



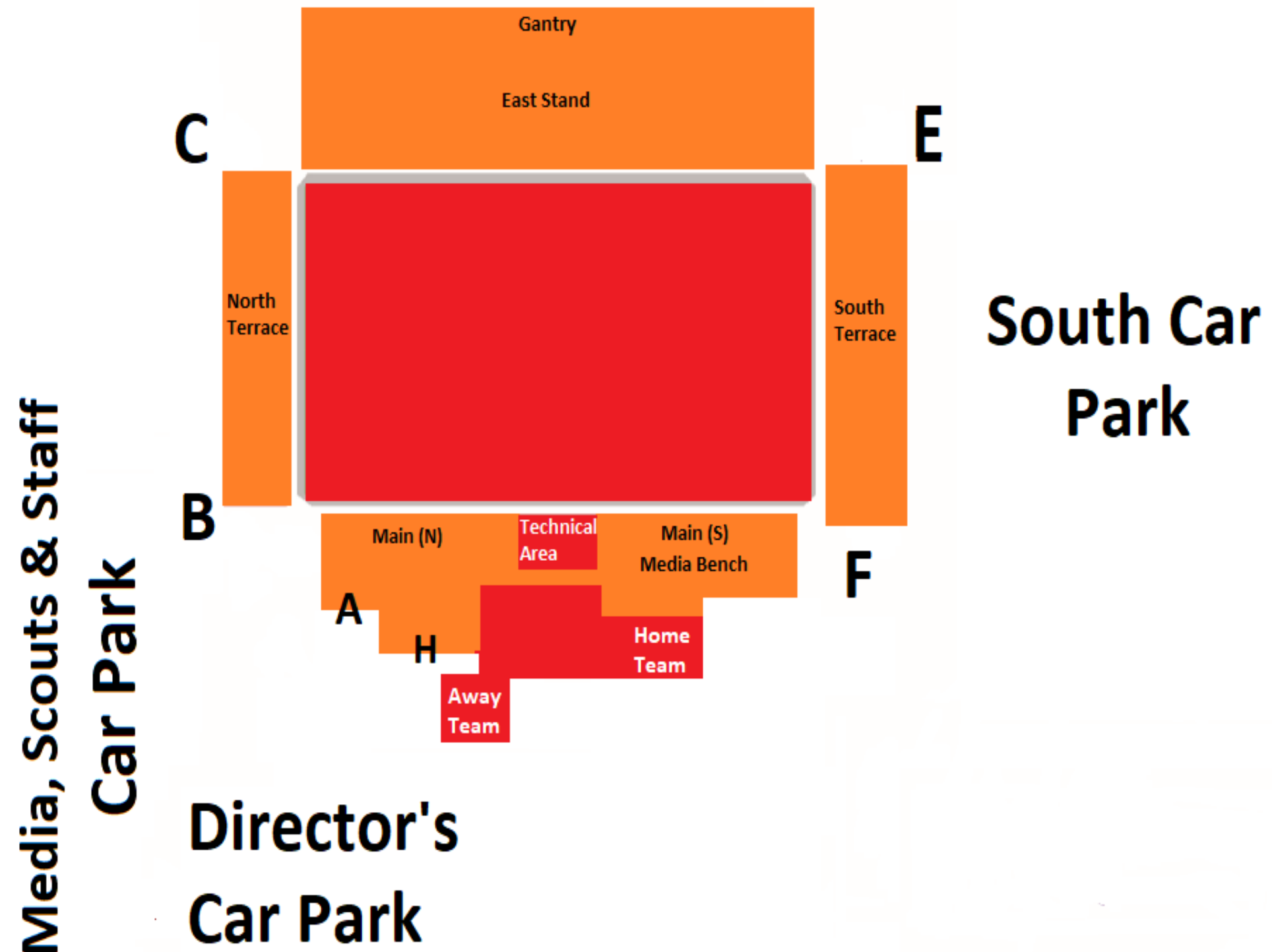
MATCHDAY PROTOCOLS

GUIDANCE FOR SUPPORTERS AT AGGBOROUGH STADIUM



Location of **Red** and **Amber** Zones

Letters denote Turnstile entry points



Advance of Match Day



- All attendees should carry out a self-assessment of COVID-19 symptoms before travelling to the venue
- Season ticket holders should have a season ticket card and all other spectators must have a pre-purchased e-ticket which they must either print or have available on a mobile device – **there will be no on-the-day purchase at the venue**
- Data capture of all attendees for NHS Test and Trace purposes will take place during the advance ticket purchase process
- Regular information will be communicated in the build up to the match to educate and remind visitors of rules, processes, one-way systems etc

What To Expect



TRAVEL

- There will be no car parking on site for spectators due to the requirement to avoid mixing individuals locating in different stands within the venue
- Only car parking on site will be for players, staff, officials, media and scouts
- Spectators are encouraged to travel on foot or by bicycle if possible, to avoid use of public transport and ease traffic congestion in the local area

