



ANNUAL REPORT 2022

STICHTING VLUCHTELING

STICHTING
VLUCHTELING
1999

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FOREWORD

It's a sad milestone: for the first time in history, the number of people forced to flee somewhere in the world has risen above 100 million. Partly because of the war in Ukraine, we are also seeing the direct impact of conflict closer to home, in our own Europe: the economic consequences, massive inflation and millions of people adrift, seeking safety.

While the media focus mainly on the ongoing war in Ukraine, other humanitarian crises also deserve our continued attention. The Refugee Foundation is therefore mindful of the growing needs in various regional crises such as in the Horn of Africa and the Sahel. We will continue to advocate for people who have been displaced by these crises, among others. Whoever they are and wherever they come from.

In 2022, with 85 relief programs, we provided emergency assistance to more than one million women, men and children in 32 countries. That important work was possible in part because of the selfless financial contributions of thousands of donors, to whom we are deeply grateful. In the past year, the Refugee Foundation was able to receive 42 million in contributions, a substantial increase over 2021, thanks in part to the heartwarming solidarity with the victims of the war in Ukraine. A large part of these funds were used to start and further scale up relief efforts in Ukraine and neighboring countries.

If the signs do not deceive us, the coming year will see unprecedented humanitarian needs in countries such as Yemen, Syria, Pakistan, Somalia, and Ukraine. In addition, in other places, protracted conflicts, climate change and rising energy and food prices will force more and more people to move in search of safe exist. Within our own European borders, the rights of people on the run are being violated and a clear political response is still lacking. Through the project "Border Reached!" we will bring additional attention to the situation at Europe's borders.

Without our donors, no emergency relief. The support of our growing constituency for the work of the Refugee Foundation has been great over the past year. It is mainly thanks to our regular donors that we can take immediate action as soon as a new crisis breaks out somewhere. For that unconditional commitment, I express my thanks here once again.

On behalf of the Supervisory Board,

Hans Anker

Chair

Campaign: Same pain, same sorrow, same need

Ukraine, Syria, Yemen. Wherever you come from; every refugee should be protected and helped.

With this special campaign, the Refugee Foundation wanted to send a clear message in March 2022 to the Dutch audience: every person on the run feels the same pain, has the same grief and equal need.



*Amir fled and recently returned to Syria.
Photographer: Abdullah Hammam.*



Victoria fled the war in Ukraine to neighboring Poland.
Photographer: Francesco Pistil.

WHO ARE WE

Stichting Vluchteling was founded on the initiative of two World War II resistance heroes: Cees Brouwer and Gerrit Jan van Heuven Goedhart. After their merits during the war, they continued to dedicate themselves to their fellow man in need. In the 1950s, Brouwer organized actions to raise money for refugees. At bank account number 999. That money was spent in part through UNHCR, the United Nations refugee organization, which Van Heuven Goedhart headed as the first High Commissioner for Refugees.

The ad hoc nature of the fundraising efforts disappeared in 1976 with the establishment of the Refugee Aid Foundation by Cees Brouwer. Through an amendment to the bylaws in 1981, the name of the organization was changed to Stichting Vluchteling. Over the years, the Refugee Foundation has grown into a respected medium-sized emergency relief organization for refugees and displaced persons. Anno 2022, our work remains as relevant as ever: a record 100 million people are fleeing war, violence and oppression.

Mission

The Refugee Foundation provides life-saving assistance to people who are victims of conflict, violence or natural disasters. As an extension of this, we support communities in finding structural solutions so that people can improve their future on their own. Our assistance focuses on refugees, displaced people and returnees. We provide assistance regardless of religion, political views, ethnicity, nationality, gender and sexual orientation.

Vision

Stichting Vluchteling accomplishes its mission by providing emergency assistance to refugees and displaced persons in crises around the world. The Refugee Foundation is impartial and independent and provides aid based on its own assessment of human needs and available capacity. In doing so, we pay particular attention to refugees and displaced persons who are difficult to reach or who receive little attention. The Refugee Foundation works in partnership with a number of carefully chosen, international and local, implementing organizations. In addition to regular and financial support, we make operational knowledge and expertise available to partners. In this context, in the coming years we will focus on the treatment of chronic diseases in crisis situations, strengthening local emergency response capacity and improving access to crisis areas.

Strategy

The world is in a worrisome state. Humanitarian crises are becoming more severe, protracted and inaccessible. At the same time, the public and political climate is hardening, and polarization is increasing. Solidarity is under discussion and pressure. This constantly changing world calls for a strategy in which we can work quickly and flexibly with international and local equal partners. By joining hands we get on the ground faster, we can help more people and provide better assistance. In the coming years, Refugee Foundation

will build its operational capacity and expertise in humanitarian access as well as chronic disease treatment in crisis situations.

Core values

Stichting Vluchteling takes the individual human being, and thus the human dimension, as its starting point at all times, and ensures that refugees and displaced persons are presented with dignity and respect. The Refugee Foundation is headstrong, creative and flexible and responds quickly to the needs of the world; we encourage innovation and are open to special initiatives. We value openness and critical thinking as the foundation of an organization that seeks to continually learn and improve. The Refugee Foundation provides a safe situation within the aid organization and protects those seeking help from all forms of (sexual) exploitation and abuse. A safe working environment is created in which employees feel heard, feel at home and are treated with integrity.

Partnerships

Since its founding in 1976, the Refugee Foundation has worked with partner organizations that implement projects in the field. Opting for its own operational capacity requires an equal international partner, which we found in 2019 in the Italian emergency relief organization Intersos. Their desire to further expand medical activities dovetails perfectly with the Refugee Foundation's intention to intensify its response to medical needs.

The International Rescue Committee (IRC), with whom the Refugee Foundation has long collaborated, will continue to be able to count on funding as an implementing partner, albeit on a more modest scale than before.

In addition to these international partners, the Refugee Foundation is increasingly working with local aid organizations.

2023

Since the beginning of the war in Ukraine, the Refugee Foundation has been committed to being even closer to the humanitarian crisis, including setting up an office in Odesa. This strengthens our understanding of the needs and shortfalls in humanitarian aid and allows us to provide more targeted emergency assistance.

What we learn from our approach in Ukraine will be applied in Syria and Turkey, and possibly other crises, in 2023. Furthermore, we continue to invest in strategic partnerships with local organizations. Where we also enter into multi-year contracts to make funding more predictable while also providing more flexibility in project implementation.

Furthermore, in 2023, we will strengthen our medical expertise. More than ever, there is a need for better treatment of people with chronic diseases and mental illnesses in crisis situations.

A maximum of 25% of the Refugee Foundation's funds come from the Dutch government. In 2023, we will explore the possibility of submitting our own proposals to other humanitarian donors, such as the European Civil Protection and Humanitarian Aid Operations (ECHO).

TRENDS

For the first time in history, the number of people forced to flee has risen above 100 million people. Partly due to the war between Ukraine and Russia, we also experienced the direct impact of conflict in Europe: the economic consequences in the form of increased prices for energy. But also the huge inflation and millions of people who fled and also sought refuge in our country. The war in Ukraine deserves full attention, but because of this there has been less visibility for crises in the rest of the world. Outside the European continent, we also see growing humanitarian needs due to prolonged and flaring conflicts and (natural) disasters. The Tigray conflict in Ethiopia, for example, came to an end with a declaration of peace in November 2022. Studies show that more than 400,000 people died. There is little prospect of positive developments: the area was cut off from humanitarian aid for years, and the aid that is now desperately needed is now slow in coming, few people are able to return home safely.

In line with previous years, the majority of people fleeing remain in their own country. More than 50% of people move to a safer area within the borders of their own country. In several countries such as Burkina Faso, partly due to ongoing conflict and the presence of jihadist movements, it remains difficult to access these refugee communities. We also saw in

2022 the devastating effects of climate change. The floods in Pakistan from June to October 2022 show how vulnerable countries are to the effects of climate change and that support from organizations like the Refugee Foundation continues to be needed in such crises to alleviate needs.

Political relations between several countries on the African continent and the European Union are strained. Mali and the Central African Republic, among others, have had French diplomats leave their countries. In addition, the population in DR Congo,

Mali and the Central African Republic increasingly lack confidence in UN peacekeeping missions and thus in the international community. The latter appears to be insufficiently capable of protecting their communities. This can also make it increasingly difficult for humanitarian workers from international organizations to gain access to certain areas and communities.

Whereas in 2021 most of the Refugee Foundation's aid was affected by the global corona pandemic, in 2022 this gradually decreased. More and more borders opened - sometimes partially or for certain groups - and specific corona aid was scaled down.

