What's New

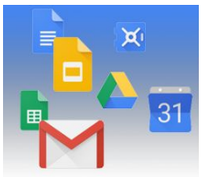
G Suite

APRIL 2019

Featured launch: Google Voice for G Suite: Cloud telephony with the intelligence and security of Google Cloud

Work together

Introducing Currents, the newest G Suite app
Write now, send later with Schedule send in Gmail
See info about your contacts easily in Gmail on iOS
Live captions in Hangouts Meet
New adaptive meeting layouts in Hangouts Meet
Stay organized and on top of conversations with Hangouts Chat improvements
Enhance presentations in Slides with audio
More collaboration insights in the Activity dashboard
Improvements to organizing and finding Team Drives
Team Drives is being renamed to shared drives

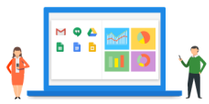


Simple to use

Gmail Smart Compose subject suggestions
Gmail Smart Compose personalization
Work anywhere with Google Docs, Sheets, and Slides in new offline mode
Quickly find support resources in Gmail, Docs, Drive, Calendar and more
Get more done in less time with G Suite Add-ons beta
RSVP to Calendar events from forwarded invitations
Avoid double-booking rooms in Calendar
Save time with new scheduling features in Calendar
Easily customize theme colors in Slides
Work smarter in Sheets with several new features for objects
Duplicate larger sites in new Google Sites

Business ready

Increase trust in cloud data security with Access Transparency
Enhancing data regions by supporting more data types and products
Apply to be a part of the Hangouts Chat Accelerated Transition Program
Use an Android phone as a security key for 2-Step Verification
New email alerts and location for easier alert center management
Get extra visibility and control over Drive File Stream in your organization
See OS version for devices with basic mobile management
Transition your organization to use only Hangouts Meet for video calls
Six new 3rd-party apps added to G Suite pre-integrated SAML apps catalog
Gmail making email more secure with MTA-STS standard
New security assessment program for apps on G Suite Marketplace
Better manage threats and collaborate in new security center beta
Increase email security with the security sandbox for Gmail beta
Advanced phishing and malware protection for Gmail beta
Work with Google Docs, Sheets, and Slides in Dropbox with a new beta
Dynamically control G Suite access with context-aware access beta
Work with billions of rows of BigQuery data with connected sheets, in beta
New alert management and collaboration features in the alert center beta
Set, structure, and search metadata in Drive launching in beta



Learn more about G Suite

Cloud Connect: The community for G Suite administrators
Follow G Suite on Social
*X ibu!t!Of x!gps!H!Tvju f!Be njot!*Videos

To see a filterable, searchable list of all the G Suite launches from the last six months, check out the What's new in G Suite page in the Help Center.

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Google Voice for G Suite: Cloud telephony with the intelligence and security of Google Cloud

Announced April 10th,, 2019 | Admin feature | - back to top -

What's changing
Google Voice is now generally available as an add-on to G Suite. Voice for G Suite is a cloud-based phone system that's optimized for businesses of all sizes. G Suite customers can use it to deploy and manage phone numbers at scale with the intelligence and security of Google Cloud. Google Voice offers:

- ð Smart cloud telephony for end users
- ð Simple provisioning and management for admins
- ð Easy adoption and migration at scale

Google Voice is available to all G Suite customers through an additional licence. Find more information about Google Voice availability and pricing here.

Who's impacted
Admins only

Why you'd use it
Google Voice integrates with Hangouts Chat and Hangouts Meet to provide a complete solution for communication with colleagues, customers, and partners from anywhere at any time. Specifically, Google Voice adds:

Smart cloud telephony for end users

- ð Get a phone number that works from anywhere, on any device, so you can place and receive calls wherever you're doing work.
- ð Use intelligent capabilities to transcribe voicemails and block spam calls to help minimize unwanted distractions.
- ð Increase efficiency through integrations with other G Suite products, like Calendar, Contacts, Hangouts Chat, and Hangouts Meet.

