



Patient Portal EZ Access

The New Patient Portal

View test results and recent
medical records at the
click of a button.

An illustration of a stethoscope with its tubing looped around a computer mouse, symbolizing the connection between medical care and digital technology.

[Learn More >>](#)

What is a Patient Portal?

- The Patient Portal provides you with secure, online access to portions of your medical records.
- It is an easy and convenient way to communicate with the practice through a secure internet connection.
 - Think of it as an online account for your doctor's office, similar to online banking or credit card accounts you may currently have. Once you sign up and log on to the patient portal you will be able to pull from **YOUR** own personal medical record.
- Only you will have access to your health records, including any messages or information sent to you from our practice.

What are the benefits of the Patient Portal?

- You are able to take a more active role in your healthcare. We take great pride in our patients being active members of their healthcare.
- It also provides an efficient means of communication, eliminating sources of frustration such as playing phone tag.
- An online mobile option will be debuted soon for you smartphone.

With the patient portal you will be able to:

- Send and receive non-urgent messages and information from your doctor's office, including test results and clinical visit summary reports
- Easily notify the practice of changes to your personal information , including demographic information and telephone numbers
- Request a refill for medications prescribed by our office
- Access your medical records 24 hours a day, 7 days a week

What do I need to have to participate?

- You will need access to a computer connected to the internet.
- You will need to have an email address for **yourself** only.
Unfortunately, due to privacy laws each individual needs to have separate email addresses.
 - Example: Husband and wives are unable to share an email address. Your email is treated with the same privacy as your medical records and never sold or leased.

How do I sign up?

- In order to have a patient portal account you need to already be an established patient of our office.
- You need to contact our office to ask for an invitation or provide your email address.

An invitation will be sent directly to the email provided (Example below):

- First : Patient's
Middle :
Last : Name

Genesis Medical has added two new connectivity tools to provide secure and easy ways for you to access your medical information and to connect with your practice on a regular basis.

- **First, My Medical Record:**
- Our secure, HIPAA-compliant Patient Portal where you can:
- Receive online test results
- Request prescription refills
- Email secure messages to your practice
- Download a summary of your medications, immunizations and vital signs
- View your statements
- Please accept our invitation to create your account on the portal by clicking the "Accept Now" link below. If you do not wish to use the portal, please simply click "Deny the request" for our records.

- [Accept Now](#)



[Deny Request](#)

You MUST select "ACCEPT NOW" to continue

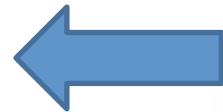
What happens after I Accept?

- You will receive an email letting you know we have received your request. You will be sent a user name and password within 24 hours.

Log in Information:

- Hi Anna Smith,
- We have enabled your online access. Please log in using below information.
- Email Address: Anna@hotmail.com
Password: password578413

URL : <https://genesismedical.myezyaccess.com>



You must type the username and password in exactly as it was provided in the email.



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Welcome !

Genesis Medical Associates is an independent network of primary care physician offices throughout the Northern Suburbs of Pittsburgh.

At Genesis, our primary care physicians are concerned not only about your health but also about your well-being. As part of the Genesis family, you will experience dedicated care that emphasizes health promotion, disease prevention, patient education and verifiable quality of treatment. Genesis physicians are able to provide primary care to families because they understand family responsibilities and family relationships. In addition, through listening and caring, they provide treatment to the whole person.

Current Patients:

If you are currently a patient, you can now register with this secure medical record portal for requesting a prescription refill, communicate with your doctor, complete forms, get access to your care record, all at your convenience. If this is a medical emergency please contact the closest Emergency Room. [Click here to begin](#)

New Patients:

Please call the Practice of your choice to request an appointment from our web page. [Genesis Medical Homepage](#)

All Patients:

Please Register on our Homepage Web Site so that you will have quick access to your Secure Patient Medical Record Portal. In addition, you will be able to "Follow" your Physician's Blogs, Pulses and other medical updates by creating an account.

Please click here. [Genesis Medical Homepage](#)

Patient / Family Login

Email Address

Password

[Forgot your password ?](#)

Doctor / Staff / Contact Login


Email Address

Password

[Forgot your password ?](#)

This is a great opportunity to save the website to your favorites for easy access.

Simply right click the mouse, change the name and click Add



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Welcome !

Genesis Medical Assoc throughout the Northern S


At Genesis, our primary about your well-being. A emphasizes health prom treatment. Genesis phy understand family respo caring, they provide treat


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Please click here. [Genesis Medical Homepage](#)







Add a Favorite

Add this webpage as a favorite. To access your favorites, visit the Favorites Center.

Name:

Create in:  Favorites 

Please verify your Date of Birth and Sex Click Continue



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Verify Information

Please specify requested information to verify your identity !

Birth Date (mm/dd/yyyy)

Sex

[Continue](#)

[Close](#)

Please update your Password: Must be 8-12 characters in length



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Change Password

You MUST Change your Password !!

New Password needs to be 8-12 characters in length

Current (Temporary) Password

New Password

Confirm New Password

Answer your security question:



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Add Secret Question/Answer

Adding Secret Question/Answer helps make account more secure

Question	<input type="text" value="Select ..."/>
Secret Answer	<input type="text"/>
Confirm Answer	<input type="text"/>
	<input type="button" value="Update"/>

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Welcome **Name**



Bulletin Board

- [MEDICAL RECORD SUMMARY](#)



Appointments

- You have no appointment registered now. [\[CLICK HERE \]](#) to request a new appointment.



