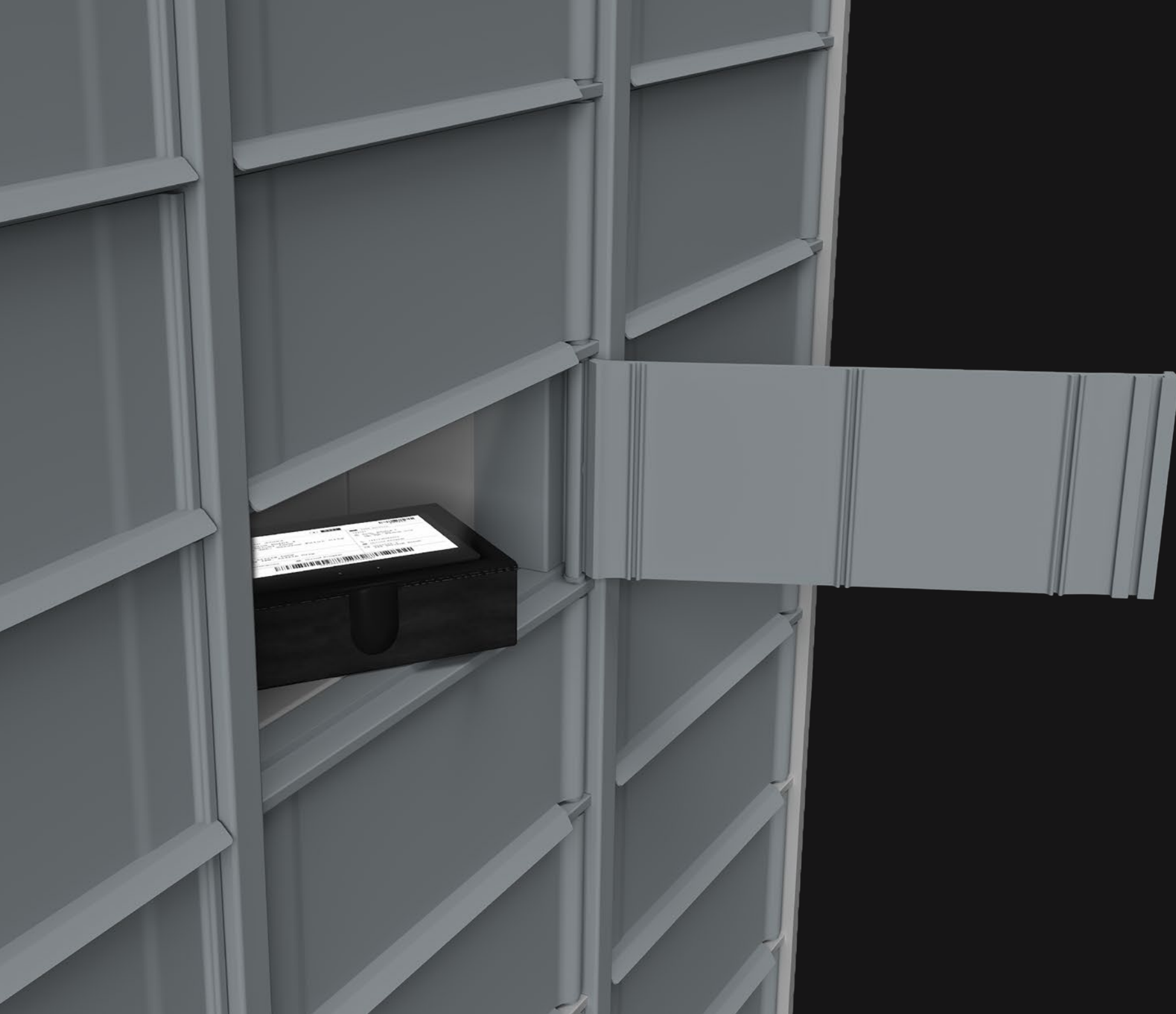


A man and a woman are standing in front of a white SwipBOX locker unit. The woman, on the right, is smiling and holding a small cardboard box and a smartphone with a colorful case. She is using the phone to interact with the locker. The man, on the left, is looking at her and has his hands in his pockets. They are both dressed in casual, modern clothing. The background shows a modern building and some greenery.