In Europe, we saw how corona measures were used in Poland and Greece, among others, to deport people easily illegally on the run or hold them in detention longer. Within the European Union, member states and the European Commission negotiations on the European Migration Pact continued. Major steps failed to materialize. Under the watchful eye of Frontex, thousands of pushbacks took place by Greek border guards. In the European Union, the debate further hardened and the criminalization of helping people on the run increased.

Deficits for funding emergency relief were again high in 2022. There are far too few funds available for both acute emergency and longer-term relief efforts. According to the UN, 300 million people worldwide need assistance. Yemen, Syria, Afghanistan, Ethiopia and Ukraine had the highest needs last year. Also last year, only about half of the amount that the

UN needed to fund humanitarian relief efforts. By the end of 2022, 45 million people are teetering on the brink of famine: the largest global food crisis in modern history.

Over the past year, Stichting Vluchteling worked with its primary implementing partner Intersos, the International Rescue Committee and 30 local partner organizations present in multiple crisis areas. The deployment of a localization officer further rolled out Foundation Refugee's localization strategy. Structural cooperation with Human Rights Watch and the Mines Advisory Group also continued. In addition to financial support, Refugee Foundation and its medical team also made operational knowledge and expertise available to its partners. The same applies to the Frontline project through which we share expertise and knowledge with partner organizations in the field of humanitarian access.

PROGRAMMES

Results

In 2022, 85 programs enabled us to help a total of 1,064,394 women, men and children in 32 countries in Africa, Asia, the Middle East, Latin America and Europe. A sharp increase compared to 2021, explained by the extensive emergency assistance provided to the victims of the war in Ukraine. Our assistance in 2022 was especially marked by start-up and scale-up of aid programs in Ukraine and neighboring countries.

In 2022, the Refugee Foundation spent 18% of its funds for relief efforts coming from the Dutch Relief Alliance and 31% came from our share of the National Action for Ukraine of the cooperating relief organizations (Giro555). 51% of our relief efforts were funded by our own raised funds.

Intersos

In 2022, Refugee Foundation spent 49% of funds on 28 programs of Intersos, our largest partner in acute emergency relief for (refugee) victims of the war in Ukraine and Poland. We fund these projects from our share of the National Action for Ukraine. In addition, Intersos provided life-saving emergency assistance to large numbers of victims of conflicts and natural disasters in Nigeria, Mali and Chad, among others.

The Refugee Foundation, through Intersos, also provided funding for relief programs in chronic crises in 13 countries: Colombia, Venezuela, Burkina Faso, Niger, South Sudan, Cameroon, Central African Republic, Syria, Iraq and Lebanon. In Afghanistan, Intersos invested in keeping the health care system afloat, thanks in part to a contribution from the Dutch Relief Alliance. Finally, in 2022, after a lengthy process, it was able to gain access to Iran and launch a new medical program for Afghan refugees.

Local partner organizations

Refugee Foundation continued its localization strategy in 2022 by establishing cooperation with new local partner organizations. In Europe, where local partners are active in 2 major crises: first, in providing aid in Ukraine, often close to the front line, and also on the edges of Europe (Poland, Bosnia, and Serbia), where they assist refugees trying to gain access to the European Union under deplorable conditions and facing pushback from the authorities.

Local partner organizations, through their knowledge of the local context, are often better able to identify aid needs and provide assistance in conflict areas that international organizations are less able to reach. More than ever in the past year, the Refugee Foundation made use of local expertise. Both for longer-term aid - through existing partner organizations - and for acute emergency aid, mostly through new partner organizations. In 2022 20% of our aid funds were spent on 41 projects in 15 countries, including Myanmar, DR Congo, Chad, Iraq, Lebanon, Ethiopia, Kenya, Ukraine, Poland, Bosnia and Serbia.

Myanmar

- Backpack Health Worker Team Program
- Civil Health and Development Network
- Southern Shan Development Foundation

Thailand

- Mae Tao Clinic

CAR

- Association des Femmes Rurales de Batangafo

Chad

- Help Chad
- Association pour la Dynamisation des Initiatives Locales

Democratic Republic of Congo

- Panzi foundation and hospital
- Concert d'Actions pour Jeunes et Enfants Défavorisés
- Commission Diocésaine Justice et Paix Kalemie

South Sudan

- Community Initiative for Development Organisation

Iraq

- Yazda

Lebanon

- Embrace

Curacao

- Fundashon Salú pa Tur

Somalia

- Wajir South Development Association

Kenya and Ethiopia

- Rural Agency for Community Development and Assistance

Serbia

- Klikaktiv
- Collective Aid

Bosnia

- Rahma
- Intergreat
- No Name Kitchen

Poland

- Polish Migration Forum
- Nasz Wibor
- Mudita
- Egala

Hungary

- Mandak

Romania

- Fundatia Comunitaria Iasi

Ukraine

- Hospital Hut
- Way Home
- U-Saved

Other international partner organizations

In 2022, Stichting Vluchteling spent 18% of its relief funds through the International Rescue Committee (IRC), on a total of 8 projects. Of these, 5 projects were funded through the Dutch Relief Alliance: 2 acute relief programs in Somalia in response to extreme drought and hunger, 1 emergency relief program for flood victims in Pakistan, and 2 relief programs in protracted crises (Yemen, and Ethiopia). In addition, with IRC, we provided food assistance in northwest Syria, continued essential medical care and protection for Rohingya refugees in Bangladesh, and improved access to aid through Project Frontline.

Furthermore, the Refugee Foundation spent 13% of the funds for relief efforts through other partners, namely People in Need, Polish Humanitarian Action and Mines Advisory Group in Ukraine and Moldova, also from our share from the Giro555 action for Ukraine.

Project Frontline

Frontline made solid progress in 2022 in improving humanitarian access for people with no or limited access to emergency assistance. Frontline supported local Intersos teams in Colombia, Venezuela and Syria and provided support to IRC country teams in Burkina Faso, Nigeria, Somalia, Mali, Niger and Cameroon. This development indicates continued demand and interest from a growing number of partners to improve their humanitarian access with Frontline's support.

In 2022, Frontline integrated the use of its new “Access Measurement Tool. This has proven to be a valuable tool for measuring the quality of humanitarian access. Strengths and weaknesses can be more easily identified thanks to this method.

Frontline also contributed to promoting knowledge by organizing discussions among field staff, with experts such as Major General Patrick Cammaert. Members of the Frontline-led platform for humanitarian access in the Netherlands also shared their knowledge and expertise among themselves.

Medical team/chronic diseases

By 2022, over 4,000 patients in 4 countries (Iraq, Nigeria, Curaçao and Cameroon) received improved access to quality care for treatment of chronic diseases, including mental health issues. Our project made medicines, medical supplies and diagnostic equipment available to patients with chronic illnesses. Refugee Foundation’s medical team organized follow-up training and coaching for medical staff from local and international partner organizations. Patients’ response to their treatment was closely monitored and treatment options consulted and adjusted in a timely manner. The project prevented premature deaths and led to improvements in patients’ psychosocial well-being.

Future

In 2023, the Refugee Foundation will once again provide high-quality assistance to many tens of thousands of refugees and displaced persons in acute and chronic crisis situations. We focus on saving lives, preserving human dignity and influencing the debate on protecting vulnerable people on the run.

Through the Ukraine team, we achieve our goal of direct presence and operational presence. The team coordinates relief efforts for vulnerable war victims from the field office in Odesa, in collaboration with our extensive network of international and local partner organizations.

Refugee Foundation will continue Project Frontline in 2023 for improved humanitarian access for refugees and displaced persons in very hard-to-reach areas. In addition to IRC and Intersos, collaboration is planned with local partners Wasda and Racida. Refugee Foundation’s medical team will continue to maintain the chronic disease and mental health care package.

Finally, in 2023 we will consolidate, strengthen and where possible expand our cooperation with our local partner organizations. Specific areas of focus here are assistance in Ukraine and on the edges of Europe, where we will continue to support our partners in providing essential legal and material assistance to people fleeing to European Union countries.

Challenges

The unpredictable course of the war in Ukraine means that our Ukraine team must be constantly alert to new developments and aid needs in order to spend our aid funds as effectively as possible. In addition, we are very concerned about the influence and control of jihadist groups in an increasing part of Western Africa (Niger, Burkina Faso, Mali) with negative consequences for vulnerable populations’ access to our aid. Other troubling chronic conflict hotspots when it comes to humanitarian access include Myanmar, Ethiopia, Yemen and Syria.

Prolonged conflict, climate change and rising energy and food prices will force more and more people to move in search of a secure existence. In the current political climate in the European Union, the United Kingdom and the United States, among others, governments appear reluctant to adopt humane asylum policies.

In Afghanistan, we are closely following developments related to the economic collapse and the Taliban’s ban on secondary and university education. The ability of Afghan women to work for international aid organizations also has our full attention. Humanitarian aid is directly at risk; without women aid workers, women and children cannot be helped, while they are often the most vulnerable.

