

Physical identity

The owner's personal and biometric data inside the CIE microchip ensure the maximum protection of citizens against attempts at counterfeiting and identity theft.

Identity verification app



The **IDEA app (Identity Easy Access)**, allows verifying immediately the data of the CIE and other electronic documents on which the ICAO symbol is printed.



The **Ve.DO** app allows the verification of the receipt issued to the citizen upon request of the CIE in order to use it as an identification document valid in Italy until the delivery of the CIE.

Useful information

To request the blocking of the CIE in cases of theft or loss, call the **toll-free number 800 098 558** or send an e-mail at the following address cie.cittadini@interno.it providing:

- name
- surname
- fiscal code
- number of the CIE, if available
- details of the complaint presented to the police

The service is available **from monday to friday from 8:00 to 18:00** and **saturday from 8:00 to 14:00**

For more information on the CIE visit the website:

www.cartaidentita.it



alternatively, send an e-mail at the following address: cie.cittadini@interno.it specifying the details of the request.

ELECTRONIC IDENTITY CARD

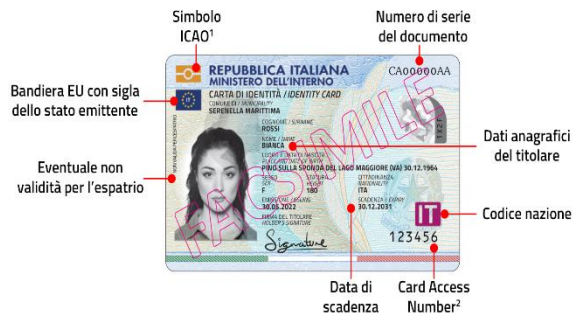
Your identity is safe!



The **Electronic identity card (CIE)**, equipped with the most advanced security and anti-counterfeiting technologies, it's the most secure and versatile tool for protecting the physical and digital identity of citizens.



The document



- 1.The symbol marks the presence of a contactless microchip complying with the international reference standard for electronic travel documents, such as a passport
- 2.Numerical code used by the supervisory authorities to read the data stored in the microchip
- 3.The code allows reading, decoding and verifying the information stored in the document with an optical character reader (OCR)
- 4.Tax code readable by optical scanner

Digital identity

The CIE extends the traditional concept of identity, providing citizens with a unique and secure digital key for accessing online services of public administrations and companies.



What do you need?

- ✓ a smartphone with NFC technology or a contactless smartcard reader connected to a computer
- ✓ the PIN associated with the CIE*

How to do it:

download the CieID software available for smartphone and computer at the following link:

www.cartaidentita.interno.gov.it/identificazi one-digitale

Download the app



Electronic signature

With the CieSign app, the CIE becomes an advanced electronic signature tool (FEA). The app, created for mobile devices equipped with NFC technology, allows citizens to sign easily electronic documents with legal validity.

What do you need?

- ✓ a smartphone with NFC technology
- ✓ the PIN associated with the CIE*

Download the app



*it's an eight-digit code whose first part is printed on the CIE receipt issued by the Municipality and the second part is contained in the envelope containing the document.

In case of PIN loss, it's possible to set a new one using the PUK and CieID app.

In case of PUK loss too, it's possible to request it again at your Municipality.