# SWIPBOX<sup>®</sup>

## PRODUCT BROCHURE



# C O N T E N T

## 01 The SwipBox® Infinity solution

An entire ecosystem  
The SwipBox Infinity app universe  
Parcel journey  
Testimonials

## 02 The SwipBox Circuit solution

Intelligent label

## 03 About SwipBox

# THE SWIPBOX INFINITY SOLUTION





*“It's all about the joy of anticipation – beginning with the checkout experience, building up with the notifications during the parcel journey and culminating when you actually access your parcel by pressing that button in the app ...”*

**Christina, frequent online shopper**  
Nordic Survey 2020



# An entire ecosystem

The SwipBox Infinity solution is much more than an innovative parcel locker with an award-winning hardware design – it's an entire ecosystem that:

- allows you to make sound data-driven decisions based on the comprehensive overview given by our network administration and business intelligence tools
- ensures easy integration into your own systems using our APIs and SDKs
- delivers a smooth app experience for your couriers,

end users and maintenance operators alike.

You get our award-winning hardware design, an intuitive user flow, a customised webtool, our app universe, a location management system and integration via our seamless API.

The SwipBox Infinity solution is used for dense networks worldwide. The parcel lockers are easy to relocate if necessary, and more can be added to increase capacity at any given location.

**10  
MINUTE  
INSTALLATION  
TIME**

**10  
YEAR  
BATTERY  
WARRANTY**

  
**Award-winning** design

**Solid** hardware

**Bluetooth®** operated

## **Compartment** flexibility

14 compartments 22 compartments  
16 compartments 32 compartments  
20 compartments





**Built to last**  
for outdoor and indoor use

**Battery powered**  
no wiring

**App operated**  
from factory to end user

**Push notifications**  
via the End User App

**Bluetooth® communication**  
no need for wi-fi coverage

**Disabled access**  
using compartment height selection

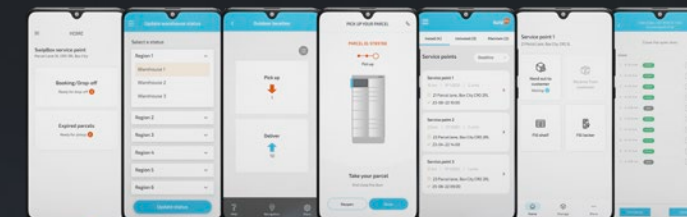


## Logistics flexibility

First mile  
Last mile  
Returns  
Click & collect

## App universe

End User  
Courier  
Maintenance  
Factory  
Warehouse  
Click & Collect  
Parcel Shop



## Web universe

APIs  
SDKs  
Webtool  
Business intelligence tool  
AI location tool



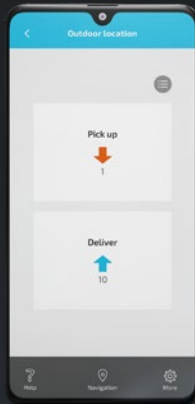




# THE SWIPBOX INFINITY APP UNIVERSE



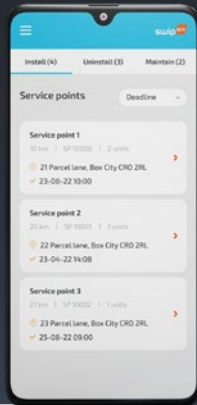
**The End User App** allows the end user to pick up and send parcels through the parcel locker. The app also sends out notifications and provides an overview of the parcel history and navigation to the parcel lockers.



