

Check in this document everything you need to know about transfers between distances, transfers between athletes, transfers to the next edition and refunds of your registration.

Transfers between distances

Distances	Conditions
Road Full Distance → Road Half Distance	The existing price difference shall not be paid
Road Half Distance → Road Full Distance	Proportional share has to be paid
Gravel Half Distance → Gravel Olympic Distance	The existing price difference shall not be paid
Gravel Olympic Distance → Gravel Half Distance	Proportional share has to be paid

1. The athlete will not be able to make more than once the option to transfer between distances or existing events.
2. The deadline for transferring between distances is **12/03/2023**.
3. Bib numbers purchased by invitation are not eligible for any refund or transfer.

What do I have to do?

1. The athlete has to fill in the form that can be found in the following link ([go to the form](#)).
2. The athlete has to indicate the option to **transfer between distances**.
3. Finally, the organisation will contact the owner of the bib to inform him/her that the process has been completed correctly.

Athlete-to-athlete transfers

The transfer to another athlete will only be viable in one case:

1. The athlete who requested the transfer of **2022 (2nd edition)** for **2023 (3rd edition)** and this year cannot participate. It is the athlete who has to look for another interested person to make the transfer.

It should be borne in mind:

1. Any other situation that is not covered by the above-mentioned case will not be transferred.
2. The athlete who will be the owner of the number will have to pay **10% of the current price (on the day of the transfer) of the registration.**
3. The deadline for the transfer between athletes is **12/03/2023.**

What do I have to do?

1. The athlete has to fill in the form that can be found in the following link ([go to the form](#)).
2. The athlete has to indicate the option to **transfer to another athlete.**
3. Finally, the organisation will contact the owner of the bib to inform him/her that the process has been completed correctly.

Transfer to 2024 edition (4th edition)

1. Athletes who have registered for the **2023 edition (3rd edition)** and request the transfer to the **2024 edition (4th edition)** have the deadline of **12/03/2023.**

What do I have to do?

1. The athlete has to fill in the form that can be found in the following link ([go to the form](#)).
2. The athlete must indicate that he/she wants to **transfer the bib to the next edition**.
3. Finally, the organization will contact the owner of the bib to inform him/her that the process has been completed correctly.

Returns

For registered up to 31/10/2022

Return policy	Return deadline
100% money back guarantee	Until 31/01/2023
25% money back guarantee	Until 13/04/2023

For registrants between 1/11/2022 and 31/01/2023

Return policy	Return deadline
25% money back guarantee	Until 13/04/2023

1. If the athlete requests a refund of the registration fee after the estimated deadline, no proportional part will be refunded.
2. The athlete is responsible for knowing the dates of the refunds.
3. All the refund management will involve the **payment of a 10%** that will be applied on the registration fee. For more information about the refund, please fill in the form that you will find on the following link ([go to the form](#)).

What do I have to do?

1. The athlete has to fill in the form that can be found in the following link [\(go to the form\)](#).
2. The athlete must indicate that he/she **wants the bib to be returned**.
3. Finally, the organisation will contact the owner of the bib to inform him/her that the process has been completed correctly.

Finally, if you have any questions, do not hesitate to contact us and we will get back to you as soon as possible. Fill out the form below [\(go to form\)](#).