If you are a dealer please go to <https://retaillive.com.au/101891.aspx> where you will find the form in the toolkit.

If you are a Telstra Account Executive or another internal stakeholder please go to [istore2.in.telstra.com.au/Pages/Product.aspx?Title=Business%20Broadband%20Packages](https://istore2.in.telstra.com.au/Pages/Product.aspx?Title=Business%20Broadband%20Packages)

### Existing service changes and migration

If you wish to add an additional Telstra Business Broadband FTTP service, or to change, relocate or cancel your existing Telstra Business Broadband FTTP service, please complete the details below:

Account number

Ops name

Full National Number (FNN)

## Site Details

### Site address

Please specify your site address below (which must include the level and/or unit number, if applicable):

Level no.    Unit no.    Street no.    Street name

City/Suburb

State

Postcode

### Site contact details

☐ Please tick here if the person who will be available locally at the site address is the same as the technical contact details.

If not, please list the contact details of your site contact person below:

Contact name

Phone

Mobile

### What is Telstra Business Broadband FTTP?

The Telstra Business Broadband FTTP service gives you a high performance, carrier-grade, dedicated connection to the Internet supported by 24x7 business technical helpdesk.

Full details about the Telstra Business Broadband FTTP service are set out in Our Customer Terms.

An Early Termination Charge may apply if your Telstra Business Broadband FTTP service is cancelled before expiry of your minimum term.

The Ops Name is an identifying name and number for your Business Broadband service. It is listed on your Telstra bill.

If you are taking up a new Telstra Business Broadband service, you will need to pay us a **once off activation fee of \$59**. This will appear as a separate charge on one of your first three bills.

**Site address** is the location at which you wish your Telstra Business Broadband FTTP service to be installed. The Site Address must be located within the South Brisbane Exchange Service Area.

Service Plan

Please complete the details of your service plan below. You do not need to complete this section if you are applying to relocate an existing service or to cancel your existing service.

Please still complete this section if you are applying to relocate an existing service and migrate to a new Telstra Business Broadband FTTP plan at the same time.

Service pricing

Please indicate what type of pricing structure you would like for your Telstra Business Broadband FTTP service:

☐ Campaign pricing    Campaign pricing code

**Minimum term** (do not select a term if you are changing your existing Telstra Business Broadband FTTP service speed and/or download allowance only):

☐ 24 months

Service plan access speed and gigabyte allowance

The monthly price for your Telstra Business Broadband FTTP service varies depending on the access speed that you select and/or your chosen gigabyte allowance. Please select from the applicable options below:

Service	Minimum monthly charge	Monthly data allowance
Telstra Business Broadband FTTP	\$60	<input type="checkbox"/> 100GB
	\$80	<input type="checkbox"/> 300GB
	\$120	<input type="checkbox"/> 1000GB

The minimum plan costs for a new Telstra fixed Broadband customer are as follows: 100GB plan will be \$1,499, 300GB plan will be \$1,979 and the 1000GB plan will be \$2,939. For new customers this minimum plan cost includes a \$59 activation fee.  
1 GB (Gigabyte) = 1,000 MB (Megabytes)

Your unused monthly data allowance expires each month.

If you use more than your Monthly Data Allowance, you'll be charged \$0.001 per MB, up to a maximum of \$300 per month.

If you are taking a new 24 month term on a TBB FTTP plan you won't be charged any fixed broadband excess data charges for your first two bills. It's part of our Peace of Mind Commitment.

Your Telstra Business Broadband FTTP service offers line speeds into the premise of up to 30Mbps download and upload speeds from the premises up to 1Mbps. You can upgrade your speeds to a maximum of:

☐ Super Fast: 100Mbps download and 5Mbps upload costs an additional \$15 per month.

Average speeds are lower and actual speeds a single user will get will vary depending on the number of end users connected at the same time and the associated line transmission rates of these end users. You may upgrade or downgrade your speed at any time.

Voice Service

Please select from the following three options for your voice service:

☐ Existing Telstra voice service at your site for your Telstra Business Broadband FTTP service (or if you are applying to relocate your site, then there is an existing voice service at your new site for your Telstra Business Broadband FTTP service)

If so, please list the number of your existing fixed line service:

(  )

☐ BusinessLine    ☐ Fixed Voice contract    ☐ HomeLine

Have you already ordered your new service from us?