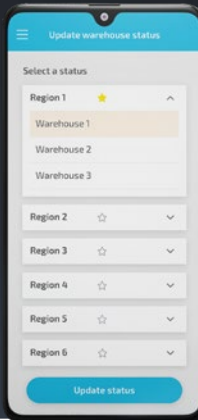
**The Courier App** allows the courier to deliver and pick up parcels. The courier can also use the app to book a compartment in case of a failed home delivery and change compartment sizes.



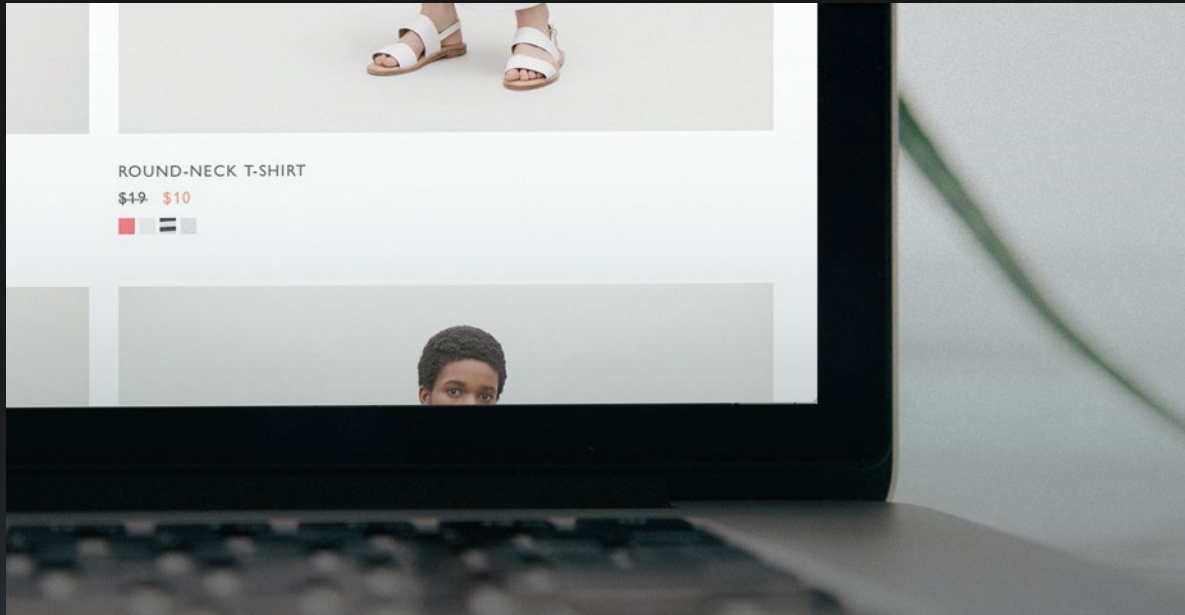
**The Maintenance App** allows the maintenance operator to install, service and uninstall parcel lockers. The comprehensive overview makes it easy to plan and complete maintenance tickets and checks.



**The Warehouse App** lets you keep track of all SwipBox Infinity parcel lockers in stock, including in multi-warehouse setups.







**Step 1**  
Online purchase checkout flow



**Step 3**  
Courier transport



**Step 5**  
Push notification

**Step 2**  
Pickup at eComm and arrival at the hub

**Step 4**  
Courier delivery

**Step 6**  
Customer pickup

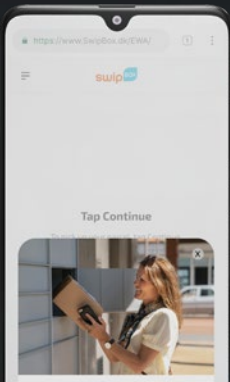
**Parcel journey**  
Navigating the SwipBox  
Infinity solution is very  
simple



# INFINITY ADD-ONS

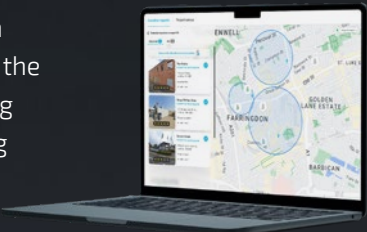
## Web apps and app clips

Want to offer an installation-free app option? Use our app clips and web apps to let your users pick up their parcels.



