

A woman with long brown hair, wearing a blue denim jacket, is looking down at a white smartphone in her right hand. She is standing next to a light blue SwipBox locker unit. The background is a brick wall. The SwipBox logo is visible in the top right corner of the image.

swipBOX

SWIPBOX[®]

PRODUCT BROCHURE



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ONE PLATFORM. INFINITE POSSIBILITIES.

In parcel delivery, every second counts – and every site is different. That is why SwipBox Infinity is built on a single, user-friendly locker platform that adapts to your network, your customers and your growth.

From the ultra-streamlined app-driven Infinity to the dual-interface Infinity Flex range and the modular Infinity Connect model, each version shares the same DNA: battery-powered, Bluetooth-enabled and quick to install so you can get new sites up and running in no time – all the while being built for years of reliable service.

Whether you need maximum simplicity to keep operations lean, extra flexibility to serve all customer types or a modular solution that adapts to new or existing sites, Infinity puts control in your hands. It's parcel infrastructure designed for today's delivery demands – and tomorrow's.



Always accessible

The app is always there – fallback when needed, choice when preferred.

Lean by design

All lockers are battery-powered for quick, low-cost installation.

Flexible setup

One modular system – go fully lean or add just one Infinity Flex or Connect.

INFINITY

Overview

SwipBox Infinity is the ultimate lean locker for fully app-controlled networks. With no wiring or Wi-Fi and 10+ years of battery life, Infinity enables dense, flexible networks anywhere – even in space-limited or infrastructure-challenged locations. Its screenless design makes scaling simple and cost-effective.

Key advantages

- Ultra-lean operation – Fewer parts and no screens or keypads mean minimal maintenance and lower lifetime cost.
- OPEX locked down – Ultra-low energy use and predictable battery cycles deliver high uptime and controlled operating costs.

Fully app-operated

Slim design for
dense networks

Ultra-long battery life



INFINITY FLEX PIN

Overview

Infinity Flex PIN combines the lean design of the Infinity platform with the added convenience of PIN code entry. While users get added flexibility, carriers benefit from long battery life and minimal maintenance – all without the cost and complexity of a full screen module.

Key advantages

- Added flexibility without bulk – PIN code entry plus app access in one lean unit, without a full screen module.
- Lean design, broad reach – Long battery life and flexible access meet diverse customer needs while keeping networks simple.

Separate power sources for locker and PIN pad

Integrated PIN pad for code entry

Compact design without full screen module



INFINITY FLEX 10

Overview

Infinity Flex 10 brings a 10" screen, keypad and scanner to the Infinity platform for a seamless experience – no app required. Ideal for sites where a screen interface is preferred, Infinity Flex 10 is also physically and digitally accessible, ensuring ease of use for all users.

Key advantages

- Inclusive design – Accessibility features include loudspeaker with screen reader support, tactile keypad and operable parts at wheelchair-friendly height.
- Broad appeal – Ideal for markets where app adoption is low, serving both digital-first and non-app users without compromising the Infinity platform's lean foundations.

