### Notice:

- 01. Please use the massager according to the manual of the product.
- **02.**Please verify the rated voltage before using, or use it with a transformer ( DC 12V 2A ).
- **03.** Make sure the product and transformer are correctly connected.
- **04.**Please pull out the plug from the socket when you stop using the product.
- **05.**Please do not pull out the plug with excessive force.
- **06.**Please do not drop the product on the solid surfaces or into water.
- 07. Please do not put heavy objects on the massager or on the plug.
- **08.** Do not use the product in the bathroom or any humid environments.
- **09.**Please do not disassemble the product by yourself, it must be repaired by professional repairmen.

## People unsuitable for the product:

If you' re having the following problems, please consult the doctor before use.

- **01.** Sick or being treated by doctor
- 02. Diagnosed with cancer
- 03. Pregnant or during menstrual periods
- **04.**Suffering from acute illness

Note: Children or disabled should be supervised guided to use the product.

## **Common Problems & Solutions**

| Problem                         | Reason                                           | Solution                                                  |
|---------------------------------|--------------------------------------------------|-----------------------------------------------------------|
| Unable to start<br>the massager | Bad connection of the plug                       | Plug it correctly in a cigarette lighter or power socket. |
|                                 | Overheating protection                           | Turn off the power, and use it after cooling.             |
| Suddenly stop<br>work           | Bad connection of the plug                       | Please check if the power plug is connected               |
|                                 | After 15 -min, device<br>automatically shut down | Press the on/off button to start<br>NeW massage.          |

**Note:** Please do not disassemble or repair the massager by yourself. You should ask the professional repairmen for help or contact the seller.

# MANUAL SHIATSU NECK AND BACK MASSAGER PILLOW WITH HEAT



We will update our product if we change the parameters or the appearances. Correct specifications depend on the actual model, all specifications are subject to change without prior notice. Please keep this manual; Read and follow all installation, operation, and maintenance in formation carefully before using the product.

## **Function Introduction**



ON/OFF ON/OFF Button: Power on/off,

Heat on/off,

Massage Directions-clockwise/counterclockwise rotation.

**Speed Button:** Adjustable intensity button providing 3 different speeds, from high, medium and low depending on your preference.

# **Enjoy a Fantastic Shiatsu-Style Massage Anytime, Anywhere!**

4 MASSAGE NODES - Our Massager features 4 massage nodes, which provide you with thorough and deep massages.

2 MASSAGE DIRECTIONS - Bi-directional massage, clockwise and counterclockwise rotation, auto-reverse each minute to offer you a better massaging experience.

3 MASSAGE SPEEDS - Adjustable intensity button providing 3 different speeds, from high, medium and low depending on your preference.

**HEAT MASSAGE THERAPY** - Provide soothing heat therapy for the muscles to effectively release muscle tension and tiredness and help to promote blood circulation.

**FULL BODY MASSAGE** - Our massager can be used on your neck, back, shoulder, legs or waist, giving you a full body massage.

PORTABLE MASSAGER - Perfect for home, office, and car. Both AC adapter (110-220V AC to 12V DC) and car adapter are included in massager package.













Product Name: Shiatsu Neck and Back Massager Pillow with Heat

**Product Size:** 12.4 x 7.09inches(31.5 x 18cm)

Gross Weight: 3.53 lbs(1.60kg) Net Weight: 2.25 lbs(1.02kg)

Rated Voltage: 12V === Rated Power: 24W Rated Frequency: 50Hz

# **Usage Instructions:**

- 1. Connect the product with the adapter and plug it into the household socket and press the power button to start working, or plug it into the cigarette lighter in the car with the car cable and press the power button to start working.
- 2. The first time to press the ON/OFF Button, start the power and heat function; The second time to press the ON/OFF Button, change the massage direction; The third time to press it, shut down the heat function; The fourth time to press it, turn off the power.
- **3.**Press the Speed Button to change the massage speeds, from high, medium and low depending on your preference
- **4.**Please remember to pull out the plug from power socket or cigarette lighter when stop using it.

| Certificate of approval |           |             |  |  |
|-------------------------|-----------|-------------|--|--|
| The inspection results: | QUALIFIED |             |  |  |
| inspector:              |           |             |  |  |
| Inspection date:        |           | check<br>03 |  |  |