

User Guide

Version 1.9-24

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EYEWEAR FINDER

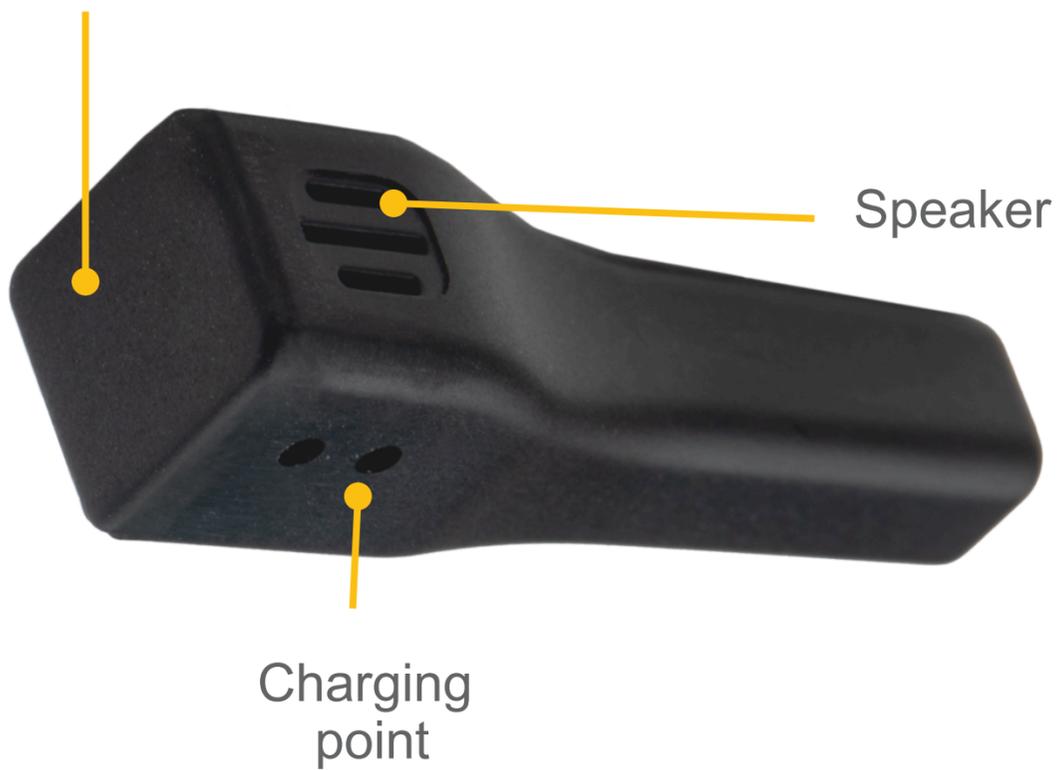
USER GUIDE

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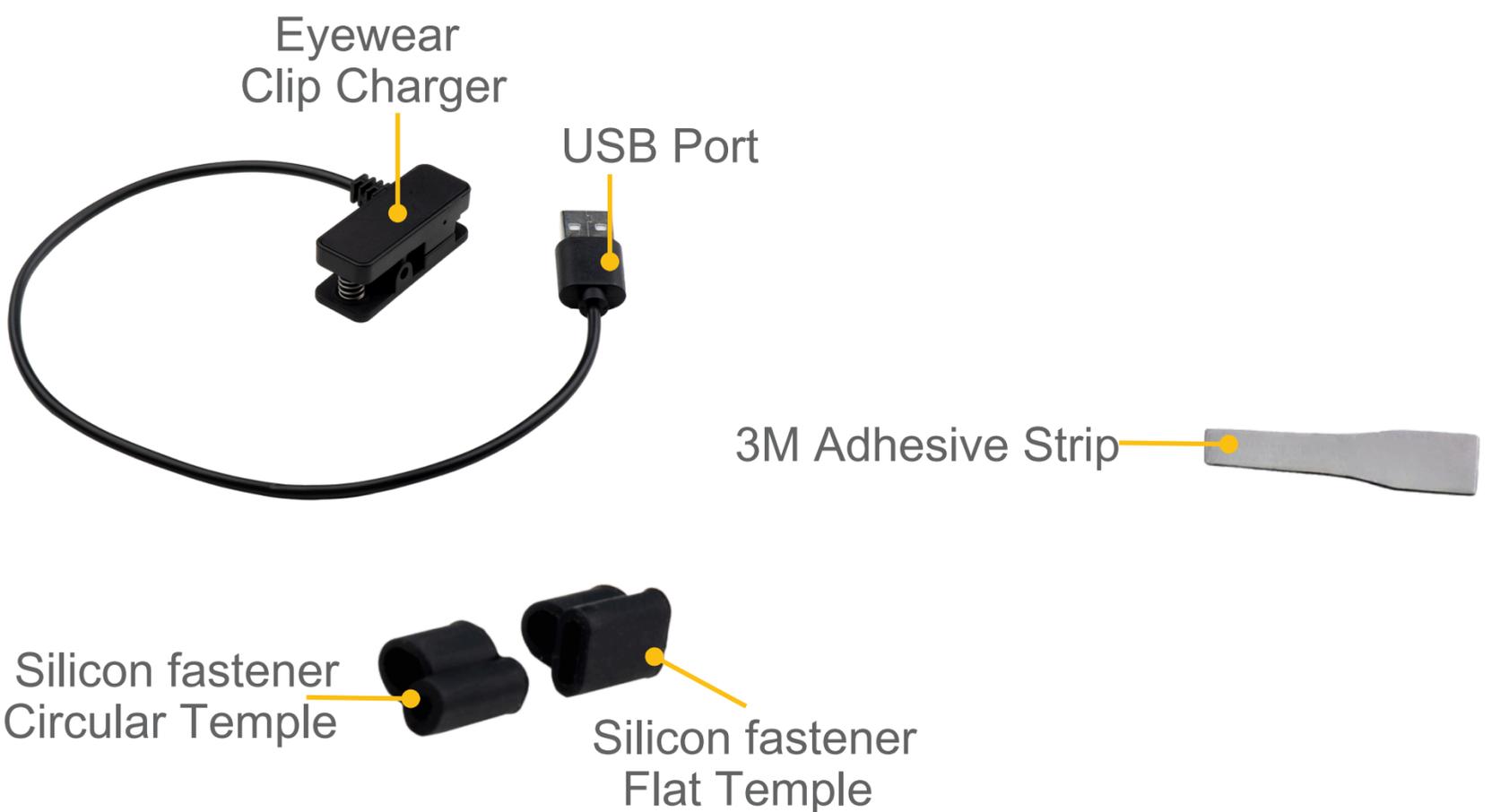
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1. MEET YOUR EYEWEAR FINDER

Dolphin Eyewear Finder



Eyewear Accessory Kit



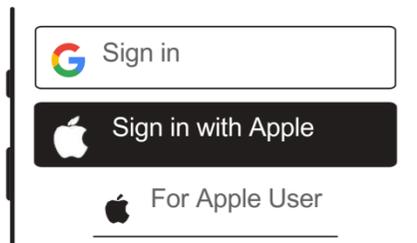
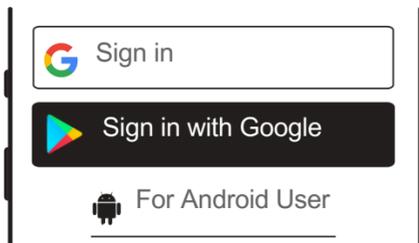
2. SET UP YOUR EYEWEAR FINDER

