Talking to customer care

Class Objective:

I will be able to talk to customer care in Kannada.

Concept A: Vocabulary

English	Kannada
Customer care	Graahaka sahavaani (ಗ್ರಾಹಕ ಸಹವಾಣಿ)
Conversation	Maatu (ಮಾತು)
Issue	Tondare/ samasye(ತೊಂದರೆ/ ಸಮಸ್ಯೆ)
Television	Dooradarshana (ದೂರದರ್ಶನ)
Inquire	Vicharisu (ವಿಚಾರಿಸು)
Registered	Nondayisu / nondani (ನೋಂದಾಯಿಸು/ನೋಂದಣಿ)
Number	Sankhye/Anki (ಅಂಕಿ/ಸಂಖ್ಯೆ)
Complaint	Dooru (ದೂರು)
Things	Vastugalu (ವಸ್ತುಗಳು)
Arrive	Baruvudu (ಬರುವುದು)
Rain	Male (ಮಳೆ)
Delay	Tada (ತಡ)
Status	Paristhiti (ಪರಿಸ್ಥಿತಿ)
Misunderstanding	Apartha (ಅಪಾರ್ಥ)
Help	Sahaya (ಸಹಾಯ)
Agree	Oppikollu (ಒಪ್ಪಿಕೊಳ್ಳು)
Happy	Santhosha (ಸಂತೋಷ)
Representative	Pratinidhi (ಪ್ರತಿನಿಧಿ)

Concept B: Starting the conversation.

English	Kannada

Date: February 3 | 4:00-5:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Discuss milestone goals
2. Implement testing
3. Discuss deliverables

Minutes

1. We confirmed the milestone requirements on the google doc. Focus this development on testing, unit testing, and basic deliverables.
2. Brandon, Jasmine, and Collin did pair programming and navigated who was the main editor for the implementation of testing. We used a combination screen and in-person coding this time.
3. We all learned about how we could implement deliverables and their outlines.

Next Action Items

1. Prepare for the coding tomorrow by reviewing calls about testing and also to implement/log and compiling.

Meeting #3

Date: February 4 | 8:00-9:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Complete testing and unit compiling
2. Create deliverables
3. Milestone report

Minutes

Date: February 3 | 4:00-5:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Discuss milestone goals
2. Implement testing
3. Discuss deliverables

Minutes

1. We confirmed the milestone requirements on the google doc. Focus this development on testing, unit testing, and basic deliverables.
2. Brandon, Jasmine, and Collin did pair programming and navigated who was the main editor for the implementation of testing. We used a combination screen and in-person coding this time.
3. We all learned about how we could implement deliverables and their outlines.

Next Action Items

1. Prepare for the coding tomorrow by reviewing calls about testing and also to implement/log and compiling.

Meeting #3

Date: February 4 | 8:00-9:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Complete testing and unit compiling
2. Create deliverables
3. Milestone report

Minutes

Date: February 3 | 4:00-5:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Discuss milestone goals
2. Implement testing
3. Discuss deliverables

Minutes

1. We confirmed the milestone requirements on the google doc. Focus this development on testing, unit testing, and basic deliverables.
2. Brandon, Jasmine, and Collin did pair programming and navigated who was the main editor for the implementation of testing. We used a combination screen and in-person coding this time.
3. We all learned about how we could implement deliverables and their outlines.

Next Action Items

1. Prepare for the coding tomorrow by reviewing calls about testing and also to implement/log and compiling.

Meeting #3

Date: February 4 | 8:00-9:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Complete testing and unit compiling
2. Create deliverables
3. Milestone report

Minutes

Date: February 3 | 4:00-5:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Discuss milestone goals
2. Implement testing
3. Discuss deliverables

Minutes

1. We confirmed the milestone requirements on the google doc. Focus this development on testing, unit testing, and basic deliverables.
2. Brandon, Jasmine, and Collin did pair programming and navigated who was the main editor for the implementation of testing. We used a combination screen and in-person coding this time.
3. We all learned about how we could implement deliverables and their outlines.

Next Action Items

1. Prepare for the coding tomorrow by reviewing calls about testing and also to implement/log and compiling.

Meeting #3

Date: February 4 | 8:00-9:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Complete testing and unit compiling
2. Create deliverables
3. Milestone report

Minutes

Date: February 3 | 4:00-5:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Discuss milestone goals
2. Implement testing
3. Discuss deliverables

Minutes

1. We confirmed the milestone requirements on the google doc. Focus this development on testing, unit testing, and basic deliverables.
2. Brandon, Jasmine, and Collin did pair programming and navigated who was the main editor for the implementation of testing. We used a combination screen and in-person coding this time.
3. We all learned about how we could implement deliverables and their outlines.

Next Action Items

1. Prepare for the coding tomorrow by reviewing calls about testing and also to implement/log and compiling.

Meeting #3

Date: February 4 | 8:00-9:00pm

Present: Brandon (driver), Jasmine (navigator), Collin (reviewer)

Agenda

1. Complete testing and unit compiling
2. Create deliverables
3. Milestone report

Minutes