



Registration & Login

What are the first steps to accessing my new account?

As soon as our Support Team has created your Think Agent account, we will:

- ✓ Send you a welcome email
- ✓ Generate **2 registration emails** to your email – Username & Registration PIN

(These registration emails are sent from communication@email.thinkagent.com)

You cannot login to Think Agent until you have registered to your account with these emails.

What if I didn't get my registration emails, or my PIN does not work?

You may email our Support Team at Support@ThinkAgent.com with the below:

- Your Name
- Preferred Email Address
- NPN
- Time-zone

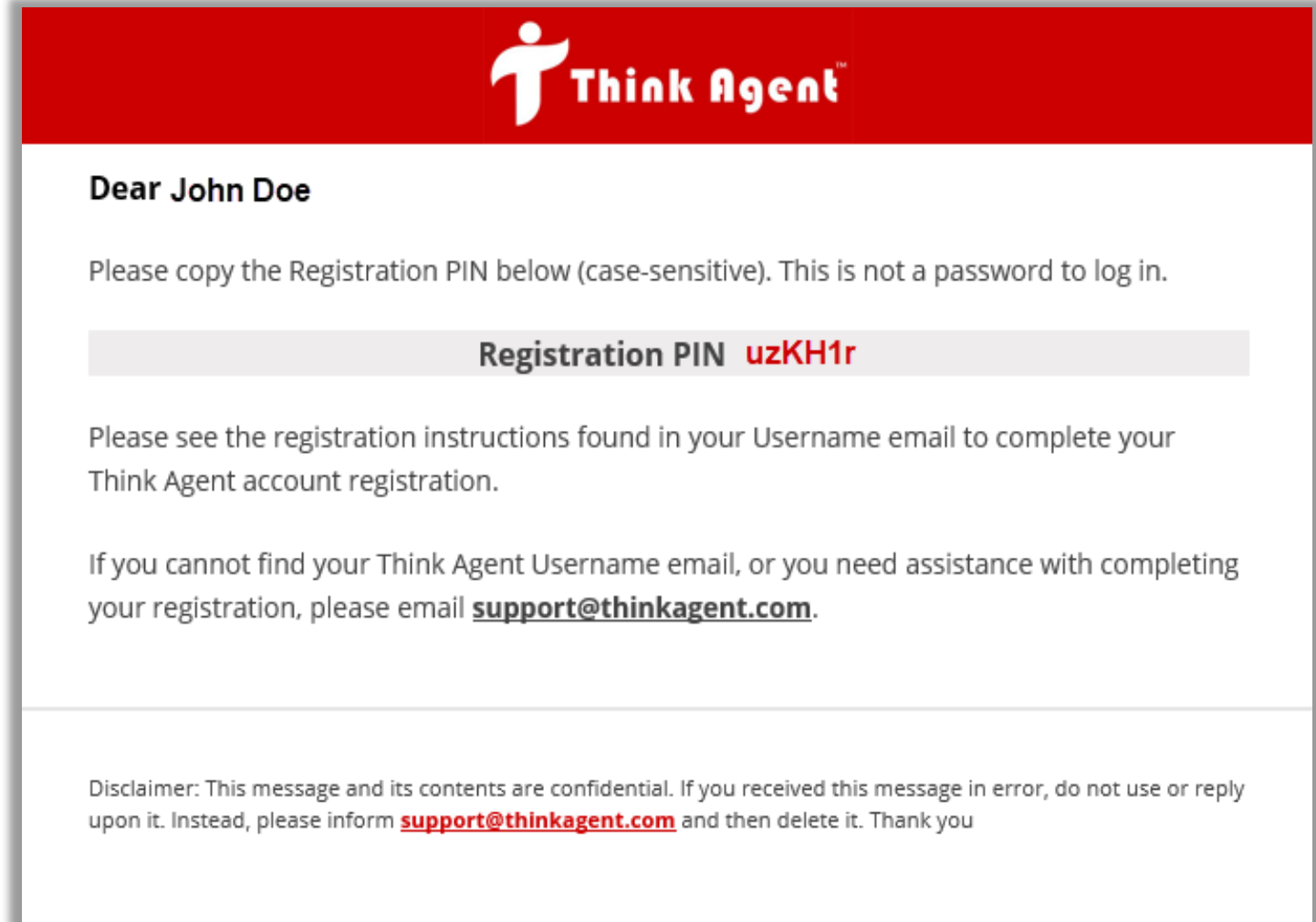
We're happy to resend your registration emails to your current account email or an alternate business email if needed.