Step 1. Install 'Dolphin Tracker' App



Scan QR to download. Compatible devices: iOS Version 11+ / Android Version 4.3+

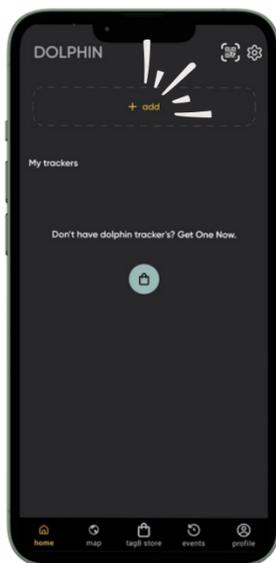
Step 2. Sign in



Step 3. Connect the Dolphin Finder with the Dolphin Tracker App



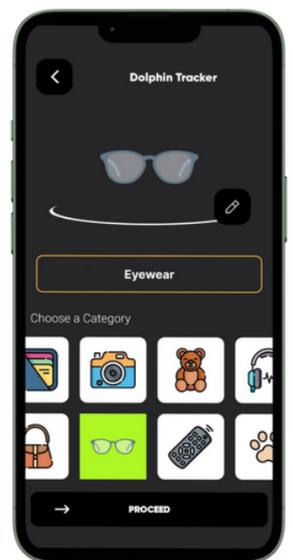
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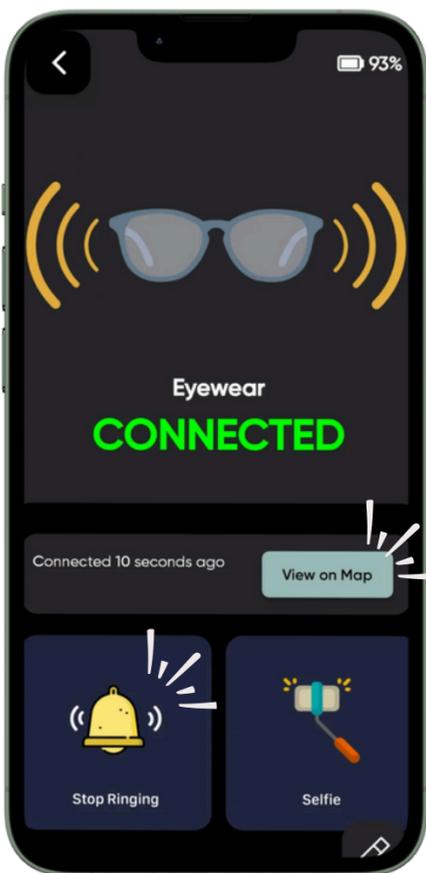


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- Make sure Eyewear Finder is charged using the clip charger provided for 3 to 4 hours, before first use.
- Click on "Add Device".
- Hold the Dolphin Finder close to your phone and wait for 8-10 sec.
- Select an image and name for your tracker and proceed.

3. DOLPHIN EYEWEAR FINDER SETTINGS

Home > Click on Eyewear Finder card > Scroll



I.

I. Ring Eyewear Tracker

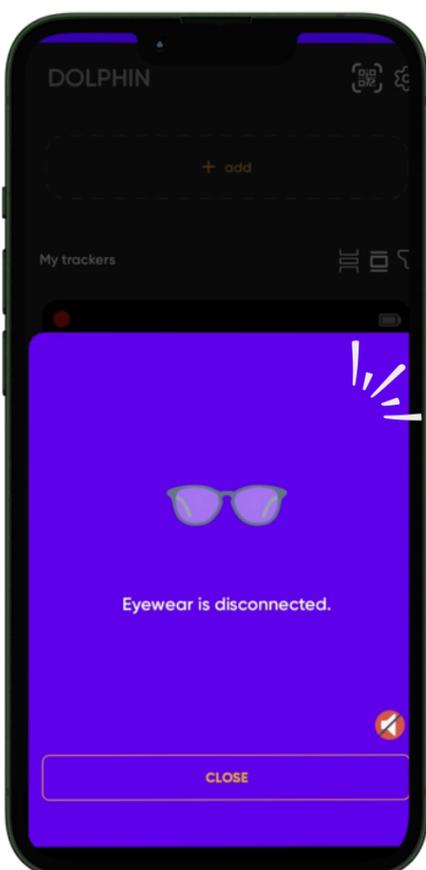
When the Eyewear Finder is connected to DolphinTracker App, tap the 'ring' icon for the Eyewear Finder to ring.

