

User Guide

Version 1.12-24

DOLPHIN
SMART TRACKER

Pro Sleek Max

USER GUIDE

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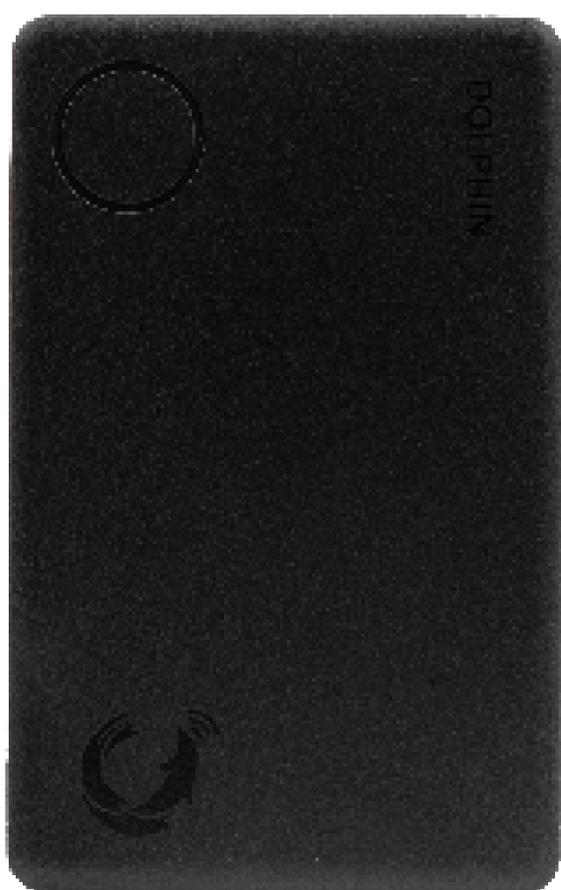
1. MEET YOUR DOLPHIN SMART TRACKER



Pro



Max



Sleek

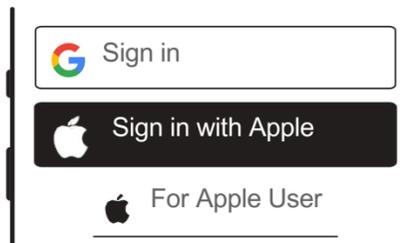
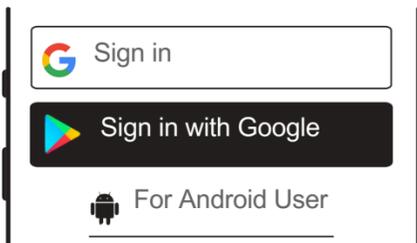
2. SET UP YOUR DOLPHIN SMART TRACKER