Climate change is undeniably influencing the scale of disasters, and Foundation Refuge will therefore need to be vigilant of more frequent and complex disasters and crises.



HIGHLIGHTED PROJECTS

*Nouria fled Afghanistan with her husband Zamen and baby Helena.
They are now staying on the Greek island of Lesbos.
Photographer: Mona van den Berg.*

Theme:

Shelter, water, sanitation and food



Provided assistance:

In the Kallarom refugee camp, we provide shelter, household goods, food and improved access to sanitation. We distribute food packages and relief kits containing blankets, mats, buckets and soap. IDPs also receive construction materials and tarps to build simple shelters. Finally, we establish drinking water supplies and provide emergency latrines. We also provide education on good hygiene and sanitation practices.



PARTNER: **ADIL**



NUMBER OF PEOPLE REACHED: **3.600**



BUDGET: **152.983 EURO**



FINANCIER: **STICHTING VLUCHTELING**



DURATION: **1 JULY 2022 – 28 FEBRUARY 2023**

What's going on?

Chad is considered one of the least developed countries in the world. A combination of poverty, ongoing conflict and climate change plague the country. This year, rain caused immense flooding in 13 regions of Chad. More than a million people have been affected. The country is also facing a serious humanitarian crisis around Lake Chad because of Boko Haram. In Chad, nearly one in three people depend on humanitarian aid. The country has been hosting refugees from neighboring countries such as Sudan and Nigeria for more than 10 years.

Challenges

Poverty, drought, insecurity and malnutrition remain major challenges in Chad. So does hosting refugees and displaced persons in the west, east and south of the country. In addition to the delicate political transition that unstable Chad is going through, the humanitarian situation around Lake Chad is also of great concern.

Theme:

Health and medical care



Provided assistance:

We provide cash assistance to 1,400 families (nearly 6,400 people). We deploy health workers to treat over 12,000 people (including 4,000 children) with malaria, diarrhea and/or acute respiratory infections. We also distribute mosquito nets. Mobile health teams reach people in the most remote, impassable areas. Special attention is given to children under the age of 5.



PARTNER: **INTERNATIONAL RESCUE COMMITTEE**



NUMBER OF PEOPLE REACHED: **23.170**



BUDGET: **480.435 EURO**



FINANCIER: **DUTCH RELIEF ALLIANCE**



DURATION: **18 SEPTEMBER 2022 T/M 17 MARCH 2023**

What's going on?

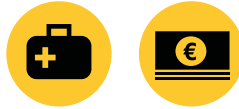
Since June 2022, Pakistan has seen nearly 10 times more rain than normal during the rainy season. As a result, there have been massive floods and landslides, flooding a third of Pakistan. More than 33 million Pakistanis were affected. People are talking about the worst monsoon in more than a decade. Pakistan is one of the most vulnerable countries to climate change. Moreover, if the situation does not improve soon, infectious diseases may also break out.

Challenges

If 2023 follows a similar pattern, it will strain already overstretched national resources and increase humanitarian distress. Political tensions also limit the government's ability to respond to humanitarian needs in the country.

The expected high food and fuel prices are likely to cause further poverty and humanitarian distress by 2023.

Theme: Health, medical care for malnutrition and cash assistance



Provided assistance:

Together with our international partner IRC, as part of the Dutch Relief Alliance’s Joint Response, we provide health, malnutrition care and cash assistance in Somalia in the Bay region; the Baidao and Burhakaba districts.

Households receive three months of mobile cash transfers intended for food such as rice, wheat flour, beans, sugar and powdered milk. Mobile medical teams provide outpatient consultations and screen breastfeeding mothers, pregnant women and children for malnutrition. Children up to 5 years old receive emergency food (Plumpy Nut).

This project was funded by the Dutch Relief Alliance, a partnership of 14 Dutch aid organizations, including Stichting Vluchteling. The relief programs are funded by the Ministry of Foreign Affairs.

-  PARTNER: **INTERNATIONAL RESCUE COMMITTEE**
-  NUMBER OF PEOPLE REACHED: **13.210**
-  BUDGET: **604.913 EURO**
-  FINANCIER: **DUTCH RELIEF ALLIANCE**
-  DURATION: **1 OKTOBER 2022 T/M 31 MAART 2023**

What’s going on?

Somalia has been gripped by violent conflict for decades. The country is among the least developed countries in the world. Somalia is also plagued by floods and extreme drought. According to the United Nations, 22% of Somalia’s population is internally displaced or has fled to a neighboring country.

Challenges

Somalia is on the brink of famine and is expected to experience its sixth consecutive failed rainy season in 2023. High food prices worldwide, caused by the war in Ukraine, make things even more difficult. More than 90 percent of all wheat in Somalia comes from Russia and Ukraine. The climate crisis and conflicts have decimated the country’s own food production.



Jyju, mother Luley’s 2-year-old baby, is cared for at the Danwadag Health Center in Somalia. Photographer: Martha Tadesse.



Theme:

Medical care and food



Provided assistance:

The Refugee Foundation provides health care and food assistance in Kayah State, where needs are high. We support 32 clinics and 51 mobile backpack teams working in 582 villages across 10 districts. We provide free medical care to conflict-affected populations. That care consists of medical consultations, mother and child care and treatment of diseases. We also provide additional humanitarian assistance in the form of food and shelter. Children under 5 with severe acute malnutrition receive emergency nutrition and are supervised by nutrition volunteers.



PARTNER: **CIVIL HEALTH & DEVELOPMENT NETWORK (CHDN)**



NUMBER OF PEOPLE REACHED: **22.970**



BUDGET: **152.963 EURO**



FINANCIER: **STICHTING VLUCHTELING**



DURATION: **1 JANUARY 2022 T/M 31 DECEMBER 2022**

What's going on?

According to UN figures, 1.4 million of Myanmar's 55 million people have been displaced. And millions of people in Myanmar need help. This is mainly due to the political crisis, escalating violence after the 2021 coup and the effects of corona and natural disasters. Half the population lives below the poverty line.

Challenges

The economy and basic services have been hit hard. With the collapse of public services and increasing conflict, the number of people dependent on humanitarian aid is expected to rise to 17.6 million by 2023. With elections scheduled for August 2023, the conflict could spread further.

Theme: Health, medical care, protection and shelter, education, cash assistance and food



Provided assistance:

From the proceeds of the national Giro555 action "Together in Action for Ukraine," we help Ukrainians in need. Together with our international and local partners, we provide food, medical and psychological care, shelter and financial support. We distribute emergency packages, support hospitals with medical supplies. We repair shelters, houses and shelters. Finally, we educate about the dangers of landmines and provide winter relief.



PARTNER: **INTERSOS, MINES ADVISORY GROUP, PEOPLE IN NEED, STICHTING ARTSENHULP, U-STOP, MUKWEGE FOUNDATION, POLISH HUMANITARIAN ACTION AND MUDITA.**



NUMBER OF PEOPLE REACHED: **346.000 + 2 MILLION EDUCATED**



BUDGET: **7.999.687 EURO**



FINANCIER: **SAMENWERKENDE HULPORGANISATIES (GIRO555)**



DURATION: **24 FEBRUARY 2022 T/M 31 DECEMBER 2022**

What's going on?

Feb. 24. Russia invades Ukraine. Throughout the country, air alarms are blaring and bombing is merciless. The lives of millions of people, including many children, are completely turned upside down. Nearly 14 million Ukrainians fled at home and abroad, villages and towns were bombed to rubble and at least 7,000 innocent civilians lost their lives.

Challenges

The war has led to the largest refugee crisis in Europe this century. The conflict is likely to continue well into 2023, with Ukrainians at increased risk of injury, illness and death, mental trauma, learning disabilities and loss of income.

Theme:

Cash assistance, hygiene education and water






Theme:

Protection, medical care and health



Provided assistance:

We are giving cash to the most vulnerable displaced people for a period of four months, with which they can buy their own food. A total of 600 storage containers of 100 liters of water each will be placed in different locations, intended for displaced persons and host communities. In addition, 600 households will receive appropriate nutrition, health and hygiene education.

-  PARTNER: **RACIDA**
-  NUMBER OF PEOPLE REACHED: **3.600**
-  BUDGET: **252.393 EURO**
-  FINANCIER: **STICHTING VLUCHTELING**
-  DURATION: **1 NOVEMBER 2022 T/M 30 APRIL 2023**

What's going on?

For several years there has been a persistent drought in Kenya. It has not been this dry in the country in 40 years, and four years have now passed since the last rainy season. 80% of the population depends on agriculture and livestock. But successive harvests have failed, crops have been destroyed and livestock have died. Food prices have skyrocketed due to the crisis in Ukraine. Food insecurity and malnutrition are expected to increase further. Mandera faces an extremely critical situation.

