

Profile separation with **Chrome browser**

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Introduction

The lines between work and personal life continue to blur, with employees increasingly using work devices for personal activities and vice versa. Additionally, organizations frequently outsource key projects to third parties. This trend makes separation vital to maintain a clear separation between personal data and different working environments. Inadvertent mixing of this data can create significant legal risks and compromise organizational control.

To address these evolving work patterns, we've adapted Chrome to provide a fully customizable solution that seamlessly meets your organization's needs. Chrome profiles offer a user-friendly way to keep personal and work browsing data separate, simplifying the experience, preventing data breaches, and ensuring privacy and compliance.

Examples of browsing data stored in profiles:

- Bookmarks
- History
- Open tabs
- Saved passwords
- Apps/PWAs

- Autofill information
- Reading lists
- Cache
- Cookies

- Preferences
- Themes
- Typed URLs
- Extensions

Chrome has three key states: Local Profile, Personal Profile, and Work Profile.

1. Chrome Local Profile:

- This is the most basic experience.
- Your browsing activity within the Local Profile stays on the device and disappears when you remove the profile.
- No Google account has been used to sign in or sync data with this profile.

2. Chrome Personal Profile:

This is the standard way to use Chrome for personal browsing.

- You sign in with your personal account to access features like bookmarks, browsing history, saved password, extensions, sync.
- Data is synched to the profile and transferred to the user's account on Google Servers.
- This mode provides a personalized browsing experience with your data readily available.

3. Chrome Work Profile:

- This mode involves signing into Chrome with your work or organization's work account (usually different from your personal account).
- It offers many similar features to a personal profile, but with additional benefits for organizations:
 - Separation of data: Keeps your work browsing data separate from your personal data, preventing accidental mixing.
 - Security policies: Organizations can enforce security settings like website blocking or extension restrictions to protect your work environment.
 - Work profiles: Organizations can manage and configure Chrome profiles for employees, ensuring consistency and compliance with company policies.

This technical paper will guide you through common scenarios organizations face daily. It will ensure you configure profiles in a manner that prioritizes both security and user experience.

Google has a continued commitment to the privacy of their users. We believe that these changes will better protect the privacy of end users that may use personal devices for work or access personal resources on their work devices. For more information check out the blog post for this <u>initiative</u> and the YouTube video.

Scenario 1. Example.com wants to allow end-users to sign-in to Chrome using their work account.

In this case, you need to make sure that <u>Browser Sign-in settings</u> in Chrome Enterprise Core has been set to Google's default, ie **Enable browser sign-in**.

Scenario 1.1 Example.com wants to force end-users to sign-in to a separate work profile and suggest that they automatically import browser data from their Local Profile.

Admin experience

In this case, you'll have to configure the <u>ProfileSeparationSettings</u> policy and the <u>ProfileSeparationDataMigrationSettings</u> policy as set below:

Enterprise profile separation = Enforce profile separation

Chromium name ProfileSeparationSettings ☑	Supported on Chrome (Windows, Mac, Linux) since version 119
Inheritance	Locally applied ▼
Configuration	Enforce profile separation Controls whether a user is required to create a browser profile after signing in to the content area. This policy overrides the 'Separate profile for managed Google identity' policy.

Figure 1

Profile separation data migration = Suggest to users to bring their existing data in the managed profile and give them a choice not to

Chromium name ProfileSeparationDataMigrationSetti	Supported on Chrome (Windows, Mac, Linux) since version 119
Inheritance	Locally applied ▼
Configuration	Suggest to users to bring their existing data in the managed profile and give them a choice not to

Figure 2

End user experience: Local Profile to Work Profile

When a user signs into a Google service for the first time with their work account, the profile separation dialog will appear and the migration data box will be **checked**. If the user clicks on the continue button, a new profile is generated with the user's browsing data.

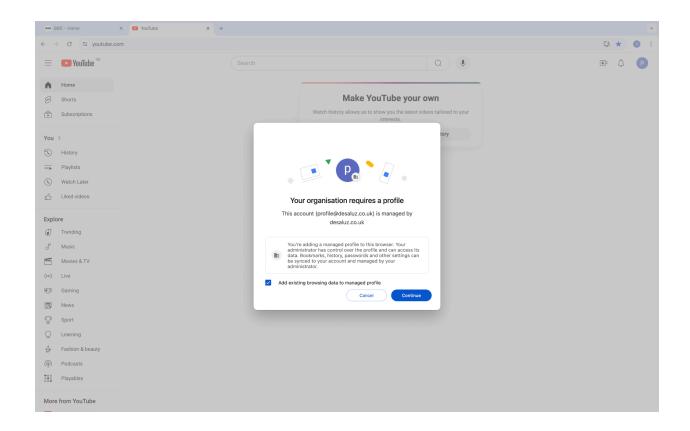


Figure 3

When a user is already signed in with a non-work account and attempts to add a work account, they will be required to create a new profile. In this case however, they will not be able to migrate their data over to the new profile. This is because migration options are offered only when the user is signing in for the first time into the content area.

To migrate data from a personal profile to your work profile, sign out of all Google Services within the profile before signing in with your work account.

