

Accommodation Terms and Conditions

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Article 1 (Scope of Application)

1. Accommodation contracts concluded between this hotel and its guests, as well as any related contracts, shall be governed by the provisions of these terms and conditions. Matters not specified in these terms and conditions shall be governed by applicable laws and regulations or generally established customs
2. If the hotel agrees to special terms that do not conflict with laws or established customs, such special terms shall take precedence over the provisions of the preceding paragraph.

Article 2 (Application for Accommodation Contract)

1. Any person wishing to apply for an accommodation contract with this Hotel shall provide the Hotel with the following particulars:
 - (1) Name of guest
 - (2) Date of stay and estimated arrival time
 - (3) Accommodation fee (principally based on the basic accommodation fee set forth in Schedule 1)
 - (4) Other matters deemed necessary by the hotel
2. If, during their stay, a Guest requests an extension of their stay beyond the date specified in Item 2 of the preceding Paragraph, the Hotel shall treat such request as if a new Accommodation Contract had been applied for at the time such request was made.

Article 3 (Establishment of Accommodation Contract, etc.)

1. The accommodation contract shall be deemed to have been established when the hotel accepts the application referred to in the preceding article. However, this shall not apply if the hotel can prove that it did not accept the application.
2. When the accommodation contract is established in accordance with the provisions of the preceding paragraph, the guest shall pay the application fee set by the hotel, which shall not exceed the basic accommodation fee for the accommodation period (up to 3 days if the period exceeds 3 days), by the date specified by the hotel.
3. The deposit shall first be applied to the final accommodation charges payable by the guest. In the event of circumstances subject to the provisions of Articles 6 and 18, it shall be applied in the order of liquidated damages followed by compensation, and any remaining amount shall be refunded at the time of payment of charges pursuant to Article 12.
4. If the deposit specified in Paragraph 2 is not paid by the date specified by the hotel in accordance with the provisions of the same paragraph, the accommodation contract shall lose its effect. However, this shall apply only if the hotel has notified the guest of the payment deadline for the deposit.

Article 4 (Special Terms Requiring No Application Fee)

1. Notwithstanding the provisions of Paragraph 2 of the preceding Article, the Hotel may enter into a special agreement waiving the application fee stipulated in the same paragraph after the Contract is concluded.
2. If, when accepting an application for an Accommodation Contract, the Hotel does not request payment of the application fee stipulated in Paragraph 2 of the preceding Article or does not specify a payment date for said application fee, this shall be treated as having been accepted as a special agreement stipulated in the preceding paragraph.

Article 5 (Refusal to Enter into an Accommodation Contract)

The Hotel may refuse to enter into an Accommodation Contract in the following cases:

- (1) When the application for accommodation does not comply with these Terms and Conditions.
- (2) When the Hotel is fully booked and no rooms are available.

(3) When the Person seeking accommodation is deemed to be likely to behave in a manner that violates laws and regulations, public order, or good morals in relation to his/her stay.

(4) When the Person seeking accommodation is clearly deemed to be carrying an infectious disease.

(5) When a guest makes violent demands against the hotel or hotel staff, or demands an unreasonable burden, or is deemed to have engaged in similar behavior in the past.

(6) When accommodation is impossible due to natural disasters, facility malfunctions, or other unavoidable reasons.

(7) When a guest seeking accommodation is deemed to be extremely intoxicated or to be causing significant inconvenience to other guests. Or when a guest behaves in a manner that is extremely annoying to other guests. (Article 5 of the Tokyo Hotel and Inn Business Act)

(8) When a guest seeking accommodation is deemed to be a member of an organized crime group as defined in Article 2, Paragraph 6 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act Article 77 of 1991), or a person affiliated with a company or organization associated with an organized crime group as defined in Article 2, Paragraph 2 of the same Act, or a person affiliated with other anti-social forces.

