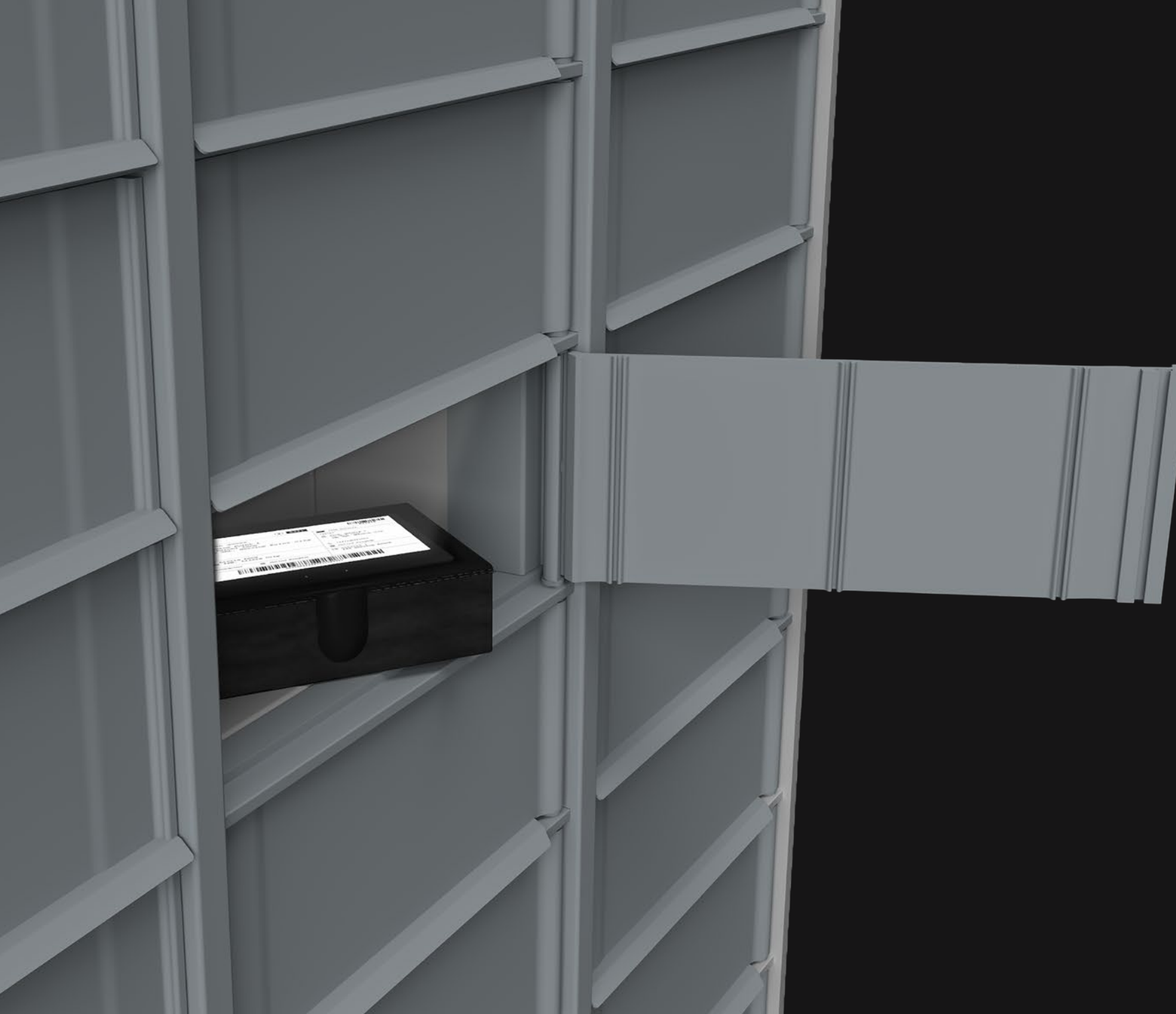


swip BOX





# C O N T E N T

## **01 The SwipBox® Infinity solution**

An entire ecosystem  
The SwipBox Infinity app universe  
Parcel journey  
Testimonials