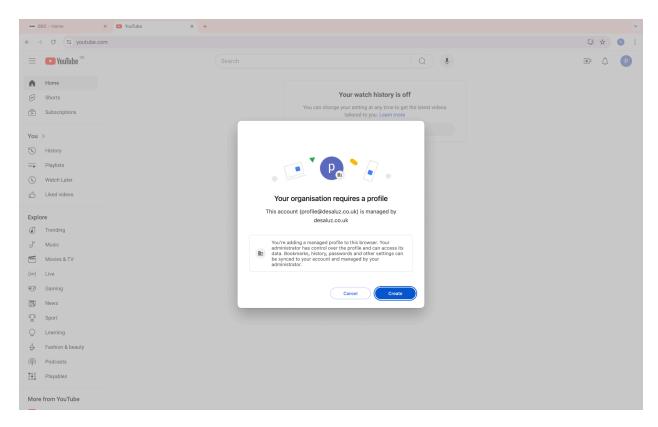


Figure 4

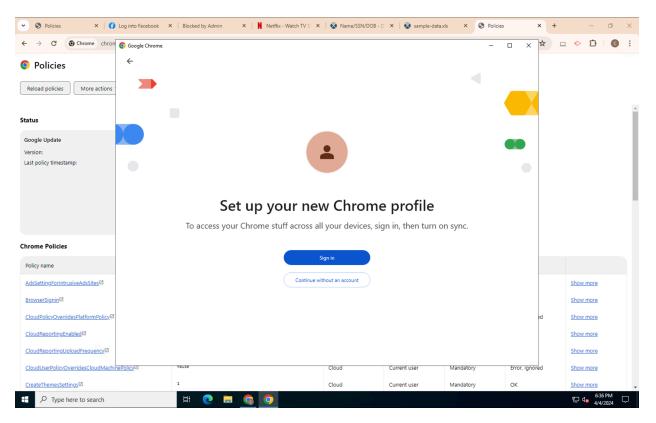
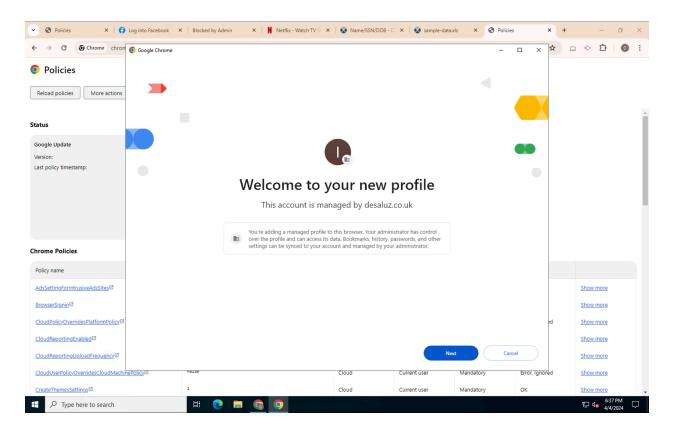


Figure 5



Scenario 1.1.1 Example.com wants to allow specific domains to coexist in the same work profile

It is common for organizations to own multiple domains, especially as a result of mergers or acquisitions. Consequently, users may have multiple work accounts that they use to sign in to Google services. To streamline the user experience, organizations may want to exempt users from having to create a new profile every time they sign in to Google services with a different work account.

Admin experience

In this case, you'll have to configure the ProfileSeparationDomainExceptionList policy as set below:

Profile separation exemptions = [Specify your domains]



Figure 7

End user experience: Sign-in with an account from a domain on the ProfileSeparationDomainExceptionList Policy

If a user attempts to sign into a Google service within a work profile using an account whose domain is specified in the ProfileSeparationDomainExceptionList policy, they will not be prompted to create a new profile. They will however get a suggestion to create a profile, but they can choose not to.

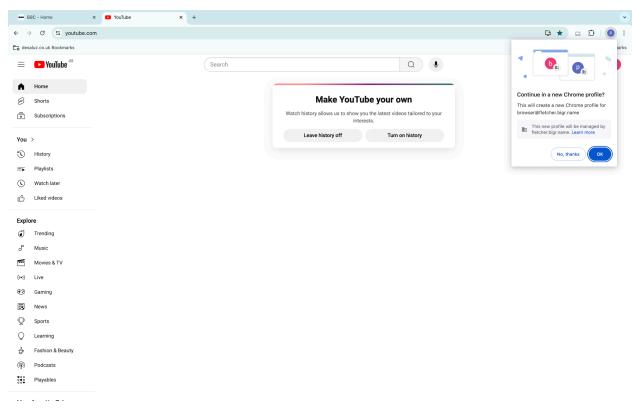


Figure 8

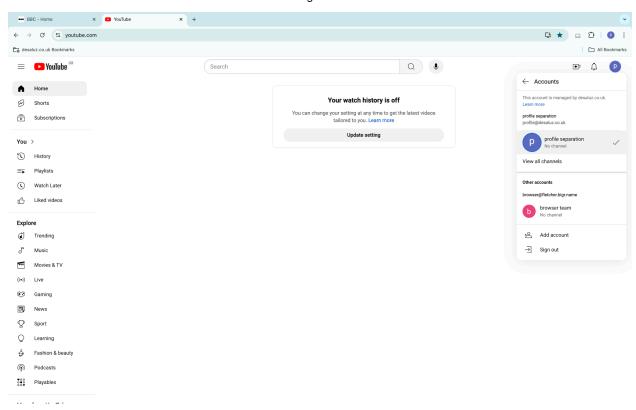


Figure 9

End user experience: Sign-in with an account from a domain not on the ProfileSeparationDomainExceptionList Policy

If a user attempts to sign into a Google service within a work profile using an account whose domain is not specified in the ProfileSeparationDomainExceptionList policy, a new profile will be created.