Step 1. Install 'Dolphin Tracker' App

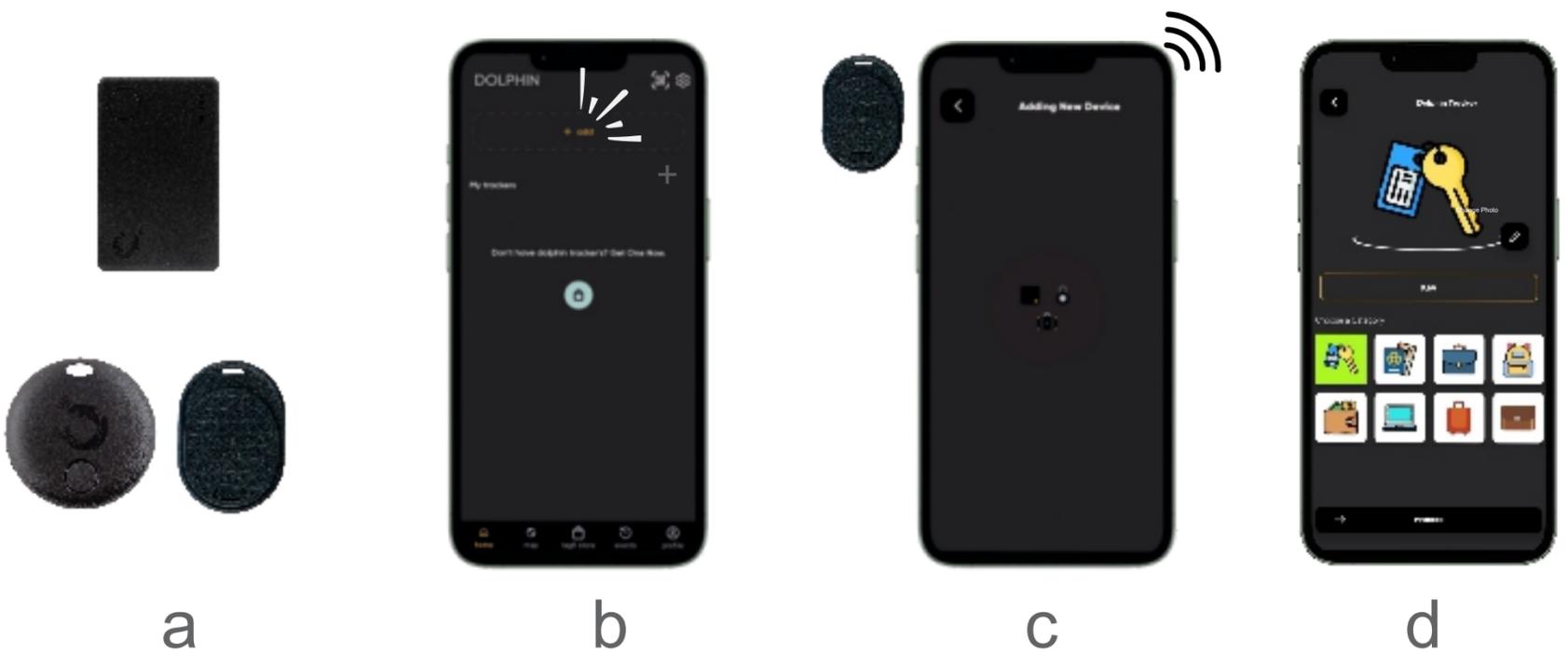


Scan QR to download. Compatible devices: iOS Version 11+ / Android Version 4.3+

Step 2. Sign in



Step 3. Connect the Dolphin Smart Tracker to your phone



- Press the power button on the Dolphin Tracker till you hear a beep.
- Click on "Add Device".
- Hold the Dolphin Finder close to your phone and wait for 8-10 sec.
- Select an image and name for your tracker and proceed.

3. DOLPHIN SMART TRACKER SETTINGS

Home > Click on Dolphin Tracker card > Scroll



I.

I. Ring Dolphin Tracker

When the Dolphin Tracker is connected to Dolphin Tracker App, tap the “Ring Tracker” icon to ring the Dolphin Tracker.

II. Separation Alert

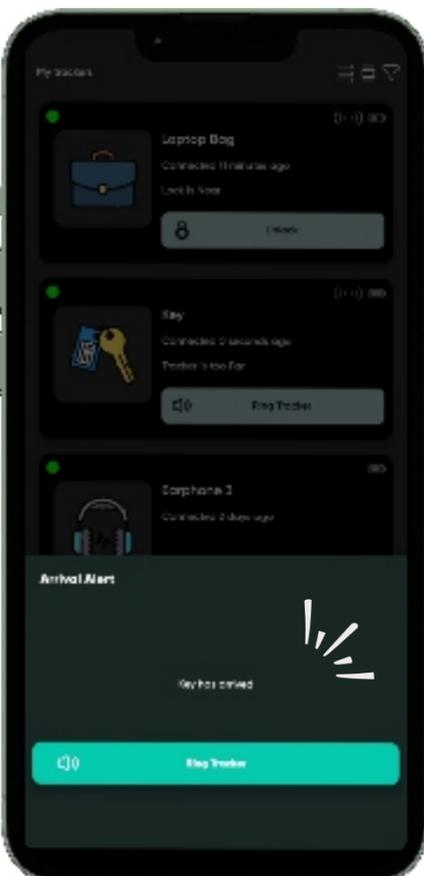
When the dolphin tracker is out of range, both the phone and the Dolphin tracker can be configured to sound an alert

Note:

1. For Phone Alert: Ensure “Phone separation alert ring” is enabled.
2. For Tracker Alert: Ensure “Tracker separation alert ring” is enabled.