☐ Yes    ☐ No

If Yes, please complete the following details:

Order number

New telephone number

(  )

Provisioning date

/  /

There are certain restrictions on FTTP as a connecting carriage service for your Telstra Business Broadband FTTP service, including that it is not available everywhere and that access speeds are indicative only. Please refer to Our Customer Terms for details.

**CustData** allows you to access near real-time information and tools on your Internet traffic, service levels and account details to allow you to manage excess data usage.

Please indicate whether you would like Telstra to activate your Telstra Business Broadband FTTP service using an existing fixed line service or a new BusinessLine Select fixed line service. If you are applying for a new fixed line service then additional charges apply. Please refer to Our Customer Terms for full details.

If you are applying to relocate an existing fixed line service to a new site, further charges may apply. Please refer to Our Customer Terms for full details.

Additional charges may apply if you select a silent number. Please refer to Our Customer Terms for details.

If 'No', please complete the details below.

If you are applying to migrate an existing fixed line service or for a new BusinessLine Select fixed line service and there is already a fixed line service connected at your site, please list the number of that fixed line service:

 

#### Directory listing

Would you like the number of your new BusinessLine Select fixed line service to be listed or silent?

- ☐ Listed ☐ Silent  
☐ No entry line ☐ Suppressed address

#### Carrier Pre-selection

Please select the carrier you would like for your new BusinessLine Select fixed line service:

- ☐ Telstra for Bundled TBB FTTP plans  
☐ Other – please specify for Standalone TBB FTTP plans

#### Select barring option

Please indicate below if you would like to bar certain types of outgoing calls from your new BusinessLine Select fixed line service:

- ☐ No barring ☐ Bar IDD and operator calls  
☐ Bar 190 calls only ☐ Bar IDD, STD, 190 and operator calls  
☐ Bar IDD calls only ☐ Bar IDD and 190 calls  
☐ Bar operator calls ☐ Bar IDD, STD and 190 calls

#### Terminating point

Please select the point where you would like your new BusinessLine Select fixed line service to terminate:

- ☐ Socket ☐ Optical Terminating Unit

Work Required Notes (eg Inplace details/Number, or Telstra to cable beyond MDF)  
(Note: Fee For Service Rates apply):

If you are ordering a new BusinessLine Select fixed line service from Telstra, Telstra can connect both your BusinessLine Select fixed line service and Business Broadband at the same time if:

- a service qualification test determines that FTTP is available in your area
- you apply for your new BusinessLine Select fixed line service and your Business Broadband FTTP using the same name
- you have selected “new service” or “relocate an existing service (site location only)” for your Business Broadband FTTP; and
- you are not a priority assistance customer.

Do you wish to have Telstra connect your BusinessLine Select fixed line service and Business Broadband FTTP using one order if you meet the above criteria?

- ☐ Yes ☐ No

#### Service Activation

##### Customer required date

I would like my Telstra Business Broadband FTTP service connected by:

 /  / 

**Customer Required Date (CRD)** is the date by which you require your Telstra Business Broadband FTTP service to be activated or changed.

Telstra cannot make a firm commitment to connect or change your Telstra Business Broadband FTTP service by the Customer Required Date. Please see Our Customer Terms for further details.

## Cancellation

### Customer required date

I would like the following services cancelled by:

 /  / 

☐ Telstra Business Broadband FTTP service on the following account:

Account number

Ops name

Full National Number (FNN)

☐ Fixed telephone line – please note you cannot continue to have a Telstra Business Broadband FTTP service if you cancel your fixed telephone line

Please list the number of your fixed line service:

 

There are some Business Broadband extras you can continue to acquire on a standalone basis. Please tick which extras you would like to keep (additional charges apply):

☐ Business Online (not available for new sales)

☐ Remote Backup PC (not available for new sales)

☐ Remote Backup Server (not available for new sales)