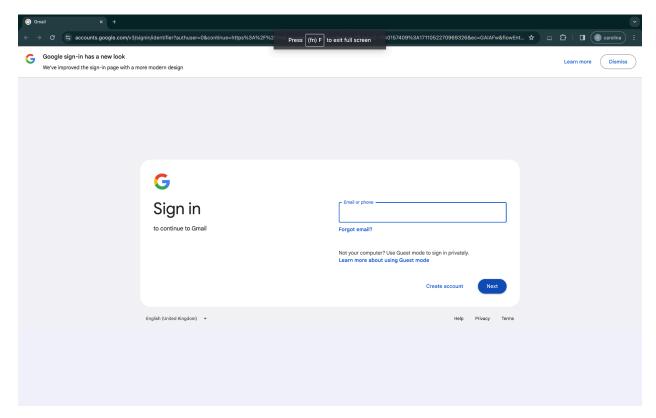


Figure 10

Note 1: If the account that the user is attempting to sign into a Google service within the work profile is targeted by the ProfileSeparationSettings policy, and the policy is enforcing profile separation, the user will be forced to create a new profile. This behavior occurs even if the domain is specified in the ProfileSeparationDomainExceptionList policy.

Scenario 1.2 Example.com wants to force end-users to sign-in to a separate work profile and allow them to automatically import browser data from their Local Profile.

Admin experience

In this case, you'll have to configure the <u>ProfileSeparationSettings</u> policy and the <u>ProfileSeparationDataMigrationSettings</u> policy as set below:

Enterprise profile separation = Enforce profile separation

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Figure 11

Profile separation data migration = Let users decide whether to bring existing browsing data into their managed profile

Inheritance	Inherited from Google default	
Configuration	Let users decide whether to bring existing browsing data into their managed profile	•

Figure 12

End user experience: Local Profile to Work Profile

When a user signs into a Google service for the first time, the profile separation dialog will appear and the migration data box will be **unchecked**. If the user clicks on the continue button, a new profile is generated and their existing data remains in the initial profile they were in. If the users wants to migrate their browsing data to the new profile they will have to **manually check** the migration data box.

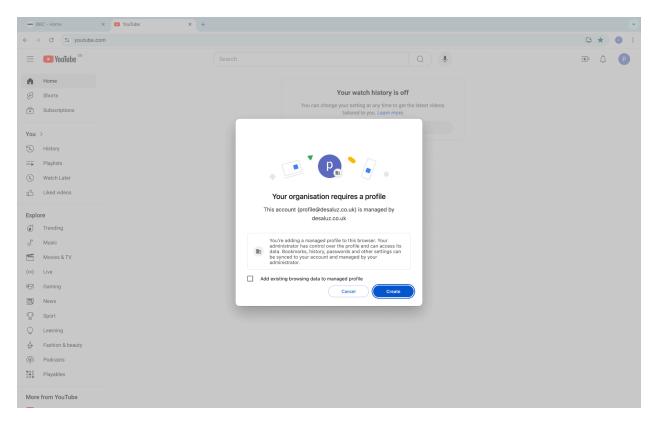


Figure 13

When a user is already signed into an existing account and attempts to add a work account, they will be required to create a new profile but they won't be able to migrate the data over to the new profile. This is because migration options are offered only when the user is signing in for the first time into the content area.

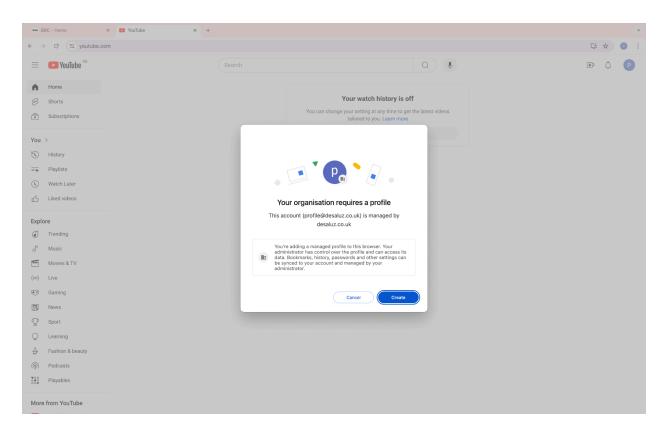


Figure 14

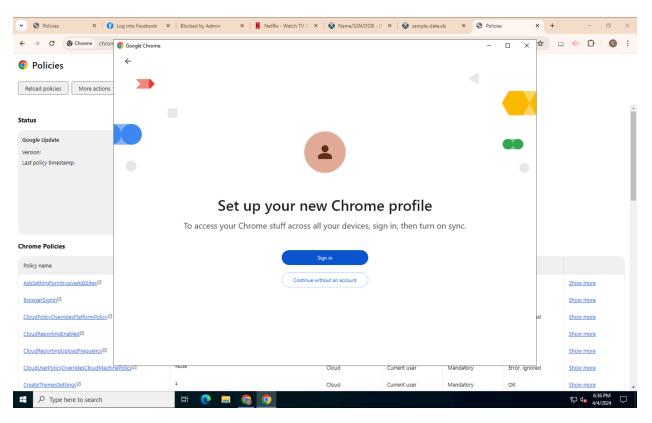
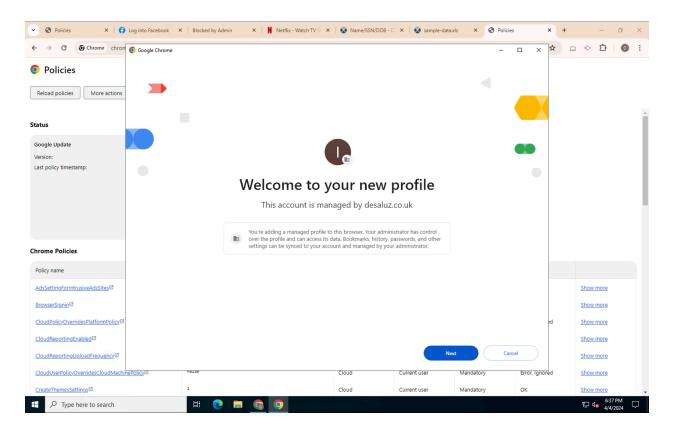


Figure 15



Scenario 1.3 Example.com wants to force end-users to sign-in to a separate work profile and prevent them from automatically importing browser data from their Local Profile.