Email 1: Registration PIN

Your first registration email is your **Registration PIN**.

- Your Registration PIN is **not a temporary password**
- You will only use this PIN
- The PIN is case-sensitive (i.e. 7tJLfO)

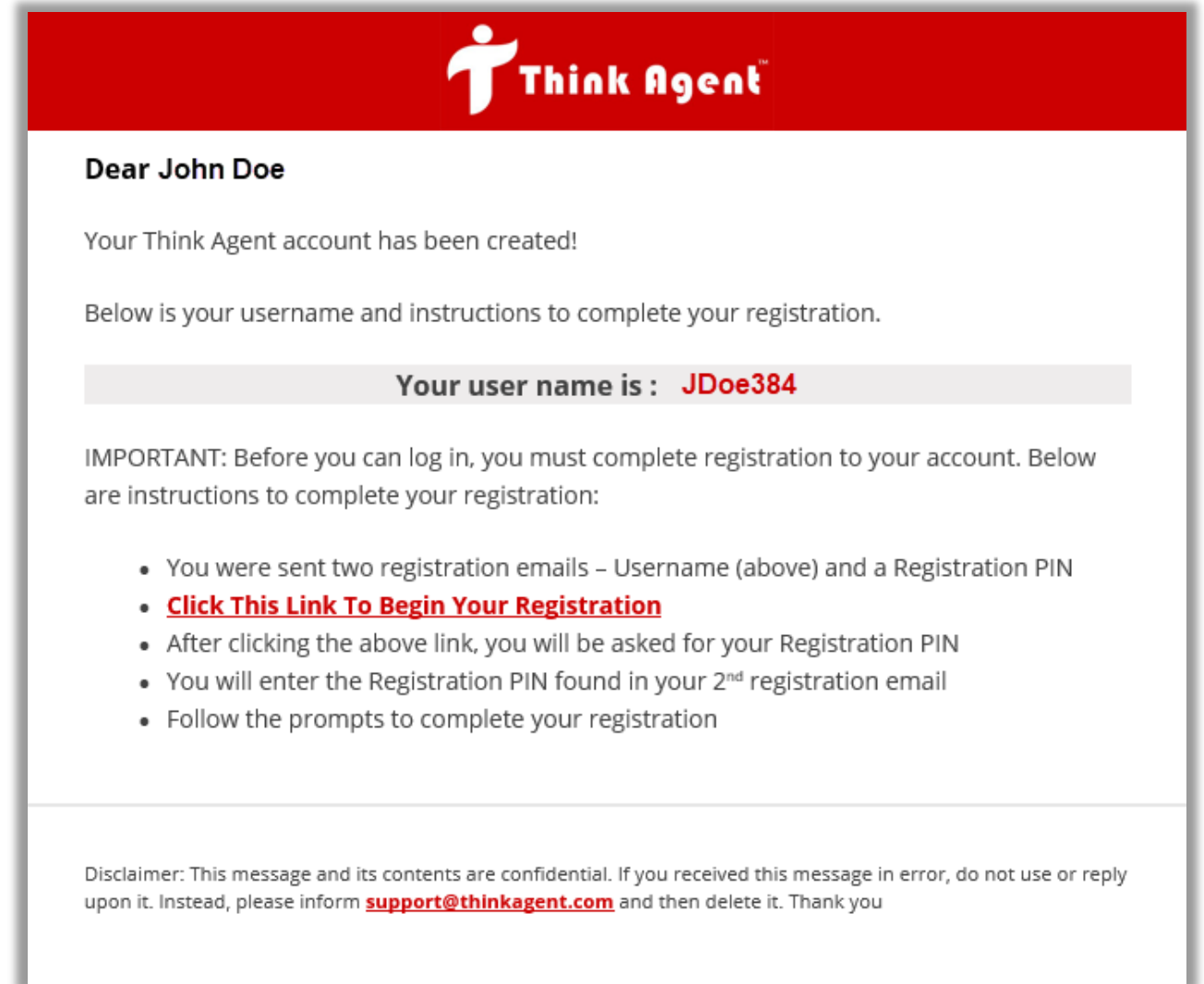
Hint: Copy your PIN (Ctrl + C)