Your existing Microsoft Office 365 plan will continue. If you wish to cancel this plan, please complete the online order form at [telstra.com/office365smb/subscriptionchange](https://telstra.com/office365smb/subscriptionchange)

## Additional IP Address Application

A single IP address will automatically be allocated to you as part of your Telstra Business Broadband FTTP service. If you require more than one IP address, please complete the IP Address Application form available from the link below. Your ten digit account number should be added to the field '10 Digit Telstra Internet Direct account number' [telstra.net/ipallocation/telstralp.html](https://telstra.net/ipallocation/telstralp.html)

## Business Broadband Extras

If you would like to add a Business Broadband Extra to your Telstra Business Broadband FTTP service please complete the application section below. Telstra also offer a range of powerful business applications through our T-Suite® Applications Service Catalogue that provide instant access to enterprise grade applications for an easy monthly fee.

Visit and discover which applications can help enhance your business at [telstra.com.au/small-business/cloud-services/](https://telstra.com.au/small-business/cloud-services/) or call 1800 T-Suite (1800 878 483).

## Broadband Equipment

☐ I would like to apply for the following equipment for use with my Telstra Business Broadband FTTP service:

Service	Once-off charge
Professional Installation*	<input type="checkbox"/> \$192
Broadband equipment	Cisco SRP 541W <input type="checkbox"/> \$430

\* In some circumstances, you may not be able to select self installation for your broadband equipment. These circumstances include:

- you have more than 4 phone outlets on the same phone line
- you have a back to base monitoring alarm system
- you have a PABX or other telephone system
- you already have a central filter installed; and
- you require additional outlets.

### Delivery contact details

☐ Please tick here if the contact details of the person who will accept delivery of your router are the same as the technical contact details.

If not, please list the contact details of such person below:

Contact name

Ph (wk)

Ph (mb)

**Customer Required Date (CRD)** is the date by which you require your service to be cancelled.

Telstra cannot make a firm commitment to cancel your services by the Customer Required Date. Telstra will endeavour to cancel your Telstra Business Broadband FTTP service on the cancellation date you have requested. However, your service may remain technically connected for up to 30 days after the Customer Required Date. If your service is used at any time prior to its technical disconnection, whether or not that use is authorised by you, we will charge you for the service up to and including the last day the service is used. Please see Our Customer Terms for further details.

Early Termination Charges may apply if your services are cancelled before expiry of your minimum term.

Additional IP addresses can be ordered after your Telstra Business Broadband FTTP service is activated.

The allocation of an IP address does not include the configuration of the IP address on your router(s) or in your local network by Telstra.

### What is Broadband Equipment?

Telstra's Broadband Equipment service consists of a router with 36 month warranty services for use with your Telstra Business Broadband FTTP service.

Full details about the Broadband Equipment service are set out in Our Customer Terms.

The Broadband Equipment is subject to availability. The Broadband Equipment warranty services' availability is dependent on the location where your equipment will be installed. Your order will be checked against the service availability matrix to confirm that we can provide the Broadband Equipment to you.

You can choose to install the equipment yourself, or have your equipment installed by Telstra. Please refer to Our Customer Terms for full details.

If your equipment is installed by Telstra, a Standard Professional Installation fee of \$192 will be charged on your bill for each service we install for you.

You may be charged more than this if the work required to connect your service is a non-standard installation, but we will provide you with a quote for the work before it is carried out.

### Delivery address

☐ Please tick here if you wish the router to be delivered to your site address

If you require the router to be delivered to an address other than your site address, please complete address details below:

Trading/shop name

Level no.    Unit no.    Street no.    Street name

   

City/Suburb

State

Postcode

  

In order to provide the warranty services, you must provide Telstra with the address where your equipment will be installed. We will record this as your site address unless you notify Telstra of a different address.

### Business Online

Please indicate whether you wish to apply for:

☐ Changes to existing Business Online service

☐ Migrate existing Business Online service to Telstra Business Broadband FTTP

Please provide the FNN and the vs Account Number for your existing standalone Business Online service:

FNN	VS Account Number
<input type="text"/>	<input type="text"/>

The VS Account Number is a unique number we use to identify your existing Business Online service (if applicable). It can be found in the "My Account" section of Mission Control.