II.



III.

III. Proximity Alert

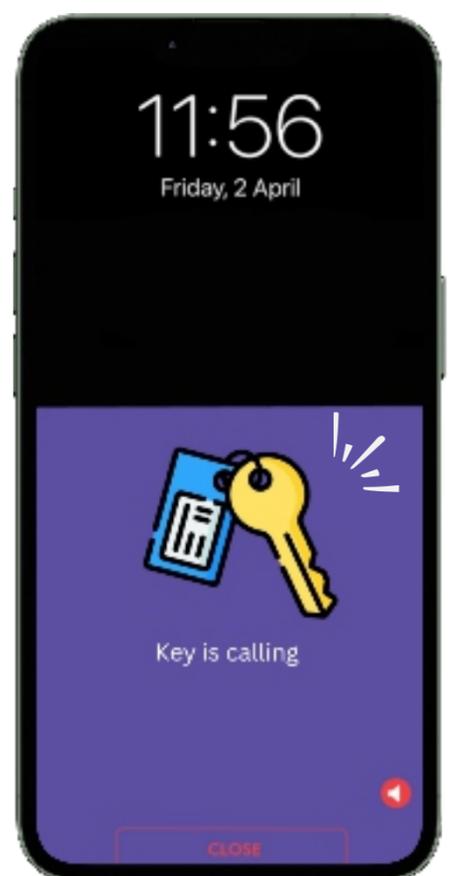
Enable the Proximity Alert in Dolphin Tracker App to receive notifications on tracker reconnection.

IV. Find My Phone via DolphinTracker

When the Dolphin Tracker is connected to your phone, press the power button once on the Dolphin Tracker to make your phone ring.

Note:

Ensure Find My Phone Alert is enabled in app setting



IV.

3. DOLPHIN SMART TRACKER SETTINGS



V.

V. Find Dolphin Tracker via QR

QR code will be activated once the dolphin tracker is connected. In case of loss, Finder scans the QR code. User's contact Detail will be displayed. Finder and Owner coordinate to reunite the lost valuable.

VI. Last Seen Location

The app records the last location before disconnection in the map.



VI.



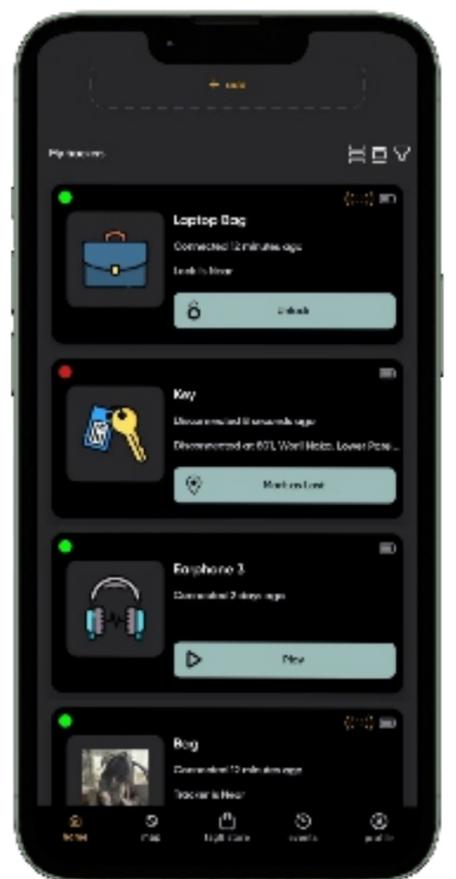
VII.

VII. Selfie Button

Power button on the Dolphin Tracker also doubles as a selfie button. Click on the "Selfie" icon in the Dolphin Tracker app and the press the button on Dolphin Tracker to take a picture.

VIII. Mark as lost

If you've lost your valuable, our Dolphin Tracker network can assist in locating it. Click the 'Mark as Lost' icon on the Dolphin Tracker App to enable community search. When another Dolphin Tracker App user is within Bluetooth range, updated GPS location of your lost Dolphin tracker will be sent to you.



VIII.

