The Newt
in Somerset

Job Title	VA (Visitor Attraction) Steward
Department	Housekeeping
Department Size	41 in the team
Reports to	Head Housekeeper/Houskeeping Manager
Direct Reports	NA
Working hours and pattern	5 days out of 7, including some weekends Standard shift: 6:30am – 3:00pm Occasional summer shift: 8:30am – 5:00pm
Location of role	The Newt in Somerset – BA7 7NG
Will this role qualify for tronc or bonus?	Tronc

Purpose of this role

As a Visitor Attraction Steward, you'll play a vital role in ensuring the highest standards of cleanliness across key public areas at The Newt in Somerset. Working within our Housekeeping team, you'll help maintain the spaces most frequented by our daily guests—including exhibitions, walkways, and facilities—keeping them spotless, safe, and welcoming at all times.

Responsibilities

- Clean and maintain public spaces within the Visitor Attraction, including the Roman Villa, Museum, and Story of Gardening
- Ensure public toilets across key areas—Threshing Barn, Garden Café, Gelato, and staff canteen—are consistently clean and well-stocked
- Support the wider housekeeping team with ad-hoc cleaning tasks as needed
- Carry out any additional duties requested by the Housekeeping Managers

Characteristics needed for this role

- Physically fit, with stamina to manage a physically active, on-your-feet role
- Friendly personality
- Ability to work well on own initiative

Skills and experience needed for this role

- Excellent attention to detail
- Outgoing personality
- Proactive and positive approach

Skills and experience desired for this role

- Previous experience in a cleaning or facilities support role

Qualifications needed for this role
• Full driving license required

Qualifications desired for this role
NA

Department Description
The housekeeping department is one of the biggest and covers 7 sections of the team with a total of 41 staff, we look after all areas of the estate and always deliver high standards in all roles, ensuring in all our roles we give 100% to our guest visitors