Simple management for admins

- ð Use one place - the Admin console - to manage Voice global users, numbers, porting, and billing.

- ŏ Set up new phone numbers as easily as adding a user to G Suite.
- ŏ Easily provision and deploy via simple administration tools

Scalable adoption and migration

- ŏ Migrate smoothly with integrated number porting to help prevent interruption of key business processes.
- ŏ Leverage Google's text-to-speech technology to automatically create call menus in nine languages to manage and route callers without worrying about recordings or translations.
- ŏ Give users permission to choose a number and set up their service independently without admin involvement.

How to get started

- ŏ Admins: Find more information about Google Voice here.
- ŏ End users: No action needed.

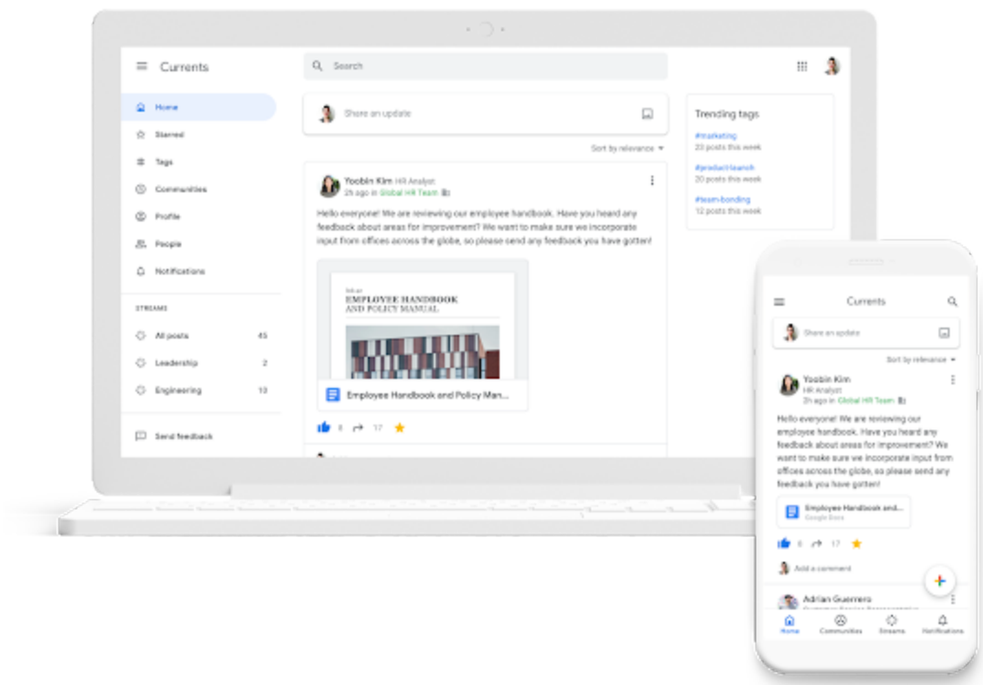
Work together

Introducing Currents, the newest G Suite app

Announced on April 10th, 2019 | Share with your organization | - back to top -

What's changing
Launching first to beta, Currents is a G Suite app that enables people to have meaningful discussions and interactions across your organization, helping keep everyone in the know and giving leaders the opportunity to connect with their employees.

Currents is replacing Google+ for G Suite, and has a new look, feel, and set of features. All of your organization's existing Google+ content will automatically transfer to Currents once you are enrolled in the beta.