Email 2: Username

Your second registration email is your Think Agent **Username**.

- This is your assigned username – You cannot change it.
- You will use this Username each time you log-in.
- **Very Important:**
Click the “**Click This Link To Begin Your Registration**” link in this username email to begin your registration.



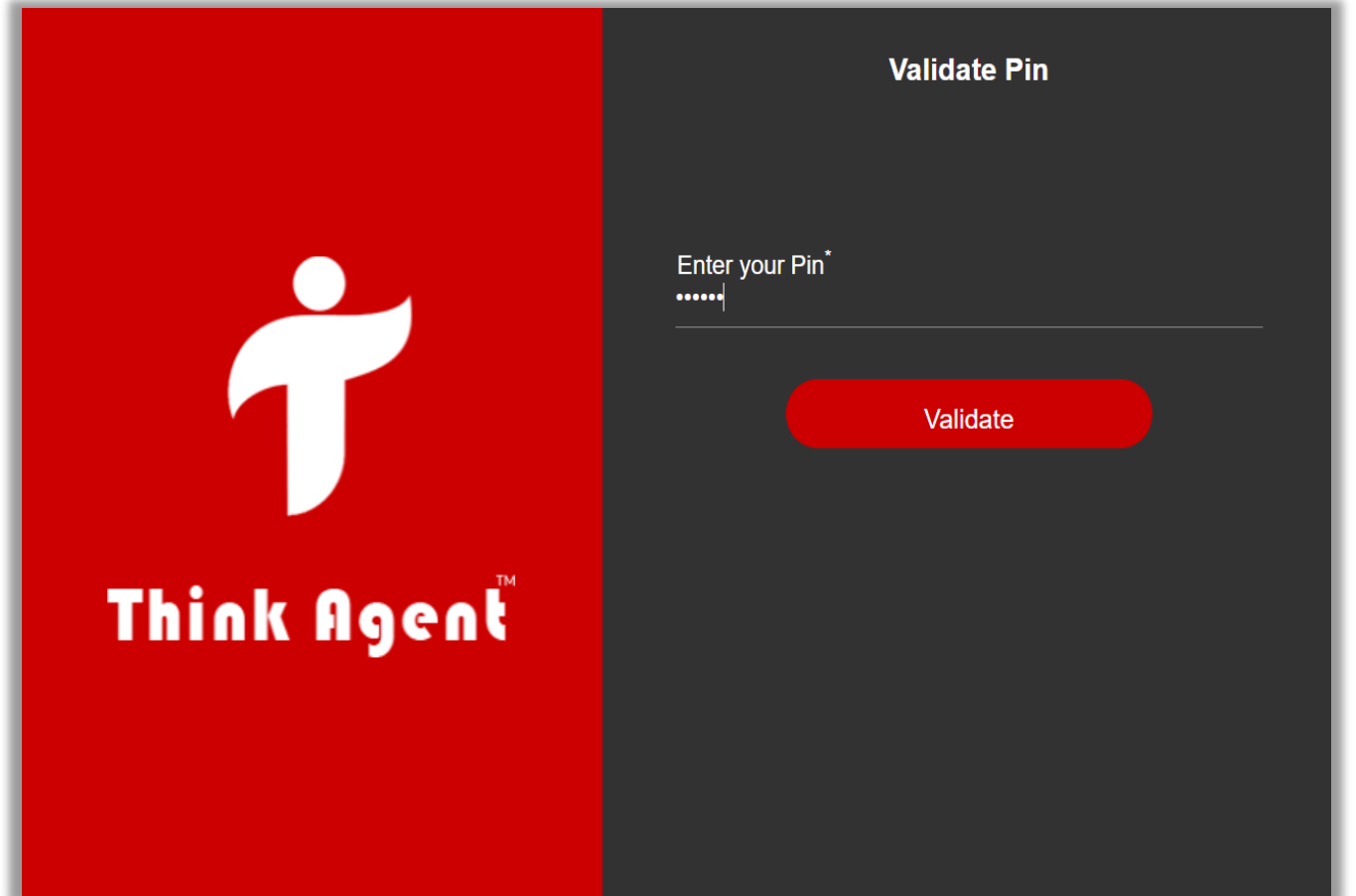
Don't Forget! Copy your PIN (Ctrl + C) from the PIN email