If you wish to make a change to your existing service details, please complete the details below:

Service	Option type	Capacity*
Business Online	<input type="text"/>	<input type="text"/>

\* Please note the 200MB capacity is not available for the eCommerce option.

### Business Support

In order to acquire Business Support services you will need to sign a separate application form which we will provide to you once we have assessed your requirements. If you would like more information in relation to Business Support please tick the box below. We will contact you to confirm your requirements and will provide you with the Business Support application form (which will include the pricing for the Business Support services you have selected).

#### Set-up services

☐ Advanced Networking (enhanced router and LAN set-up)

If you require set-up of more than 3 PCs, please indicate how many additional PCs you would like to add to the set-up option you have chosen:

#### Support services

Please indicate whether you would like IT Services on Demand as part of your business support:

☐ IT Services on Demand

Please specify the preferred contact for your Business Support quote:

☐ Customer contact

☐ Technical contact

☐ Account representative

Details of the contact if none of the above:

Contact name

Ph (wk)

Ph (mb)

**Advanced Networking** delivers professional on-site set-up of the gateway router for up to 3 PCs, including configuring NAT and basic filtering, access lists and port forwarding and 1 LAN Server (mail, web, proxy) to correctly access the Internet via the gateway router.

**IT services on demand** gives you a range of customised IT support and the ability to purchase computer incidentals such as patch cables.

Secure and Backup your business data with our T-Suite® applications

If you would like to apply for any of the following T-Suite® security and data backup solutions, visit [telstra.com.au/small-business/cloud-services/security-and-back-up/](http://telstra.com.au/small-business/cloud-services/security-and-back-up/) or call 1800 T-Suite (1800 878 483).

- ☐ Remote Backup MozyPro®
- ☐ McAfee® SaaS Endpoint Protection service
- ☐ Symantec Endpoint Protection
- ☐ Symantec Email and Web Safeguard

Email and Collaboration

Please select from one of the following options:

- ☐ Business Mail POP; or
- ☐ Microsoft® Office 365; or
- ☐ Not required

If you've selected Business Mail POP

The Telstra Business Broadband FTTP service includes ten (10) Business Mail POP mailboxes. You can purchase and apply for additional POP mailboxes through the mission control portal for which you will receive notification during the processing of your request.

If you ordered a .com.au; net.au or org.au domain with your Business mail POP service, the registration period included is 24 months, and you will incur a \$50 upfront charge after this 24 month registration period. If you choose a .com; .net, .org, .biz or .info domain, the registration period included is 12 months, and you will incur a \$25 upfront charge after this 12 month registration period.

If you've selected Microsoft® Office 365

Telstra offer a range of Office 365 plans which can be purchased as an optional add-on with your Telstra Broadband service. Please select and complete the applicable plan options below:

Plan selected (tick box)	Microsoft Office 365 Plan	Monthly fee per licence	Total licences required (maximum is 25 licences per plan type)
<input type="checkbox"/>	Office 365 Business Essentials	\$5.05 (inc. GST)	<input type="text"/>
<input type="checkbox"/>	Office 365 Business Premium	\$12.15 (inc. GST)	<input type="text"/>
<input type="checkbox"/>	Office 365 Business	\$11.84 (inc. GST)	<input type="text"/>

A 24 month term will apply to every Microsoft Office 365 subscription with a new domain. If you terminate before the 24 month term is complete, you will have to pay an early termination charge equal to \$4 x [number of months remaining on the 24 month term]. We'll also waive the first month's charges for all Microsoft Office 365 user licences ordered at the time of your initial order. The waiver of one month's charges will not apply on any user licences added after your initial application. The domain will be registered and hosted for 24 months. Renewal fees will apply after the initial 24-month registration. Renewal fees can be found in the T-Suite® Applications portal by visiting [store.t-suite.telstra.com](http://store.t-suite.telstra.com).

The Microsoft Office 365 service is not compatible with the Business Mail POP service.

Domain name

You must have a domain name in order to use the Business Mail POP service or Microsoft Office 365 plan.

Please specify if you would like Telstra to register a new domain for use with you service or whether you would like to use an existing domain name.

