

# **TERMS OF USE – Shilo Inns Guest Assistance ChatGPT Application**

**Shilo Management Corporation (d/b/a Shilo Inns)**

Last Updated: May 4, 2026

## **1. Acceptance of Terms**

By accessing or using the Shilo Inns Guest Assistance ChatGPT Application (“Application”) provided by Shilo Management Corporation (d/b/a Shilo Inns) (“Shilo Inns”) through the ChatGPT platform, you agree to be bound by these Terms of Use (“Terms”).

## **2. Purpose of the Application**

The Application provides informational responses related to Shilo Inns and its hotel properties, including but not limited to:

- Hotel accommodations and room availability
- Property amenities (e.g., pools, fitness centers, pet-friendly policies)
- Reservations, booking guidance, and customer service support
- On-site services and guest policies
- Loyalty programs, promotions, and special offers
- Directions, local attractions, and general travel information

This Application is intended to support guests of the following Shilo Inns locations:

- Shilo Inn Elko – 2401 Mountain City Highway, Elko, NV 89801, USA
- Shilo Inn Killeen – 3701 South WS Young Drive, Killeen, TX 76542, USA
- Shilo Inn Suites Salem – 3304 Market Street NE, Salem, OR 97301, USA
- Shilo Inn Suites Klamath Falls – 2500 Almond Street, Klamath Falls, OR 97601, USA
- Shilo Inn Mammoth Lakes – 2963 Main Street, Mammoth Lakes, CA 93546, USA

All content is intended for general informational and support purposes only.

## **3. AI-Generated Content**

Responses generated by the Application are produced using artificial intelligence technology and may contain inaccuracies, omissions, or incomplete information.

Users acknowledge that:

Information may not always be current, accurate, or reflective of real-time availability  
Responses should be independently verified with the hotel directly when necessary

#### **4. No Professional Advice**

Information generated by the Application does not constitute legal, financial, travel, or other professional advice. Users should consult appropriate professionals or contact the hotel directly for confirmed details.

#### **5. User Responsibilities**

By using the Application, you agree that you will not submit or transmit:

Sensitive personal data (e.g., social security numbers, payment details, passport information)  
Confidential or proprietary business information  
Illegal, harmful, abusive, or inappropriate content

You are responsible for your use of the Application and any content you provide.

#### **6. Platform Governance**

Use of the Application is also subject to the terms, conditions, and policies of the ChatGPT platform provided by OpenAI.

#### **7. Limitation of Liability**

To the fullest extent permitted by law, Shilo Management Corporation (d/b/a Shilo Inns) shall not be liable for any decisions made, actions taken, or losses incurred based on responses generated by the Application.

This includes, but is not limited to:

Booking errors or misunderstandings  
Inaccurate amenity or availability information  
Travel disruptions or third-party service issues

#### **8. Changes to Terms**

Shilo Inns reserves the right to update or modify these Terms at any time. Continued use of the Application following any changes constitutes acceptance of those changes.

## **9. Privacy Notice**

Your use of the Application may also be subject to our Privacy Policy, available at:  
<https://www.shiloinns.com/privacy>

## **10. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of the State of Washington, United States, without regard to conflict of law principles.

## **11. Contact Information**

For questions about these Terms, please contact:

Shilo Management Corporation (d/b/a Shilo Inns)  
9120 NE Vancouver Mall Loop, Suite 245  
Vancouver, WA 98662, USA

Email: [guestservices@shiloinns.com](mailto:guestservices@shiloinns.com)

Phone: (503) 664-5125