Admin experience

In this case, you'll have to configure the <u>ProfileSeparationSettings</u> policy and the <u>ProfileSeparationDataMigrationSettings</u> policy as set below:

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Chromium name ProfileSeparationSettings ☑	Supported on Chrome (Windows, Mac, Linux) since version 119
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Figure 17

Profile separation data migration = Users cannot bring existing browsing data in their managed profile

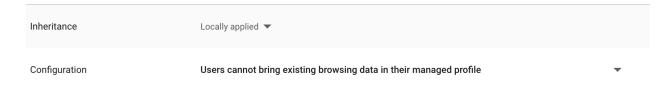


Figure 18

End user experience: Local Profile to Work Profile

When a user signs into a Google service for the first time, the profile separation dialog will appear and the user will **not** be able to keep local browsing data. Their existing data will remain in the initial profile they were in.

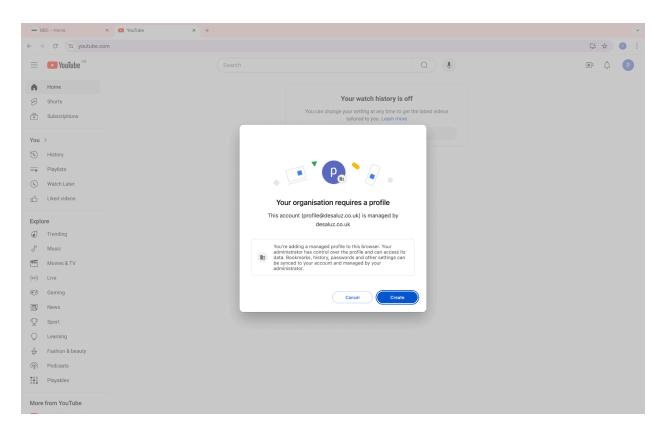


Figure 19

When a user signs into a Google service for the first time, the profile separation dialog will appear and the user will **not** be able to keep local browsing data. Their existing data will remain in the initial profile they were in.

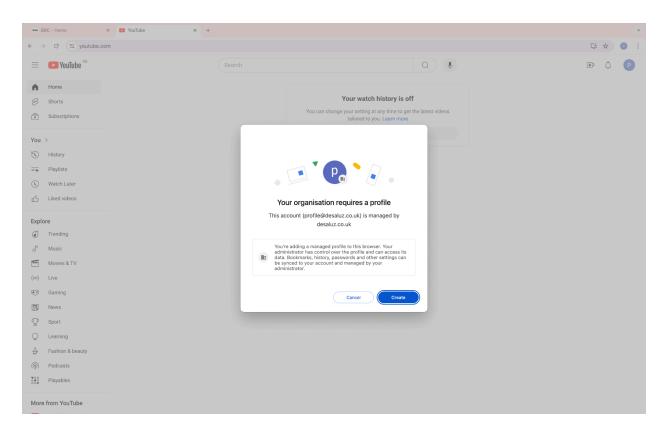


Figure 19

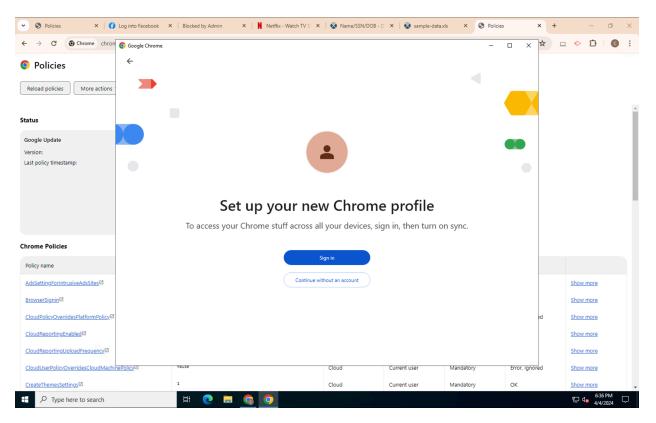
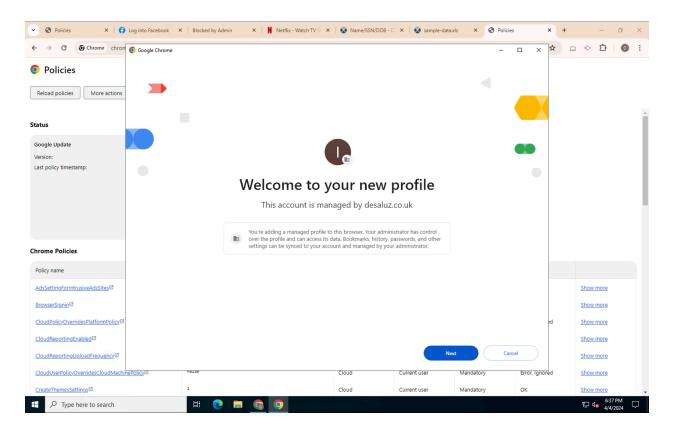


Figure 21



Scenario 2. Example.com wants to force end-users to sign-in to Chrome with their work account. Non <u>example.com</u> accounts are blocked from signing-in.