- ☐ New domain name
- ☐ Use existing domain name

If you are applying for a new domain name, please list your proposed domain name (if applicable):

Proposed domain name (eg xxxx.com.au or xxxx.net.au)

http://www.

Business category:

- ☐ Sole trader
- ☐ Partnership

☐ Company – state of registration:

Telstra provides a range of security applications through our T-Suite® solutions.

Telstra's T-Suite® SaaS (software as a service) solutions provide quick access to enterprise grade applications for an easy monthly fee.

Business Mail POP service is not compatible with Microsoft Office 365.

These Office 365 plans can be combined.

The .org.au Domain is suitable for use by non-profit, community-based organisations and charities operating throughout Australia only. Eligible groups include:

- Associations incorporated in any Australian State or Territory
- Political parties registered with the Australian Electoral Commission
- Trade unions or other organisations registered under the Fair Work (Registered Organisations) Act 2009
- Sporting or special interest clubs operating in Australia
- Charities operating in Australia, as defined in the registrant's constitution or other documents of incorporation
- Non-profit organisations operating in Australia, as defined in the registrant's constitution or other documents of incorporation.

You can apply for a .com; .com.au, .org, .org.au, .net, .net.au, .biz or .info domain name for Business Mail POP. You can apply for a .com.au or .net.au domain name for Microsoft Office 365. Please refer to Our Customer Terms for details



If you have listed a proposed domain name ending with .com.au, .org.au or .net.au, you must indicate which of the following eligibility criteria for that domain name applies to you:

- ☐ The proposed domain name is an exact match, acronym or abbreviation of your name or trade mark
- ☐ The proposed domain name is closely and substantially connected to you

If you are applying to use an existing domain with your Business Mail POP or Microsoft Office 365 service, please list your existing domain name details and your existing domain name registrar.

Existing domain name (eg xxxx.com.au or xxxx.net.au)

http://www.

Who currently hosts this domain name?

Would you like Telstra to host this domain for Business Mail POP?

- ☐ Yes ☐ No

If you wish to use your existing domain name with your Microsoft Office 365 service, this will continue to be hosted by your current domain name provider.

#### SMTP Mass Email [can be purchased with Business Mail POP]

- ☐ I wish to apply for  SMTP Mass Email services

Please provide the IP address for each SMTP Mass Email service you are ordering:

- ☐ Same as IP address of Business Broadband service

- ☐ Other (please specify IP address):

For multiple SMTP Mass Email services, please specify additional IP addresses below:

IP address

IP address

IP address

## Your Application

I wish to apply for the services described in this Application Form and acknowledge that if my application is accepted it will be provided on the terms and conditions set out in this Application Form and Our Customer Terms. If there is an inconsistency between this Application Form and Our Customer Terms, this Application Form applies instead of Our Customer Terms to the extent of that inconsistency.

I acknowledge that I have either received, or have had the opportunity to review, a copy of Our Customer Terms.

For a new Telstra Business Broadband FTTN service, your contract term will commence on the date Telstra implements the access port connection or when we first supply any part of your Telstra Business Broadband FTTN service. Any change to an existing Telstra Business Broadband FTTN service will be effective from the date of implementation into Telstra's billing systems. Telstra will endeavour to cancel your service on the cancellation date you have requested. However, your service may remain technically connected for up to 30 days after the Customer Required Date. If your service is used at any time prior to its technical disconnection, whether or not that use is authorised by you, we will charge you for the service up to and including the last day the service is used.

**Business Mail POP** – If you acquire multiple Telstra Business Broadband services then you must associate the included ten (10) Business Mail POP mailboxes with a separate domain name for each Telstra Business Broadband service. Please refer to Our Customer Terms for details.

We recommend that you check the availability of your proposed name on the following website <https://www.bigpond.com/domainnames/default.asp>

To meet the eligibility criteria for .com.au, .net.au or .org.au domain names, your requested domain name must be an exact match, abbreviation or acronym of your name or trade mark or be closely and substantially connected to you.

