



CUSTOMER RETURNS FORM

Please note: We are unable to refund or exchange personalised products.

If for any reason you are not satisfied with any products purchased from VX3, you may return them to us within 28 days of purchase for a refund or exchange, provided that the products are returned to us in their original condition including all packaging, wrapping and swing tickets.

VX3 cannot accept responsibility for any goods lost in transit. We recommend using a recorded service for greater security and assurance. We are unable to refund or exchange personalised products.

3 EASY STEPS FOR RETURNING YOUR ITEM(S) TO US:

- Fill in the returns form below.
- Repackage the item(s) securely and enclose the returns form.
- Attach the returns label below to your parcel, and return the parcel to us at the address shown. **Please note this is not pre-paid service.**

FREE EXCHANGES

VX3 offer a FREE exchange service (UK Orders Only). If you would like to exchange your goods for a different size or item, simply fill in the returns form below, send the goods back to us and we will re-send the replacement items back to you on our standard delivery service at no extra cost. If speed is of essence, choose our Express Delivery option at just £6.95 (UK Orders Only).

When returning an item for an exchange or refund we are unable to reimburse the return postage charge.

Phone: 01803 524623 Email: enquiries@vx-3.com

Name: _____ Order Number: _____ Tel: _____
 Address: _____
 Post Code: _____

RETURNS FORM: Please fill in this form if you would like to return any item(s) Please note: Refunds are automatically credited back to the original payment method.

Code	Description	Size	Reason for return	Qty	Price	Action (please tick)
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>
						Exchange <input type="checkbox"/> Refund <input type="checkbox"/>

If items are being returned due to a fault, please give full details and location of the fault in the space below:

EXCHANGES:

If exchanging items, please list below the replacement items

Code	Description	Size	Qty	Price

RETURNS ENQUIRIES: If you have any queries regarding your return, please call 01803 524623 and then select option 2.

INTERNATIONAL RETURNS: When returning item(s) from outside the UK a refund will be issued once recieved and processed, to re-order alternative sizes or products please do so online.

PAYMENT ENQUIRIES: If any extra is owed for the exchange item(s) or express delivery, please enclose a cheque made payable to VX3 Limited. Alternatively please provide a contact number below so that we may call you and take any additional payment required over the phone

Contact Phone Number (Mon- Fri Between 9am - 5:30pm): _____

Sub Total	
Please tick as required	
Standard Delivery <small>(UK Orders Only)</small> <input type="checkbox"/>	FREE
Express Delivery <small>(UK Orders Only)</small> <input type="checkbox"/>	£6.95
Total	

VX3 Returns Depart.
Arena House
Kemmings close
Paignton
Devon
TQ4 7TW

Order Number: _____
 Return address: _____