Admin experience

In this case, you'll have to configure the <u>BrowserSignin</u> policy, the <u>RestrictSigninToPattern</u> policy and <u>AllowedDomainsForApps</u> policy as set below:

Browser Sign-in settings = Force users to sign in to use the browser

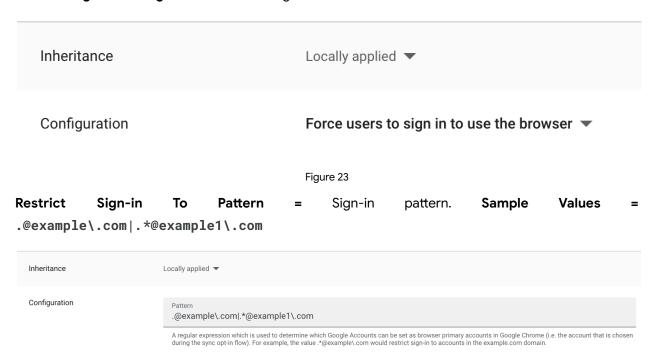


Figure 24

Sign in to secondary accounts = Allow users to only sign in to the Google Workspace domains set below. **Sample Values =** example.com, example.



Figure 25

Note 6: Changes to the BrowserSignin policy require a Chrome restart to take effect.

Note 7: When the <u>RestrictSigninToPattern</u> and <u>AllowedDomainsForApps</u> policies are configured, your end-users are blocked from sign-in into a Google service with an account that doesn't match the Sign-in pattern.

End user experience:

If the <u>BrowserSignin</u> policy is set to 'force' while a user is actively using Chrome, the change will not take effect immediately. The user must restart Chrome for the policy to be enforced. Upon restart, they will be required to sign in. Any existing profiles used without signing in will become locked.

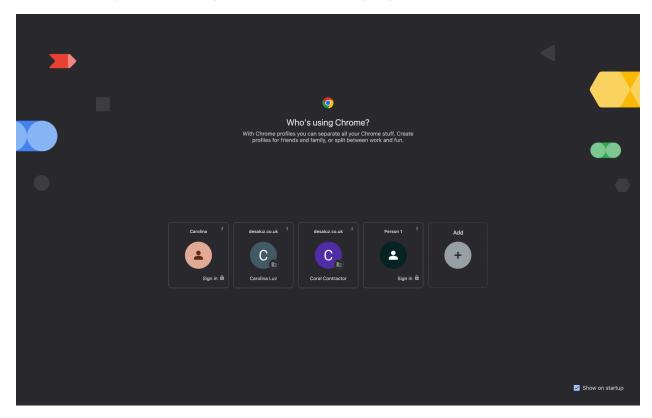


Figure 26

Note 8: The data associated to the locked profiles is not lost and can be accessed locally if needed.

If the <u>BrowserSignin</u> policy is set to 'force' while Chrome is closed, the change will not take effect immediately.

To continue using Chrome, the user will need to create a new profile by signing in.

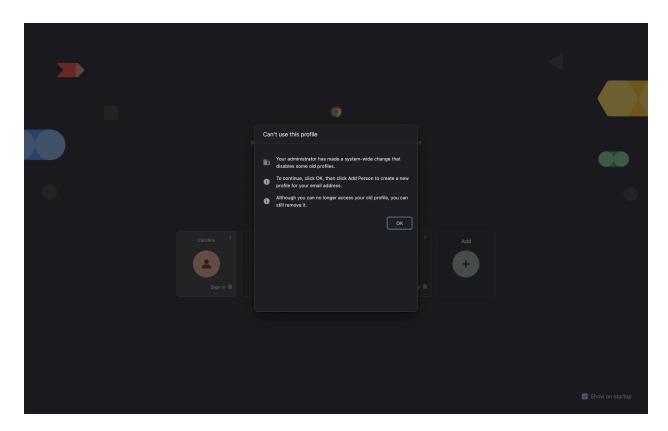


Figure 27

The user will only be able to sign in the profile with an account from a domain specified on the RestrictSigninToPattern and AllowedDomainsForApps policies. If the user tries to sign in the profile with an account from a domain that is not specified on the RestrictSigninToPattern and AllowedDomainsForApps policies the user will get the error message below.

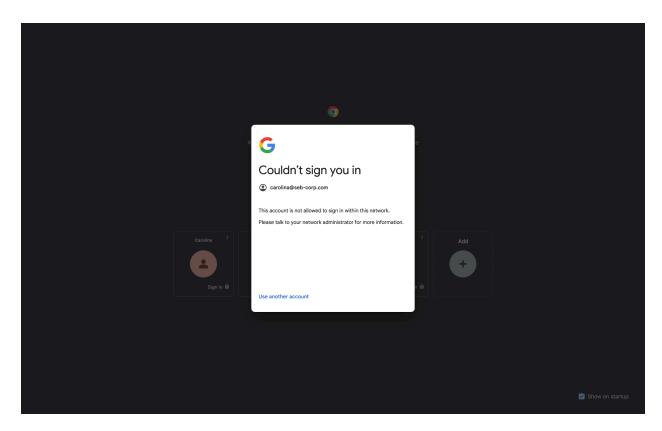


Figure 28

Scenario 2.1 Example.com wants to force end-users to sign-in to a separate work profile and suggest that they automatically import browser data from their Local Profile.