Separate power sources for locker and screen

10" screen for easy navigation

Integrated keypad and barcode scanner



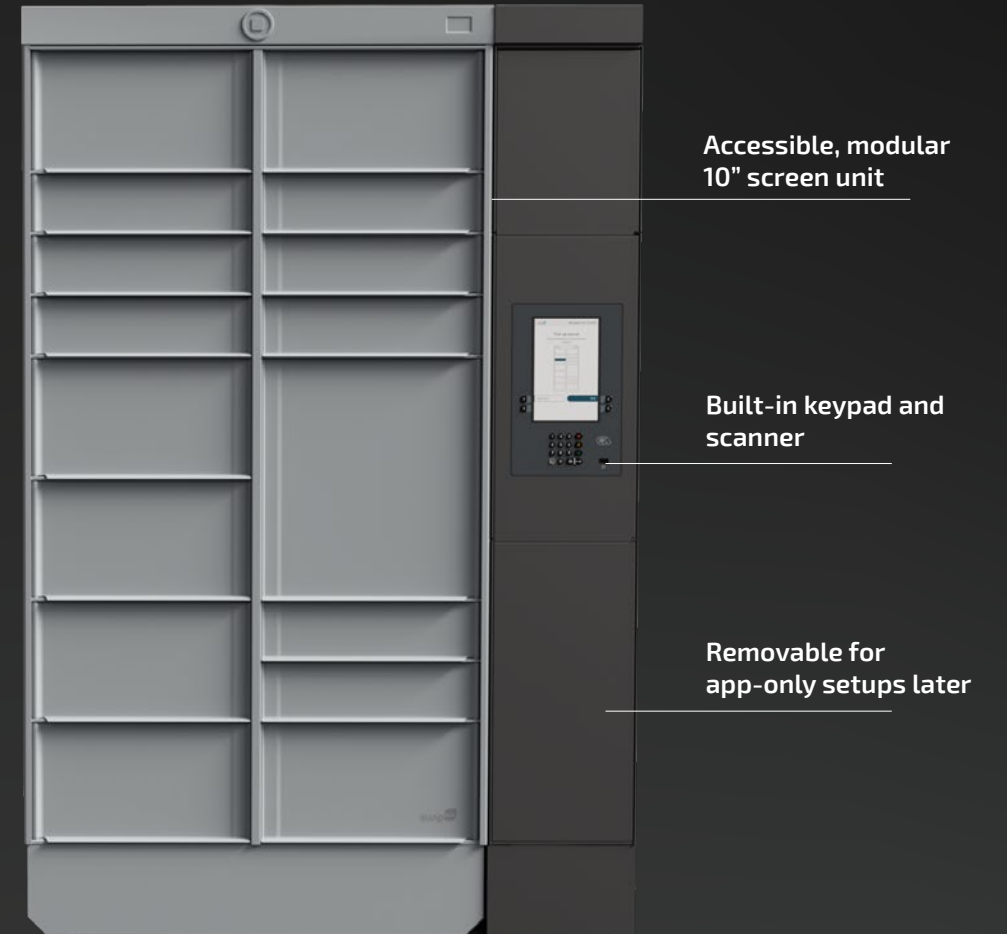
INFINITY CONNECT 10

Overview

Infinity Connect 10 is a modular screen and keypad unit designed to pair seamlessly with any Infinity locker bank. It is the easiest way to add screen access to an existing Infinity network – or to launch a new site with screens from day one, while keeping the option to scale leaner in the future.

Key advantages

- Cost-effective retrofits – Extend the life of existing sites by adding screen functionality without replacing locker banks.
- Future-ready design – Deploy with screens where needed today and easily transition to app-only setups tomorrow.





Infinity

Operation	App-only
Power source	Battery
Connectivity	Bluetooth
Screen	-
Keypad	-
Screen reader	-
NFC**	-
Scanner	-

Infinity Flex PIN

App + PIN pad*
Battery
Bluetooth, LTE-M
Clear display with 2x 16-character lines
Yes
-
-
-

Infinity Flex 10

App + screen w. keypad*
Battery
Bluetooth, LTE-M
10" touch screen
Yes
Yes
Yes
Yes

Infinity Connect 10

App + screen w. keypad*
Battery
Bluetooth, LTE-M
10" touch screen
Yes
Yes
Yes
Yes

*Maintenance App is mandatory, Pickup and drop-off flows can be either app- or keypad-driven
** Prepared for NFC functionality

CORE
FUNCTIONS

INFINITY
ECOSYSTEM

OPTIONAL
FUNCTIONS

Network
management tool

End User App

Courier App

Maintenance App

SDKs

APIs



Powerful core.

Seamless connections.