## **02 The SwipBox Circuit solution**

Intelligent label

## **03 About SwipBox**

# THE SWIPBOX **INFINITY SOLUTION**





*“It's all about the joy of anticipation – beginning with the checkout experience, building up with the notifications during the parcel journey and culminating when you actually access your parcel by pressing that button in the app ... ”*

**Christina, frequent online shopper**  
Nordic Survey 2020



# An entire ecosystem

The SwipBox Infinity solution is much more than an innovative parcel locker with an award-winning hardware design – it's an entire ecosystem that:

- allows you to make sound data-driven decisions based on the comprehensive overview given by our network administration and business intelligence tools
- ensures easy integration into your own systems using our APIs and SDKs
- delivers a smooth app experience for your couriers,

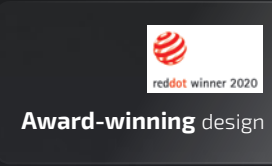
end users and maintenance operators alike.

You get our award-winning hardware design, an intuitive user flow, a customised webtool, our app universe, a location management system and integration via our seamless API.

The SwipBox Infinity solution is used for dense networks worldwide. The parcel lockers are easy to relocate if necessary, and more can be added to increase capacity at any given location.

**10**  
MINUTE  
INSTALLATION  
**TIME**

**10**  
YEAR  
BATTERY  
WARRANTY

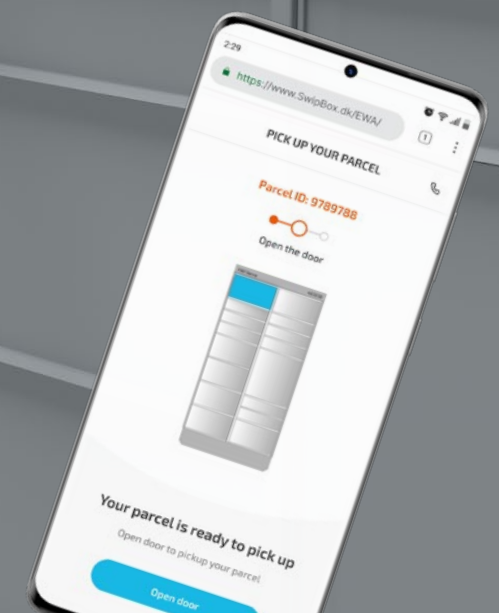


Solid hardware

Bluetooth<sup>®</sup> operated



**Compartment flexibility**  
14 compartments 22 compartments  
16 compartments 32 compartments  