II. View on Map

Dolphin Tracker App records Eyewear Finder location when connected and notes the last location upon disconnection.



II.



III.

III. Separation Alert

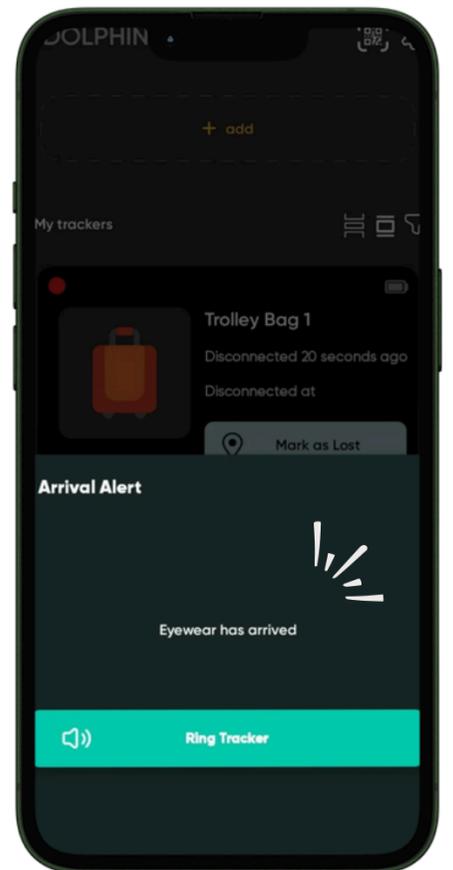
When the Eyewear Tracker is out of range, both the phone and the Eyewear Finder can be configured to sound an alert

Note:

1. For Phone Alert: Ensure "Phone separation alert ring" is enabled.
2. For Dolphin Finder Alert: Ensure "Tracker separation alert ring" is enabled.

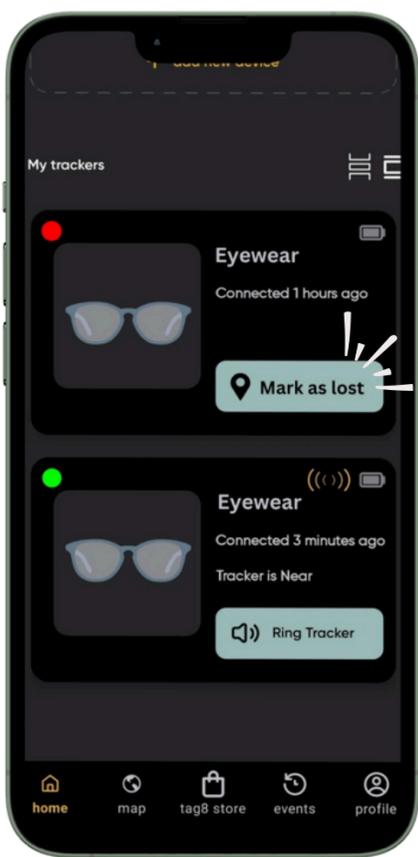
IV. Proximity Alert

Enable the Proximity Alert in Dolphin Tracker App to receive notifications on tracker reconnection.



IV.

3. DOLPHIN EYEWEAR FINDER SETTINGS



V.

V. Mark as Lost

If you've lost your Eyewear, tag8's Dolphin Tracker community search network can assist in Locating it.

Activate the 'Mark as Lost' feature on the Eyewear Tracker to enable community search. When another Dolphin Tracker updated GPS location of the lost eyewear App user is within Bluetooth range, the will be sent to you.

VI. Tracker Ringtone

Choose a ringtone for your eyewear finder. Suggest you opt for a louder tone to easily locate your eyewear when misplaced.



VI.