Parcel Shop App

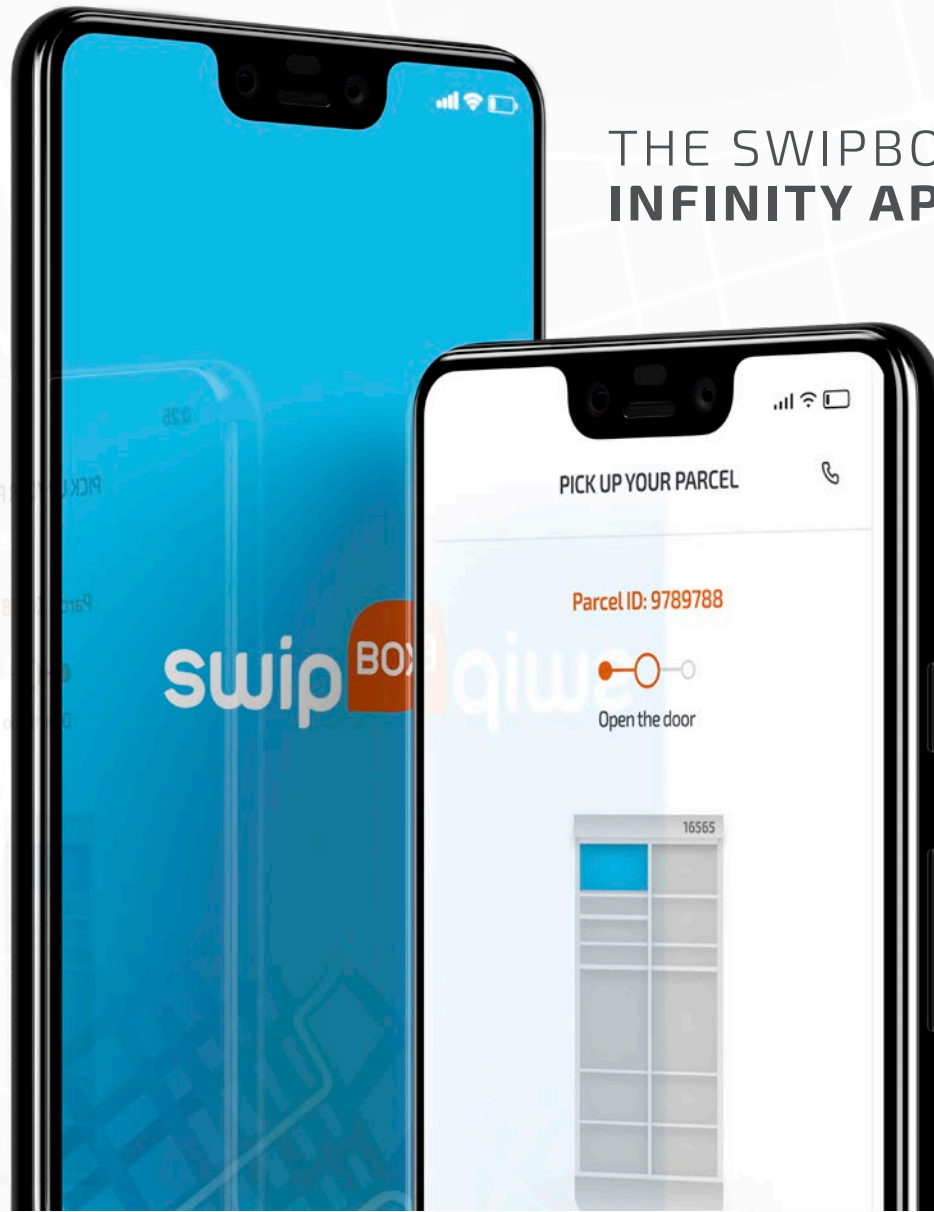
Warehouse App

Click & Collect App

Business intelligence tool

AI optimisation tools

THE SWIPBOX INFINITY APP UNIVERSE



The End User App

allows the end user to pick up and send parcels through the parcel locker. The app also sends out notifications and provides an overview of the parcel history and navigation to the parcel lockers.



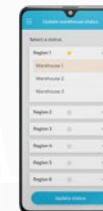
The Courier App

allows the courier to deliver and pick up parcels. The courier can also use the app to book a compartment in case of a failed home delivery and change compartment sizes.



The Maintenance App

allows the maintenance operator to install, service and uninstall parcel lockers. The comprehensive overview makes it easy to plan and complete maintenance tickets and checks.