Admin experience

In this case, you'll have to configure the <u>ProfileSeparationSettings</u> policy and the <u>ProfileSeparationDataMigrationSettings</u> policy as set below:

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Figure 29

Profile separation data migration = Suggest to users to bring their existing data in the managed profile and give them a choice not to

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Figure 30

End user experience: Local Profile to Work Profile

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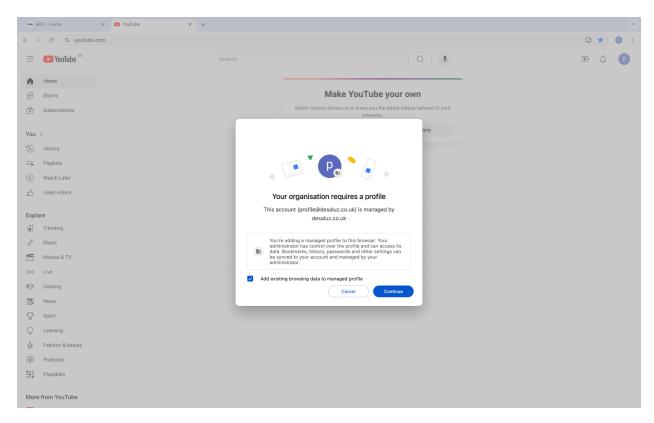


Figure 31

When a user is already signed into an existing account and attempts to add a work account, they will be required to create a new profile but they won't be able to migrate the data over to the new profile. This is because migration options are offered only when the user is signing in for the first time into the content area.

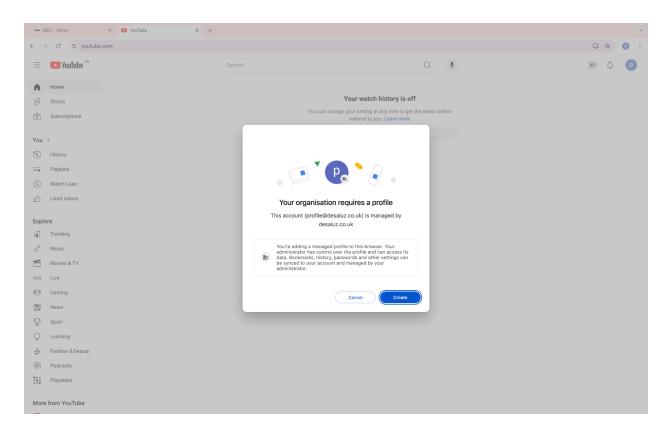


Figure 32

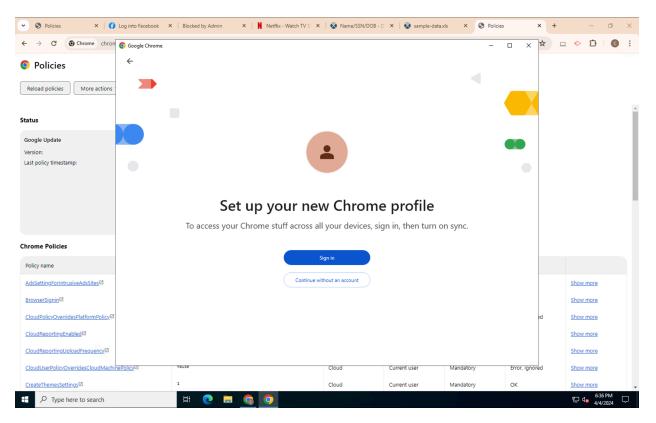
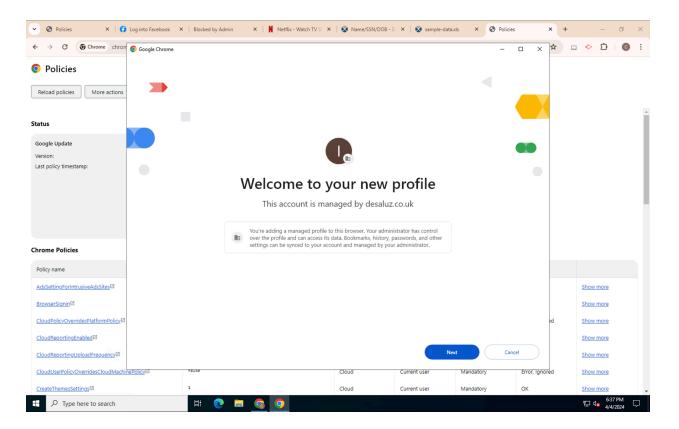


Figure 33



Scenario 2.1.1 Example.com wants to allow specific domains to coexist in the same work profile

It is common for organizations to own multiple work domains, especially as a result of mergers or acquisitions. Consequently, users may have multiple work accounts that they use to sign in to Google services. To streamline the user experience, organizations may want to exempt users from having to create a new profile every time they sign in to Google services with a different work account.

Admin experience

In this case, you'll have to configure the ProfileSeparationDomainExceptionList policy as set below:

Profile separation exemptions = [Specify your domains]



Figure 35

End user experience: Sign-in with an account from a domain on the ProfileSeparationDomainExceptionList Policy

If a user attempts to sign into a Google service within a work profile using an account whose domain is specified in the ProfileSeparationDomainExceptionList policy, they will not be prompted to create a new profile. They will however get a suggestion to create a profile, but they can choose not to.