Who's impacted
Admins and end users

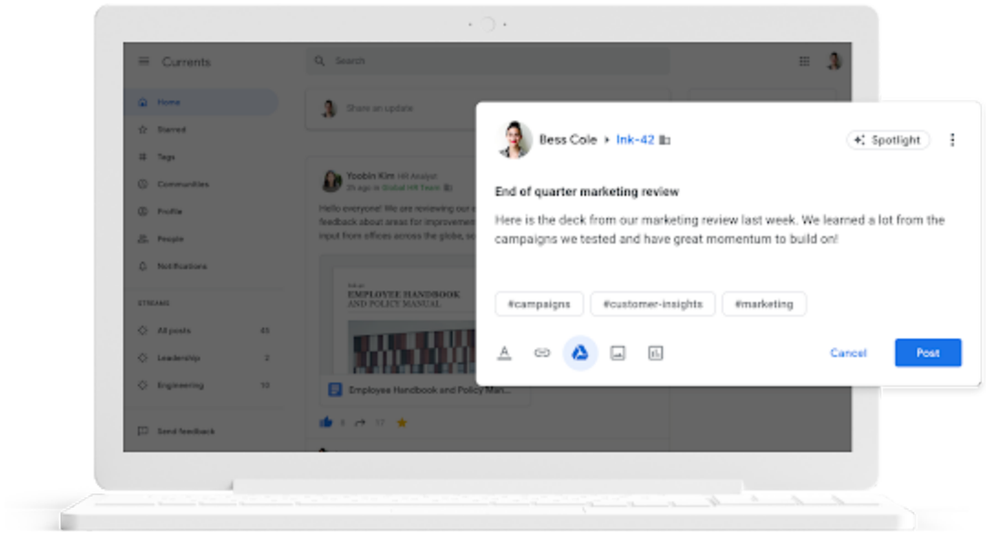
Why you'd use it

Exchange ideas at scale:
Currents makes it easy to have meaningful discussions by enabling leaders and employees to exchange ideas across the organization and gather valuable feedback and input from others — without flooding inboxes.

- Currents features a streamlined experience for composing content — users can easily tag their posts and attach relevant attachments or images.
  - Once a user posts, others can comment, give feedback, and ask questions all in the same place.
  - Individual users can also track analytics for their posts.

Currents also gives leaders a way to engage with their employees more directly, allowing them to take the pulse of their organization and understand what's important.

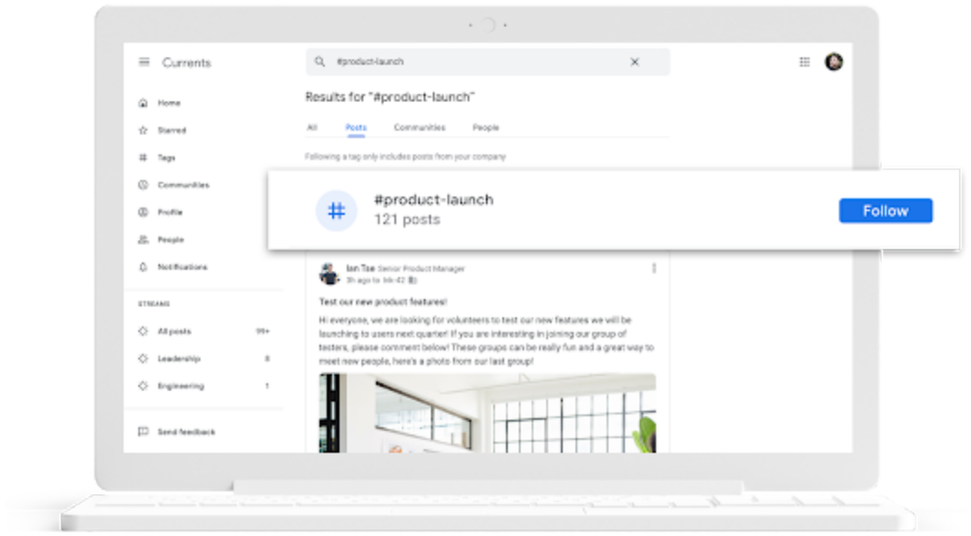
- Posts from leadership can be given priority in the home stream, improving visibility across the organization to drive alignment.