3. DOLPHIN SMART TRACKER SETTINGS



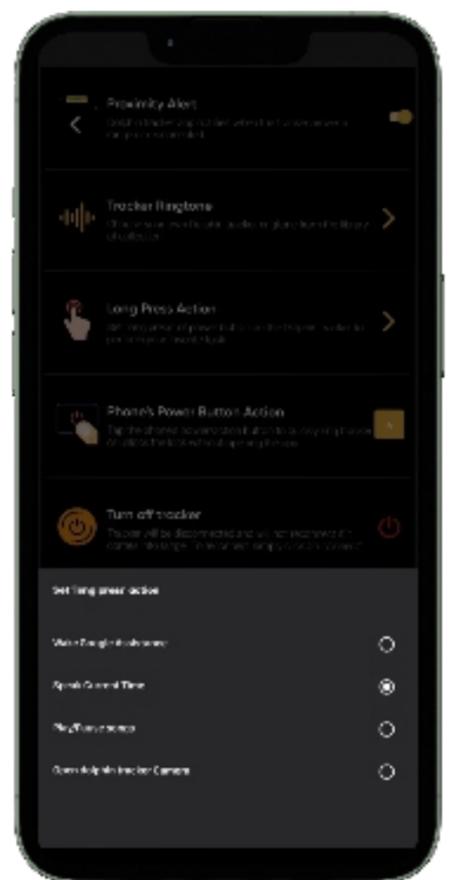
IX.

IX. Tracker Ringtone (In Max & Sleek Models)

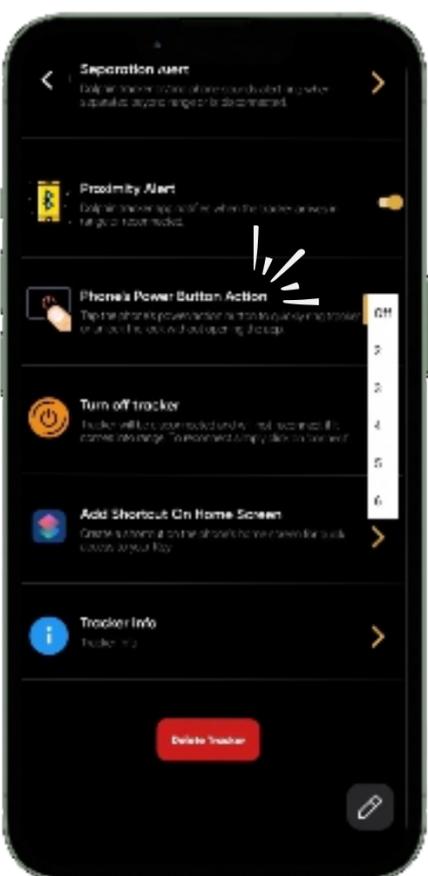
Choose a ringtone for your Dolphin Tracker from a library of collection. Suggest you choose a louder tone to easily locate your tracker when misplaced.

X. Long Press Action

Set long press of power button on the Dolphin Tracker to perform your favourite task.



X.



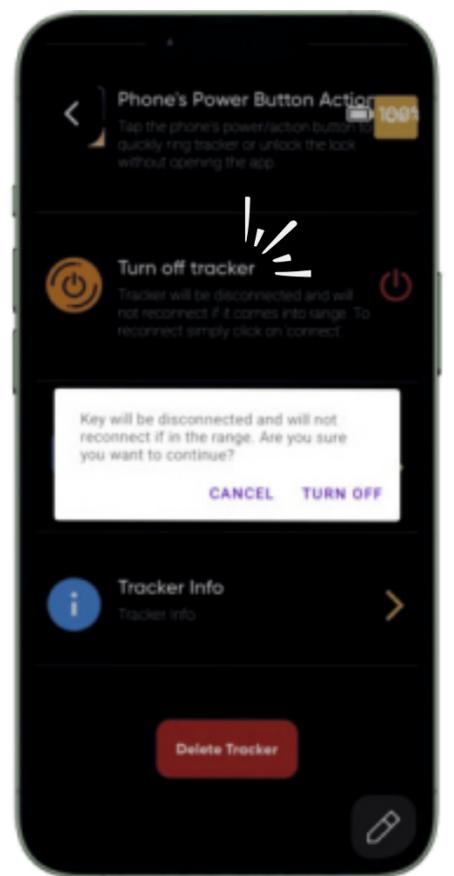
VII.