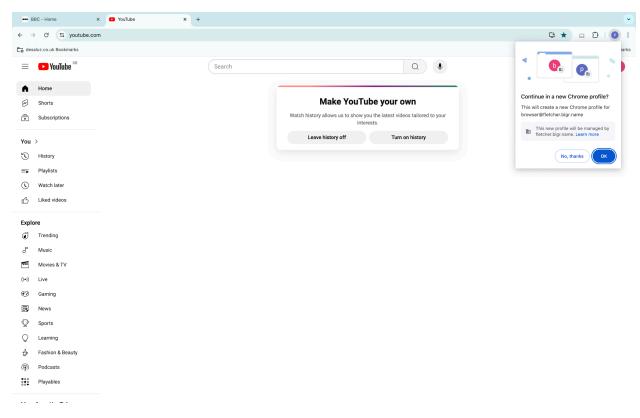
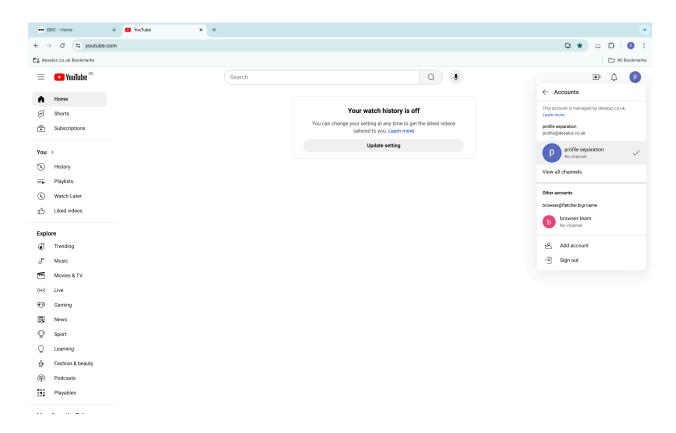


Figure 36



End user experience: Sign-in with an account from a domain not on the ProfileSeparationDomainExceptionList Policy

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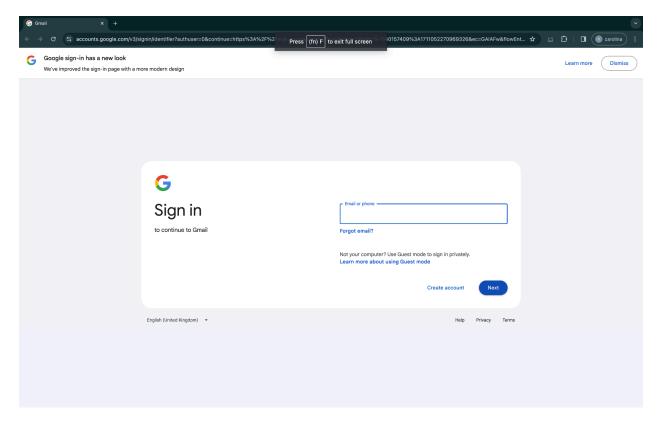


Figure 38

Note 4: If the account the user attempts to sign into a Google service within a work profile is targeted by the ProfileSeparationSettings policy and the policy is enforcing profile separation, the user will be forced to create a new profile. This behavior occurs even if the domain is specified in the ProfileSeparationDomainExceptionList policy.

Scenario 2.2 Example.com wants to force end-users to sign-in to a separate work profile and allow them to automatically import browser data from their Local Profile.

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Figure 39

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Figure 40

End user experience: Local Profile to Work Profile

When a user signs into a Google service for the first time, the profile separation dialog will appear and the migration data box will be **unchecked**. If the user clicks on the continue button, a new profile is generated and their existing data remains in the initial profile they were in. If the users wants to migrate their browsing data to the new profile they will have to manually check the migration data box.

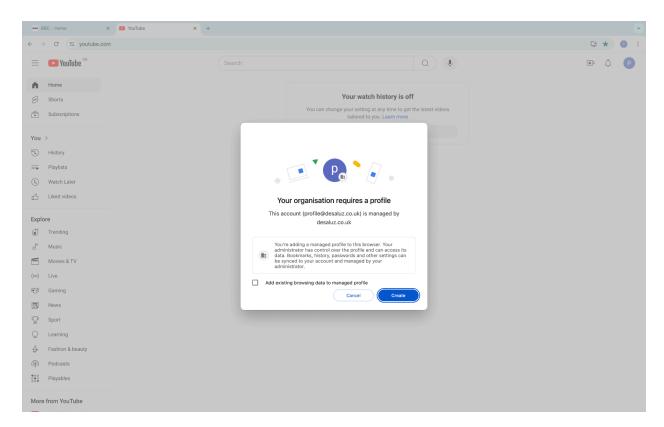


Figure 41

When a user is already signed into an existing account and attempts to add a work account, they will be required to create a new profile but they won't be able to migrate the data over to the new profile. This is because migration options are offered only when the user is signing in for the first time into the content area.

