



FAQs

What is a Universal Profile?

Universal Profiles are smart contract accounts, powered by LUKSO blockchain. They offer users a simplified blockchain experience for creatives, users and developers, with gasless transactions, social recovery, and interoperability within the LUKSO ecosystem.

If you'd like a fully decentralized Universal Profile, create one on the [Universal Profile browser extension](#) and contact our support team at support@lukso.partners to send your digital assets to your personal profile.

Do I have to pay gas to claim my NFT?

No, Universal Profiles have a built-in transaction relay service that subsidizes gas, offering a seamless experience without requiring a user to pay gas fees.

Where can I see my profile?

To view your Universal Profile click on the Blockchain address on the page "My collection". You will see your Universal Profile wallet.

Can I see my digital asset on Metamask?

MetaMask supports ERC-721 standard tokens. LUKSOs digital asset tokens use LSP7 and LSP8 standards, which aren't supported by MetaMask, so they won't display in your MetaMask wallet.

If you have any further questions, please reach out to our support team at:

support@lukso.partners