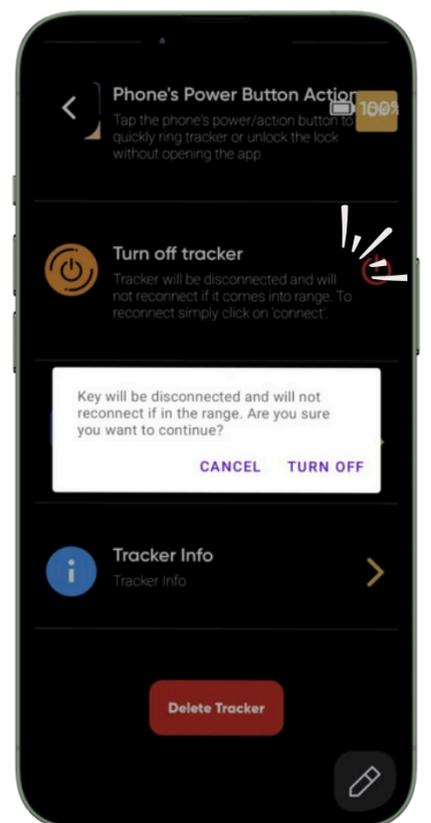
VII.

VII. Phone Power Button Action

Easily ring your Eyewear Finder by tapping the phone's power button (selected times) without opening the Dolphin Tracker App. Convenient and quick access.

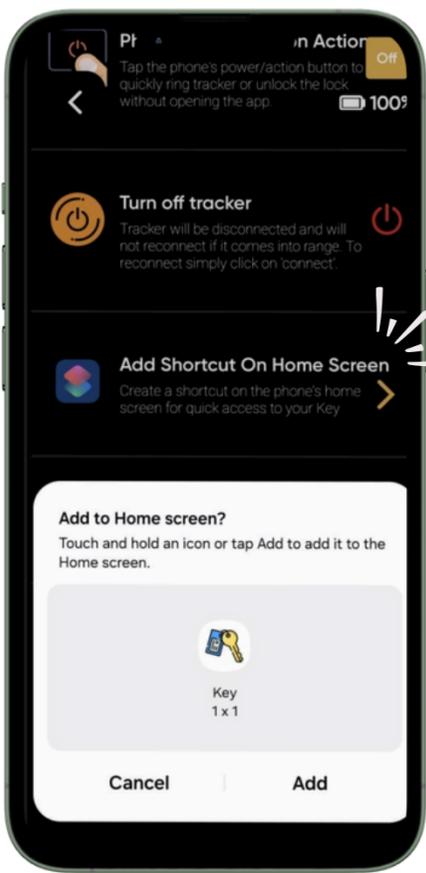
VIII. Turn Off Tracker Using App

To disconnect the Eyewear Finder from the app, click on "Turn off tracker" since the Eyewear Finder itself doesn't have a power button.



VIII.

3. DOLPHIN EYEWEAR FINDER SETTINGS



IX.

IX. Add Shortcut On Home Screen (Only Android)

Create a shortcut on your phone's home screen for instant access to your Eyewear Finder, ensuring quick and easy navigation directly from the home screen.

X. Tracker info

Know the unique Mac address of your device. You can share this with tag8's customer support team in case you need any technical assistance specific to your Eyewear Finder.

XI. Delete Tracker

Tracker will be Deleted from your account



X.

4. DOLPHIN TRACKER APP - DEVICE SETTING

Profile > Device Settings > Settings

I. Phone Alert Ringtone

Select the duration and ringtone (Beep, Musical, Tring, or Suspense) for phone alerts on separation or disconnection. Personalize your alert preferences for a tailored experience.

II. Do Not Disturb (DND)

When DND is enabled, you can have uninterrupted periods without Dolphin Tracker App notifications. Temporarily disable it for a set duration by specifying hours; DND automatically reactivates afterward.

III. DND in Trusted WIFI

Optimize your experience by designating safe zones such as home or office. Add safe zone Wi-Fi networks to the "Do Not Disturb" (DND) list to avoid receiving unnecessary separation alerts in these areas.