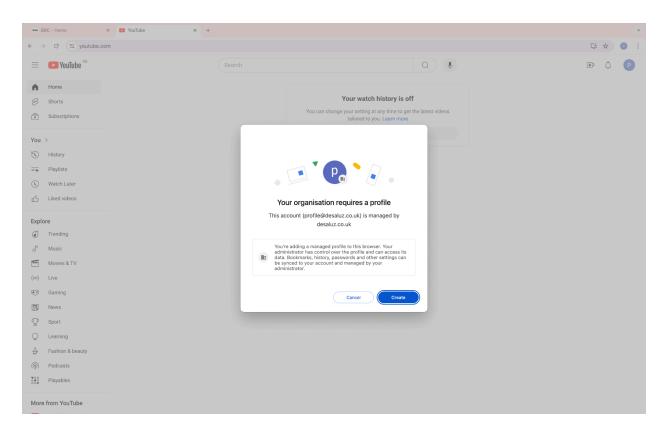


Figure 42

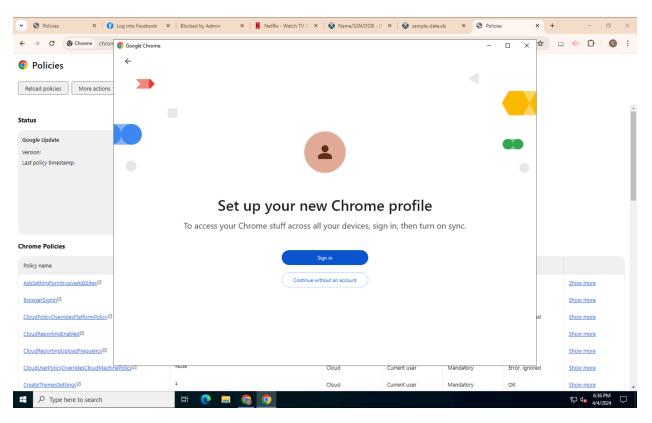
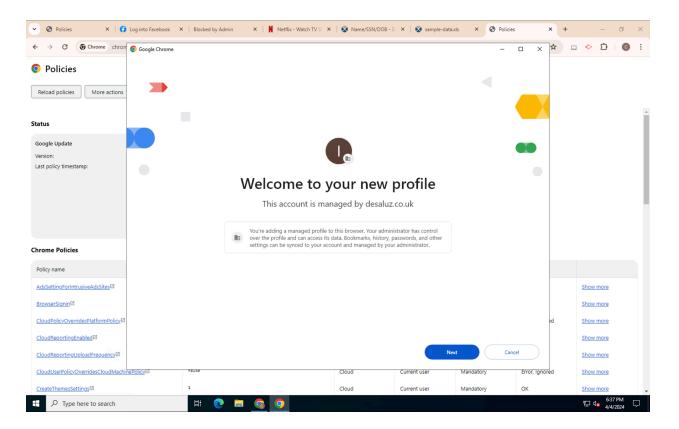


Figure 43



Scenario 2.3 Example.com wants to force end-users to sign-in to a separate work profile and prevent them from automatically importing browser data from their Local Profile.

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Figure 45

Profile separation data migration = Users cannot bring existing browsing data in their managed profile



Figure 46

End user experience: Local Profile to Work Profile

When a user signs into a Google service for the first time, the profile separation dialog will appear and the user will <u>not</u> be able to keep local browsing data. Their existing data will remain in the initial profile they were in.

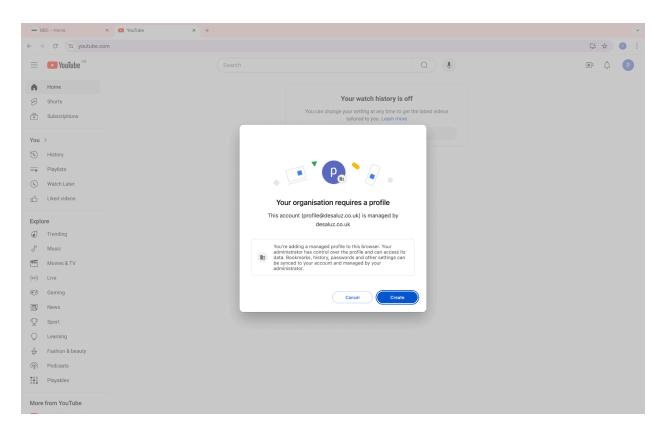


Figure 47

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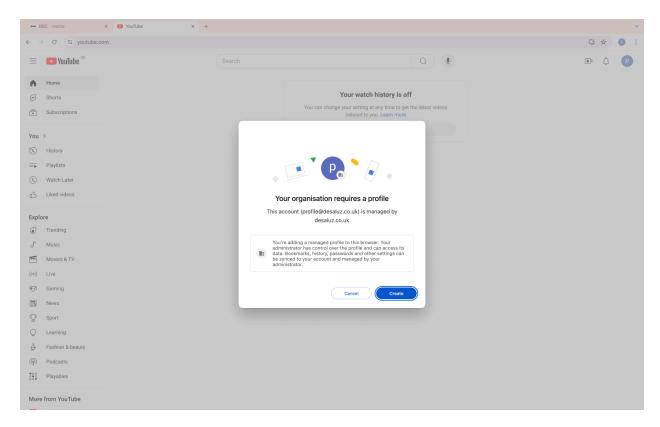


Figure 48

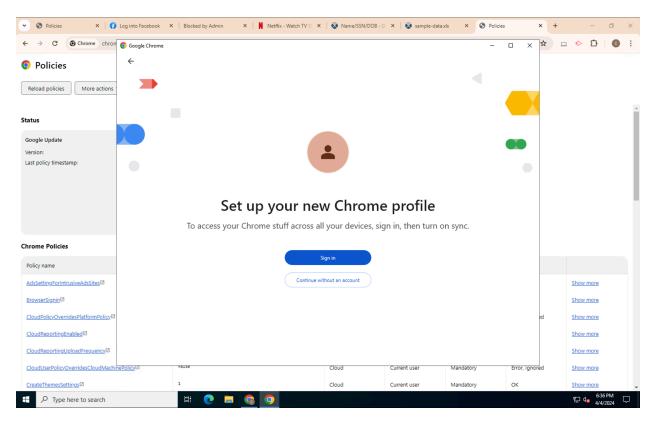


Figure 49

