

Recruitment-Based Package Travel Transaction Terms Explanation Document

When applying, please be sure to read this travel conditions document and the guide for each tour.

- Application Method, Formation of Travel Contract, and Payment of Travel Expenses

Please transfer the application fee to the designated account by the date displayed on the reservation confirmation screen or the reservation confirmation/payment request email provided by our company or our commissioned sales travel agency. The application fee will be treated as part or all of the "travel expenses," "cancellation fees," and "default fees," respectively. The travel contract is considered concluded when our company accepts the application fee. If the application fee is not transferred by the date displayed on the reservation confirmation screen or the reservation confirmation/payment request email, the reservation will be considered nonexistent.

- Requests Regarding Applications

Case 1; If you have health problems, case 2; If you have physical disabilities, case 3; If you are pregnant, Case 4; If you use a guide dog or require other special considerations, please inform us. We will accommodate these to the extent possible. Costs incurred by our company for special measures taken for the customer based on the customer's request will be borne by the customer.

When applying for multiple travelers at once, please designate a representative and apply through the representative. Our company considers the person who applied to be the contract representative, having all the authority for contract conclusion, and conducts transactions related to travel services.

- Changes to Travel Contract Content and Fees

Our company may change the contents of the contract if natural disasters, wars, riots, service interruptions by transportation/accommodation facilities, orders from public authorities, provision of transportation services not based on the original operating plan, or other reasons beyond our control occur. In such cases, the travel expenses may be changed accordingly.

Our company may change the travel expenses if there is a significant change in economic conditions that greatly exceeds the expected level, leading to a revision of transportation fares or fees. In this case, if our company increases the travel expenses, we will notify the customer at least 15 days before the day preceding the start of the trip.

For trips where additional charges are applied for using a single room when applying with an odd number of people, if one of the customers who applied cancels the contract, resulting in another customer using a single room, cancellation fees will be charged to the canceling customer, and additional charges for a single room will be applied to the customer using a single room.

- Cancellation of Travel Contract

We will not charge a cancellation fee if the customer cancels the travel contract for the following reasons:

When the contract details are changed by our company. However, this applies only when such changes are related to items listed in the left column of the "Change Compensation (below)" and other significant changes.

When our company increases the travel cost due to a fare or fee increase applicable to the transportation used for the trip.

If our company fails to provide the finalized itinerary by the date specified in the contract document (treated as having been provided with the delivery of the transaction conditions explanatory document, as stated in the contract document).

When the implementation of the original travel itinerary becomes impossible due to reasons attributable to our company.

Our company may cancel the travel contract in the following cases (partially illustrative):

- When the travel cost is not paid by the due date.
- When it is discovered that the customer does not meet the conditions for participating travelers.

- When the smooth implementation of the trip becomes impossible due to illness, hindrance to group activities, or other reasons.

- Cancellation Fees

After the travel contract is concluded, if the customer cancels the trip for personal reasons, cancellation fees per person will be charged based on the following rates:

"Cancellation Date/Cancellation Fee"

Counting from the day before the start-day of the trip:

1. Cancellation before the 21st day (11th day for day trips) is free.
2. Cancellation from the 20th day to 8 days prior (10th day for day trips) incurs a cancellation fee of 20% of the travel cost.

- Our Responsibility

Our company will compensate for damages caused to customers by intentional or negligent acts of our company or our arrangement agents. However, this is limited to cases where notification is made to our company within two years (14 days for baggage) from the day following the occurrence of the damage. The compensation limit for damages caused to baggage is set at 150,000 yen per person (except in cases where our company has intentional or gross negligence). Our company generally does not assume responsibility when customers suffer damages due to reasons such as natural disasters, wars, riots, cancellations of travel services by transportation/accommodation facilities, orders from public authorities, or other reasons beyond the involvement of our company or arrangement agents.

- Special Compensation

During the customer's participation in this trip, if certain damages to life, body, or baggage occur due to sudden and accidental external incidents, our company will provide compensation according to our Travel Industry Terms and Conditions, the Special Compensation Regulations. This includes a death compensation of 15 million yen, hospitalization allowance ranging from 20,000 to 200,000 yen depending on the duration of hospitalization, outpatient medical allowance ranging from 10,000 to 50,000 yen depending on the number of outpatient visits, and damage compensation for carried items (up to

150,000 yen, with a limit of 100,000 yen for a single item or pair). However, if the itinerary explicitly states that no travel services arranged by our company will be provided on a certain day, compensation will not be paid for damages suffered by the customer on that day.

