Vecta Privacy Policy

We respects and protects our users' privacy. This Privacy Policy ("Policy") describes how Vecta ("Vecta," "we," or "us") collect, use, share and protect your information. The Policy applies to information collected when you use our websites, and other online products and services where this Policy is posted (collectively, the "Services").

Information we collect

Types of information Vecta collects from you are as below:

Information you provide to us

When you register for an account in Vecta or communicate with us through the Services, we may collect information that you provide such as your username, email address, first and last name, birth date and other identifying information you choose to provide.

Your information may also be collected via surveys. Participation in surveys is completely voluntary and you may decide whether or not to participate and disclose your information. Participating in surveys may require your contact information (such as name and email address) and demographic information (such as serving industry and job position).

Vecta may store, process and maintain files that you create and/or upload through the Services (as well as previous versions of your files). These include drawings, teams and folders that you create, as well as other account related data.

Information collected automatically from you

When you are using our Services, Vecta's servers automatically collect information about your activity and use of Vecta, such as browser type, page viewed, time spent on Vecta, traffic source, action taken and potential personal identifiable information like Internet Protocol (IP) address. To collect said information, Vecta uses common Internet technologies like cookies and web server logs. Cookies is a piece of data sent from our server, it is stored on your computer and we use it to enhance your user experience as well as saving your preferences.

Vecta may also collect automated error reports when there is software malfunction, said reports may contain partial or all information in your drawings. Vecta may review the reports to help resolving problems with the Services.

Information collected from third parties

Vecta may receive your information from third party sources, and combine that with information collected directly through our Services. Example of third party sources: when you create a Vecta account or access Vecta via a third party service account like Google account, Vecta will have access to certain information about you from Google (eg. Username), in accordance with the authorization procedures determined by the third party services.

When you create a paid Vecta account, your payment will be processed by our payment service provider. Vecta does not retain any user banking information on our servers, thus we are not responsible for the security of your banking details.

Using user information

Vecta uses information collected through our Services and third party sources for the purposes stated in this Policy, unless otherwise disclosed to you. Below are some examples on how we may use your information:

- Authenticate your identity when you create an account or sign in to Vecta.
- Operate, maintain and deliver services requested by you.
- Process transactions and send transaction related files, like confirmation and invoices.
- Provide customer service, to communicate and correspond to you.
- Personalize our Services to match your profile or preference.
- Combine information from different sources for better understanding on your needs.
- Communication to you regarding product, services and content we believe you might be interested in. You can choose to opt out from our communication at anytime, if you no longer want to receive our updates.

Sharing user information

Vecta may share your information with a limited number of third parties who have agreed to privacy restriction similar to Vecta Privacy Policy. The circumstances where your information is shared are as following:

- When you have given Vecta your consent
- Working with third party vendor who require access to your information to provide or improve our Services

- Required by law enforcement, courts of competent jurisdiction or others when we have a good faith belief that access of such information is necessary to protect against harm to the rights, property or safety of Vecta, our users or the public as required or permitted by law
- In the case of a negotiations of any merger, sales of some or all of Vecta's assets, bankruptcy or reorganization, financing or acquisition of partial or all of Vecta's business to another company.

Vecta does not share, sell or trade your information with third parties for commercial purpose.

Storing & protecting user information

Vecta employs administrative and technical measures to store and protect our users' information against loss, unauthorized access, disclosure, alteration or destruction of information.

When you submit your information, Vecta transmits them via Secure Socket Layer (SSL) technology to our off-site secured servers, where they are encrypted and stored. All your information is hosted with our server providers, which has a reputation of maintaining 99% uptime.

Only authorized employees and contractors are given access to users' information. Vecta maintains a strict assessment over such access, and ensures information is disclosed only when it is absolutely required.

Deletion of user information

You may delete your account at any time. Contact us directly at support@vecta.io and we will delete your user information promptly.

Updates to Privacy Policy

Vecta may update this Policy at any time to reflect changes in our Services. We will indicate when changes have been made by revising the date at the top of this page. We encourage you to review this Policy to stay informed on our information collection, use and protection practices.

If material changes are made to this Policy, you will receive an additional notice of such changes before implementing the changes in a materially different way.

Resolution for dispute / Contact

For any question, feedback or complaints regarding this Policy or Vecta's Privacy practices in general, please contact us at admin@vecta.io

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