Challenges

Mandera county is right on the border with Somalia and Ethiopia. Across these land borders, people are experiencing the effects of extreme drought, causing unrest. The area is unsafe. In addition to the ongoing threat from terrorist groups, there are several violent regional, tribal or clan conflicts involving land, livestock and water.

Provided assistance:

We provide medical care in remote areas of northern and eastern Hama, where many displaced people reside. Three mobile teams provide medical care. Each team consists of a nurse, doctor and support person. Six volunteers support the health program and ensure that the most vulnerable groups (the elderly, people with disabilities) receive proper care. They also provide health and hygiene education. Health workers receive training aimed at recognizing and addressing health problems: infection prevention and control, reproductive health, nutrition for infants and young children.

-  PARTNER: **INTERSOS**
-  NUMBER OF PEOPLE REACHED: **20.864**
-  BUDGET: **350.000 EURO**
-  FINANCIER: **STICHTING VLUCHTELING**
-  DURATION: **1 JUNE 2022 T/M 31 JANUARY 2023**

What's going on?

Eleven years of war has left 15 million people dependent on aid. Millions are fleeing Syria and beyond. 90 percent of Syrians live in poverty. Those left behind struggle to survive with a lack of food and drinking water and inadequate medical facilities and care.

Challenges

More than a decade of conflict has devastated the health system and brought the country to the brink of economic catastrophe. Prices of goods continue to rise and poverty will continue to increase. Currently, 75% of Syrians cannot support themselves in their livelihood. The first cholera outbreak in a decade threatens to overburden health care and water systems.



VENEZUELA AND COLOMBIA

TÁCHIRA, APURE AND MÉRIDA (VENEZUELA)
NORTE DE SANTANDER AND ARAUCA (COLOMBIA).

Theme:

Health
and medische zorg



Provided assistance:

Gynecologists, pediatricians, psychologists and nurses, provide medical care in the border area of Venezuela and Colombia. Through 4 mobile medical posts, we also reach remote border villages that allow people there to access health care. The mobile teams consist of a pediatrician, a gynecologist, a nurse and a psychologist. We provide a total of more than 20,000 consultations.



PARTNER: **INTERSOS**



NUMBER OF PEOPLE REACHED: **31.050**



BUDGET: **700.000 EURO**



FINANCIER: **STICHTING VLUCHTELING**



DURATION: **15 APRIL 2022 – 15 JANUARY 2023**

What's going on?

A deepening economic crisis is causing 7 million people to leave the country. This makes Venezuela's refugee crisis one of the largest in the world. The country faces hyperinflation and major food shortages. Medical aid is unaffordable. The massive influx of Venezuelan refugees is causing great instability in the border region and an increase in violence in the departments of Norte de Santander and Arauca.

Challenges

3 in 4 Venezuelans currently live in extreme poverty and many have chosen to migrate elsewhere in Latin America, often including Colombia. This will continue in 2023, albeit at a slower pace. Health services are likely to remain under severe pressure, posing a major threat to children, the elderly and pregnant women. Humanitarian access and thus delivery of aid is likely to remain difficult.



NIGERIA

BORNO STATE

Theme:

Healthcare



Provided assistance:

In Borno State, we provide medical and psychosocial care. In doing so, we focus specifically on the chronically ill (diabetes, asthma, high blood pressure). By integrating care for the chronically ill into primary care, we reduce mortality rates. We also screen patients for depression, trauma and anxiety and provide psychological help. The team consists of part-time psychiatrist, two doctors, 14 nurses and 20 volunteers (health workers).



PARTNER: **INTERSOS**



NUMBER OF PEOPLE REACHED: **18.731**



BUDGET: **300.870 EURO**



FINANCIER: **STICHTING VLUCHTELING**



DURATION: **1 NOVEMBER 2022 T/M 31 OCTOBER 2023**

What's going on?

Nigeria, Africa's most populous country, struggles with political instability, poverty, corruption, extreme weather and the terror of extremist groups. Ongoing violence is forcing people in the northeast to flee in search of safety. They are fleeing bloody violence and fighting between terror groups and the Nigerian military. Furthermore, floods in Nigeria are causing a large increase in cholera cases and other diseases; as a result, another 1 million Nigerians have been displaced.

Challenges

Violence in the northeast will remain high. Ongoing conflict and severe over- runs are exacerbating food insecurity in Nigeria. Banditry and attacks on civilians by armed groups continue to increase. As a result, more people are fleeing.

Political tensions ahead of the 2023 presidential and gubernatorial elections are causing increasing insecurity and uncertainty in the country.



Murad* is displaced in Yemen. Photographer: Kellie Ryan

ADVOCACY

Partners

Stichting Vluchteling is actively represented in several formal and informal Dutch partnerships. We contributed in 2022 to workshops, courses, discussions and webinars organized by, for example, KUNO (knowledge exchange emergency aid), the Dutch Relief Alliance (DRA) and the Platform Humanitarian Action.

Challenges and results

After several years with travel restrictions due to corona, in 2022 it was once again possible to travel to crisis situations and make physical appointments. This again allowed us to share first-hand information with politicians, policymakers and diplomats. There were, of course, policy discussions about the war and humanitarian assistance in Ukraine and the importance of good cooperation with Ukrainian organizations. In addition, we called attention to people on the run within Venezuela, Iraq, the Central African Republic and Yemen. We also shared analyses and policy recommendations on principled aid in Afghanistan, humanitarian access in Syria, and the security and sharply deteriorating humanitarian situation in the Sahel, among others.

Thanks to the efforts of the Dutch Global Health Alliance, of which Stichting Vluchteling is an active member, the government published a Dutch Global Health strategy in 2022. This is an important step for access to medical and mental health care for people on the run with chronic diseases.

Border Reached

At the end of 2022, Stichting Vluchteling started the European project Grens Bereikt! ('Border Reached'). For this purpose, Stichting Vluchteling hired an employee within the Advocacy Team to have sufficient capacity. As part of this project, director Tineke Ceelen and human rights expert Eduard Nazarski to various areas along Europe's borders. In doing so, they draw attention to the situation of refugees at the borders and enter discussions with politicians and policymakers - on the ground, in the Netherlands and at the European level - to improve the situation of people fleeing there. Visual material from these visits is also produced. In 2022, the Refugee Foundation went to the border of Poland and Belarus within this project. Also, part of the visit of State Secretary for Asylum & Migration - Eric van de Burg - to Greece was facilitated by Foundation Refugee, where he spoke with several refugees forced to survive in poor conditions in Greece.

Future

The Refugee Foundation will continue to work for a humane European asylum and migration policy in 2023. In 2023, Tineke Ceelen and Eduard Nazarski will travel to Serbia, Bosnia, Croatia, Hungary, Italy and Tunisia, among others, within the 'Grens Bereikt' project.

We expect the debate around refugees to harden more and more. There is more and more talk about physical border walls and other ways to keep refugees out of Europe. The Refugee Foundation will continue to work to bring a humane voice to this hardening debate.

Finally, Stichting Vluchteling will invest in politicians and policymakers through humanitarian policy advice, strengthening relationships with Dutch embassies and organizing expert meetings on humanitarian dilemmas. In 2023, the Refugee Foundation will continue to work for people on the run who receive less international (media-) attention, such as the Yazidis in northern Iraq, and people in Afghanistan, Yemen, the Sahel and East Africa.

COMMUNICATION AND MEDIA

In addition to emergency relief, the Refugee Foundation has an important role in informing the public and increasing support for people on the run. We do this through educational campaigns and media coverage. In addition, we reach and inform existing and new donors.

It is very important to make clear to everyone who supports us what we are accomplishing with their contributions. We tell with passion and do not mince words, hoping to inspire people to take action and increase support for refugees.

2022: a tough year and much adversity

2022 was another difficult year for refugees. Where the end of corona was in sight, war broke out in Europe for the first time in many years. Some of our informational actions:

- Starting Feb. 28, we are running Giro555's National Action "Together in Action for Ukraine" to raise money to help victims of the war in Ukraine.
- The same pain, the same sorrow, equal need. In March and April, we crowdfunded for (newspaper) ads with an important message: every person on the run should be protected and helped in an equal way.
- On June 20, World Refugee Day, we are launching our manifesto. With this NEVER cry, we call attention to the 100 million refugees worldwide. And let us know that we will never give up.
- We are sounding the alarm because of the growing global hunger crisis. The UN warns of a years-long food crisis. In July, we take action against hunger.
- In December, we kick off the Grens Bereikt campaign. Tineke Ceelen and Eduard Nazarski will travel along Europe's external borders in 2023 and draw attention to the refugee situation. They examine the gravity of the circumstances and meet courageous people who, in defiance of the prevailing policies in their countries, do extend a helping hand to refugees.