**SMTP Mass Email** service allows you to send outgoing emails to the Internet through an SMTP gateway using Simple Mail Transfer Protocol (SMTP). The size of each email sent through our SMTP gateway must not exceed 20 Megabytes.

SMTP Mass Email service will authenticate each access request based on the IP address we have allocated to you. You may access the SMTP Mass Email service by configuring your email client to send outgoing emails to smtp-au.server-mail.com or such other host as we may tell you from time to time.

We will allow up to 25 emails to be sent through our SMTP gateway every 10 minutes. We only allow one connection to the SMTP Gateway per IP Address. This means that you cannot send emails simultaneously and each email sent to the SMTP Gateway will be queued for sending. We can refuse access to the SMTP feature or discard or delete any email sent through the SMTP feature (without telling you or the person who sent it) if your use of the SMTP feature exceeds any of these limitations.

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended by Telstra from time to time.

You may view Our Customer Terms at [telstra.com.au/customerterms/](https://telstra.com.au/customerterms/) or obtain a copy from Telstra. If you require information about detrimental changes to Our Customer Terms before they take effect, it will be available on the above website.

#### Privacy

Telstra's Privacy Statement is available at [telstra.com.au/privacy](https://telstra.com.au/privacy) or by calling Telstra on 1800 039 059.

By signing you warrant that you have the authority to make this application on behalf of the Customer named above.



## Privacy

I agree, and will ensure that any of our related bodies corporate which receive services connected with this Application Form and our representatives are aware, that Telstra may:

- a) collect, use and disclose information (including for marketing purposes) about each of us in accordance with Telstra's Privacy Statement; and
- b) give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about each of us to assess our credit worthiness.

## Telstra Business Broadband FTTP traffic usage acceptance

I understand that the Telstra Business Broadband FTTP service has been designed to continue to operate at full speed and will not slow once the service has reached my chosen data usage allowance in a month. I also understand that if I receive more data in a month than my chosen data usage allowance, Telstra will charge me an excess usage charge which will be billed to my Telstra Business Broadband FTTP account up to the maximum amount of the excess usage cap limit.

## Domain Name warranty

**Important notice:** If you are applying for a ".au" domain name for your Business Mail POP Service in this application form, by submitting this application, you confirm that you are eligible to hold that ".au" domain name, and that all information provided in this application is true, complete and correct, and is not misleading in any way. If any of the information is later found not to be true, or is incomplete, incorrect, or misleading in any way, or if you have submitted this application in bad faith, the domain name licence for the ".au" domain name can be cancelled and you can permanently lose the use of that domain name.

**SIGNED** by me, for and on behalf of the Customer as its authorised representative:

Signature

Date

 /  / 

Print name

Position

or

## Voice signature

If customer has completed the voice signature process, please insert customer reference number:

## Dealer Office Use Only

Dealer name

Dealer code

Rep ID

Ph (wk)

 (  )

Ph (mb)

Fax

 (  )

Email

☐ Please tick if you are a Telstra Dealer and would like all the letters that are sent to this customer to be sent to you first.

☐ Please tick if you are a Telstra Dealer requiring the Business Support quote from the referral to be sent to you for review/signoff with the customer.

This section will be completed by your Telstra Dealer.

## Telstra Office Use Only

Please select which Sales Channel you are from:

☐ Sales Rep ☐ Contact Centre

Dealer name

Dealer code

Rep ID

Ph (wk)

Ph (mb)

Fax

Email

- ☐ Please tick if a credit check has been completed for this customer.
- ☐ Please tick if you are a Sales Rep and would like all the letters that are sent to this customer to be sent to you first.
- ☐ Please tick if you are a Sales Rep requiring the Business Support quote from the referral to be sent to you for review/signoff with the customer.

### Please tick the applicable Deal Name – all amounts are inclusive of GST

- ☐ TBB FTTP 30M/1M 100GB \$60
- ☐ TBB FTTP 30M/1M 300GB \$80
- ☐ TBB FTTP 30M/1M 1000GB \$120
- ☐ Super Fast Speed Boost \$15
- ☐ Cisco SRP 541W \$430
- ☐ Standard Professional Installation \$192

This section will be completed by your Telstra Representative following receipt of your application.