Validate Your PIN

After you click the “[**Click This Link To Begin Your Registration**](#)” link in your Username email...

- **Paste your PIN**; or type it *exactly* as it appears in your PIN email (it is case-sensitive)
- Click “**Validate**”

Note: You will create your login password on the next screen



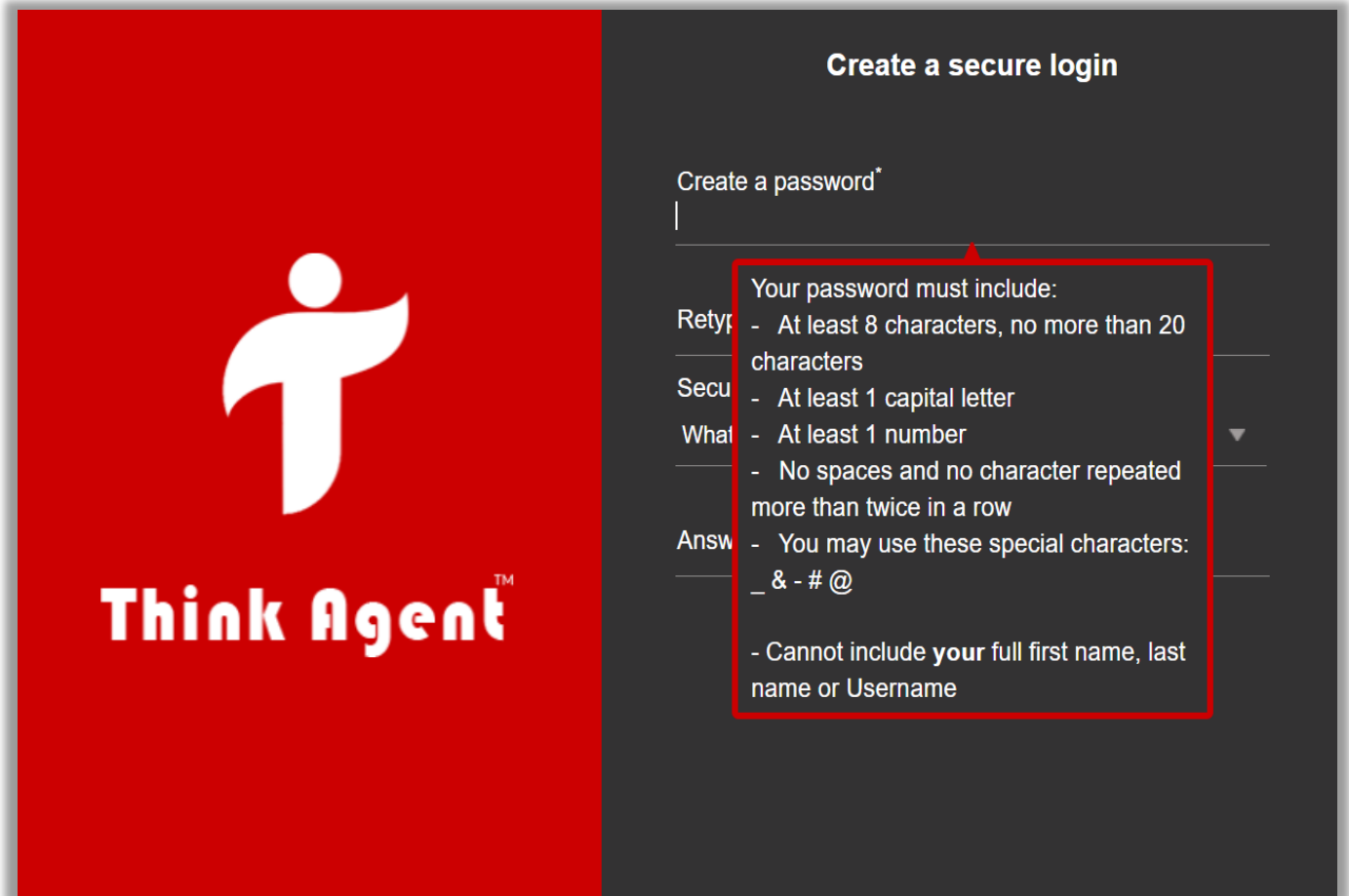
The screenshot shows a registration interface for Think Agent. On the left, a red vertical bar contains a white stylized human figure icon and the text "Think Agent™". On the right, a dark grey panel titled "Validate Pin" contains a text input field labeled "Enter your Pin*" with five dots for masking. Below the input field is a red rounded rectangular button labeled "Validate".