- Itinerary Guarantee

If changes are made to the travel itinerary as listed in the left column of the table below, our company will pay a change compensation amount calculated by multiplying the rate specified in the right column of the table below by the travel expenses, according to the provisions of our Travel Business Agreement (Recruitment-Based Package Travel Contract Section). However, the amount of change compensation paid by our company for a recruitment-based package travel contract is limited to 15% of the travel expenses. Additionally, if the amount of change compensation for a recruitment-based package travel contract is less than 1,000 yen, no change compensation will be paid. The calculation basis for change compensation is the total amount including additional charges for travel expenses.

Our company will not pay change compensation if changes to the contract content listed in the left column of the table are due to the following reasons. However, this does not apply to cases where there is a shortage of seats, rooms, or other facilities provided by transportation/accommodation facilities, despite them providing the travel services:

- Natural disasters
- Wars
- Riots
- Orders from public authorities
- Cancellation of travel services by transportation/accommodation facilities, such as flight cancellations, disruptions, closures, etc.
- Provision of transportation services not based on the original operating plan, such as delays, changes in transportation schedules, etc.
- Measures necessary to ensure the safety of the life or body of the participant

- Customer Responsibility

If our company suffers damages due to the intentional or negligent acts of the customer, the

customer must compensate for the damages.

Customers should make efforts to utilize the information provided by our company and understand the rights, obligations, and other contents of the planned travel contract as described in the contract document.

After the start of the trip, if customers recognize any discrepancies in the travel services described in the contract document, they must promptly notify our company, our arrangement agents, or the travel service providers at the travel destination.

- Reporting of Accidents, Etc.

If there is no accompanying tour guide and an accident occurs during the trip, please immediately notify the contact provided in the final itinerary.

- About Joining Domestic Travel Insurance

Although our company compensates for damages suffered by customers within a certain range during participation in a recruitment-based package travel, we recommend that customers also take out travel accident insurance for further peace of mind.

- About the Recruitment-Based Package Travel Contract Agreement

Matters not specified in this terms explanation document are governed by our Travel Business Agreement (Recruitment-Based Package Travel Contract Section). If you wish to obtain a printed copy of our Travel Business Agreement, please contact us (additional postage fees apply).

Change Compensation

Change requiring payment of the change compensation

	Ratio (%) per case	
	Before the commencement of the travel	After the commencement of the travel
1. Change in the date of commencement of the travel or the date of completion of the travel mentioned in the Contract Document	1.5	3.0
2. Change in the sightseeing spots or sightseeing facilities (including restaurants) or other destinations of the travel to be visited mentioned in the Contract Document	1.0	2.0
3. Change in the class or the facilities of the transportation facilities to those at a lower charge than that mentioned in the Contract Document (limited to a case where the total amount of the charges for the class and facilities after the change is lower than the total amount of the charges mentioned in the Contract Document)	1.0	2.0
4. Change in the kind or the name of the company of the transportation facilities mentioned in the Contract Document	1.0	2.0
5. Change to a flight using an airport of the point of commencement of the travel or of the point of completion of the travel in Japan different from that mentioned in the Contract Document	1.0	2.0
6. Change in the flight between Japan and outside Japan from the direct flight mentioned in the Contract Document to a connecting flight or an indirect flight	1.0	2.0
7. Change in the kind or the name of the accommodation facilities mentioned in the Contract Document	1.0	2.0
8. Change in the kind of room, facilities, view, or any other condition of the room of the accommodation facilities mentioned in the Contract Document	1.0	2.0
9. Among the changes mentioned in the preceding Items, any change in the matters mentioned in the tour title of the Contract Document	2.5	5.0

Note 1: “Before the commencement of the travel” refers to a case where the change concerned has been notified to the Traveler by the day preceding the date of commencement of the travel, and “after the commencement of the travel” to a case where the change concerned has been notified to the Traveler on or after the date of commencement of the travel.

Note 2: If a Final Document has been issued, this Schedule shall be applied by reading “Contract Document” as “Final Document.” In this case, if there has arisen any change between the entries in the Contract Document and those in the Final Document or between the entries in the Final Document and the contents of the Travel Services actually provided, each respective change will be treated as one case of change.

Note 3: If the transportation facilities concerned with a change mentioned in Item 3 or Item 4 are accompanied with the use of accommodation facilities, a change in connection with one night's stay shall be treated as one case of change.

Note 4: The case of the change in the name of the company of the transportation facilities mentioned in Item 4 shall not be applicable if such change involves a change to transportation facilities with a higher class or facilities.

Note 5: Even if the change mentioned in Item 4, 7 or 8 has occurred more than once for one vehicle, ship, etc., used or for one night's stay, it shall be treated as one case of change.

Note 6: With respect to the change mentioned in Item 9, not the ratios for Items 1 through 8 but the ratios for Item 9 shall apply.