

STEMS LAB

PRIVACY POLICY

Last Updated: November 5, 2025

1. INTRODUCTION

Welcome to Stems Lab ("we," "us," or "our"). We are committed to protecting your privacy and ensuring that your personal information is handled securely and responsibly. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application (the "App").

By using the App, you agree to the collection and use of information in accordance with this Privacy Policy. If you do not agree with this policy, please stop using the App immediately.

2. INFORMATION WE COLLECT

Stems Lab is designed to respect your privacy. We do not collect personal data such as your name, address, or contact information. However, we may collect non-personal data to improve functionality and user experience.

Non-Personal Data:

- App interaction events, such as buttons clicked and features used.
- Crash reports and error logs to improve App stability.
- In-app purchase events (processed securely through platform stores).
- Device information, including manufacturer, model, operating system, language, and advertising identifiers (IDFA or GAID).
- Performance metrics such as load times and diagnostics.

Permissions:

- Microphone and Storage Access: Required to process and export audio content created by users.
- Internet Access: Used only to enable optional online functionality and analytics.

3. THIRD-PARTY SERVICES

We use trusted third-party tools to enhance performance and analytics. These services may collect limited, non-personal information to help us understand how the App is used and to ensure reliability.

Examples include:

- Google Analytics & Firebase Analytics – usage insights and performance tracking.
- Firebase Crashlytics – crash reporting and diagnostics.
- Facebook SDK – anonymized app interaction data for marketing campaign measurement.

These third-party providers follow their own privacy policies. We encourage you to review them for more details about their practices.

4. HOW WE USE YOUR INFORMATION

We use collected data for the following purposes:

- To provide, operate, and maintain the App.
- To improve user experience and overall performance.

- To analyze usage patterns and identify bugs or issues.
- To support limited marketing activities (e.g., app engagement measurement).
- To ensure compliance with platform and legal requirements.

5. DISCLOSURE OF YOUR INFORMATION

We may share limited non-personal information only in the following circumstances:

- **Service Providers:** Trusted vendors assisting with analytics, crash reporting, or app performance monitoring.
- **Legal Obligations:** When required to comply with a court order, law, or government request.
- **No Selling of Data:** Stems Lab does not sell, rent, or trade your data with any third party.

6. DATA RETENTION

User-generated audio files and content are stored locally on your device and are never transferred to our servers. You may delete these files at any time within the App or through your device settings. Once deleted, they cannot be recovered.

Non-personal data collected via third-party analytics tools (e.g., Firebase, Google Analytics) may be retained by those providers according to their respective policies. We do not store or access this data directly.

7. USER RIGHTS (GDPR)

If you are located in the European Economic Area (EEA), you are entitled to specific rights regarding your personal data under the General Data Protection Regulation (GDPR):

- Right to be informed.
- Right of access and rectification.
- Right to erasure (“right to be forgotten”).
- Right to restrict processing and object to data use.
- Right to data portability.

While Stems Lab primarily collects non-personal data, you may still contact us to exercise your rights or request deletion of analytics data. Requests can be sent to appsnightingale@gmail.com.

8. CHILDREN’S PRIVACY

Stems Lab is not intended for use by children under the age of 13. We do not knowingly collect any data from children. If you are under 13, please do not use the App or provide any personal information.

If you are between 13 and 17 years old, you may only use the App with the consent and supervision of a parent or legal guardian. If we become aware that data has been collected from a minor without consent, we will delete it immediately upon notification.

9. IN-APP PURCHASES

All payments are processed securely through the Apple App Store or Google Play Store. Stems Lab does not collect or store any billing or payment information. Please refer to the respective platform’s privacy policies for more details.

10. UPDATES TO THIS PRIVACY POLICY

We may update this Privacy Policy periodically to reflect changes in our practices or for legal, regulatory, or operational reasons. The updated version will be posted within the App and include a revised “Last Updated” date. Continued use of the App after changes means you accept the revised policy.

11. CONTACT US

If you have questions, concerns, or requests related to this Privacy Policy or our data practices, please contact us at:

Email: appsnightingale@gmail.com

We value your trust and are committed to maintaining transparency and respect for your privacy.