OWN MEDIA

Our social media channels show how we engage both our supporters and the Dutch public in our work. The content on our channels manages to reach an audience of millions. Our online public interaction also grew significantly.

Our website was visited by over half a million people in 2022: to be exact 516,000 times, by 509,000 unique visitors.

Twice a year we publish the 999 Update, our own magazine, which keeps donors informed about aid projects, campaigns and current issues.

Website Stichting Vluchteling	Visitors 2021	Visitors 2022	Growth
Unique visitors	332.460	509.815	+53,1%
Impressions (Page views)	401.018	516.316	+28,6%

Platform	January 2022	December 2022	Growth
Facebook	53.792	55.207	+2,6 %
Twitter	7.950	8.114	+2,0 %
Instagram	14.600	17.500	+19,8 %
Linked-In	4.755	7.751	+63,0 %
YouTube	650	675	+3,8 %

Digital Newsletter

E-mail continues to be a valuable communication channel. It is an effective, fast and reliable means of reaching our subscribers. By the end of 2022, we had over 78,500 subscribers, a growth of 14.6% over 2021.

From the small number of people who unsubscribe after receiving an email (0.2% last year), we infer that we are reaching our subscribers with the right content.

NATIONAL MEDIA

The media is an important way for us to make the Dutch public aware of a humanitarian (refugee) crisis and our emergency response.

Media coverage for the 2022 Refugee Foundation shows some notable peaks, the most significant at the outbreak of war in Ukraine (Feb. 24), the proceeds from the Night of Refugees (June 19) and the surge in the amount raised for Giro555 (Oct. 19).

Some highlights

- From Feb. 5-11, our Socutera TV spot (winter aid) aired 11 times and over 1.8 million views. From July 23-29, our Socutera TV spot (malnutrition) aired 11 times and was viewed over 1.1 million times;
- During the weekend of June 18/19, NU.nl, NPO Radio 1, NOS.nl, the NOS Stories on tv and online, among others, will pay attention to the Night of Refugees;
- On July 10, 2022, NU.nl pays attention to our assistance on the front lines in Ukraine;
- The TV documentary "Pauw in Ukraine," with a prominent role for director Tineke Ceelen, had 600,000 viewers on Oct. 19;
- Interview with Tineke Ceelen on Dec. 24 in Mezza, Saturday magazine in circulation of over a million copies distributed by Algemeen Dagblad.

2022	Mediumtype	Mediumvalue	Range
	Print	€ 795.933	42.264.214
Quarter 1	Internet	€ 1.482.480	1.204.261.923
	RTV	€ 483.510	273.998.000
	Print	€ 669.327	18.237.145
Quarter 2	Internet	€ 558.170	439.250.223
	RTV	€ 57.784	61.487.000
	Print	€ 333.872	7.311.838
Quarter 3	Internet	€ 149.599	121.435.234
	RTV	€ 1.987	8.169.000
	Print	€ 567.280	17.306.871
Quarter 4	Internet	€ 370.676	282.350.236
	RTV	€ 67.827	395.740.000

SUPPORT

Netherlands more understanding of refugees

Commissioned by Stichting Vluchteling, research firm Motivaction conducted a survey in May 2022 on Dutch people's attitudes toward refugees.

The Dutch have more understanding for refugees compared to last year, but a majority remains of the opinion that refugees should be accommodated in their own country or region as much as possible:

- Refugees of war can count on great understanding in the Netherlands: 93% of all respondents sympathize with people who have fled war and conflict;
- However, a majority (69%) do believe that refugees should be received in their own country or region as much as possible.
- The war in Ukraine has had a slight effect on Dutch people's perception of refugees: 13% have begun to think more positively about refugees.

On June 15, 2022, the Algemeen Dagblad pays attention to our research under the title: 'Dutch people show more solidarity with people on the run'.

EVENTS

Because of corona, we started hosting online meetings in 2020. We see physical meetings and events slowly returning in 2022, including at the Refugee Foundation.

Night of the Refugee 2022

The 4,000 participants of the Night of Refugees (June 18-19, 2022) raised 1.2 million euros for emergency aid. Spread across six cities (Haarlem, Utrecht, The Hague, Rotterdam, Arnhem and Tilburg), the runners walked 20 or 40 kilometers and were supported by 43,000 sponsors.

'It is heartwarming that so many people are walking along in different cities in the Netherlands, raising money for emergency aid for people fleeing war and violence.'

- Foreign Trade and Development Cooperation Minister Liesje Schreinemacher



Participants of the Night of Refugees finish in Amsterdam. Photographer: H.J. Kaaks.

Online events

On Tuesday, October 18, we hosted a webcast on the war in Ukraine. In it, our experts talked about current developments in Ukraine. We also realized several livestreams on our social media.

Future

The Refugee Foundation sees an important role for itself in strengthening the support base and reaching target groups that currently do not yet show their colors. We show that we do not leave fellow human beings in need out in the cold and provide emergency aid where it is needed most. We do this on a large scale, but with constant attention to the individual.

The common thread in our communication is therefore 'humanity'. We follow (communication) trends and developments and innovate where necessary and desirable. Besides all planned objectives, current events are always leading and we react to what is happening in the world.

Within European borders, the rights of people on the run are being violated, and there is no clear political response. There is also criminalization of relief efforts. Therefore, in 2023, the project "Border Reached" will be further rolled out in which we draw attention to the refugee situation on our own continent and investigate the severity of the conditions ourselves.



Khamis Tutu has resided in a refugee camp in Jamjang, South Sudan, since 2016. Photographer: Adrienne Suprenant.

FUNDRAISING

The funds we raise enable us to provide emergency assistance to thousands of refugees and displaced persons. Without our donors, there is no emergency assistance. It is essential to our independence that most of our income comes from private donors. Thanks to our donors, we can guarantee that we can assist everyone, regardless of origin, identity or political affiliation, at the moment they are displaced from their homes. Private donors also make it possible that, as soon as a crisis breaks out, we can take immediate action.

In 2022, more people once again became donors to Stichting Vluchteling: in total, nearly a quarter of a million people contributed to the work of Stichting Vluchteling. Despite the often bleak and harsh political climate in the Netherlands, public support on which people fleeing the country can rely is still strong.

In addition to private donations, the Refugee Foundation also receives funds from the Dutch government, from national Giro555 actions of the Emergency Appeals Alliance (SHO) and from the Dutch Postcode Lottery and other companies and non-profit organizations.

Our own fundraising

As described earlier, 2022 was a tough year for people on the run. This fact has been recognized by the Dutch public, which is why Stichting Vluchteling has grown in both the number of private donors, and the amount of funds received. Income from private donations increased 15% in 2022 compared to 2021.

Active and structural donors

Once again this year, the Refugee Foundation was able to count on increased support from the Dutch public. Last year, the number of donors increased by 6%; from 203,970 in 2021 to 216,708 in 2022.

In addition, tens of thousands more people have made donations through our annual event The Night of the Refugee. The authorization holders and deed holders are responsible for a relatively large portion of Refugee Foundation's income. They are important for the financial stability of the organization and enable us to respond quickly in the event of a new crisis. Thanks to the many spontaneous applications in 2022 and investments in digital channels, telephone and street and door-to-door canvassing, the number of authorization holders grew from 62,563 in 2021 to 65,795 in 2022; a growth of 5%.

Ministry of Foreign Affairs

The Dutch Relief Alliance (DRA) is a coalition of fourteen Dutch aid organizations in cooperation with the Ministry of Foreign Affairs. Stichting Vluchteling is a member of this coalition. By working together, the DRA provides rapid emergency assistance to victims of disasters and humanitarian crises around the world. By 2022, Stichting Vluchteling will have nearly received 4.2 million in grants for various emergency relief projects.

Dutch Postcode Lottery



With their stake, the more than 3 million participants of the Dutch Postcode Lottery raised no less than 338 million for charity in 2022. This amount will go directly to 168 charities working on a better world based on their own mission.

The Refugee Foundation has received an annual contribution since 1996; in 2022 we received 2.7 million.

ORGANISATION

To keep the quality of our assistance high, good governance and sound supervision are essential. Therefore, Stichting Vluchteling has clear rules for implementing partners, strict controls and an active Supervisory Board. Moreover, we are committed to running our business as efficiently as possible so that our resources benefit people on the run as much as possible.

The development and focus on a sound integrity policy continued in 2022. For example, we have a Code of Conduct, which must be followed by all colleagues, and every employee must provide a Certificate of Good Conduct to be able and allowed to perform work at Stichting Vluchteling. There is a whistleblower policy and arrangements have been made with an external confidential advisor. We are affiliated to the Inter Agency Misconduct Disclosure Scheme and when hiring new employees, inquiries are always made with the previous employer.

