

# In the Loop



COMMUNITY NEWS YOU CAN USE

*December 7, 2020*

## **IMPORTANT CORONAVIRUS (COVID-19) UPDATE AND RESPONSE**

Due to some positive cases of COVID-19 in the community, The Chesapeake's management team is implementing some procedural changes to safeguard residents, team members and their families.

Beginning tomorrow morning, December 8, at 6 a.m., the Community Center will be closed to resident use. Visitation will be suspended for the time being and meals will be delivered from a preset menu of three items until December 18.

### **What does this mean to you?**

In short, the Community Center, public rooms/services will now be closed to resident traffic as of Tuesday, December 8 at 6:00 a.m. Residents may walk the corridors, pick up mail and go to trash rooms so long strict social distancing is practiced and masks worn. All lounges will be closed.

- Meals will now be delivered to all residents, *except* cottages. Cottage residents should continue to pick up meals at the café patio at established times. Please be sure and continue to read below to get additional changes about the culinary services, for all neighborhoods.
- The Fitness Center equipment will be closed. However, fitness classes will be broadcasted and made available on demand. Also consider walking outside or walking the internal walking trail. Please contact Candace (X1629) or Jasmine (X0125) with any questions.
- The pool, billiards room, library, Dakim computer corral, media room, café/grocery, Café Lounge, Harbor Room, dining area (including the cut-through) and main lobby will no be closed for at least the 10 days.
- Programs and worship will be via television broadcast only. No in-person events.
- The December 12 "Christmas at The Chesapeake" holiday event is cancelled. If possible, a new date will be set. The homemade Christmas cookies made by volunteer bakers will still be delivered as a treat.
- The Portside Boutique (gift shop) will be closed but shopping may be done by phone (ext. 1643). Gifts will be wrapped, and all items will be delivered.
- Housekeeping services will be suspended during the 10-day period.

- The beauty salon will be closed.
- The BayPort Credit Union will still be open on Tuesdays and Thursdays from 10 a.m. to noon. If this changes, the Chesapeake’s team will advise as soon as possible.
- Grocery items (limited list) can be ordered over the phone or computer and will be delivered. Kim Johnson (Resident Services – Ext. 1656) continues to support residents using the Kroger ordering system. Reach out to Jasmine Council at X0125 and Krystal Searcy at X1693 for assistance. Residents who place orders on their own should make sure the concierge desk knows an order is expected and from what grocery store.
- The Christmas light trips will be rescheduled.
- Re-instated the weekly, live “Coffee with David” over Zoom will be offered. For those without computers, the video of the talk will be aired over channel 1690/1960 (in-house channel).
- Healthcare and assisted living visitation is suspended until December 18.

A creative array of programming over our in-house channel, home visits and some external fun will be introduced. The first is through television which everyone has. At different times throughout the day, we will insert pre-recorded, in-house produced programming on channels 1690 or 1960.

During the following times the related programming will be seen. All shows will be pre-recorded.

<b>Day</b>	<b>Time</b>	<b>Program</b>
Daily, Mon.-Sun.	10:15 a.m.	“Tune in for Exercise Class”
Daily, Mon.-Sun., pre-recorded	12 p.m.	Coffee with David
On-demand exercise videos		Wellness & Fitness icon on TouchTown is available daily
Sunday	2:45 p.m.	Live Worship Service
Mon. – Saturday	5 p.m.	Rebroadcast of Live Sunday service
Daily	In rotation	Christmas ‘entertainment’ – trivia, recordings of holiday light shows and resident and staff memoirs/recordings
Daily, pre-recorded	9 a.m., 3p.m.	Chesapeake – TODAY – news, programs, interviews and fun with Kim Johnson and David Loop

- All billing/statement questions must be handled by calling Laura Salerno at X1642. Payments may be inserted in the box that will be placed in the Hampton first floor (cubby/mail) lounge.
- Residents living in the main house can pick up communications from your cubby and your USPS mail at your convenience. (Residents choosing electronic communication only will receive the information via your email address.) Cottage residents: we will hand deliver two times per week any papers in your cubbies and email you the important information.
- All packages will be delivered to your apartment.

