



Transitions – Mental Health Association
784 High Street, San Luis Obispo, CA 93401
www.T-MHA.org (805) 540-6500

Volunteer Job Description

Position Title: Growing Grounds Downtown Store Volunteer

Supervisor: Growing Grounds Downtown Store Manager

About Transitions-Mental Health Association

Transitions-Mental Health Association (TMHA) is a nonprofit organization dedicated to eliminating stigma and promoting recovery and wellness for people with mental illness through work, housing, community, and family support services.

Volunteer Position Summary

The role of TMHA's Growing Grounds Downtown Volunteer is to provide on-call support for the store when staff are unavailable. The volunteer upholds the agency mission in all duties performed and will promote recovery, wellness, and a trauma-informed approach to service delivery.

Responsibilities and Duties

Growing Grounds Downtown volunteers replace staff (sometimes at the last minute), greet customers, and enforce COVID-related rules. These rules include explaining to people that they need to wear a mask to enter the store, use hand sanitizer, and possibly wait until other shoppers leave the store. The volunteers have a flexible schedule to accommodate the varying shift needs of the store. While volunteering, they are required to be friendly, warm, welcoming, and able to interact with ease with customers.

Job Environment

Volunteer time will be spent in the store on uneven paved surface with little time to sit down. The store is an indoor/outdoor space that corresponds with the weather and temperature changes.

Minimum Requirements

- Must be at least 18 years of age.
- Strong interpersonal skills and oral communication skills; collaborative work style; able to effectively assist a variety of people and personality types regardless of ethnic, racial or religious background or socioeconomic level.
- Must be reliable and have the ability to work independently.
- Must provide valid ID, have finger prints live-scanned, and receive a criminal record clearance satisfactory to TMHA's insurance carrier as a condition of

volunteer employment.

- Must use reasonable precautions in the performance of one's duties and adhere to all applicable safety rules and practices while acting in such a manner as to assure at all times, maximum safety to one's self, fellow volunteers/employees, clients, and other persons contacted through TMHA business.

To Apply Please apply at www.t-mha.org/volunteer.php or contact the Community Engagement Team, with questions regarding this volunteer position at 805-540-6564 or volunteer@t-mha.org

Thank you for supporting TMHA! We appreciate the many contributions of our community.