The Integrity Policy of the Refugee Foundation applies to employees, but also applies to our ambassadors, members of the Supervisory Board, consultants and our beneficiaries and partner organizations. If there are complaints regarding employees of Stichting Vluchteling, the integrity policy provides guidelines. For partners and beneficiaries in the field, access has been improved by opening a separate email box. We keep track of any cases in a register. There were no reports in 2022.

In addition, customized trainings are organized for both the teams and the entire organization. This also gives shape to ethical behavior in practice. Reflection on one's own behavior is an essential part of this.

Ethics Working Group

The ethics working group was set up in 2020 in response to the social discussion surrounding "Black Lives Matter" and criticism of aid organizations in an article in OneWorld, among others. This working group has remained in place and at the end of 2022 the working group contributed to the development of an employee satisfaction survey. This survey will take place in early 2023.

Topics addressed by the ethics working group in 2022 included other inclusiveness in the workplace, the partners we work with and decolonization of aid.

SUPERVISORY BOARD

Stichting Vluchteling has a Supervisory Board and an Audit Committee. The Supervisory Board supervises the policy of the management of the Refugee Foundation and the general course of business. In addition, the Supervisory Board provides solicited and

unsolicited advice to the management. The regulations of the Supervisory Board can be found on the website.

The Supervisory Board currently consists of five members. The members are appointed in their personal capacity. Members are appointed for four years and this term may be renewed once. The members are appointed by the council itself. In doing so, they ensure a balanced composition. This means that the members together have sufficient knowledge and experience in refugee issues, fundraising, media, politics and governance. Their combined competencies should be in the areas of governance, finance, legal, accounting, social and communication. In 2022, Mr. G. Visser transferred his duties to Mr. A. Buteijn. Mr. Buteijn was also appointed chairman of the Audit Committee.

Members of the Supervisory Board receive no compensation, except reimbursement for any travel or other necessary expenses incurred.

Audit Committee

The audit committee consists of two members of the Supervisory Board and is charged with overseeing the financial affairs of the foundation. In 2022 the audit committee met twice. Topics discussed included the audit for the year 2021, risk management, director salary evaluation, budget review 2022, budget 2023 and multi-year estimate 2024-2025. The rules and regulations of the audit committee are posted on the website.

Work

The Board of Supervisors met in four meetings in 2022.

The annual report 2021, risk management, evaluation of the salary director, state of cooperation with INTERSOS, evaluation of cooperation with HLB Blömer accountants and consultants B.V. and the annual plan and budget for the coming years were discussed. An internal evaluation of the Supervisory Board also took place. The main points of attention from the self-evaluation are:

1. The importance of continuing to modernize the role of employer. The safety of employees in the workplace is also a concern of the Board of Supervisors.
2. Wealth policy in general.
3. Travel and safety should regularly return to the agenda.

MEMBERS OF THE SUPERVISORY BOARD

Dhr. H. Anker, Chairman from 24 September 2021

From 5 February 2020 Member, appointed until February 2024

(Ancillary) positions:

- Consultant

Mrs. S.M.J.G. Gesthuizen, vice-chairman

From 5 February 2020, appointed until February 2024

(Ancillary) positions:

- Director of Art & Design Arnhem ArtEZ
- Member Advisory Board Social Insurance Bank
- Member of the Supervisory Board of the Performing Arts Fund
- Chairman Advisory Board Expertise Center Euthanasia (until Sept. 12, 2022)
- Owner of sole proprietorship The Banana Plant
- Juror Anne Vondeling Prize and Saskia Stuiveling Prize (until March 23, 2022)
- Board member Willem Drees Lecture Foundation

Mr. A. Buteijn, member

From May 25, 2022, appointed until 2026

(Ancillary) positions:

- Partner Dubois & Co. Chartered Accountants

Mr. E. Schenkenberg van Mierop, member

From Feb. 21, 2017, appointed until January 2024

(Ancillary) positions:

- Founding Member and Executive Director, HERE-Geneva

Mr. A.L.M. van Rest, member

From Feb. 5, 2020, appointed until Feb. 2024

(Ancillary) positions:

- Consultant and interim manager through Van Rest Consultancy.
- In 2021 Ad interim working for Jantje Beton Foundation until July 2022
- Board Member Cultural Quarterly Leiden

BOARD, DIRECTOR AND MANAGEMENT

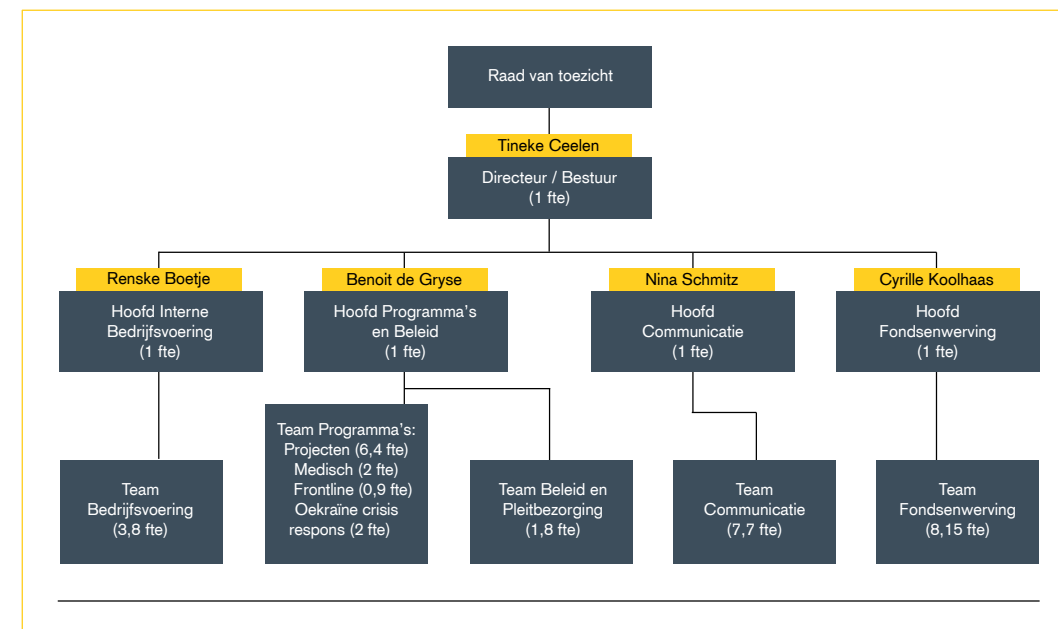
The director of the Refugee Foundation - Tineke Ceelen - implements the decisions taken by the Supervisory Board. The director is also the only board member. The board determines policy, sets financial guidelines and has final responsibility for day-to-day management. In implementing the policy, the director works with a team of staff, consultants and interns.

The director implements policies together with the organization's management team. The management team consists of the director, head of programs & policy, the head of internal operations, head of communications, and the head of fundraising. The head of fundraising will also oversee the communications team as of mid-December 2022. This is because the head of communications is temporarily on leave. The management team meets on a weekly basis. The management regulations and other applicable regulations, derivatives of the bylaws, are published on the website.

Executive salary

The Supervisory Board adopts the remuneration policy, the level of executive remuneration and the level of other remuneration components. The policy is updated periodically. In determining the remuneration policy and determining the remuneration, the Refugee Foundation follows the 'Regulation on remuneration of directors of charities', as adopted by Goede Doelen Nederland. This regulation provides a maximum standard for annual income based on severity criteria. In 2022, the director of Stichting Vluchteling, including taxed and untaxed allowances, earned a gross annual salary of 129,577. This falls within the standard set for this purpose by Goede Doelen Nederland. A detailed explanation can be found in the annual financial report.

Organization Chart Refugee Foundation as of December 2022



PERSONNEL

Staff (as of 31 December 2021)

Managing Director
Mrs. C.A.J.M. Ceelen

Head of Internal Operations
Mrs. R.B. Boetje

Head of Programmes and Policies
Mr. B.G.J. de Gryse

Head of Communication
Mrs. N.R. Schmitz

Head of Fundraising
Mr. D.C. Koolhaas

PERSONNEL POLICY

The Refugee Foundation had a team of 40 employees at the end of 2022, who together represented 37.75 FTEs. In 2021, these were 37 employees (34.7 FTE). The Refugee Foundation uses the BBRA government scales for employee salaries.

Consultants were also hired, including for setting up the new database system for Team Programs, developing the ISO-quality management system, coaching of staff, for temporary support of the Night of Refugees and to temporarily assist the Programs and Policy team to set up and supervise the operational team Ukraine.

For the Refugee Foundation, staff is the engine for success. To invest in one's own people is to work on the future of the organization. In 2022 it was decided that, partly as part of the diversity policy, staff will be allowed to decide for themselves which cultural, religious or other personal preference days they wish to take as days off. This will be recorded by HR.

