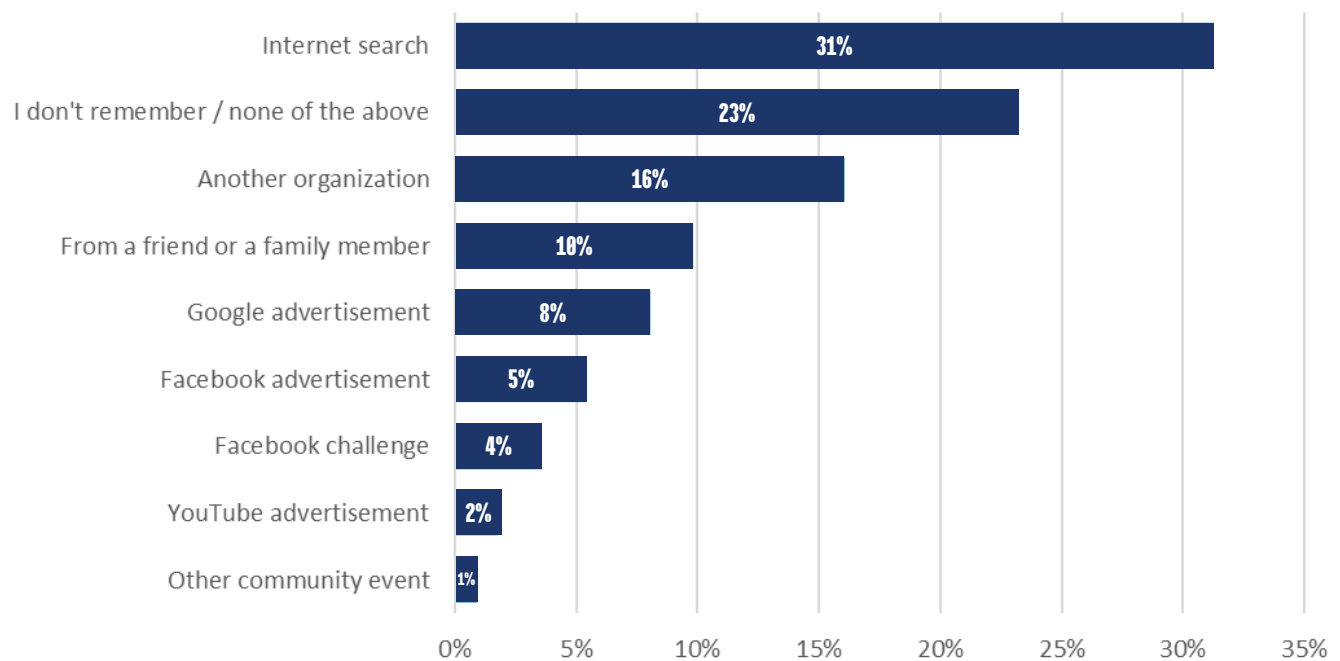


952 clients served by Stop Soldier Suicide in 2021 were asked to fill out a 2- to 3-minute survey. The purpose of the survey was to understand their experience and satisfaction with the services they received at Stop Soldier Suicide. Over the course of about two weeks, we provided an email and two text message reminders to fill out the survey. 114 clients (12%) completed the survey. Below are the findings from those who responded.

HOW DID YOU FIRST HEAR ABOUT STOP SOLDIER SUICIDE?