Article 6 (Guest's Right to Cancel the Contract)

1. Guests may cancel the accommodation contract by notifying the hotel.
2. The hotel shall collect a cancellation fee in accordance with the provisions of Reference 2 if the guest cancels the entire or part of the accommodation contract due to reasons attributable to the guest (excluding cases where the hotel has specified the payment deadline for the deposit under the provisions of Article 3, Paragraph 2 and requested payment, and the guest cancels the accommodation contract before making the payment). However, if the hotel has agreed to the special terms and conditions under Article 4, Paragraph 1, the hotel shall only be liable for the penalty fee if it has notified the guest of such liability at the time of agreeing to the special terms and conditions.
3. If the guest does not arrive by 8:00 PM on the day of check-in (or two hours after the specified arrival time, if such a time has been clearly indicated in advance), the hotel may treat the accommodation contract as having been canceled by the guest and proceed accordingly.

Article 7 (Hotel's Right to Cancel Contract)

The Hotel may cancel the Accommodation Contract in the following cases.

(1) When the Guest is deemed likely to engage in or has engaged in conduct in violation of laws and regulations, public order, or good morals in relation to his/her accommodation.

(2) When the Guest is clearly deemed to be carrying an infectious disease.

(3) When the Guest has made violent demands or demanded an unreasonable burden from the Hotel or hotel staff, or when the Guest is deemed to have engaged in similar conduct in the past.

(4) When accommodation is impossible due to a natural disaster or other force majeure.

(5) When the Guest seeking accommodation is deemed likely to cause significant inconvenience to other guests due to excessive intoxication, etc., or when the Guest's words or actions cause significant inconvenience to other guests. (Article 5 of the Tokyo Hotel and Inn Business Act)

(6) When the guest seeking accommodation is deemed to be a member of an organized crime group as defined in Article 2, Paragraph 6 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act Article 77 of 1991), or to be affiliated with a company or organization with ties to an organized crime group as defined in Article 2, Paragraph 2 of the same Act, or to be affiliated with other anti-social forces.

Article 8 (Accommodation Registration)

1. Guests shall register the following information at the front desk of the hotel on the day of their stay.
 - (1) Guest's name, age, gender, address, and occupation
 - (2) For foreign nationals: nationality, passport number, port of entry, and date of entry

- (3) Departure date and scheduled departure time
 - (4) Other information deemed necessary by the hotel
2. If a guest intends to pay the fees specified in Article 12 using traveler's checks, accommodation vouchers, credit cards, or other methods equivalent to currency, they must present such items at the time of registration as specified in the preceding paragraph.

Article 9 (Room Usage Hours)

1. Guests may use the hotel rooms from 2:00 p.m. to 11:00 a.m. the following day. However, in the case of consecutive stays, guests may use the rooms throughout the day, except on the arrival and departure dates.
2. Notwithstanding the provisions of the preceding paragraph, the hotel may permit the use of guest rooms outside the hours specified in the preceding paragraph. In such cases, an additional fee of [room rate × 10% × excess hours (per hour)] may be charged.

Article 10 (Compliance with Rules)

Guests shall comply with the rules established and posted by the hotel within the hotel premises.

Article 11 (Business Hours)

1. The business hours of the Hotel's main facilities are as follows.
Detailed business hours of other facilities will be provided at the Information Desk.
Front desk/cashier service hours: 9:00 AM to 8:00 PM
Front desk service: 9:00 AM to 8:00 PM
2. The hours set forth in the preceding paragraph may be temporarily changed due to unavoidable circumstances. In such cases, notice will be given by appropriate means.

Article 12 (Payment of Charges)

1. The breakdown of accommodation charges, etc. payable by guests is set forth in Reference 1.
2. Payment of accommodation charges, etc. set forth in the preceding paragraph shall be made at the front desk by currency or by traveler's checks, accommodation vouchers, credit cards, or other alternative means accepted by the Hotel, at the time of the Guest's departure or upon request by the Hotel.
3. Accommodation charges shall be charged even if the Guest voluntarily does not stay in the room after the Hotel has provided it to the Guest and made it available for use.