## AI Location Generator

Win the location game. Speed up the location scouting process by using our AI Location Generator.



## PIN pad module

Need an alternative pickup method? Opt for a locker with a PIN pad, or simply retrofit a PIN pad module.

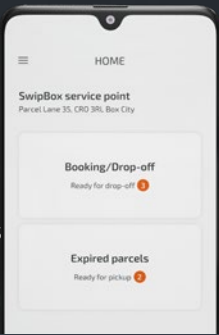


## Apple Watch

Make picking up parcels even easier. Let your users pick up their parcels using just one hand by simply tapping their Apple Watch.

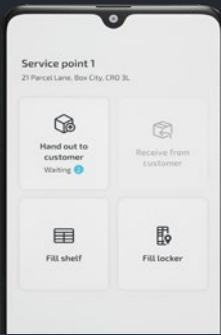
## Click & Collect

lets retailers offer order pickups outside opening hours for increased flexibility. In turn, carriers can collaborate with retailers to gain access to popular locations and share costs.



## Parcel Shop App

takes the hassle out of operating a parcel shop. Shop workers can easily set up and manage shelves, locate parcels for handout and move parcels to a locker, providing more flexibility







**Testimonials** The SwipBox Infinity parcel lockers can be found all over the world under different brand names. You can read about some of them here.

## skroutz last mile



**Skrutz Last Mile** is the dedicated courier arm of Skrutz, the leading e-commerce company in Greece. Focused on providing excellent delivery service, they started rolling out a nationwide Infinity parcel locker network in the spring of 2022.

*"When expanding our parcel delivery network, we decided to go with the Infinity lockers because of their quick installation, low TCO and user friendliness. Everything from installation to delivery and pickup is extremely easy, and we are very pleased with this strategic decision, which has enabled us to deploy a network in record time."*

**Stefanos Katsimpas, Business Director at Skrutz Last Mile**



**Cargus** In September 2022 one of the largest courier players in Romania, Cargus, rolled out almost three hundred parcel lockers. The move was a response to end-user needs and a deep understanding of the market trends.



*"We needed to take a step forward and adapt to the market's new reality and demand, and it was clear to us that the SwipBox Infinity lockers could help us achieve an important milestone in our development strategy. The lockers complete our national out of home network and offer an innovative solution to ecommerce businesses, local and international, and their customers. We are glad to have a partner like SwipBox that can help us develop an easy, convenient, cost-efficient, contactless and sustainable delivery option."*

**Anda Bucşan, Chief Customer Officer at Cargus**



postnord



**PostNord** The leading postal operator in the Nordic region, PostNord, is operating SwipBox Infinity parcel locker networks in Denmark, Sweden, Norway and Finland - using multiple brand names.

*"The patterns in online shopping have changed heavily, and the consumers demand convenient parcel delivery. Due to this we must be sure that we evolve with the expectations and have the best offers. A part of this strategy is the Infinity solution, which we are operating with in Denmark, Sweden, Norway and Finland. It's a great advantage to have an innovative partner like SwipBox that keeps evolving with us, so we are sure that we always offer the best solution to our customers".*

**Lars Bryldt Christensen, Nordic Strategic Infrastructure & Process Manager at PostNord**

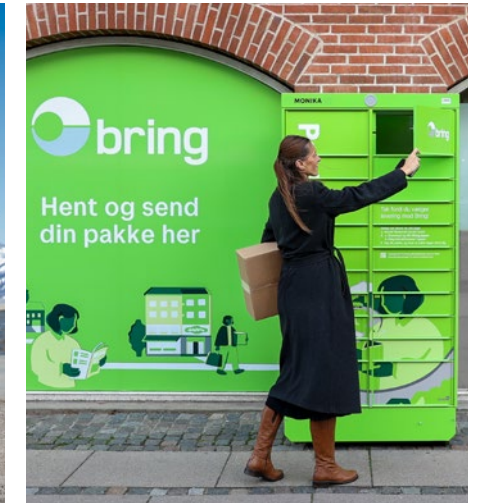


**Posten Bring** In 2020, the first Infinity lockers were rolled out in Norway. Today, Posten Bring's lockers can be found in Sweden and Denmark as well, ensuring faster, more flexible and more accessible parcel deliveries, designed to meet the needs of the modern consumer throughout Scandinavia