- Any reservations made by your family for the guest suites over the next 10 days will be cancelled. The concierge will call the guests and inform them.

## **DINING-MEAL DELIVERY and CLARK'S CAFE**

Menu forms will be provided in several ways:

- Online – Resident Apps>Dining Menus>Menus During Covid-19 Shutdown
- Carried by delivery team members
- In your cubbies by the end of the day on 12/07/2020
- You may call in your menu choices to the Concierge at X1649. Your orders must be called in by 12:00 pm of the day **before** or give the servers delivering your meal your order for the next day. Dining would prefer that you give them the entire week's order ahead of time, but if you'd prefer, the day before will suffice. All delivered meals will be priced at \$13.75. All café; purchases a la carte.
- Changes to breakfast - Beginning on Tuesday, December 8, 2020, it will be delivered 7:30 a.m. to 9:30 a.m., daily. Please call X1654 to order breakfast. Please see attached menu and pricing.
- Lunch time delivery: 12 p.m. to 2 p.m. (all floors), Monday - Saturday
- **The delivery times for dinner, Monday through Saturday:**
  - 1<sup>st</sup> floor: 3:30 p.m. to 4:30 p.m.
  - 2<sup>nd</sup> floor: 4:30 p.m. to 5:30 p.m.
  - 3<sup>rd</sup> floor: 5:30 p.m. to 6:30 p.m.
  - Cottages: 4:30 p.m. to 5:30 p.m.
  - Sundays – one delivery:
    - 1<sup>st</sup> floor: 11a.m. to 12 p.m.
    - 2<sup>nd</sup> floor: 12 p.m. to 1 p.m.
    - 3<sup>rd</sup> floor: 1 p.m. to 2 p.m.
    - Cottages: 12 p.m. to 1 p.m.

Attached is a menu and item list that represents items that will be available in Clark's Cafe. Beginning Wednesday, December 9, in consideration of the proactive steps we are taking to support our efforts to stop the transmission of the COVID-19 virus, all purchases will be by way of an order/delivery system.

To place a cafe order, residents will call the café at X1654 between the hours of 10 a.m. and 12 p.m. Your order will then be delivered to your door between the hours of 2 p.m. – 4 p.m.

Payment terms will change slightly for some items. All prepared foods such as salads and sandwiches may be charged to your Chesapeake account or you may still use your Dining Dollars. All prepackaged items and items that have a barcode such as dish detergent will be charged to your Chesapeake account, and Dining Dollars may NOT be used.

Please remember Kim Johnson will assist you in placing your grocery store orders which will then be delivered to your apartment for your bulk shopping.

PLEASE COOPERATE

- Hampton, Newport, Yorktown and Cottage residents – we continue to urge residents to avoid travel outside of the community except for necessary medical appointments. If we can assist with pharmacy pick-ups, contact the Wellness Center/Clinic.
- Please adhere to the ‘no visitors’ rule. If your family is bringing you items – let them know they must go to the health services entrance/24-hour desk. Once you have any items/bags back in your apartment, please be sure and wash your hands immediately. Practice safe and thorough handwashing. We have ways for you to communicate with your family members and items for sale in the café.
- The Wellness Center/Clinic is closed, so that team member resources can be deployed to your front door. We will have someone manning the telephones, and you are encouraged to use your pendant if immediate assistance is needed. Margan Boyd, LPN, will be making weekly visits to check on your health and wellbeing. If you experience any symptoms of COVID-19, please call x1675 immediately – do not wait for a visit from our clinic team.
- Alternatives to actual visits: Would you like to ‘see’ your family? Your friends or church members? There are various ways you can accomplish this – all while keeping healthy. If you need assistance, please contact Kim Johnson at X1656, or Krystal Searcy at X1693. We have several team members who can assist with helping you virtually meet with these people.

Please do not hesitate to call with any questions. We will keep you informed of changes and news regarding near future vaccinations.

Stay positive, we will have some holiday joy and surprises.

David  
David Loop, Executive Director