



CHAMPIONSHIPS

★ *Las Vegas* ★

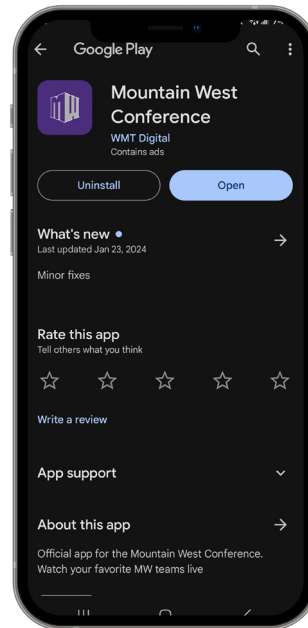
Credit Union 1

DIGITAL TICKETING GUIDE

TICKETMASTER CUSTOMER SERVICE: 1-800-521-6429

DOWNLOAD THE MW APP

1. Download the Mountain West app from your device's app store. The MW app is available on iOS and Android devices. You can also visit TheMW.com/mwapp and tap the download button for your device.
2. Once downloaded, open the MW app on your device.

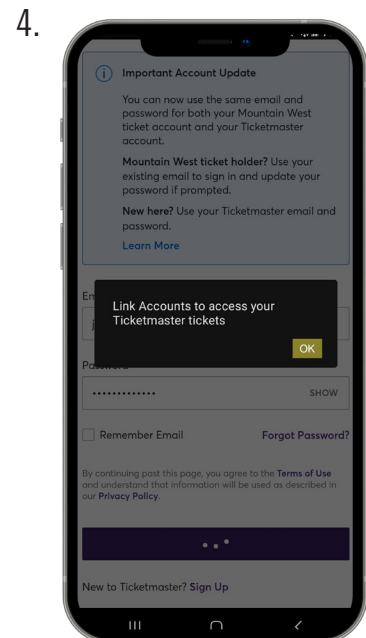
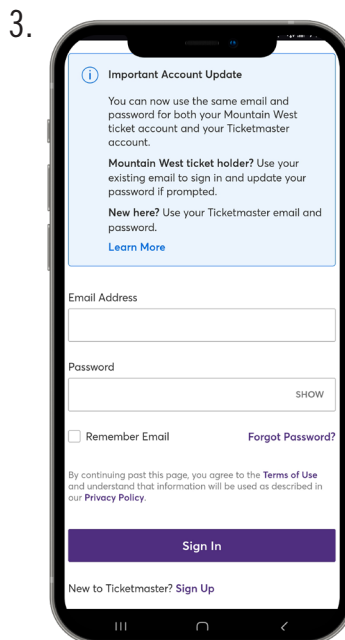
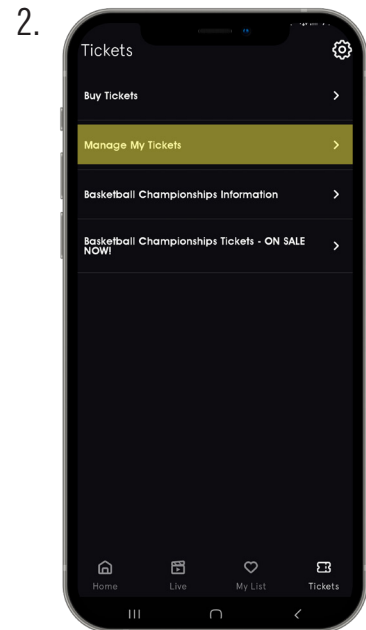


If you do not wish to download the MW App, you can go to TheMW.com/ticketmaster to login and view your tickets.

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LOGGING IN

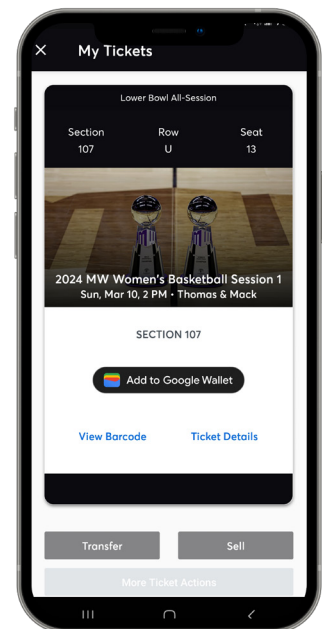
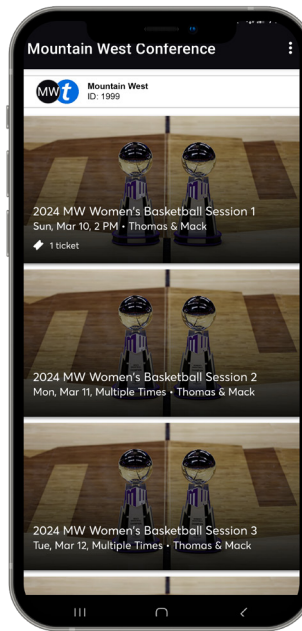
1. Tap **"Tickets"** in the bottom right-hand corner of the screen.
2. Tap **"Manage My Tickets"**.
3. Login using your TicketMaster username and password.
4. Click **"OK"** on the popup. The text may be dark. It is in the lower right-hand corner of the popup.
5. **FORGOT YOUR PASSWORD or NEED TO RESET YOUR PASSWORD?**
Click **Forgot Password** at sign-in (shown on screen 3) to receive an email or text message with a one-time code to reset your password.