*"We have been using SwipBox for several years and are very pleased with the collaboration, both regarding the functionality of the lockers and improvement of the customer journey. Outdoor parcel lockers allow us to get closer to our customers and offer even more flexibility"*

**Håvard Femtehjell, Delivery Network Manager at Posten Bring**

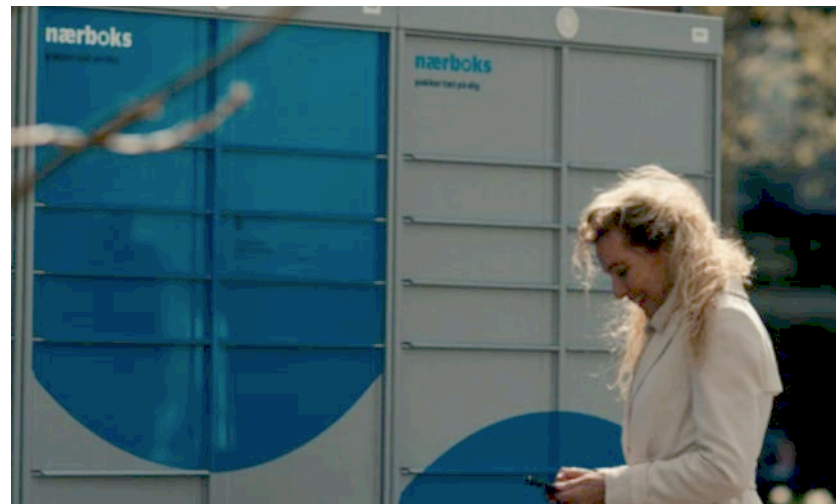


## nærboks

pakker tæt på dig



**Nærboks** is a truly open network, through which PostNord, Bring and DHL deliver parcels. The Nærboks network was established in March 2019 in Denmark, starting with a pilot project of 200 SwipBox Infinity parcel lockers before being rolled out across the country.



**Bpost** Belgium's leading postal operator, Bpost, is operating a parcel locker network in Belgium with the SwipBox Infinity parcel lockers. The network was launched in August 2020.



*"We are very happy to be trialling the SwipBox Infinity concept, as it's an obvious supplement to our green logistics strategy, which aims to offer sustainable and convenient last and first mile solutions. Thus we are looking forward to the collaboration and a greener last mile future."*

**Nick Bond, Head of Partner Network at Bpost**





#### DPD Poland

Since launching the first Infinity locker in the DPD Pickup network in 2021, DPD Poland has rolled out nearly 9,000 lockers in a bid to offer maximum pickup flexibility to people all over the country.

*"Our parcel locker partnership with SwipBox increases the accessibility of the DPD Pickup network and thus convenience for end users. In addition, we are creating space for the growth of the e-commerce market by creating an additional, flexible option for sending and receiving parcels. The lockers are small in size and modular in design, allowing capacity to be scaled in a given location according to need."*