Create Your Password

After validating your assigned PIN, you can create your password.

- Create your **password**
- Confirm by re-typing your password

Note: You no longer need your PIN. Your password is your own to create— Be sure it meets the criteria here!



Choose Your Security Question & Answer

After confirming your self-created password...

- Choose one **security question** you want to answer from the drop-down options.
- Type your response below the question, on the **Answer** line.
- Click “**Submit**” and you’re finished registering!

Hint: Make sure it is something you won’t forget!

Create a secure login

Create a password*
.....

Retype this password*
.....

Security Question*

What was your nickname as a child? ▾

What was your nickname as a child?

What is your father's middle name?

What is your mother's middle name?

What was your high school mascot?

What was the name of your first pet?

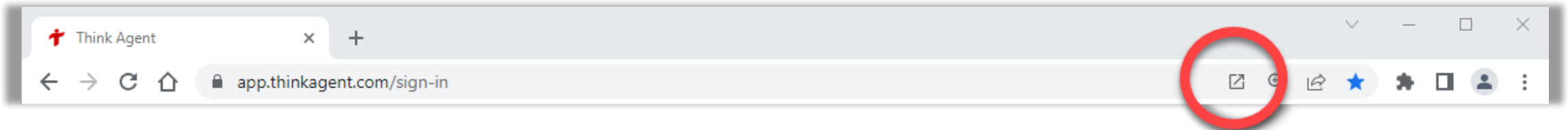
Logging-In To Think Agent

You only register once! After you have completed your registration, you only need to choose **Login** to access Think Agent in the future.

- You will use your **Username** provided to you, and the **password** your created to login.
- Access Think Agent from your **desktop** at: <https://app.thinkagent.com>.

Hint: Install Think Agent on your desktop by clicking the icon on the web address bar (image below)!

- Think Agent is also available as a mobile app! Just search “Think Agent” on your iOS or Android device’s mobile app store, download & login.



Thank You!
