| ACCESSIBILITY CATALONIA MEXICO HOTELS                             |                                     |                           |                           |                          |
|---|-------------------------------------|---------------------------|---------------------------|--------------------------|
| Facilities  | Catalonia<br>Grand Costa<br>Mujeres | Catalonia Playa<br>Maroma | Catalonia<br>Riviera Maya | Catalonia<br>Royal Tulum |
| Ramp on the beach   | ✓                                   | ✓                         | ✓                         | $\checkmark$             |
| Reserved palapa   | ✓                                   | <b>√</b> *                | ✓                         | <b>√</b> *               |
| Amphibious chairs   | ✓                                   | ✓                         | ✓                         | ✓                        |
| Adapted bathrooms on the beach                                    | N/A                                 | ✓                         | N/A                       | N/A                      |
| Adapted bathrooms in public areas and event rooms                 | ✓                                   | <b>√</b>                  | N/A                       | N/A                      |
| Braille Menu (Bars and Spa)                                       | ✓                                   | ✓                         | ✓                         | ✓                        |
| Elevator  | ✓                                   | N/A                       | ✓                         | N/A                      |
| Braille numbers in elevator                                       | ✓                                   | N/A                       | ✓                         | N/A                      |
| Pool with easy access for wheelchairs                             | N/A                                 | <b>√</b>                  | N/A                       | ✓                        |
| Wheelchairs   | ✓                                   | √                         | ✓                         | ✓                        |
| Adapted rooms (depending on availability)                         | √                                   | √                         | ✓                         | ✓                        |
| Access ramps in public areas and event rooms                      | ✓                                   | ✓                         | ✓                         | ✓                        |
| Access ramps in the theater                                       | ✓                                   | ✓                         | ✓                         | N/A                      |
| Personnel trained in service for people with visual disabilities  | √                                   | <b>√</b>                  | ✓                         | ✓                        |
| Staff trained in dignified treatment for people with disabilities | <b>√</b>                            | <b>√</b>                  | <b>√</b>                  | ✓                        |

<sup>\*</sup>Subject to request