**Maksymilian Pawłowski, Corporate Communications Manager at DPD Poland**









# THE SWIPBOX CIRCUIT SOLUTION

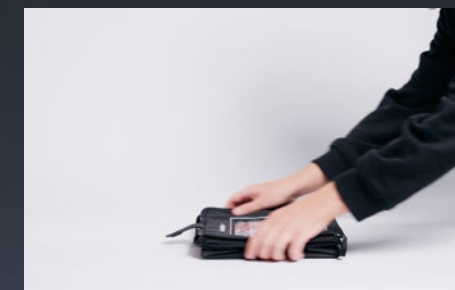


**SwipBox Circuit** Intelligent label that enables reusable alternative to single-use packaging.



**Step 1**  
Online shoppers choose reusable packaging during checkout

**Step 2**  
Upon receipt, they remove their products from the packaging



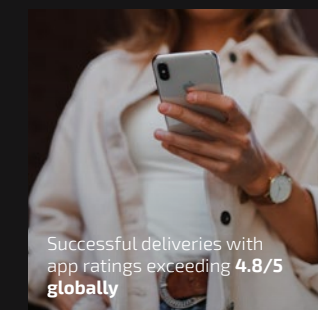
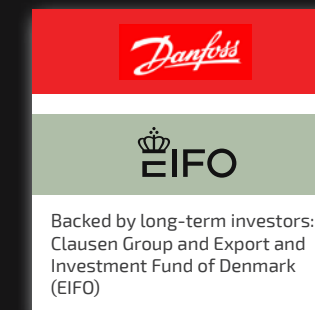
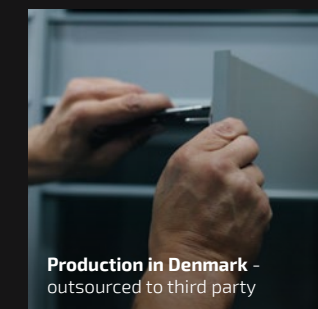
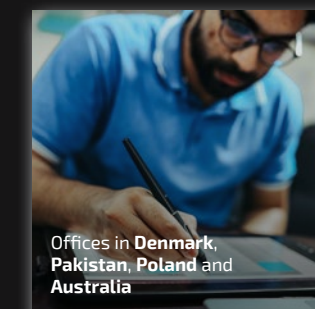
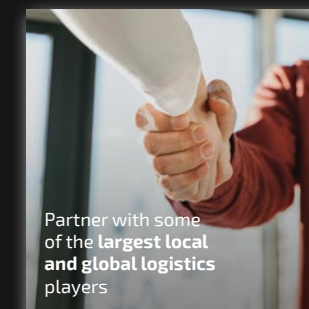
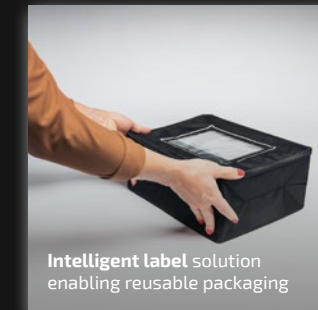
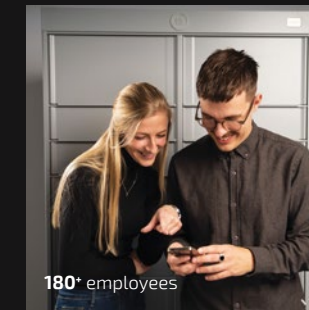
**Step 3**  
... and leave the packaging behind so it can be used again - and again and again



**About SwipBox®** It all started in 2012, when we launched our screen-operated Classic locker, which made SwipBox® a household name in Denmark and beyond. Rolling out these lockers worldwide, we changed the way online shoppers viewed parcel deliveries.

Successful as this network became, we did not rest on our laurels, and in 2019 we launched yet another game-changing locker. With the introduction of the app-operated Infinity solution, we opened up completely new possibilities for carriers, couriers and end users alike worldwide, who could now benefit from the flexibility of this battery-driven Bluetooth® locker.

In mid-2023, we had delivered approximately 40,000 parcels lockers worldwide in close collaboration with valued partners and our employees across our headquarters in Denmark and our offices in Pakistan, Poland and Australia.



**SwipBox A/S -  
Headquarters**

Ellegaardvej 7  
6400 Sønderborg  
Denmark

**Phone number**

+45 7343 6500

**Sales inquiries**

[international@swipbox.com](mailto:international@swipbox.com)

Website: [www.swipbox.com](http://www.swipbox.com)

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