The Warehouse App

lets you keep track of all SwipBox Infinity parcel lockers in stock, including in multi-warehouse setups.

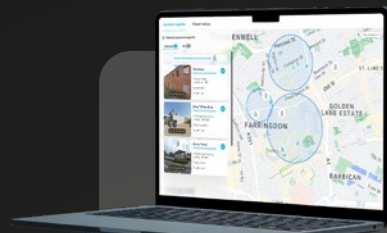


INFINITY ADD-ONS AND AI TOOLS



Apple Watch

Make picking up parcels even easier. Let users pick up their parcels using just one hand with a simple tap on their Apple Watch.



Location Generator

Win the location game. Speed up the location scouting process by using our AI-powered Location Generator.



Optimisation tools

Get the most out of every locker. Predict availability, boost delivery success and redeploy lockers to match demand.



Web apps and app clips

Skip the download. Let your non-app users enjoy all the benefits of an app-operated locker through web apps and app clips.



Click & Collect

Offer pickups beyond store hours for ultimate flexibility. Enable retailers to reach more shoppers and let carriers share prime locations at lower cost.



Parcel Shop App

Simplify life in parcel shops. Give staff the tools to manage shelves, hand out parcels and free up time with greater flexibility and control.

PIN PAD AND SCREEN: A CLOSER LOOK

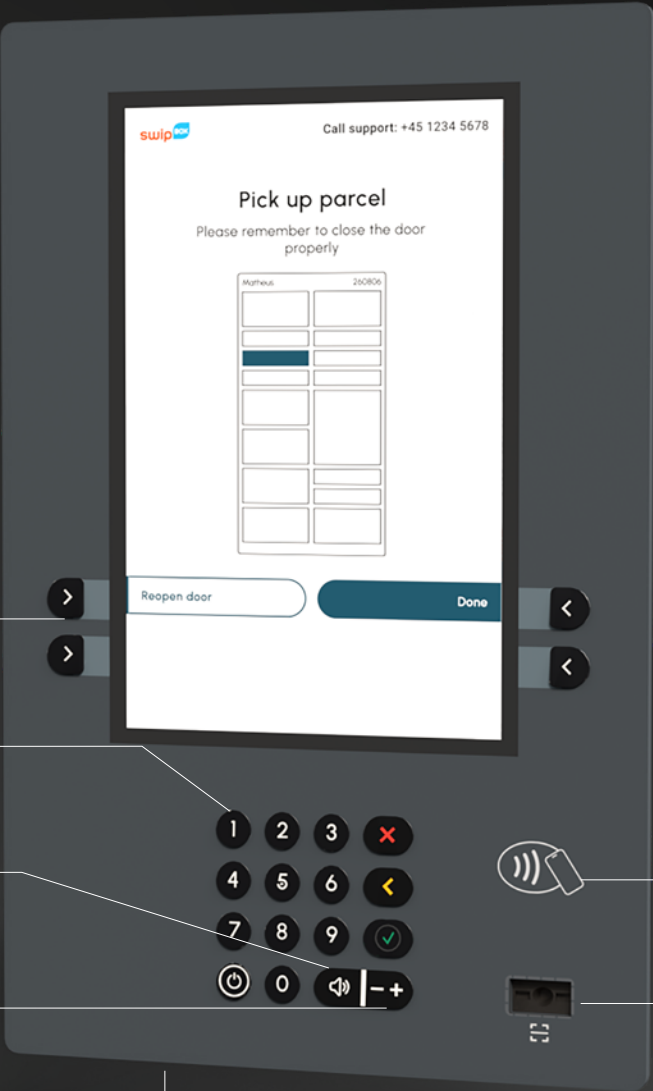


Follow clear step-by-step instructions

Enter secure PIN codes for pickup/drop-off

Switch language instantly

Screen and PIN pad have independent batteries, so access never depends on a single power source.



