

How to Request a PSTN, ISDN 2, ISDN 10, 20 & 30 (including Indial Range) via VExpress



Please fill out the relevant application form & make sure you include the following details;

Customer Details:

- Full Legal Name
- ABN or ACN (Must Be Active on ABN Look Up)
- Company Address
- Telstra Account (Existing Client, Must be a Business Account NOT Consumer)
- CDIN
- Company Authorised Rep Full Name
- Company Authorised Rep Phone Number & Email
- Site Contact Name, Phone & Email (If Different from Authorised Rep Above)
- Customer Billing Address, Physical or PO Box (for new accounts)

Site Address:

- Building Number
- Suite or Unit Number
- Suburb/Town
- State
- Post Code

Select your Service Type;

PSTN Line:

- Number of PSTN Lines required?
- Indicate whether you require a Fax Line
- Do you require a Line Hunt?

ISDN 2 (with or without indial range):

- Please indicate number of ISDN lines required (10, 20 or 30 lines)
- Do you require an Indial range? If yes, a block of 100 numbers will be assigned to the order. An additional 100 number block can be added if required.

ISDN 10, 20, 30:

- Please indicate the number of ISDN lines you require;

- ISDN 10 = 10 lines
- ISDN 20 = 20 lines
- ISDN 30 = 30 lines

- Do you require an indial range? YES/NO

If yes, a block of 100 numbers will be assigned to the order. An additional 100 number block can be added if required.

Please email your signed application form to tservices@vexpress.com.au for processing.