

TERMS OF USE – Hermitage Hotel Prague ChatGPT Application

Hermitage Holdings a.s.

Last Updated: April 27, 2026

1. Acceptance of Terms

By accessing or using the Hermitage Hotel Prague ChatGPT Application (“Application”) provided by Hermitage Holdings a.s. through the ChatGPT platform, you agree to be bound by these Terms of Use (“Terms”).

2. Purpose of the Application

The Application provides informational responses related to Hermitage Holdings a.s., including but not limited to:

- Hotel accommodations and room offerings
- Dining services, including restaurant and bar information
- Meetings, conferences, and event services
- Guest support, reservations, and general customer service
- On-site amenities such as fitness facilities, parking, and EV charging
- Local recommendations and hotel-related information

All content is intended for general informational and support purposes only.

3. AI-Generated Content

Responses generated by the Application are produced using artificial intelligence technology and may contain inaccuracies, omissions, or incomplete information.

Users acknowledge that:

- Information may not always be current or accurate
- Responses should be independently verified when necessary

4. No Professional Advice

Information generated by the Application does not constitute legal, financial, medical, or other professional advice. Users should consult qualified professionals where appropriate.

5. User Responsibilities

By using the Application, you agree that you will not submit or transmit:

Sensitive personal data (e.g., social security numbers, payment details)
Confidential or proprietary information
Illegal, harmful, abusive, or inappropriate content

You are responsible for your use of the Application and any content you provide.

6. Platform Governance

Use of the Application is also subject to the terms, conditions, and policies of the ChatGPT platform.

7. Limitation of Liability

To the fullest extent permitted by law, Hermitage Holdings a.s. shall not be liable for any decisions made, actions taken, or losses incurred based on responses generated by the Application.

8. Changes to Terms

Hermitage Holdings a.s. reserves the right to update or modify these Terms at any time. Continued use of the Application following any changes constitutes acceptance of those changes.

9. Privacy Notice

Your use of the Application may also be subject to our Privacy Policy, available at:
<https://www.hermitageprague.com/privacy-cookie-policy>

10. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the Czech Republic, without regard to conflict of law principles.

11. Contact Information

For questions about these Terms, please contact:

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