XI. Phone Power Button Action

Easily ring your Dolphin Tracker by tapping the phone's power button (selected times) without opening the Dolphin Tracker App. Convenient and quick access.

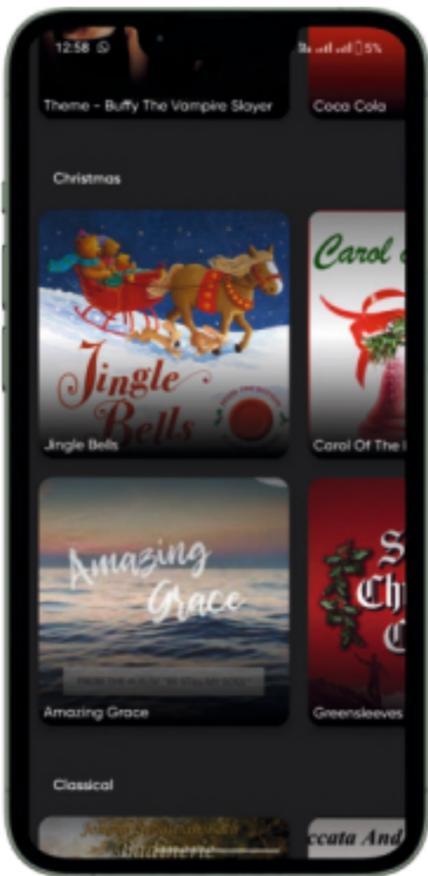
XII. Turn off Tracker using App

To disconnect the Dolphin Tracker using the App, click on "Turn off Tracker" icon. Alternatively, long press the power button on the Dolphin Tracker till you hear a beep to disconnect or turn it off.



VIII.

3. DOLPHIN SMART TRACKER SETTINGS



XII.

XIII. Add Shortcut On Home Screen (Only Android)

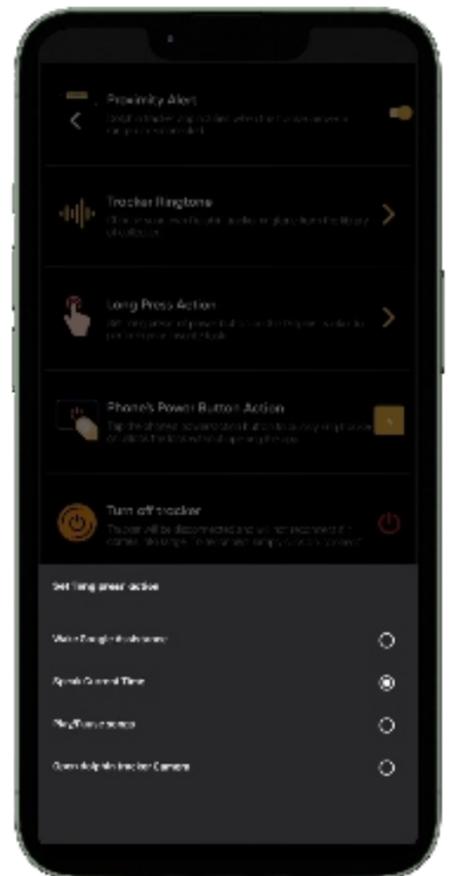
Create a shortcut on your phone's home screen for instant access to your Dolphin Tracker. It ensures quick and easy navigation directly from the home screen.

XIV. Tracker info

Know the unique Mac address of your device. You can share this with tag8's customer support team in case you need any technical assistance specific to your Dolphin Tracker.

XV. Delete Tracker

Tracker will be Deleted from your account.



XV.

4. DOLPHIN TRACKER APP - DEVICE SETTING

Profile > Device Settings > Settings

I. Phone Alert Ringtone

Select the duration and ringtone (Beep, Musical, Tring, or Suspense) for phone alerts on separation or disconnection. Personalize your alert preferences for a tailored experience.