Each year there is a study budget available for employees. By 2022, our employees have been retrained in such areas as developing and managing new marketing techniques and strategies, company emergency response, language training, and safety and ethical leadership training.

More and more, Stichting Vluchteling also has to deal with employees who are reaching the limits of their physical and mental health. It is important that a helping hand is offered in time so that the Refugee Foundation, as an employer, can improve the well-being of employees. Coaching by external experts can be helpful here. The Refugee Foundation has developed the well-being policy for its employees. This policy is now being used.

Even in 2022, we were still dealing with corona, although no more homework advice was given by the government. The homework allowance introduced was also applicable in 2021. In addition, the home work policy has been developed and implemented. Full-timers are expected to be in the office for three working days and employees who work four days are also expected to come to the office for three days. In practice, this has barely taken place yet due to the still prevalent corona pandemic.

In 2022, there was a renewed commitment to a good working atmosphere and regular contact, to keep staff engaged. In addition to the usual birthday presents, team and MT health days, a staff day will be organized in early 2023.

In 2022, absenteeism was 5.8%. In 2021, it was 2.6%. This is partly because two staff members were long-term sick in the second half of 2022; they are both now on the mend and the cause of absenteeism in both was not related to work within the Refugee Foundation.

In quarter 3, the average sick leave was 6.38%, in October 5.88% and in November 5.69%.

Our volunteer policy remained unchanged in 2022 and focused on learning pathways.

Lectures and sessions are held regularly for staff, sharing experiences from the field. Speakers are internal and or are hired externally and/or do so voluntarily. Virtually all lectures took place online in 2022.

INTERNATIONAL AND LOCAL PARTNERS

Intersos

The MOU (Memorandum of Understanding) with Intersos was also valid for 2022. At the end of 2022, a new MOU was concluded for the next three years. Consultations are held on a regular basis between MT, staff and the management of the Refugee Foundation and Intersos. In 2022, in addition to financial support from Stichting Vluchteling's own resources, Intersos also had access to government funding through the Dutch Relief Alliance and funds from the Cooperating Aid Organizations for aid in Ukraine.

International Rescue Committee (IRC)

The MOU concluded in 2021 was applicable in 2022. Regular coordination with the MT and management of IRC Germany takes place. This is done in addition to the contacts there are at the country level with the program officers. As before, IRC can continue to count on funding as an implementing partner.

Interests development Local Partner Policy

In 2022, the policy on cooperation with local partners has been further developed. More and more Refugee Foundation will focus on cooperation with local partners, considering the necessary and desired capacity building of the partners. In addition, multi-year collaborations with selected partners will be pursued.

INTERNAL AFFAIRS

Policy adoption is based on the annual plan, which is updated and approved by the Supervisory Board. Based on this plan, the departments make their annual work plan.

Progress is discussed weekly during the MT meeting, in addition monthly reports are prepared and discussed. The Supervisory Board receives quarterly substantive progress reports on the organization.

ISO 9001:2015

To organize the internal work processes to be of high quality and as productive as possible, Stichting Vluchteling works with ISO 9001:2015. In doing so, we have integrated the management of financial, operational, and organizational risks into the system. The annual audit took place in the fall. There are no findings requiring follow-up. The current certification is valid through 2023.

Finance and ICT

The cooperation with HLB Blömer accountants and consultants, which was hired in 2016 B.V. is going extremely well. The annual audits for the past few years have been completed satisfactorily. Switching to an entirely digital audit proved to be no obstacle at all. The interim audit took place in November 2022, during which no particulars were found. In addition, a comprehensive ICT audit was launched in late 2022. Its findings will be discussed in early 2023.

The Supervisory Board receives quarterly financial status and adopts the budget and forecast. The implementation of the organization's financial planning and control is in the hands of the Head of Internal Operations, who is audited in this by accounting firm HLB Blömer accountants and consultants. B.V.

Framework Partnership Agreement

Refugee Foundation is a partner of ECHO for the period 2020-2027. During the year 2021, content and financial data will be provided regularly upon request. A first cooperative contract, together with Intersos for relief work in Iraq was concluded in 2021.

Having this accreditation is, and will continue to be, a requirement to access Cooperating Relief Organizations and Dutch Relief Alliance funds from the government.

Staff Representation

In 2022, the Staff Representation helped review the modified terms and conditions of employment. It also collaborated on two meetings on integrity and reflection on its own behavior. In late 2022, the Employee Representation began working on an employee survey to be sent out in early 2023.

Sustainable business

Several years ago, the Refugee Foundation had the Climate Neutral Group investigate what we could do to reduce our carbon footprint.

We purchase environmentally friendly paper and throughout the year put effort into making Foundation Refugee's travel policy more sustainable by buying off the CO2 emissions from air travel. Also in 2022, we worked hard to make Foundation Refugee's sustainable ambitions concrete in the work environment. A sustainability policy is being developed for the relief effort. This will be ready in 2023.

Integrity and accountability

We attach great importance to respectful dealings between employees and towards our beneficiaries. Sexual transgressive behavior, fraud, intimidation and abuse of power are unacceptable, which is why, as an organization, we work to continually improve the culture, procedures and thus the protection of the people we work for and with.

These arrangements have been in place for several years and are reviewed annually and updated as necessary. Anyone experiencing or having evidence of misconduct is expressly asked to report through the Whistleblower Policy, after which investigation and, if appropriate, action will follow.

Also in 2022, extra time and attention has been devoted to preventing, detecting and responding to undesirable behavior. Our procedures are being reviewed and tightened where necessary. The planned training sessions for our employees on integrity policy have partially taken place. It has been decided to now organize this per team.

The Fundraising and Communications teams kicked off and the Projects team came next. The trainings have generally been well received, important though is follow-up. Working on behavior is an ongoing process.

To prevent fraud as much as possible, we work with a fraud protocol. The protocol indicates how to prevent fraud and how to proceed if there are suspicions of fraudulent actions and or behavior. It also describes guidelines for investigation. If fraud is proven, formal actions and measures follow.

The Refugee Foundation commits to the following codes and guidelines:

- Code of Conduct Refugee Foundation

The code describes the principles and rules of conduct that define our way of working and guide the decisions to be made in office and field work. It also indicates how to act when the rules of conduct are not met. All new employees sign the employment the Code of Conduct. In 2020, the Code of Conduct received an update. All employees signed it for agreement.

- ISO 9001:2015

We meet the obligations of the ISO 9001:2015 standard for quality management. A new certification was issued in October 2020. It is valid for a period of three years. A recertification audit will be conducted in 2023.

- Charities Netherlands Recognition Scheme

We adhere to the Recognition Scheme of Goede Doelen Nederland, the successor of the CBF Seal of Approval. With a Recognition, charities show that they have their affairs in order and are transparent about spending and about the results achieved. A re- assessment took place in 2022 with positive results.

- Public Benefit Institution

We are an Institution for General Benefit (ANBI).

- The Code of Conduct for the International Red Cross and Red Crescent Movement and NGOs in Disaster Relief. We subscribe to the Code of Conduct for the International Red Cross and NGOs in humanitarian assistance.

- The Core Humanitarian Standard on Quality and Accountability

We are a member of the CHS Alliance and are committed to integrating the Core Humanitarian Standard (CHS) into our work to increase the quality and effectiveness of our aid. A mandatory self-assessment was started in the 4th quarter of 2022. This is a prerequisite to start the external audit. Meanwhile, the 1st part of the external audit has also been completed with good results. Part 1 was mainly about the completeness and functioning of the SV procedures internally but also regarding the assistance in the region. Part 2 of the audit will be conducted in 2023. Field visits and interviews with partners and beneficiaries will determine whether the quality of assistance meets CHS requirements.

- International Aid Transparency Initiative

We commit to the International Aid Transparency Initiative (IATI) Guidelines for making project information and finances publicly available on the Internet.

- Checks in the field

Our project staff travels regularly to verify that our projects are completed as agreed.

- Audits

The auditors check that expenditure is legitimate and that rules regarding financial management, the design of internal controls and their implementation comply with legal regulations.

Incidents

In 2022, no reports were received regarding misconduct at our The Hague office. A few reports of investigations into possible integrity violations were made from the field. These reports are kept up to date by the integrity coordinator. Where necessary, this has also been reported to donors and the CBF.

Incidents can also be reported to the Supervisory Board. No further action and/or measures were required from the Refugee Foundation.

Risk Management

The Refugee Foundation has a risk policy that identifies risks and defines actions to minimize damage. The risks range from reputation damage in the media and the safety of employees in the field, to the loss of income due to a decline in the number of donors.