20 compartments







**Built to last**  
for outdoor and indoor use

**Battery powered**  
no wiring

**App operated**  
from factory to end user

**Push notifications**  
via the End User App

**Bluetooth® communication**  
no need for wi-fi coverage

**Disabled access**  
using compartment height selection

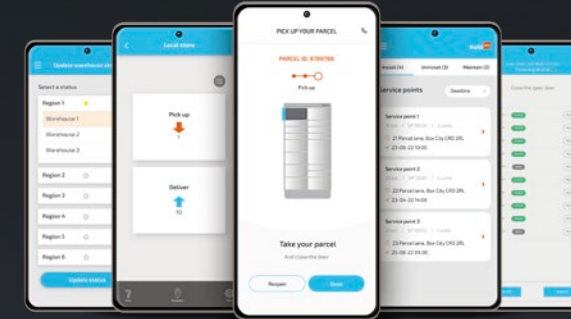


## Logistics flexibility

First mile  
Last mile  
Returns  
Click & collect

## App universe

End User  
Courier  
Maintenance  
Factory  
Warehouse



## Web universe

APIs  
SDKs  
Webtool  
Business intelligence tool  
AI location tool





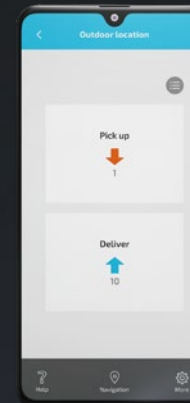


# THE SWIPBOX INFINITY APP UNIVERSE



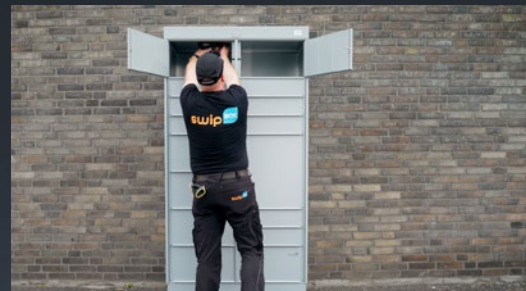
## The End User App

allows the end user to pick up and send parcels through the parcel locker. The app also sends out notifications and provides an overview of the parcel history and navigation to the parcel lockers.



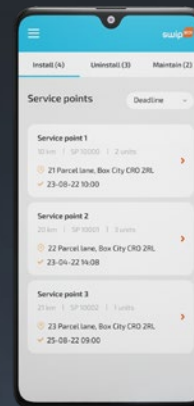
## The Courier App

allows the courier to deliver and pick up parcels. The courier can also use the app to book a compartment in case of a failed home delivery and change compartment sizes.



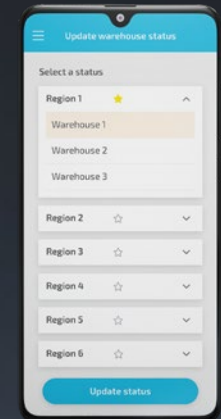
## The Maintenance App

allows the maintenance operator to install, service and uninstall parcel lockers. The comprehensive overview makes it easy to plan and complete maintenance tickets and checks.

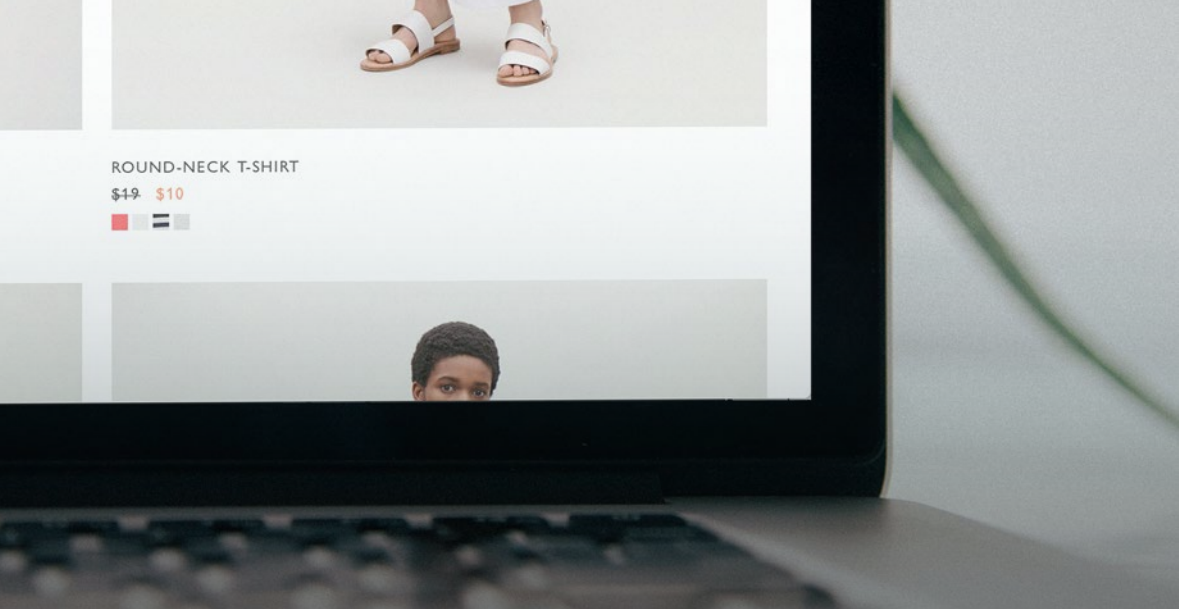


## The Warehouse App

lets you keep track of all SwipBox Infinity parcel lockers in stock, including in multi-warehouse setups.