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VIEWING TICKETS

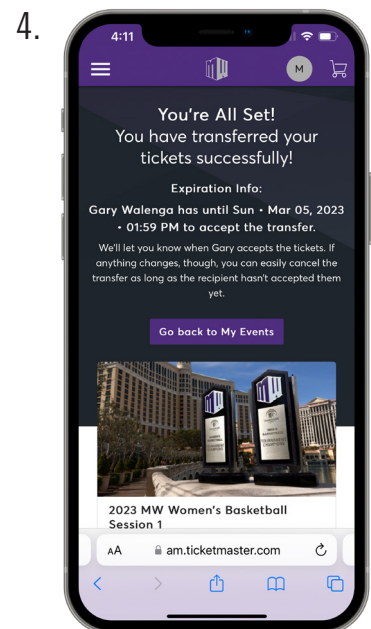
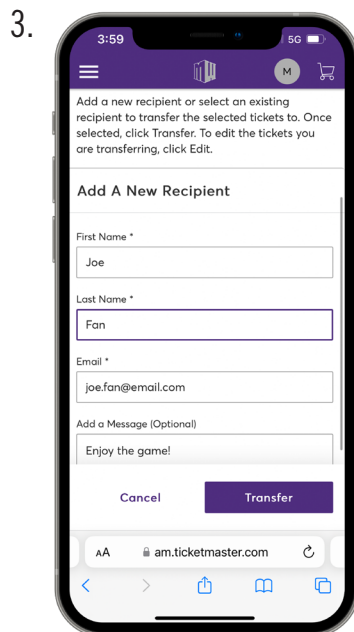
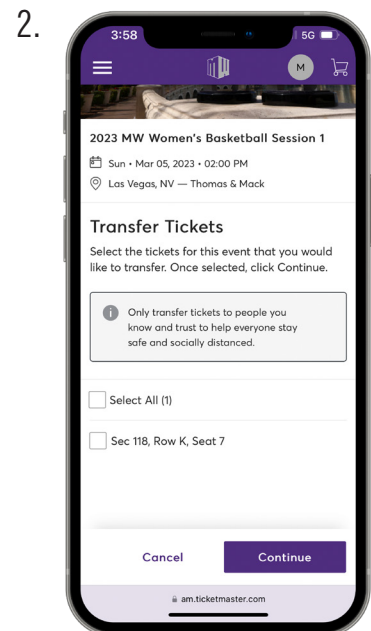
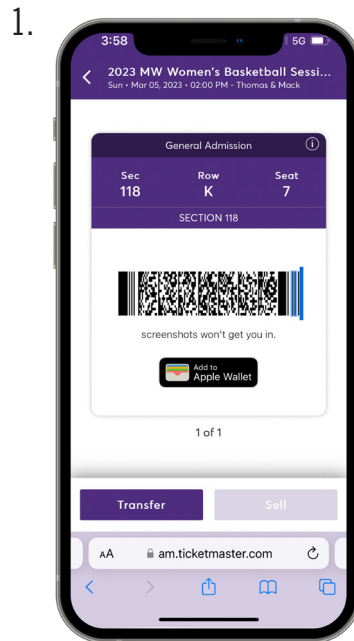
1. After logging in, your events will appear on the screen.
2. Tap the event you want to view.
3. Tickets to the selected event are viewable here. Tap **“View Barcode”** to show the usher.
4. Scroll horizontally to see all tickets to the selected event. The **Add to Apple Wallet** option is available on iPhone. The **Google Wallet** option is available on an Android devices.



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TRANSFERRING TICKETS

1. Once you have completed the previous steps, your tickets will be viewable. Find the tickets you would like to transfer and tap **"Transfer"**.
2. Select the tickets you would like to transfer and tap **"Continue"**.
3. Enter the recipients first name, last name, email address and an optional message and tap **"Transfer"**.
4. You will receive a confirmation once the transfer is complete. Tap **"Done"** to finish.



FAQs

WHY THE TRANSITION TO DIGITAL TICKETS?

Adopting digital ticketing improves the fan experience with quick and convenient entry into the venue, reduces the risk of lost, stolen or counterfeit tickets and allows you to manage, transfer or sell your tickets at any time directly from your smart phone.

WHAT ARE THE BENEFITS OF DIGITAL TICKETS?

- View tickets directly on your smartphone.
- Transfer your tickets to friends and family.
- Ability to sell tickets you won't be able to use.

WHAT IF MY GUEST(S) AND I ARRIVE AT THE VENUE AT DIFFERENT TIMES?

You'll need to transfer a ticket to each member of your party. This allows you and your guest(s) to arrive at the Thomas & Mack Center at your own convenience. Once the ticket transfer offer has been sent to your guest(s), they will receive an email or text instructing them to accept the tickets and add it to their digital wallet. Please note that a screenshot or printed copy of the mobile ticket will not be accepted.

CAN I HAVE MULTIPLE TICKETS ON THE SAME SMARTPHONE?

Yes. You can view all of your tickets by swiping left or right on your smartphone. We highly encourage you to transfer a ticket to each member of your party to allow for the easiest entry and access throughout the Thomas & Mack Center.

WILL I BE ABLE TO PRINT MY TICKETS?

Customers will not be able to print tickets from home prior to the tournament. If you wish to have your tickets printed, you will need to do so at the Thomas & Mack Center box office. Please be aware that there is a fee for having your tickets printed onsite. We strongly advise you to use your mobile tickets to enter the arena.

SELLING TICKETS

1. After logging in, select **My Events** in the navigation bar, then **Select Event** to access the tickets you want to sell.
2. Tap **Sell** and select the tickets you would like to sell. Click **Continue**.
3. By default, the ticket resale price will be recommended based on the average price of tickets sold and tickets currently listed on Ticketmaster's resale marketplace. The option to set a different price is available by clicking the + or - buttons under **Price Per Ticket**. You may also click into the field and enter a price. Select **Continue**.
4. Review the resale information. Choose the preferred **Payout Method** in the drop down menu and add the payee information. Click **Submit Listing** to post your tickets for resale.