

Why UCP RAM?

Would you drive with the parking break on?
Of course not! UCP RAM is designed to bring your Skype for Business and Enterprise Voice experience up to speed and we have integrated some revolutionary features and additions.

Would you decline having industry-leading sensors on your car?
We don't think so! The days of reactive troubleshooting are over. This is why the UCP RAM operates as an early detection system. We circumvent outages before they occur.

Do you prefer a hands-on mechanic when your car is experiencing issues?
Absolutely! This is why we do not test synthetic data with our UCP RAM and instead rely on real time measurements.



Interested in a free test drive?

Schedule a meeting for a live demo today!

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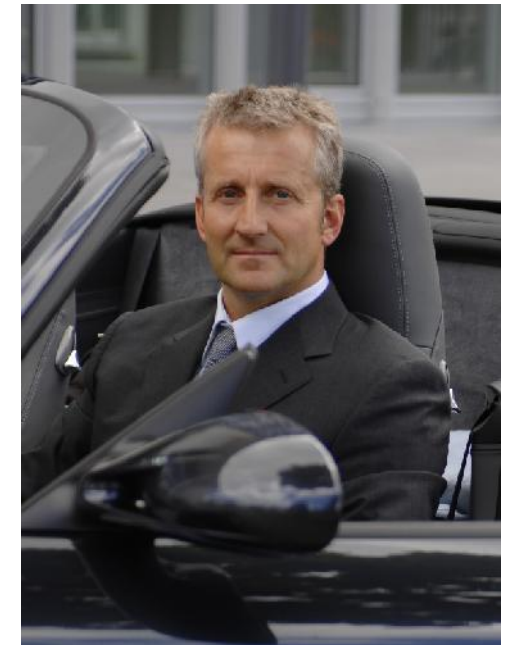
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UCP RAM

The management tool to accelerate your UCC experience!



Our attractive business plan for your Enterprise Voice environment



“Our goal is to simplify the management of the Skype for Business/ Lync environment, so you can focus on your core business. Test our UCP RAM – in a free 21 day trial!”

Markus P. Keller – Founder & CEO from UC Point

The Key to Success

Skype for Business with Enterprise Voice is a multilayer implementation - but we can simplify the complexity for you. With UCP RAM you receive a 360 view of your entire Enterprise Voice environment. Just take the keys and drive your company's communication to success.

Simple und Quick Install

UCP RAM is a cloud service. It only takes approximately 3 minutes to install the software in your network. It doesn't get much easier than that!

Guaranteed Data Security

Your security is our top priority! We exclusively work with real time data and ensure top-of-the-line data security during transmission. And you can verify at any time how your sensitive data is being sanitized and masked at the source because earning your trust is important to us.

UCC Management at its Best

Thanks to the UCP RAM you can now identify critical conditions of Media Gateways, SBA's and SBC's early on and respond before they cause a major outage. In addition, you will know which Skype for Business features are most commonly used and you can encourage optimum user adoption.

Best Practice – SMART Technologies

Situation

SMART Room System customers had little knowledge of the utilization and quality of experience of their devices.

Solution

A custom and dedicated version of the UCP RAM technology now provides users with extensive reporting on their Skype for Business and collaboration environment.

Results

User Adoption has significantly increased and the Skype for Business performance is at a peak level.

UCP RAM

Really clever. Really good.

We have an unprecedented reporting engine for you: With the UCP RAM you can manage your Skype for Business and Enterprise Voice environment and drive it to the next level.

The idea is simple: We help you aggregate and assess highly complex data so you can maximize your Enterprise Voice experience.

Kick into overdrive and outrun your competitors by significantly increasing productivity and user adoption while reducing downtimes and operational costs.

Key Features

Comparable UCC management tools only assess individual aspects of the Enterprise Voice environment. UCP RAM is a holistic solution with the following features:

Skype for Business Management

- Drive user Adoption, productivity & resource planning
- Track your return on investment (ROI)
- Assess utilization of Skype for Business front-to-back during the transition phase
- Visualize Call Center usage (RGS) via wall boards & presence of agents

Enterprise Voice Monitoring

- Gateway-, SBC- & SBA agentless monitoring

Network Quality Analysis

- Permanent network analysis based on a calibrated, independent measurement procedure

Design Features

- No disruptive integration in VoIP-System
- “Open Kitchen” Approach with verifiable data transfer