**Step 1**  
Online purchase checkout flow



**Step 3**  
Courier transport



**Step 5**  
Push notification

**Step 2**  
Pickup at eComm and arrival at the hub

**Step 4**  
Courier delivery

**Step 6**  
Customer pickup

## Parcel journey

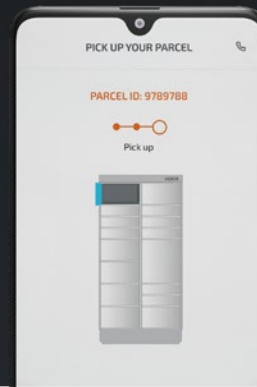
Navigating the SwipBox Infinity solution is very simple



# INFINITY ADD-ONS

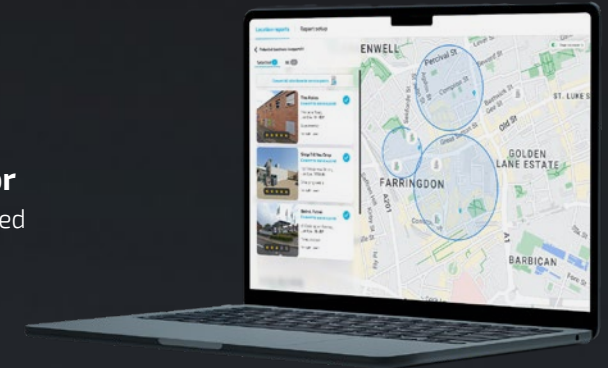
## Web apps and app clips

Want to offer an installation-free app option? Use our app clips and web apps to let your users pick up their parcels.



## AI Location Generator

Win the location game. Speed up the location scouting process by using our AI Location Generator.



## Apple Watch

Make picking up parcels even easier. Let your users pick up their parcels using just one hand by simply tapping their Apple Watch.



## LED module

Create convenience at night. Use our patent-pending intelligent LED module, which activates upon app connection.





**Testimonials** The SwipBox Infinity parcel lockers can be found all over the world under different brand names. You can read about some of them here.

## skroutz last mile



**Skroutz Last Mile** is the dedicated courier arm of Skroutz, the leading e-commerce company in Greece. Focused on providing excellent delivery service, they started rolling out a nationwide Infinity parcel locker network in the spring of 2022.

*"When expanding our parcel delivery network, we decided to go with the Infinity lockers because of their quick installation, low TCO and user friendliness. Everything from installation to delivery and pickup is extremely easy, and we are very pleased with this strategic decision, which has enabled us to deploy a network in record time."*

**Stefanos Katsimpas, Business Director at Skroutz Last Mile**



**Cargus** In September 2022 one of the largest courier players in Romania, Cargus, rolled out almost three hundred parcel lockers. The move was a response to end-user needs and a deep understanding of the market trends.



*"We needed to take a step forward and adapt to the market's new reality and demand, and it was clear to us that the SwipBox Infinity lockers could help us achieve an important milestone in our development strategy. The lockers complete our national out of home network and offer an innovative solution to ecommerce businesses, local and international, and their customers. We are glad to have a partner like SwipBox that can help us develop an easy, convenient, cost-efficient, contactless and sustainable delivery option."*

**Anda Bucşan, Chief Customer Officer at Cargus**





**PostNord** The leading postal operator in the Nordic region, PostNord, is operating SwipBox Infinity parcel locker networks in Denmark, Sweden, Norway and Finland - using multiple brand names.

