

MAI DUC HUY

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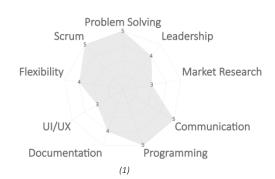
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Skill Stats: (1)



Summary

A product manager with a total experience of 6 years in the software development industry, including many years of experience leading cross-functional scrum teams to success. I am looking for a new opportunity in a product-based company with millions of users.

Experience

Designveloper

Nov 2019 – Feb 2022

Designveloper is an outsourcing software company based in Ho Chi Minh city with clients from US and Europe. During my time working here, I took upon various positions and had been a part of many projects.

Product Manager

Oversee the mobile app of a multi-platform project named **LuminPDF**, an online PDF editor, owned by a start-up from the US.

- Rebuild the mobile app from scratch.
- Convert high-level goals from the CEO into roadmap.
- Decide what is going to be developed, when, and for how long to achieve high-level goals.
- Forecast and manage budget, human resources, recruitment, and timeline while the project is ongoing.
- Write user stories and acceptance criteria; ensure everyone understands them.
- Analyse requirements with the UI/UX designer to create user flows that deliver the most value.
- Forecast risks, identify obstacles, and prepare backup plans.
- Ensure product plans and features across all platforms are aligned without any conflict.
- Boost team productivity by building an open, outgoing, and transparent team culture.
- Review the code of technically challenging features to ensure quality.
- Collect user feedback and data from the marketing team to adjust feature priority accordingly.
- Conduct updates and reports for the CEO.
- Act as the Product Owner and the Scrum Master of the Scrum team.

Achievements:

- Release on time, with quality and performance exceeds expectations from the CEO of the product.
- Reduce load time by 80%, compared to the previous version.
- Decrease number of complains per month by 80%, compared to previous version.

 The revamped UI & UX is highly praised during internal testing by all participants.

 Build a long-lasting team based on a strong cultural foundation, regardless of the occasional staff member changes in the team.

March 2020 – Feb 2022

Project Manager

- Estimate cost for sales quote and convince potential clients to choose our service.
- Allocate resources for the entire company and adjust when necessary.
- Ensure projects are executed smoothly, on time, and within budget.
- Risk management.
- Build and maintain professional relationships with international clients.

Achievements:

 Successfully delivers over 5 big and small projects during the span of 2 years, along with managing over 5 other currently still ongoing projects.

June 2018 - Nov 2019

June 2016 – June 2018

Quality Assurance Manager

• Build, maintain and optimize internal processes, standards, and policies.

Full Stack Developer

- Build web and mobile applications as Frontend, Backend, Mobile developer (React Native) and DevOps
- Manage a small team of 3-5 people.

Solazu

Solazu is a software company specialized in making WordPress themes to sell on marketplaces such as Themeforest.

Feb 2016 - June 2016

Front End Developer

• Build responsive website templates from static design to sell on Themeforest.

Education

University of Nottingham **Brooke House College** Nottingham, United Kingdom Market Harborough, United Kingdom Bachelor of Science in Computer Science A-level 2012 - 20152011 - 2012

References

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Position: Head of Tech Development

Position: Technical Manager

Interest

Music Production, Technology, Video Games