



T-BIZ[®] VOICE ON NBN PLANS

The National Broadband Network (NBN) is here, and it's set to change the way you work. If you're after a great calling plan, our T-Biz[®] Voice on NBN plans are right for you. You can still take up most of the features you've

become used to on your existing fixed line, like MessageBank[®], Call Waiting and Call Forwarding, but T-Biz Voice on NBN opens up a new world of features to help you manage your calls. From high-definition and

video calling, through to features like Virtual Receptionist (Auto-Attendant) and Hunt Group, we can help you do business better. To talk about which plan suits you best, contact your local Telstra Business Centre.

	T-Biz Voice Casual \$45/mth	T-Biz Voice Basic \$60/mth	T-Biz Voice Everyday \$80/mth	T-Biz Voice Max \$130/mth
Activation fee	\$59 (new customers only)			
Standard installation fee	\$192			
Hardware (Router/Gateway)	Telstra Gateway Pro (\$240)			
Local calls	22¢ per call	Included		
Standard national (STD®) calls	80¢ per call	80¢ per call	Included	
Standard national calls to Telstra mobiles in Australia	55¢ call connection fee plus 36¢ per minute block	55¢ call connection fee plus 36¢ per minute block	Included	
Standard national calls to Non-Telstra mobiles in Australia	55¢ call connection fee plus 36¢ per minute block	55¢ call connection fee plus 36¢ per minute block	55¢ call connection fee plus 36¢ per minute block	Included
Optional extras				
Virtual Receptionist	The Virtual Receptionist (\$10 a month) serves as an automated receptionist, answering the phone and providing a personalised message to callers. It gives callers the option to connect to the operator, dial by name or extension, or connect through to one of nine extensions you can set up.			
Hunt Group	Hunt Group (\$10 a month) directs incoming calls to a chosen group of people within your business, in a number of different ways to suit you. For example, the Simultaneous setting sends an incoming call to all members of your group at the same time, so the first person to answer is connected through to the caller. It's designed to help you take those important calls and opportunities more often.			
Mentoring Sessions	To help you get the most out of your new voice services, our technical experts are on hand to guide you through all the available features. From setting up sequential ringtones, to understanding advanced features like Virtual Receptionist (Auto-Attendant) and Hunt Group, we're here to assist. You can choose over the phone mentoring for \$99 for a 30 minute session, or if you'd prefer, we'll attend your premises and deliver an on-site mentoring session (\$264 per hour).			
Only need one or two phone services? (Fibre to the Premises customers only)				
T-Biz Voice Standard on NBN	Only need one or two phone services at your premises? T-Biz® Voice Standard is the ideal solution. It gives you a voice service at your business with simple call features such as Call Waiting, Call Forward, and MessageBank®. It also comes with a battery backup for an alarm system, equipment monitoring or to have on hand when you need the phone to keep working in a power outage. You won't need a router with T-Biz® Voice Standard – you just plug your devices straight into the NBN equipment. Ask us about T-Biz Voice Standard today.			

THINGS YOU NEED TO KNOW

1. Telstra services on NBN are not available in all areas or to all businesses.
2. Available to customers with a 10 digit account number. If you have a 13 digit account number we'll need to upgrade your account first. You must have an ABN, ACN or ARBN and also be acquiring your service at a single site.
3. Once you take up a voice service on NBN, you can't move back to Telstra services on the existing copper network.
4. Services provided over NBN need a 240 volt power supply. Unlike some existing phone services, T-Biz Voice will not operate during a power outage.
5. Your NBN service needs mains power to work, so if the power goes out, you won't be able to use your NBN service (including to make and receive calls). If you need an uninterrupted phone service we recommend that you have another service, like a mobile, and if you have a back to base alarm system we recommend you speak to your Alarm manufacturer about mobile backup before you move across to NBN.
6. Charges apply for non-standard NBN Co and Telstra installations. We'll agree these with you beforehand.
7. Although T-Biz Voice and T-Biz Voice Standard on NBN may support fax, EFTPOS, back to base alarm and other similar dialler/modem equipment, we cannot guarantee that all equipment/services will function or function faultlessly. Please first check with your equipment provider or manufacturer about compatibility with NBN.
8. T-Biz Voice and T-Biz Voice Standard excludes calls to 19xx and 12xx numbers, calls to 1234, 12 234 and 12 455, third party content calls, Itterra calls and calls to radio paging, Optus Mobile Satellite and InfoCall 190.

 **contact your local Telstra Business Centre
or Telstra account executive**

 **call 13 2000**

 **telstra.com/small-business/broadband/nbn**

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