*"The patterns in online shopping have changed heavily, and the consumers demand convenient parcel delivery. Due to this we must be sure that we evolve with the expectations and have the best offers. A part of this strategy is the Infinity solution, which we are operating with in Denmark, Sweden, Norway and Finland. It's a great advantage to have an innovative partner like SwipBox that keeps evolving with us, so we are sure that we always offer the best solution to our customers".*

**Lars Bryldt Christensen, Nordic Strategic Infrastructure & Process Manager at PostNord**

## Pakkeboks

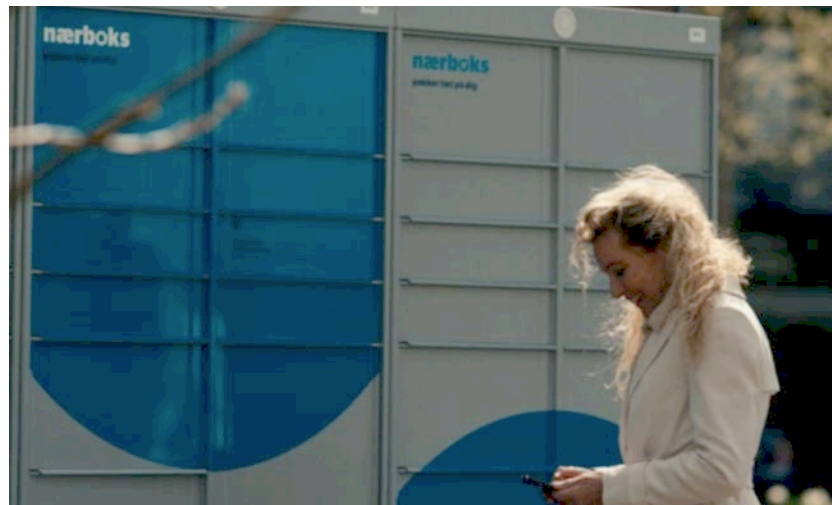


**Posten Norge** After a successful pilot SwipBox and Posten Norge are rolling out a nationwide parcel locker network. The network is being operated under the brand Pakkeboks from which anyone in Norway can pick up their parcels with the Pakkeboks app.



# nærboks

**pakker tæt på dig**



**Nærboks** is a truly open network, through which PostNord, Bring and DHL deliver parcels. The Nærboks network was established in March 2019 in Denmark, starting with a pilot project of 200 SwipBox Infinity parcel lockers before being rolled out across the country.



**Bpost** Belgium's leading postal operator, Bpost, is operating a parcel locker network in Belgium with the SwipBox Infinity parcel lockers. The network was launched in August 2020.

*"We are very happy to be trialling the SwipBox Infinity concept, as it's an obvious supplement to our green logistics strategy, which aims to offer sustainable and convenient last and first mile solutions. Thus we are looking forward to the collaboration and a greener last mile future."*

**Nick Bond, Head of Partner Network at Bpost**









swip

TO: Susan Jones  
Service Point 1  
21 Parcel Lane  
CRO 3RL, Service Point City

5321

100% Battery  
743757  
FX3456

From: Webshop 1  
55 Shop Lane  
TNI 2QY, Webshop City

+447700911012  
United Kingdom

Carrier 1  
123 Service Point

+447700907006  
United Kingdom

003100312945431285321

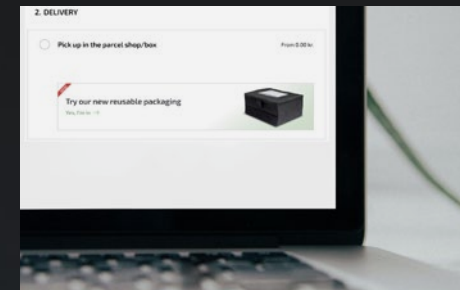
Designed by SwipBox

# THE SWIPBOX CIRCUIT SOLUTION





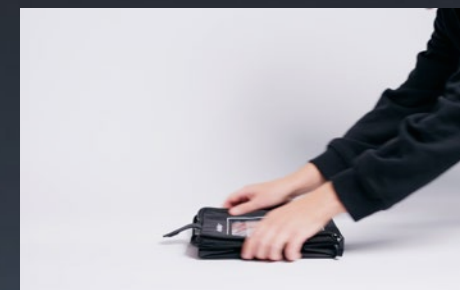
**SwipBox Circuit** Intelligent label that enables reusable alternative to single-use packaging.