Connect people to content:

Currents connects employees to useful and timely content that is personalized to their role and interests. Giving employees access to relevant content keeps them connected to the organization and creates more learning opportunities:

- ð Content remains on Currents over time, so users can revisit and engage at a later date.
- ð Tags and streams make it easy to find and discover content of interest.
- ð Content in the home stream is ordered by relevance so it's prioritized for what is most important to that individual, or users can choose to sort it chronologically.



Manage and curate with ease:

Admins can shape the discussion in the organization by creating custom streams to promote specific content to a targeted set of employees or the entire company. Additionally, admins can measure engagement across the platform with metrics to track usage and understand what content is resonating across the organization.

- ð Admins can delegate content management responsibilities to a new role called Content Administrator.
- ð These Content Admins can easily create custom streams, manage tags, define leaders, moderate content, and track usage and engagement with metrics.

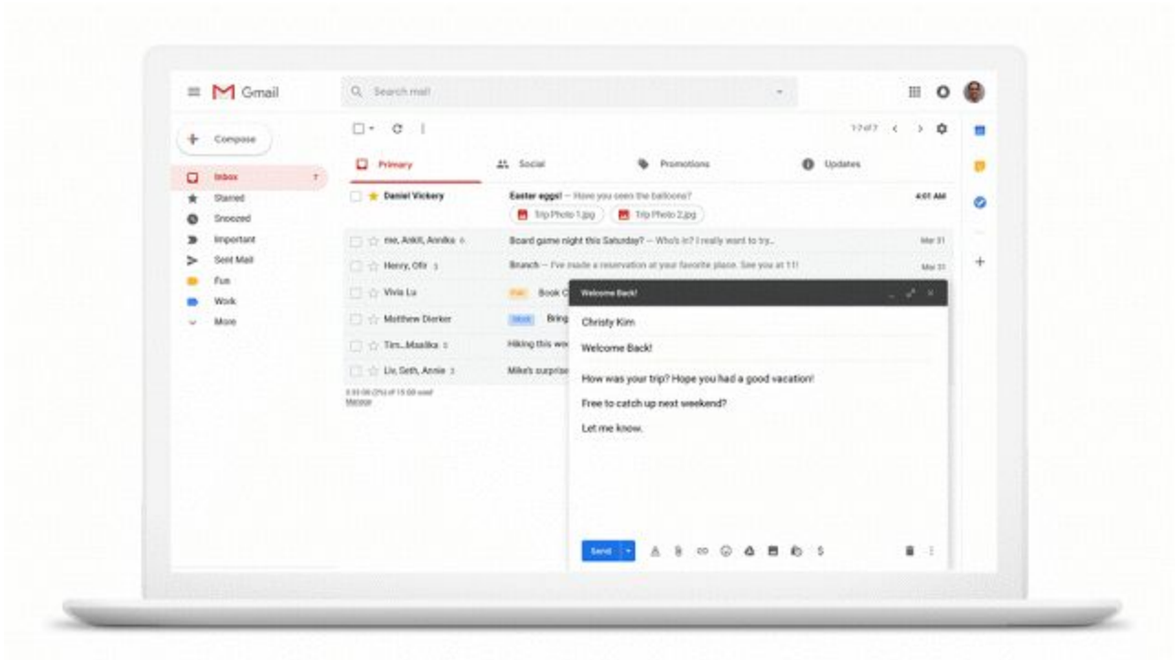
How to get started

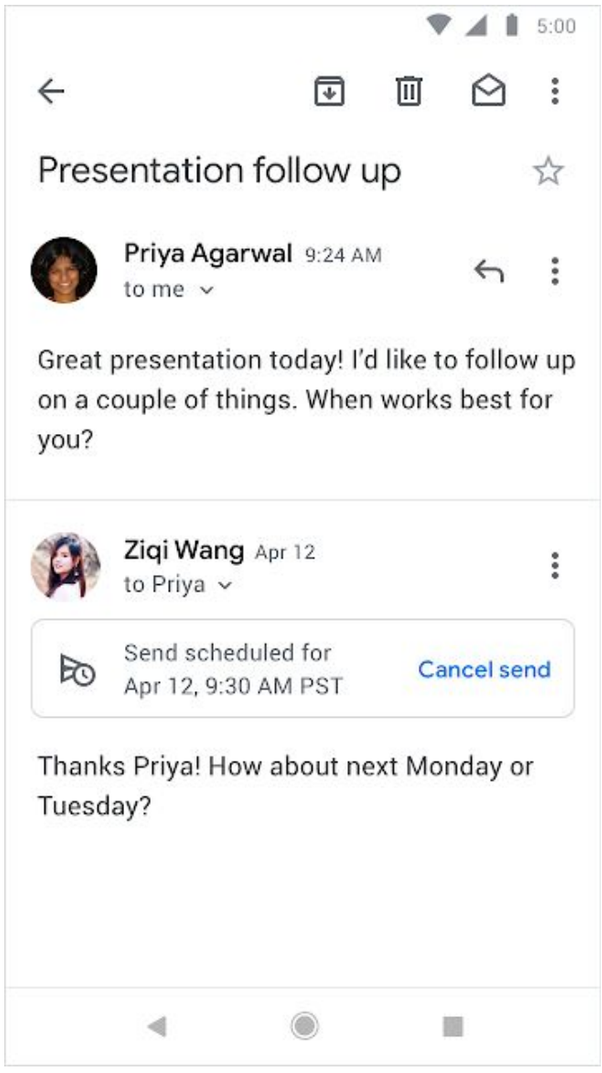
- ð Admins: To request access to the beta program for your organization, please email CurrentsBeta@google.com.
- ð End users: No action required.

Write now, send later with Schedule send in Gmail

Announced on April 1st, 2019 | Share with your organization | - back to top -

What's changing
You can now schedule your emails in Gmail to be sent at a later date and time. We're launching this feature on Android, iOS and Gmail on the web.

