



Job Title	Catering equipment engineer
Department	Engineering
Approximate Department Size	Approx 25
Reports to	Engineering Manager
Direct Reports	N/A
Working hours and pattern	40 hours per week, with some weekend and on-call work
Will this role qualify for tronc or bonus?	Performance Bonus

Purpose of this role
Install, maintain, inspect, and repair catering and hospitality equipment across the estate. Work covers domestic and commercial infrastructure and includes both planned maintenance and emergency response.
Responsibilities
<ul style="list-style-type: none"> • Conduct routine inspections and preventative maintenance on all catering equipment in Hospitality • Respond quickly and professionally to emergency repairs and breakdowns • Install, repair, and service dishwashers, ovens, coffee machines, glasswashers, refrigerators as needed • Oversee subcontractors during the installation of new equipment • Troubleshoot and diagnose issues across a wide variety of domestic and commercial systems • Ensure compliance with current building regulations and health and safety practices • Maintain accurate service and maintenance records via our CMMS system • Provide general support across the engineering team, assisting with estate-wide operational needs
Characteristics needed for this role
<ul style="list-style-type: none"> • Dynamic, trustworthy, and professional at all times • Ability to work independently with minimal supervision • Polite, respectful, and well-presented – comfortable working in a luxury environment • Flexible and adaptable, with a willingness to respond to emergencies outside normal hours • Team player • Committed to excellence and continuous improvement
Characteristics desired for this role
<ul style="list-style-type: none"> • NA



Skills and experience needed for this role
<ul style="list-style-type: none"> • Proven experience in a similar role, ideally within high-end residential, hospitality, or heritage properties • Strong fault-finding skills and a solution-focused mindset • Comfortable working in confined spaces and capable of heavy lifting • Able to work independently, including sourcing and ordering parts or materials
Skills and experience desired for this role
<ul style="list-style-type: none"> • Gas safe qualification • Worked for catering equipment supplier service department
Qualifications needed for this role
<ul style="list-style-type: none"> • NVQ Level 2 or 3 in Plumbing and Heating (or equivalent) • Full UK Driving Licence
Qualifications desired for this role
<ul style="list-style-type: none"> • Equipment manufacturers training
Department Description
<p>The Engineering Department is responsible for maintaining and safeguarding company assets, including buildings, IT infrastructure, mechanical plant, and vehicles. The team conducts scheduled inspections, preventive maintenance, and supports operational requests from guests and colleagues across the estate.</p>