**Step 1**  
Online shoppers choose reusable packaging during checkout



**Step 2**  
Upon receipt, they remove their products from the packaging



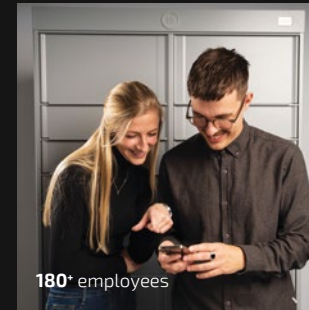
**Step 3**  
... and leave the packaging behind so it can be used again - and again and again



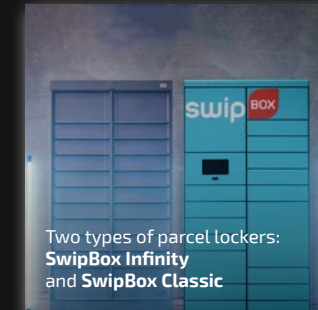
**About SwipBox®** It all started in 2012, when we launched our screen-operated Classic locker, which made SwipBox® a household name in Denmark and beyond. Rolling out these lockers worldwide, we changed the way online shoppers viewed parcel deliveries.

Successful as this network became, we did not rest on our laurels, and in 2019 we launched yet another game-changing locker. With the introduction of the app-operated Infinity solution, we opened up completely new possibilities for carriers, couriers and end users alike worldwide, who could now benefit from the flexibility of this battery-driven Bluetooth® locker.

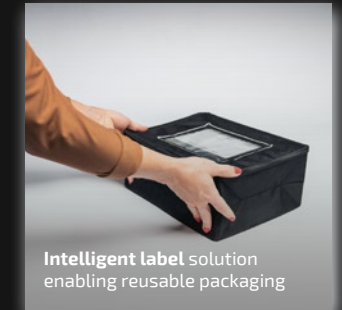
In mid-2023, we had delivered approximately 40,000 parcels lockers worldwide in close collaboration with valued partners and our employees across our headquarters in Denmark and our offices in Pakistan, Poland and Australia.



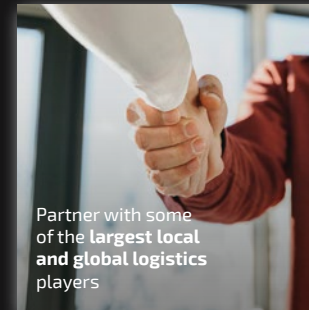
180+ employees



Two types of parcel lockers:  
**SwipBox Infinity**  
and **SwipBox Classic**



Intelligent label solution  
enabling reusable packaging



Partner with some  
of the **largest local**  
and **global logistics**  
players



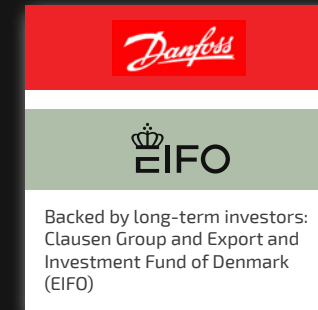
Offices in **Denmark,**  
**Pakistan, Poland** and  
**Australia**



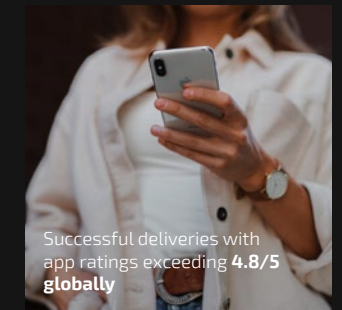
**Production in Denmark** -  
outsourced to third party



**Thousands of lockers** installed  
in more than **30 countries**  
worldwide



Backed by long-term investors:  
Clausen Group and Export and  
Investment Fund of Denmark  
(EIFO)



Successful deliveries with  
app ratings exceeding **4.8/5**  
globally



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6400 Sonderborg  
Denmark

**Phone number**

+45 7343 6500

**Sales inquiries**

[international@swipbox.com](mailto:international@swipbox.com)

Website: [www.swipbox.com](http://www.swipbox.com)

**Version 4.2 2024**

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