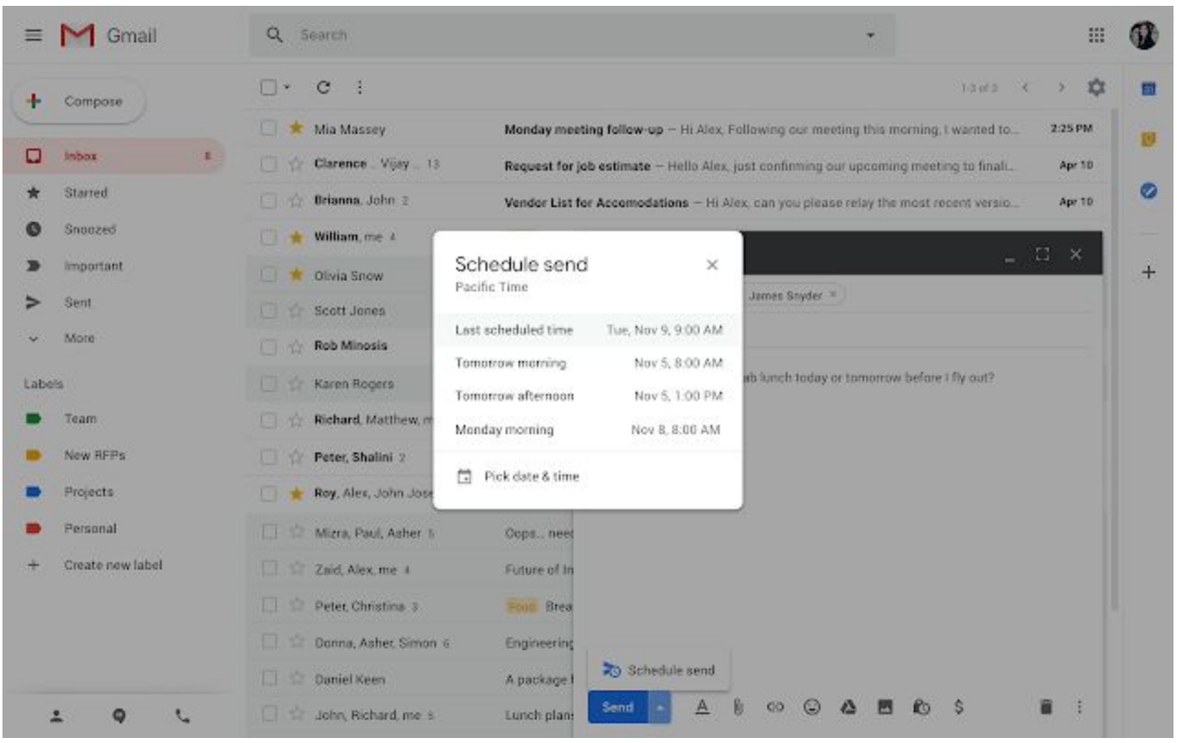




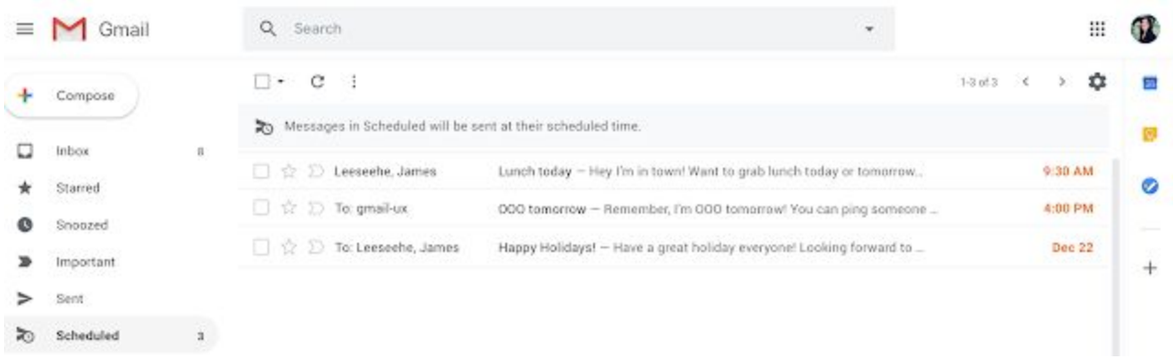
Who's impacted
End users

Why you'd use it
Just write your email as you normally would, then schedule it to be sent at a more appropriate date or time. This gives you greater control, allowing you to shift your work time to wherever and whenever is most convenient to you and your recipients. Additionally, it's even easier to collaborate globally, allowing you to work across time-zones while still respecting everyone's digital well-being.

How to get started
- ŏ Admins: No action required.
- ŏ End users: When drafting an original email or reply in Gmail, you'll now see an arrow next to the "Send" button.
  - ʒ Clicking this arrow now gives you the option "Schedule send" option.
  - ʒ After clicking "Schedule send", you can pick the specific date & time you'd like the message to be delivered.



Additional details
With this launch, we'll also be adding a "Scheduled" folder in Gmail. Scheduled messages will appear in the "Scheduled" folder while queued to be sent.



See info about your contacts easily in Gmail on iOS

Announced on April 4th, 2019 | Share with your organization | - back to top -

Quick launch summary
To help you find more information about someone you are interacting with on your mobile phone, you can now simply tap on their profile picture in Conversation View on Gmail on iOS to see their contact information in more detail. You'll be able to see information such as:

- Their email address
- Their phone number
- Interactions such as emails and Calendar invitations