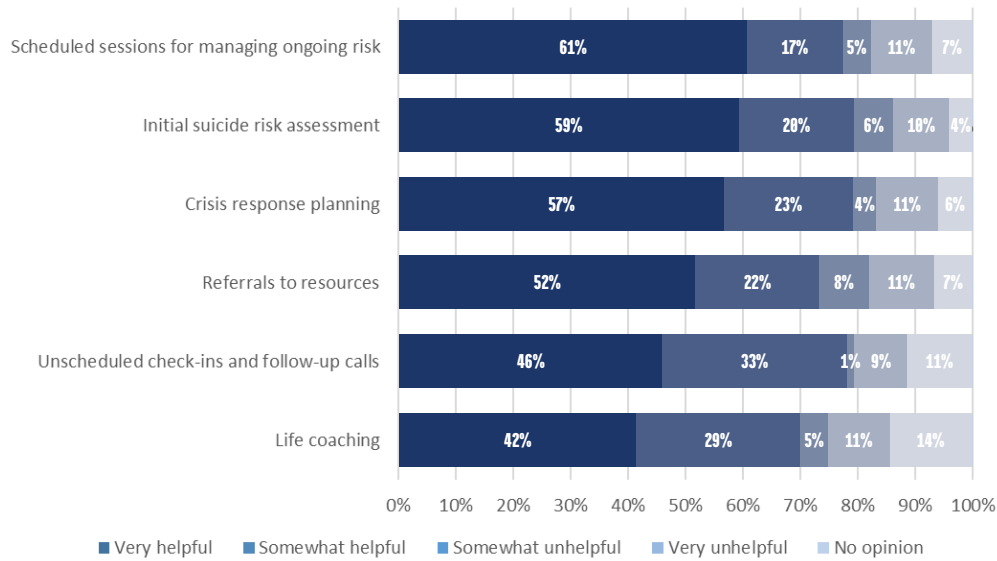
The most common way in which clients first heard about Stop Soldier Suicide was through an internet search (31%).



HOW HELPFUL WERE THE FOLLOWING SERVICES OFFERED BY STOP SOLDIER SUICIDE?

More than half of clients reported that the initial suicide risk assessment, crisis response planning, scheduled sessions for managing ongoing risk, and referrals to resources were very helpful. The most helpful services were the scheduled sessions for managing ongoing risk and the initial suicide risk assessment.

2021 STOP SOLDIER SUICIDE CLIENT SURVEY

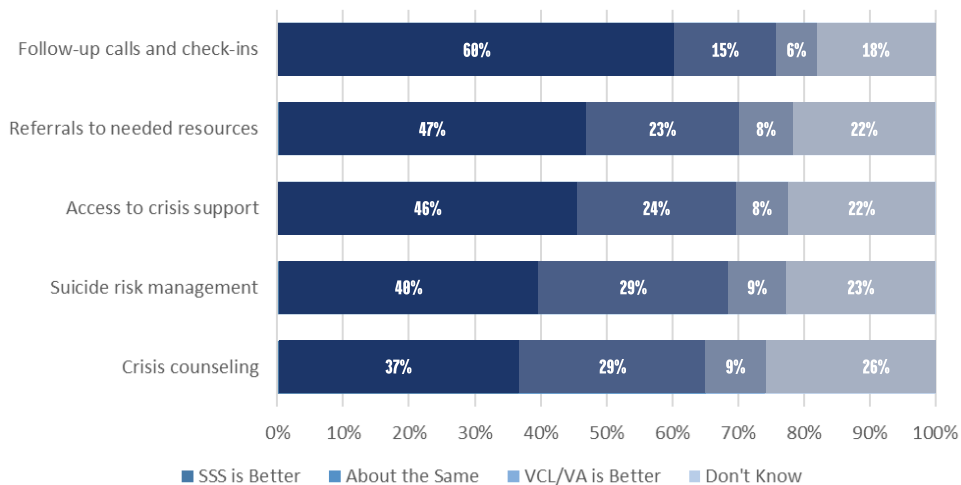


AT ANY TIME, DID STOP SOLDIER SUICIDE HELP PREVENT YOU FROM ATTEMPTING SUICIDE?

44% said yes. 27% said no and 29% said I don't know.

IN YOUR OPINION, HOW DO THE FOLLOWING CRISIS SERVICES OFFERED BY STOP SOLDIER SUICIDE COMPARE TO CRISIS SERVICES OFFERED BY THE VETERANS CRISIS LINE AND THE VA?

Across all services assessed, Stop Soldier Suicide services were more commonly rated as better than VCL or VA services. Stop Soldier Suicide especially was rated as better at follow-up calls and check-ins (60%)



WOULD YOU RECOMMEND STOP SOLDIER SUICIDE TO OTHER VETERANS AND SERVICE MEMBERS IN CRISIS?

Across all services assessed, Stop Soldier Suicide services were more commonly rated as better than VCL or VA services. Stop Soldier Suicide especially was rated as better at follow-up calls and check-ins (60%)

Suggested citation: Batten, S., Hotle, R.A., Richardson, J.S. (2022). "2021 Stop Soldier Suicide Client Survey." Retrieved Month Date, Year from www.stopsoldiersuicide.org/research.