1. Polarization, the tone of the refugee debate and the image of aid organizations

Also in 2023, the refugee and his story will be at the center of our communication, not the crises. Climate change and the war in Ukraine should be wake-up calls for all of us, it can also happen to us here in the Netherlands that we have to flee. How do we want to be received and treated then?

Attention to refugees and the Refugee Foundation in the media remains a difficult challenge. Alternative channels such as in-house web and podcasts need to be better positioned in the future, but we also need to look even harder for creative angles to get refugees and our assistance across in a fair way.

We have a very own team in Ukraine, and own execution in the form of the delivery of medicines from the Netherlands, as well as appealing deployment in the form of the Frontline team. That deployment should be given a greater role in public communication, showing that the Refugee Foundation is agile, creative and innovative in its search for solutions to the challenges of our time.

Polarization, the refugee debate and the image of aid organizations can also lead to new political realities. We see a clear shift in the House of Representatives where refugees are concerned. On the political right wing, people are pushing for closing borders and stopping aid. The left-wing parties, traditionally more concerned with refugees, seem to have given up on the issue for fear of losing votes. Political lobbying is time-consuming and seems little.

Again, creative communication aimed at the public will ultimately have a greater effect on politics than direct lobbying. Within our new “Frontiers of Europe” project, we have appointed an additional advocacy colleague who will help to advocate for this.

2. Access to the people who need our help

The world is rapidly becoming smaller, and more dangerous. For several years the Frontline team, in cooperation with IRC, has been working to facilitate access to those parts of the world that have become inaccessible to aid workers. Their presence on the ground, especially where the Dutch are involved, should also be brought more to the attention of the Dutch public. It shows the very difficult and dangerous conditions

under which to work, but also the way in which Stichting Vluchteling distinguishes itself from fellow organizations.

Our safety policy will be reviewed in 2023 and adapted to the growing group of employees working and traveling abroad. As we employ and gain more experienced field workers, there is also, almost automatically, a greater eye and ear for security risks in the field.

3. Threats to our fundraising revenue

The current economic situation but also the tone of the political debate, will affect our fundraising. The decision to never depend more than 25% on to be from government funding, and a healthy diversity in the Foundation's income, is also therefore more relevant than ever and deserves reaffirmation.

The economic crisis that is undeniably at hand also offers an opportunity to show that the very people we stand for are the first to be affected by the consequences. Precisely refugees end up in famines, precisely their children can no longer go to school or the hospital, and a few euros can make all the difference.

4. The quality of assistance

To better control quality issues with our implementing international partners, in 2022 we decided to deploy our own team in Ukraine. In 2023, we will consider the wisdom of further rolling out that model to one or two other countries. Own deployment will slowly but surely become more common, with our focus on local implementers, rather than international ones.

We are also looking for a high-level, experienced financial force to join us in the field much more often than has been customary up to now, to monitor our funded activities. Furthermore, we are planning real time and other evaluations.

5. Staff shortages

We will make Refugee Foundation even more attractive as an employer by further improving working conditions and terms in 2023. In doing so we think of include earlier conversion from temporary to permanent contracts; opportunities to save for a sabbatical or earlier retirement or opportunities to spend some time in the field.

Financial risks

By obtaining our own Framework Partnership Agreement (FPA), we can continue to have independent access to both government funds and EU funds. This eliminates this risk, which still existed in 2019.

Another risk is the aging of our donor base. To counteract a decline in resources, in recent years we have focused on developing new recruitment techniques aimed at more structural donations and rejuvenating the constituency. In 2022, we were very successful despite the aging population. The income from own fundraising is of 15% higher than in 2021. (size of income from own fundraising 2021 equal to 2020)

In order not to be too dependent on government funding, our goal is to have only 25% of our income come from the government. We also ensure that the share of the National Postcode Lottery is in good balance with the share obtained from the private market.

Operational risks

Working in war situations and developing countries poses risks for fraud. It is therefore common for suspected fraud to be investigated. When fraud occurs, it is important that our implementing partners respond appropriately and that Stichting Vluchteling is informed proactively and in a timely manner. We then inform our back donors and hold them accountable. If this is not done adequately, the downside risks to our reputation are high.



Nujahan lives in the world's largest refugee camp Kutupalong in Bangladesh. Photographer: Timothy Nesmith.

FINANCE

Total income raised in 2022: € 42.452.393

Origin of income in 2022	2022	2021	Difference 2022-2021
	€	€	%
Income from individuals	18.252.717	15.807.303	115
Income from companies	465.351	169.312	275
Income from lottery organisations	2.700.000	2.700.000	100
Income from government subsidies	4.184.671	4.382.401	95
Income from other non-profit organisations	16.849.654	1.508.124	1.117
Total	42.452.393	24.567.140	173

Total expenditures 2022: € 33.767.418

Ratio of expenditure	2022		2021	
	€	%	€	%
Aid	27.097.209	80%	17.310.932	76%
Information	2.445.541	7%	1.865.993	8%
Advocacy	640.474	2%	556.814	2%
Recruitment income	3.066.294	9%	2.599.316	11%
Recruitment, management & administration costs	517.900	2%	515.408	2%
	33.767.418	100%	22.848.463	100%

Key figures	2022		2021	Difference in % vs.	
	Realisation	Budgetted	Realisation	Budgeted 2022	Actual 2021
Spending ratio (total spent on objective / total income)	71,1	70,7	80,3	0,4	-9,2
Spending ratio (total spent on objective / total income)	89,4	87,1	86,4	2,3	3,0
Beheer en administratie/ total charges	1,5	1,5	2,3	0,0	-0,7
Fundraising costs/ total expenses	9,1	11,3	11,4	-2,3	-2,3
Own fundraising costs/ own fundraising income (CBF-ratio)	15,7	20,0	15,6	-4,2	0,1

Reserves en funds

The Board of the Refugee Foundation, by designating reserves, indicates the way the funds at its disposal will be used.

Reserves are divided into:

- An asset financing reserve. This reserve is formed to cover short-term tangible assets;
- A continuity reserve. This reserve is formed to cover short-term risks for personnel and campaigns;
- A project reserve. This reserve is formed to cover the provision of assistance;
- An innovation reserve. This reserve is for development of innovative strategies in the area of the objectives. The reserve is formed to cover relief, lobbying and/or education expenses.
- A designated reserve Ukraine. From the proceeds of the successful own Foundation for Refugees campaign for Ukraine, an amount of 2.1 million has been added to this new earmarked reserve in 2022.

Reserve turnover	2022	2021	Difference 2022-2021
	€	€	€
Reserve financiering activa	397.399	338.423	58.976
Continuity reserve	7.025.284	6.025.284	1.000.000
Project reserve	3.127.463	5.333.918	-2.206.455
Innovation reserve	597.118	597.118	-
Designated reserve Ukraine	2.143.444	-	2.143.444
Total	13.290.708	12.294.743	995.965

The current designated funds are:

- SHO Fund; Funds to support "Together in Action for Ukraine" and "Together in Action against Corona" from the Cooperating Relief Organizations. The reason for limitation is determined by third parties;
- KUNO Knowledge Center Fund: This fund serves to support activities in the field of knowledge exchange on emergency relief. It is a partnership between NGOs and the Ministry of Foreign Affairs (BZ).

Development of special-purpose funds	2022	2021	Difference 2022-2021
	€	€	€
SHO Fund	7.629.925	14.763	7.615.162
Kuno Knowledge Centre Fund	27.506	40.427	-12.921
Total Designated Funds	7.657.431	55.190	7.602.241

Solvency

Solvency-the ratio of equity to debt or the ratio of equity to total assets-shows the resilience of an organization. How high this solvency should be depends on the nature of the business. The key figures below can be used to gain insight into the solvency of the organization. An organization is considered financially healthy if the solvency is between 25% and 40%.

Solvency	31-12-2022	31-12-2021
Equity to total assets ratio	77%	76%

Liquidity

Liquidity, being the ratio of current assets to current liabilities, shows the extent to which an organization can meet its short-term financial obligations. The key figures below can be used to gain an insight into the organization's liquidity position. Generally speaking, an organization is considered liquid if the current ratio is greater than 1.

Current ratio	31-12-2022	31-12-2021
Receivables, securities and cash / current liabilities	4,20	4,09



Op de vlucht.
Dezelfde pijn, hetzelfde verdriet, gelijke nood.

STICHTING
VLUCHTELING
1999

Opvang, bescherming en hulp voor mensen op de vlucht. Wie je ook bent en waar je ook vandaan komt. We zijn allen mens.

VLUCHTELING.NL



*Algemeen Nut
Beogende Instelling*

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Stichting Vluchteling is door de Belastingdienst erkend als Algemeen Nut Beogende Instelling (ANBI). Dit betekent dat Stichting Vluchteling volledig is vrijgesteld van erfbelasting en wij nalatenschappen voor 100% kunnen inzetten.