IV. Travel Mode

Enable Travel Mode to elevate the Dolphin Tracker App to high-alert status during your travels.

V. Arrival Alert

Turn on Arrival Alert in the Dolphin Tracker App to receive notifications when Eyewear Finder arrives in range. Keep the Home Screen active to receive the alert.

VI. DND on Mute

Enabling this setting on your phone signals that you prefer not to be disturbed by Dolphin Tracker App notifications as well.

VII. Vibration Alert

Enabling this setting on your phone will ensure that phone will vibrate when you receive the alerts.

VIII. Torch Alert

Enabling this setting on your phone will ensure that phone's Torch light will flash when you receive the alerts.

5. FREQUENTLY ASKED QUESTIONS (FAQS)

1. What are the silicon parts and adhesive strip provided as accessories for?

Silicon fasteners in two sizes are provided. They are designed to affix Dolphin Eyewear Finder to Eyewear temples/ leg. Different sizes accommodate various temple thicknesses. Extra fasteners included for replacement or multi-eyewear use. The 2-way Adhesive strip can be used to affix the Dolphin Eyewear Finder on the Eyewear temple/ leg.

2. How do I charge the Dolphin Eyewear Finder?

Use provided clip charger. Attach eyewear tracker to the clip and connect to USB port. Check for red indicator light on the clip charger. Red light indicates charging; turns off when fully charged (May take 3 to 4 hours). Ensure secure alignment with two pins on charger and two contacts. Charge overnight when not in use; no need to disassemble.

3. Why am I receiving multiple disconnect and connect alerts?

Open Dolphin Tracker App, review alert settings and turn off unnecessary ones. Explore app settings: Create safezones to disable alerts where not needed, Activate DND for scheduled alert silence or enable DND on Mute feature.

4. How and where do I affix the Dolphin Eyewear Finder on my eyewear?

Using Silicon Fasteners:

- Dolphin Eyewear Finder has a tapered end; slide it through round hole in the silicon fastener. Slide eyewear temple/ leg through the other hole. Choose fastener size based on temple thickness.

Using 2-Way Adhesive:

- Apply the 2-way adhesive to affix the device on the eyewear temple.

Placement Options:

- Position Dolphin Eyewear Finder based on eyewear ergonomics. Options include closer to the lens or closer to the temple tips towards the outer side.

5. What if I lose my eyewear outside the Bluetooth range?

If your Eyewear is lost and disconnected, tag8's Dolphin Finder community search network can assist in locating it. Activate the 'Mark as Lost' feature on the Eyewear Finder to enable community search. When another Dolphin Tracker App user is within Bluetooth range, the updated GPS location of the lost eyewear will be sent to you.

5. FREQUENTLY ASKED QUESTIONS (FAQS)

6. What factor impact the connecting range of Dolphin Eyewear Tracker?

- Obstacles and Interference: Walls and furniture weaken signals;
- Other devices on the same frequency may cause interference.
- Environmental Conditions: Electromagnetic interference, humidity, and temperature affect performance.
- Power and Battery: Ensure sufficient battery levels for optimal range. Low battery may reduce effective range.
- Firmware and Software: Maintain updated and optimized firmware for stable connections.

7. How do I Power ON my Dolphin Eyewear Finder?

Eyewear Tracker Basics: There is no physical power button on the tracker. Charge using provided clip charger. After charging, ready to connect to Dolphin Tracker App.

8. Why is Dolphin Eyewear Finder not connecting?

Charge your Dolphin Eyewear Finder using the clip charger. Look for the red light to confirm charging. If contacts are dirty or oxidized, clean them for a proper connection. To reconnect after turning off the tracker via the app, use the clip charger to power it back on