Article 13 (Responsibility of the Hotel)

1. The hotel shall compensate guests for any damages incurred as a result of the performance or non-performance of the accommodation contract or related contracts. However, this does not apply if the damages are not attributable to the hotel.
2. The hotel has subscribed to a lodging liability insurance policy to address any unforeseen fires or other incidents.

Article 14 (Handling When Contracted Rooms Unavailable)

1. If the Hotel is unable to provide a contracted room to a Guest, it shall, with the Guest's consent, arrange accommodation of similar conditions elsewhere wherever possible.
2. If the Hotel is unable to arrange alternative accommodations, notwithstanding the provisions of the preceding paragraph, it shall pay the Guest a compensation fee equivalent to the breach of contract charges, which shall be applied to damages. However, if the Hotel is not liable for the inability to provide a room, the Hotel shall not pay a compensation fee.

Article 15 (Handling of Deposited Items)

1. If any loss, damage, or other harm occurs to items, cash, or valuables deposited at the front desk by a guest, the hotel shall compensate for such loss, damage, or harm, except in cases of force majeure. However, regarding cash and valuables, if the hotel requested the guest to declare the type and value of such items and the guest failed to do so, the hotel shall compensate for such loss, damage, or harm up to a maximum of 150,000 yen.

2. If any loss, damage, or other harm occurs to items, cash, or valuables brought into the hotel by a guest but not deposited at the front desk, the hotel shall compensate for such loss, damage, or other harm caused by the hotel's intentional act or negligence. However, for items for which the guest did not previously declare the type and value, the hotel shall compensate for damages up to a maximum of 150,000 yen, except in cases of intentional or gross negligence on the part of the hotel.

Article 16 (Storage of Guests' Luggage or Personal Belongings)

1. If a guest's luggage arrives at the hotel prior to their check-in, the hotel will store it responsibly only if the hotel has given prior approval, and will hand it over to the guest at the front desk upon check-in.
2. If a guest's luggage or personal belongings are left behind at the hotel after check-out, and the owner is identified, the hotel will contact the owner and seek their instructions. However, if the owner does not provide instructions or cannot be identified, the hotel will handle the matter in accordance with the Lost Property Act.
3. The hotel's responsibility for storing guests' luggage or personal belongings in the cases described in the preceding two items shall be governed by the provisions of the preceding article, paragraph 1 in the case of item 1, and by the provisions of the same article, paragraph 2 in the case of the preceding item.
4. The Hotel shall accept custody of a Guest's baggage or personal belongings only when the Hotel has agreed to do so in advance. The storage period, charges, quantity, size, types of items eligible for storage, and other conditions shall be subject to the Rules of Use separately established by the Hotel.
5. The Hotel may refuse to store cash, valuables, hazardous materials, items that may ignite or cause fire, perishable or deteriorating items, or any other items that the Hotel considers unsuitable for storage.
6. If a Guest leaves baggage or personal belongings on the Hotel premises without the Hotel's consent, the Hotel shall not be deemed to have accepted such items for storage. Such items shall be handled in accordance with applicable laws and regulations and the Rules of Use separately established by the Hotel.

Article 17 (Responsibility of Guests)

If the hotel suffers damage due to the intentional or negligent acts of a guest, the guest shall compensate the hotel for such damage.

Article 18 (Prevailing Language)

These Terms and Conditions have been written in both Japanese and English. In the event of any inconsistency or discrepancy between the two versions, the Japanese version shall prevail.

Article 19 (Jurisdiction and Applicable Law)

All matters arising from the Accommodation Contract under these Terms and Conditions and any related agreements shall be resolved exclusively in accordance with Japanese law at a Japanese court having jurisdiction over the Hotel's address.

Reference 1:

Breakdown of Accommodation Charges

(Related to Article 2, Paragraph 1, Article 3, Paragraph 2, and Article 12, Paragraph 1)

Total amount payable by the guest

① Basic accommodation charge (room charge)

② Service charge (① × 10%)

③ Consumption tax and basic accommodation tax

Reference 2:

Penalty fees (related to Article 6, Paragraph 2)

General: Up to 3 people

No-show: 100%

Same day: 100%

Day before: 100%

Two days before: 100%