

TERMS OF USE – Trio Collection ChatGPT Application

Redford Hotel, Orchard Street Hotel, and The Gatsby Hotel (Trio Collection)

Last Updated: May 1, 2026

1. Acceptance of Terms

By accessing or using the Trio Collection ChatGPT Application (“Application”) provided by Redford Hotel, Orchard Street Hotel, and The Gatsby Hotel (collectively, the “Trio Collection”) through the ChatGPT platform, you agree to be bound by these Terms of Use (“Terms”).

2. Purpose of the Application

The Application provides informational responses related to the Trio Collection, including but not limited to:

- Hotel accommodations and room availability
- Amenities and property features
- Booking assistance and general inquiries
- Customer service and support
- Local recommendations and neighborhood information
- Policies, check-in/check-out details, and guest services

All content is intended for general informational and support purposes only.

3. AI-Generated Content

Responses generated by the Application are produced using artificial intelligence technology and may contain inaccuracies, omissions, or incomplete information.

Users acknowledge that:

- Information may not always be current or accurate
- Responses should be independently verified when necessary

4. No Professional Advice

Information generated by the Application does not constitute legal, financial, medical, or other professional advice. Users should consult qualified professionals where appropriate.

5. User Responsibilities

By using the Application, you agree that you will not submit or transmit:

- Sensitive personal data (e.g., social security numbers, payment details)
- Confidential or proprietary information
- Illegal, harmful, abusive, or inappropriate content

You are responsible for your use of the Application and any content you provide.

6. Platform Governance

Use of the Application is also subject to the terms, conditions, and policies of the ChatGPT platform.

7. Limitation of Liability

To the fullest extent permitted by law, the Trio Collection shall not be liable for any decisions made, actions taken, or losses incurred based on responses generated by the Application.

8. Changes to Terms

The Trio Collection reserves the right to update or modify these Terms at any time. Continued use of the Application following any changes constitutes acceptance of those changes.

9. Privacy Notice

Your use of the Application may also be subject to the Privacy Policies of the Trio Collection hotels:

- <https://www.redfordhotelnyc.com/privacy-policy>
- <https://www.orchardstreethotel.com/privacy-policy>
- <https://www.gatsbyhotelnyc.com/privacy-policy>

10. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of New York, without regard to conflict of law principles.

11. Contact Information

For questions about these Terms, please contact:

Redford Hotel

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New York, NY 10002

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Orchard Street Hotel

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The Gatsby Hotel

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