Easily navigate options

Enter PIN or navigate flows with screen reader

Enable or disable screen reader

Adjust screen reader volume

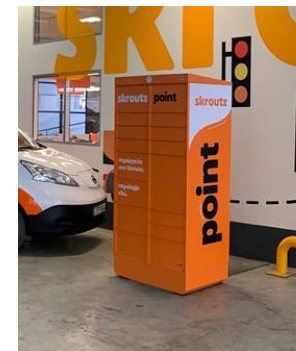
NFC ready

Scan barcode/QR code for quick pickup or drop-off



skrutz last mile

Skrutz Last Mile is the dedicated courier arm of Skrutz, the leading e-commerce company in Greece. Focused on providing excellent delivery service, they started rolling out a nationwide Infinity parcel locker network in the spring of 2022.



“Everything from installation to delivery and pickup is extremely easy, and we are very pleased with this strategic decision, which has enabled us to deploy a network in record time”

Stefanos Katsimpas, Business Director at Skrutz Last Mile



postnord

The leading postal operator in the Nordic region, PostNord, is operating SwipBox Infinity parcel locker networks in Denmark, Sweden, Norway and Finland – using multiple brand names.



“It’s a great advantage to have an innovative partner like SwipBox that keeps evolving with us, so we are sure that we always offer the best solution to our customers.”

Lars Bryldt Christensen, Head of Operations Excellence, PostNord



In 2020, the first Infinity lockers were rolled out in Norway. Today, Posten Bring's lockers can be found in Sweden and Denmark as well, ensuring faster, more flexible and more accessible parcel deliveries.



"We are very pleased with the collaboration, both regarding the functionality of the lockers and improvement of the customer journey"

Håvard Femtehjell, Delivery Network Manager, Posten Bring



Since launching the first Infinity locker in the DPD Pickup network in 2021, DPD Poland has rolled out nearly 11,000 lockers in a bid to offer maximum pickup flexibility to people all over the country.



“With the Infinity solution we can offer increased end-user accessibility and convenience”

Maksymilian Pawłowski, Corporate Communications Manager at DPD Poland

THE SWIPBOX CIRCUIT SOLUTION



SwipBox Circuit

Intelligent label that enables reusable alternative to single-use packaging.

Step 1

Online shoppers choose reusable packaging during checkout



Step 2

Upon receipt, they remove their products from the packaging



Step 3

...and leave the packaging behind so it can be used again - and again and again

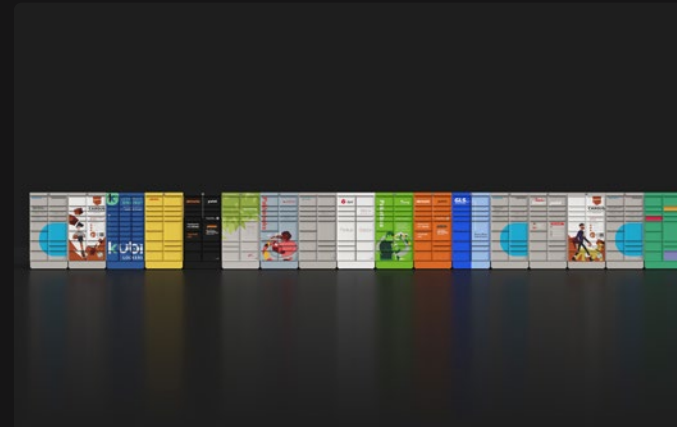


ABOUT SWIPBOX

It all started in 2012, when we launched our screen-operated Classic locker, which made SwipBox® a household name in Denmark and beyond. Rolling out these lockers worldwide, we changed the way online shoppers viewed parcel deliveries.

Successful as this network became, we did not rest on our laurels, and in 2019 we launched yet another game-changing locker. With the introduction of the app-operated Infinity solution, we opened up completely new possibilities for carriers, couriers and end users alike worldwide, who could now benefit from the flexibility of this battery-driven Bluetooth® locker.

Building on this legacy the Infinity Flex and Connect models embody the next chapter in our journey. More than just solutions, they reflect our commitment to designing parcel infrastructure that adapts, connects and evolves with the needs of tomorrow. Together with our partners, we continue to redefine last-mile delivery – shaping a future that is smarter, more flexible and built for growth.



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