



# HOSPITALITY SUPERVISOR

## LEVEL 3 - APPRENTICESHIP PROGRAMME

### LENGTH

Approx. 12 months

### ENTRY REQUIREMENT

Maths & English at GCSE C or above  
(if not, Functional Skills are included as part of this apprenticeship)

### WHAT WILL YOU COVER?

We boost your understanding of Brewhouse & Kitchen to the ultimate level. We explore the mastery behind our Brewing Happiness values and how they impact our teams, guests and stakeholders. These are People First, Passion, Fun & Integrity.

We develop you into a real role model and leader, who embodies Brewhouse & Kitchen and its ideals. We look at our five pillars, which are: Best People, Consistently Outstanding Service, Profitability, Growing Sales & Operational Standards, how they affect our decisions, how we monitor them and how to deliver excellence with them in mind.

Setting the wheels in motion, you'll learn about business financials, organisational structure, communication, sales-building, technology use in hospitality, basic legislature and how to deliver a great experience, amongst other bits and pieces along the way! You'll have a B&K Mentor to help you with the understanding of all of the above and supporting in your apprenticeship.

### HOW IS THIS ACHIEVED?

There is a blended approach to this course, whereby most of the time you are working on these tasks in real-life situations at work. There will be interactive webinars and e-learning for you to attend virtually. In addition to this, in-person, classroom style learning will top up your knowledge with the help of your HIT Training Assessor and your B&K Mentor.

### SOUNDS GREAT – WHAT'S NEXT?

Email [people@brewhouseandkitchen.com](mailto:people@brewhouseandkitchen.com) – to register your interest and understand more