II. Do Not Disturb (DND)

When DND is enabled, you can have uninterrupted periods without Dolphin Tracker App notifications. Temporarily disable it for a set duration by specifying hours; DND automatically reactivates afterward.

III. DND in Trusted WIFI

Optimize your experience by designating safe zones such as home or office. Add safe zone Wi-Fi networks to the "Do Not Disturb" (DND) list to avoid receiving unnecessary separation alerts in these areas.

IV. Travel Mode

Enable Travel Mode to elevate the Dolphin Tracker App to high-alert status during your travels.

V. Arrival Alert

Turn on Arrival Alert in the Dolphin Tracker App to receive notifications when Dolphin Tracker arrives in range. Keep the Home Screen active to receive the alert.

VI. DND on Mute

Enabling this setting on your phone signals that you prefer not to be disturbed by Dolphin Tracker App notifications as well.

VII. Vibration Alert

Enabling this setting on your phone will ensure that phone will vibrate when you receive the alerts.

VIII. Torch Alert

Enabling this setting on your phone will ensure that phone's Torch light will flash when you receive the alerts.

5. FREQUENTLY ASKED QUESTIONS (FAQS)

1. How do I power ON, check, or turn off or delete my Dolphin Tracker?

Long press the power button for 2–3 seconds. A beep will confirm that your device is successfully powered on. Note :- For Pro and Max models, regularly check the battery status and replace it as needed to ensure optimal performance.

2. How do I turn off or delete my Dolphin Tracker?

To turn it off or to delete, go to the app dashboard, select the tracker, scroll "Tracker Settings" and choose "Turn Off Tracker" or "Delete Tracker" for respective actions.

3. Why is my Dolphin Tracker not connecting?

Ensure the tracker is ON by pressing the power button once, till you hear a beep. If the issue persists: A) Restart Bluetooth. B) Ensure all necessary permissions are granted. C) Force-close the app and reopen it.

4. Can I carry the Dolphin Tracker on flights?

Yes, it meets IATA regulations and is safe for checked and carry-on luggage.

5. Why am I getting repeated connect/disconnect alerts?

This may occur due to range limits or physical barriers. Adjust or disable alerts in app settings, use DND in Trusted Wi-Fi, or temporarily turn off alerts to resolve it.

6. What impacts Bluetooth range?

Range depends on walls, glass, or metal obstacles and humidity. Indoors, it's 30–50 ft; outdoors, up to 250 ft.

7. Why am I not receiving disconnection alerts?

Ensure the app is running, check that the "Dolphin is running" notification is visible in the notification bar. Or alert settings are enabled, and app permissions are granted (check the homepage).

8. How many Dolphin Trackers can I connect?

You can add unlimited trackers, but phones typically support up to 10 simultaneous Bluetooth connections.

5. FREQUENTLY ASKED QUESTIONS (FAQS)

9. Why does "Dolphin Smart Tracker is Running" appear in notifications?

The app running in the background is indicated by the notification. It helps to keep the trackers connected and enable features like Find My Phone and Separation Alerts even when the app is running in the background.

10. What should I do if I lose my tracker and can't find it within range?

If Connected: Open the app, check the live location, and tap 'Ring Tracker' to find it.

If Not Connected: Check the app for the last seen location, go around there, try to reconnect.' Enable the Community Search feature to widen the search network and wait for location updates.

11. Can I track Bluetooth earphones with the Dolphin Tracker app?

Yes, it meets IATA regulations and is safe for checked and carry-on Yes, you can track Bluetooth earphones within the app. Simply add them through the app, ensure they are charged and removed from their case, and manage settings like connect and disconnect alerts directly within the app.

12. What should I do if my tracker disconnects even when it's just 1-2 feet away?

Adjust the separation alert settings to trigger only when the tracker is too far or disconnected. Alternatively, enable "Do Not Disturb" mode in trusted Wi-Fi settings to reduce unnecessary alerts.

13. What permissions does the app require, and why are they necessary?

Permissions Needed for the Dolphin Tracker App.

