

Talking to customer care

Class Objective:

I will be able to talk to customer care in Tamil.

Concept A: Vocabulary

English	Tamil
Customer care	Vadikaiyalar sevai (வாடிக்கையாளர் சேவை)
Conversation	Uraiadal (உரையாடல்)
Issue	Prachanai (பிரச்சனை)
Television	Tholaikatchi / tv (தொலைக்காட்சி)
Inquire	Visaripathu (விசாரிப்பது)
Registered	Pathivu seiyapattathu (பதிவு செய்யப்பட்டது)
Number	Enn (எண்)
Complaint	Pukar (புகார்)
Things	Porutkal (பொருட்கள்)
Arrive	Vanthu servathu (வந்து சேர்வது)
Rain	Mazhai (மழை)
Delay	Thamatham (தாமதம்)
Status	Nilai (நிலை)
Misunderstanding	Thavarana purithal (தவறான புரிதல்)
Help	Uthavi (உதவி)
Agree	Udan paduvathu (உடன்படுவது)
Happy	Santhosham (சந்தோசம்)
Representative	Prathinithi (பிரதிநிதி)

Concept B: Starting the conversation.

English	Tamil
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