



# FREQUENTLY ASKED QUESTIONS

## THE NEED FOR BLACK BOX PROJECT

Black Box Project will help us develop pre-suicidal behavior models so we can find individuals in crisis and direct them to life-saving services.

## WHO CAN LOAN A DEVICE

Family members of loved ones who've died by suicide may donate your loved one's digital devices (laptops, cell phones, tablets) to Stop Soldier Suicide's Black Box Project.

## HOW DEVICE DONATION WORKS

All project participants receive pre-paid shipping labels, instructions and packaging materials needed to mail your loved one's devices to our secure forensics lab.

## WHAT HAPPENS TO THE DATA

We use forensics tools, machine learning, and artificial intelligence algorithms to identify trends in the data and build pre-suicidal behavior models.

## HOW WE CARE FOR YOU AND YOUR FAMILY

Loaning your loved one's device is not transactional. Our team will support you and your family throughout the process and provide you with resources, grief support, and a high level of care from start to finish. We know how precious your loved one's belongings are, so we treat them with the utmost care and respect.

## WHAT HAPPENS TO THE DEVICES

We collect data from the devices and return them to participants with all information and hardware still intact. The data retrieval process can take as long as 6 to 9 months, as each device is unique.

## HOW WE PROTECT YOUR LOVED ONE'S PRIVACY

We use the same procedures as Federal Law Enforcement to extract, secure, and protect all sensitive information. We don't personally analyze, or share, the information we find in the data collection process.

## HOW WE RECOGNIZE YOUR CONTRIBUTION

As a project participant, you're helping us save lives in the military community. Your unwavering determination and profound love for your fallen hero drives our mission forward.

## DECIDING TO MOVE FORWARD

We respect where you are in your journey, and we know sharing your loved one's devices is a very personal decision. You are welcome to ask questions and learn more about the program from our team by emailing [kim.burditt@stopsoldiersuicide.org](mailto:kim.burditt@stopsoldiersuicide.org).