ON ARRIVAL

- Face coverings **MUST** be worn at all times – please ensure to wear one from before you arrive at the venue until after you have left
- Hand sanitiser dispensers will be available on the approach to entry points with spectators encouraged to utilise on entry and exit of the venue
- Temperature checks prior to reaching the turnstiles – if an individual has symptoms compatible with coronavirus infection or temperature at or above 37.5 degrees they will not be permitted to enter the venue
- Once completing temperature check, spectators will proceed to the turnstile with their season ticket card or match e-ticket to be scanned in for entry



Inside Aggborough: North Stand Terrace

- Entry is via Turnstile B (See diagram on Page 2 same as pre-COVID)
- You must sanitise hands and temperature check before having your ticket scanned – please observe 2m distance if queuing is required
- Follow one-way system once inside the venue as guided by signage and stewards
- Terrace loaded from the back first as supporters enter to minimise “brush past.”
- Stickers on floor of terrace to highlight exact spaces on which spectators should stand to view the match
- Spectators to remain in viewing position at all times where possible
- If you need to leave your viewing position, always walk left until reaching the next set of yellow steps, then head down steps to the bottom before turning right and walking along front of terrace to exit the stand, turning your head to face the front whenever walking next to another spectator to minimise “brush past”



Inside Aggborough: Main Stand

- Tickets are split into **Main Stand (N)** and **Main Stand (S)** with the stand essentially split into two to enable operation without any interference with the Red Zone
- Entry for Main Stand (N) via Turnstile A (see the diagram on page 2), entry for Main Stand (S) via Turnstile F
- You must sanitise hands and temperature check before having your ticket scanned – please observe 2m distance if queuing is required
- Follow one-way system once inside the venue, walking along front of stand and following signage and guidance from stewards to be directed to seats
- Stand loaded from back first during ingress to minimise “brush past”
- Stickers on seats to highlight exact spaces in which spectators should sit to view the match – green to sit, red to leave empty
- Spectators to remain in viewing position at all times where possible
- If you need to leave your viewing position, in Main Stand (N) always walk to your left until reaching the next set of yellow steps, then head down steps to the bottom before turning left and walking along front of the stand to exit, turning your head to face the front whenever walking next to another spectator to minimise “brush past.” In Main Stand (S), do the same, but remember to right instead of left. See the diagram on Page 2 if you’re unsure as to which is (N) and (S) in the Main Stand.
- Spectators **MUST** ensure to stay away from the Red Zone at all times



Inside Aggborough: South Stand Terrace

- Entry via Turnstile E (See diagram on Page 2)
- You must sanitise hands and temperature check before having your ticket scanned – please observe 2m distance if queuing is required
- Follow one-way system once inside the venue as guided by signage and stewards
- Terrace loaded from back first during ingress to minimise “brush past”
- Stickers on floor of terrace to highlight exact spaces on which spectators should stand to view the match
- Spectators to **remain in viewing position at all times** where possible
- If you need to leave your viewing position, always walk **left** until reaching the next set of yellow steps, then head down steps to the bottom before turning right and walking along the front of terrace to exit the stand, turning your head to face the front whenever walking next to another spectator to minimise “brush past”



Inside Aggborough: East Stand

- Entry via Turnstile C (See diagram on Page 2)
- You must sanitise hands and temperature check before having your ticket scanned – please observe 2m distance if queuing is required
- Follow one-way system once inside the venue, walking along front of stand and following signage and guidance from stewards to be directed to seats
- Stand loaded from back first during ingress to minimise “brush past”
- Stickers on seats to highlight exact spaces in which spectators should sit to view the match – green to sit, red to leave empty
- Spectators to remain in viewing position at all times where possible
- If you need to leave your viewing position, always walk left until reaching the next set of yellow steps, then head down steps to the bottom before turning left and walking along front of terrace to exit the stand, turning your head to face the front whenever walking next to another spectator to minimise “brush past”



During the Match

- Face coverings must be worn by all spectators at all time
- Spectators to remain in their viewing position at all times if possible and to turn "back to back" when passing each other to minimise "brush past" if requiring to move from their viewing position for any reason
- Social distancing to be observed and spectators encouraged to remember not to celebrate good play or goals by embracing other spectators
- PA announcements will be made every 20 minutes reminding spectators of safety measures including wearing a face covering at all times
- Cleaning of toilet facilities and potential "touch points" throughout the event



After The Match

- Spectators are requested to remain in their viewing position until advised by a steward to begin their exit from their respective stand, at which point they will be directed to the appropriate exit gate
- Sanitiser units in position for spectators to use as they exit the stadium
- PA announcements to continue to engage and remind spectators of protocols
- Any vehicles permitted to park on-site must remain in the car park until 30 minutes after the final whistle to allow safe egress of spectators