		Android	iOS
Location Permission	Enable "Location Permission" for accurate tracking and functionality.	✓	✓
Nearby/Bluetooth Devices	Tap "Allow" to enable Bluetooth device detection.	✓	✓
Chinese Devices	Grant required permissions under "Other Permissions" for alerts and notifications	✓	
Battery Optimization (Optional)	Allow this to keep trackers connected even in power-saving mode.	✓	

6. TECHNICAL SPECIFICATIONS

Model	Dolphin Tracker pro	Dolphin Tracker max	Dolphin Tracker sleek
Material	ABS Polycarbonate	ABS Polycarbonate	ABS Polycarbonate
Dimension LxWxT in mm	40x7	24x35x5.6	85x54x2
Weight in grams	10	7	5
IP Rating	54	54	67
Alert Sound in Decibel	85	85	85
Battery Type	Cr2016 3V Replaceable	Cr2016 3V Replaceable	Lithium-ion Non-Replaceable
Battery Capacity in mAh	100	100	320
Battery Life in months	6-9	6-9	24-30
Battery Standby in months	18	18	36
Range Line of sight in Feet	~60	~60	~250
Range Non line of sight in Feet	~30	~30	~30
Bluetooth Version	5.0	5.0	5.0

7. TROUBLE SHOOTING

Concern/ Challenge	Typical cause	Suggested diagnostic steps
1. I'm asked to enter PIN when trying to pair Dolphin Tracker with my phone	You're trying to pair Dolphin Tracker via your phone's Bluetooth	Connect Dolphin Tracker with your phone using Dolphin Tracker app. Click '+Add' in the top center
2. I can't connect Dolphin Tracker with my phone. Refer FAQ #3	Bluetooth is off	Turn on Bluetooth in the phone setting. Refer FAQ #1
	Ensure that you have granted all necessary permissions to the app in your device settings	Check if the app has access to essential permissions like location, camera, display over apps by navigating to your device's settings > Apps > Dolphin Tracker [Permissions. Enable any permissions that are disabled.
3. The Tracker battery did not last as long as specified	Usage is very high.	Turn off Dolphin Tracker when not in use. Turn off Tracker Alert
4. Dolphin Tracker location does not appear on the map	Location or GPS is turned off or Dolphin tracker app does not have location or GPS permission or Phone is not receiving GPS signal	Activate Location or GPS and make sure Dolphin Tracker app has access to your phone's Location or GPS permission
5. My phone battery drains too fast	This is a rare issue that may occur with some phones and is related to power consumption of GPS module or other consumption	Only activate GPS or Bluetooth when you actually need it, i.e.when you're looking for your Dolphin Tracker

8. KNOW YOUR BATTERY

WARNING

Fire Hazard! Do not short-circuit batteries. Batteries may overheat or explode.

WARNING

Keep batteries out of reach of children and pet. If swallowed, seek medical advice.

WARNING

Do not expose batteries to water or fire. Do not attempt to charge non-rechargeable batteries. The batteries may explode.

Ingestion: Swallowing may lead to serious injury or death in as little as 2 hours due to chemical burns and potential perforation of the esophagus. Immediately see the doctor;. Do not induce vomiting or give food or drink.

Inhalation: Contents of an open battery can cause respiratory irritation.

Skin Contact: Contents of an open battery can cause skin irritation.

Eye Contact: Contents of an open battery can cause severe irritation.

9. DISPOSAL

The packaging is made of eco-friendly, recyclable material. Please ask your local authorities about appropriate methods of disposal. Defective or empty batteries must be recycled in accordance with Directive 2006/66/EC. Return batteries and/or the device to the designated collection facility. Batteries contain toxic substances that must be treated separately from domestic waste.

10. WARRANTY

PROVISION & PERIOD

The device has been manufactured and thoroughly tested to meet strict quality standards. Consumer-inflicted damage, improper use or incorrect maintenance of the product will void the warranty. Should you experience a fault or manufacturing defect within 1 year of the date of purchase, we will repair or replace the product free of charge

Here is the link to our DoC & all other marking certificates: https://www.tag8.co/tag8-user-guide/Declaration_of_Conformity_Doc.pdf

Your feedback matters!

Scan QR to let us know what you think



Website Review



Amazon Review



For Inquiries or Assistance

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