

Job Title	Father Christmas
Department	VA
Reports to	Lolly Stanhope-White
Direct Reports	NA
Working hours and	6th, 7th, 13th, 14th, 20th, 21st, 22nd & 23rd December 2025
pattern	9am to 4pm

Purpose of this role

The purpose of this role is to deliver *The Newt in Somerset's St Nicholas experience*, a central highlight of the festive programme. Father Christmas will create a magical and memorable visit for guests, portraying the spirit of Christmas through storytelling, gift-giving, and guest interaction. Working alongside Christmas Helpers, the role ensures the grotto operates smoothly and visitors enjoy an authentic, enchanting festive encounter.

Responsibilities

- Represent The Newt in Somerset with professionalism, ensuring all visitors receive an exceptional and memorable experience.
- Portray Father Christmas (St Nicholas) with warmth, authenticity, and festive cheer.
- Greet and engage children, families, and guests, staying in character at all times.
- Deliver a magical and immersive experience through storytelling, conversation, and personalised gift-giving.
- Pose for photographs with guests to enhance their visit.
- Work collaboratively with Christmas Helpers to coordinate guest flow, timings, and logistics.
- Maintain festive atmosphere in the grotto throughout the day.
- Wear and maintain the Father Christmas costume, including beard/wig.

Characteristics needed for this role

- Warm, friendly, and approachable, able to embody the cheer and merriment of Father Christmas.
- Energetic and vibrant, capable of consistently delivering brilliant experiences to a wide range of people.
- Committed to putting visitors first, ensuring the last visitor of the day has as magical an experience as the first.
- Detail-oriented, able to adapt interactions to ensure each guest feels their visit is unique.
- Comfort in costume and festive performance.
- Confidence in public speaking and engaging with children.

Characteristics desired for this role

NA

Skills and experience needed for this role

DBS checked (essential) or willing to be DBS checked



• Background in acting, performance, or entertainment.

Skills and experience desired for this role

- Excellent communication skills with the ability to engage enthusiastically with all visitors.
- Strong time management, ensuring punctual and smooth delivery of each experience.
- Experience working with and entertaining members of the public on a daily basis.

Qualifications needed for this role

NΑ

Qualifications desired for this role

NA

What systems will be used in this role?

NA