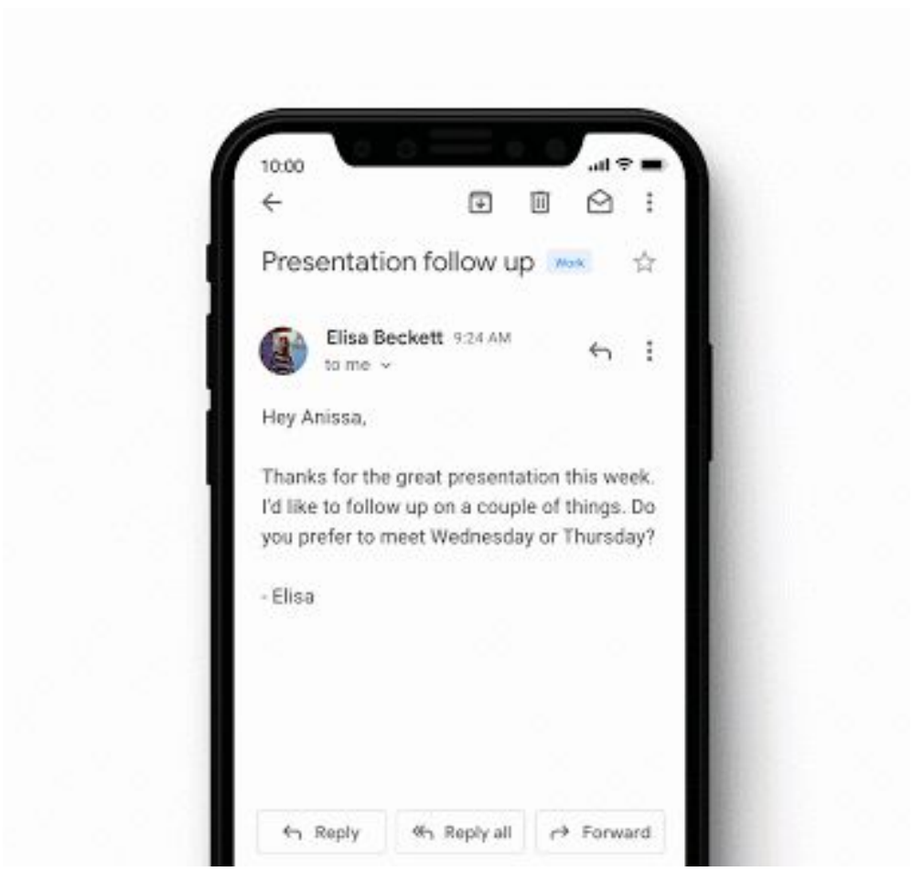
Who's impacted
End users

Why you'd use it
Gmail iOS recently launched a brand new mobile redesign, which provided Gmail users with a new look and feel to help you get things done faster. This new redesign also highlights the importance of avatars, and how many users use these to find more information about people they are interacting with.

How to get started
- Admins: No action required.
- End users: In Conversation View on Gmail on iOS, simply tap on someone's profile picture to see their contact information in more detail.

Additional details
If your organization enters information such as office location and reporting chain in users' profiles, you'll also be able to see this information when you click on their profile picture.

Pro Tip: if you are trying to find an upcoming meeting with someone in your organization, the Interactions tab will show you upcoming Calendar events too.



Live captions in Hangouts Meet

Announced on April 10th, 2019 | Share with your organization | - back to top -

What's changing
We're making meetings more accessible for deaf and hard-of-hearing users by launching live captions in Hangouts Meet.

Who's impacted
End users

Why you'd use it
Live captions help make your meetings more accessible by reducing barriers to holding meetings between users of different hearing abilities, regardless of whether they are participating remotely or in person.

How to get started
- Admins: No action required.
- End users:
  - On the web and on Chromebase for meetings touchscreen devices, navigate to the triple-dot menu at the bottom right corner of your screen and select the option to turn on captions.
  - On devices with a Mimo touchscreen and Chromebox for meetings with the remote, you can find the toggle to turn on captions in the Settings menu.

Additional details
Live captions is available across different Hangouts Meet-compatible platforms, such as on the web, devices with a Mimo touchscreen, Chromebox for meetings with the remote, and on Chromebase for meetings touchscreen devices.

When you turn on captions, they will be visible on that particular device. In order for other participants in the meeting to see captions, they'll have to turn it on for their devices as well.

Currently, live captions is only available in English. Additionally, captions will not appear in a recording of a meeting.