6. TECHNICAL SPECIFICATIONS

Model	Dolphin Eyewear Finder
Material	ABS/ Polycarbonate
Dimension	29.2mm*6mm*5.2mm
Weight	Weight 1.4 grams/ 0.05 Ounce
Water Resistance	IP54 rated
Alert Sound	85 dB
Battery Type	Rechargeable battery
Battery Capacity	40 mAH
Battery usage duration	Up to 10 - 30 days per charge
Battery Standby duration	Up to 30 Days per charge
Range indoor	Up to 30 feet
Range outdoor	Up to 60 feet
Version	New Low Energy nRF52 series chipset BLE 4.0/5.0
Airline travel compliance	Yes, battery mAH is within permissible IATA limit
Certifications	CE, FCC, ROHS

7. TROUBLE SHOOTING

Concern/ Challenge	Typical cause	Suggested diagnostic steps
1. I am asked to enter PIN when trying to connect Dolphin Eyewear Finder with my phone.	You may be trying to pair Dolphin Eyewear Finder via your phone's Bluetooth.	Connect Dolphin Eyewear Finder with your phone using Dolphin Tracker App. Click + Add' and then "Device" to connect
2. I cannot connect Dolphin Eyewear Finder with my phone	<ul style="list-style-type: none"> a. Dolphin Tracker App Permissions b. Dolphin Eyewear Finder is too far c. Dolphin Tracker battery is empty 	<ul style="list-style-type: none"> 1. Charge Tracker: Charge the Dolphin Eyewear tracker for 4 to 5 hours before the first use. 2. Grant App Permissions: Ensure all required mobile app permissions are granted when prompted. 3. Proximity Setup: Keep the tracker very close to the device after clicking "+ Add" and selecting "Device" in the app.
3. Battery did not last for 30 days after charging	Dolphin Eyewear Finder may have been used more than average. Dolphin Eyewear Finder has a rechargeable battery with average battery life of 30 days between charges.	Dolphin Eyewear Finder has a rechargeable battery with average battery life of 30 days between charges. Battery life may vary depending of frequency of usage and age of the battery
4. Dolphin Eyewear Finder location does not appear accurately on the map	GPS is turned off or is on low accuracy mode or Dolphin Tracker App cannot access GPS	<ul style="list-style-type: none"> a. Grant location permission to Dolphin Tracker App b. Make sure GPS has been set on high accuracy mode
5. I am not able to hear the ring alert of Dolphin Eyewear Finder	Noisy surroundings or obstruction such as a pillow c. Selection of soft ringtone for Dolphin Eyewear Finder	Select a louder ringer tone for the Dolphin Eyewear Finder. It has an industry leading output of 85db

8. KNOW YOUR BATTERY

WARNING

Fire Hazard! Do not short-circuit batteries. Batteries may overheat or explode.

WARNING

Keep batteries out of reach of children and pet. If swallowed, seek medical advice.

WARNING

Do not expose batteries to water or fire. Do not attempt to charge non-rechargeable batteries. The batteries may explode.

Ingestion: Swallowing may lead to serious injury or death in as little as 2 hours due to chemical burns and potential perforation of the esophagus. Immediately see the doctor;. Do not induce vomiting or give food or drink.

Inhalation: Contents of an open battery can cause respiratory irritation.

Skin Contact: Contents of an open battery can cause skin irritation.

Eye Contact: Contents of an open battery can cause severe irritation.

9. DISPOSAL

The packaging is made of eco-friendly, recyclable material. Please ask your local authorities about appropriate methods of disposal. Defective or empty batteries must be recycled in accordance with Directive 2006/66/EC. Return batteries and/or the device to the designated collection facility. Batteries contain toxic substances that must be treated separately from domestic waste.

10. WARRANTY

PROVISION & PERIOD

The device has been manufactured and thoroughly tested to meet strict quality standards. Consumer-inflicted damage, improper use or incorrect maintenance of the product will void the warranty. Should you experience a fault or manufacturing defect within 1 year of the date of purchase, we will repair or replace the product free of charge

Here is the link to our DoC & all other marking certificates: https://www.tag8.co/tag8-user-guide/Declaration_of_Conformity_Doc.pdf

Your feedback matters!

Scan QR to let us know what you think



Android Eyewear Finder



Website Review

iOS Eyewear Finder



Website Review



Amazon Review



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