Messages

- You have no new messages.
- [\[CLICK HERE \]](#) to accept patient agreements. **(New)**
- [\[CLICK HERE \]](#) to view completed online forms.
- [\[CLICK HERE \]](#) to request access for additional Family members.
- [\[CLICK HERE \]](#) to Test Email



Bills

- Your current balance is \$0.00.



Name

Your Last Login

Portal User Since
09/19/2014



Blue Button:

- The bottom right hand corner of the homepage says “Blue Button.” This is how you access your Clinical Summary.
 - Clinical Summary is a brief synopsis of everything that has been recorded in your medical record.
 - Allergies
 - Problems
 - Medications
 - Immunizations



**Blue
Button**

You may either View or Download to your PC:

Schogel and Fardo Family Medicine Clinical Summary on September 19, 2014 by Keli Kalkowski

Name

Allergies, Adverse Reactions, Alerts

Allergy Name	Reaction Description	Start Date	Severity	Status	Provider
No Known Allergies					

Conditions or Problems

Problem Name	Problem Code	Onset Date	Status	Provider	Entry Date	Standard Description
No current problems or disability - unknown						

Medication List

Medication	Instructions	Start Date	Stop Date	Product Name	NDC	Generic Name
PROVENTIL HFA AERS	one puff every 6 hours as needed for cough or wheezing	2014/09/19		PROVENTIL HFA	00085113201	ALBUTEROL SULFATE AERS

Immunizations

Vaccine	Administration Date	Value	Standard Description
Seasonal influenza vaccine, injectable, containing preservative, for > 3 years old (Afluria, FluLaval, Fluzone, Fluvirin, Fluarix, Agriflu(>= 18 yo))	2014/09/02	Fluzone (>3 yrs.) [CVX141]	

Authored by:

Prescriptions:

- Prescriptions can be refilled for meds that:
 - Are NON – Narcotic
 - Prescriptions must be prescribed by our office NOT a specialist
 - And, lastly the patients must have had a appointment recently
 - Example: Anna Smith will not receive a refill for Blood pressure medication if she has not been seen at the office for 2 years.

Prescription Tab:


You can simply click request refill

If the medication you wish to refill is not listed please contact the office



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Prescriptions & Refills - Active Meds (1)

THIS IS A REFILL REQUEST ONLY. REFILLS WILL ONLY BE HONORED FOR MEDICATIONS PRESCRIBED AT THIS OFFICE.

Select Patient

Name

Go

You have NOT requested any medication refills via Portal

Patient Name	Medication	Date Entered	Request Refill	
Name	PROVENTIL HFA AERS	09/19/2014	<input type="checkbox"/>	Refill History

Instructions : one puff every 6 hours as needed for cough or wheezing

Select & Continue

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You have the opportunity to leave a comment:
Example: please provide two (one for school and one for home)
Provide a pharmacy name and phone number



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Refill Request

To request a refill please fill the following information and click "Submit".

* are required !

Patient Name

Name

Medication

Quantity *

PROVENTIL HFA AERS

1 inhaler

Other Required Information

Comments / Questions

(Dosage & Frequency i.e. 1 a day)

Pharmacy *

OTHER

Pharmacy Name & Phone *

Target - Cranberry

Patient Phone *

Note: Please note that this is only a request for a refill. We will contact you within 2 business days. If this is a medical emergency please call 911.

Submit

Close

(Click Once)

Refills:

- You will be sent a email and receive a message within 2 business days.
- If you receive a denial we ask you contact our office for further details.

Email our offices:

Under message, select new message



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New Message

To send a message please enter the following information and click "Send Message".

NOTE : While every effort is made to monitor these messages, we encourage you to go to the nearest Emergency Room for any medical or critical emergency or call 911.

From *

Name

To *

Subject *

Message *

Font Size

Rich text editor toolbar with icons for Cut, Copy, Paste, Undo, Redo, Bold, Italic, Underline, Strikethrough, Bulleted List, Numbered List, Indent, Outdent, Link, Unlink, Text Color, Background Color, and a Checkmark icon.

Large text area for composing the message.

Attachments

[Browse...](#)

[Attach File \(Max 20 MB\)](#)

[Send Message](#)

[Save Message](#)

[Close](#)

Requesting An Appointment

- Genesis Medical is trying to simplify our online Appointment Scheduling.
- Please feel free to send us a message to request a appt. Please include the following information:
 - Date Requested
 - Time Requested
 - Provider (only if you need to be seen by someone specific)
 - If leaving this section blank we will place you with the appropriate provider that best suits your needs based on the time requested.
 - Symptoms – Please be specific
 - Cough, Cold, Runny nose for 2 weeks
 - Physical with blood work
 - Discuss my ongoing High Blood Pressure

After you request an Appointment

- Our staff will work to find you an appropriate appointment or provide a alternative day or time.
- We will work diligently to provide you the appointment and time you requested.
- If for some reason the date, time or provider you requested is not available we will message you to notify you.
- Once the appointment is final you will receive a confirmation message from the office.

Other uses for the Message option:

- You are able to select to message our office
 - This is a great opportunity to ask a question
 - Or provide an answer to a question discussed at your office visit. Such as the date of your last Tetanus shot.
 - Messages will be viewed by staff at the office several times a day
 - Emergency questions or concerns should NOT be left here

Email back from the office:




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Message

 Reply  Forward

From SFFM 1
To 
Date 9/19/2014

Subject Re: Are you open on Friday?

Message

yes we are, our Friday hours are 7-330pm.

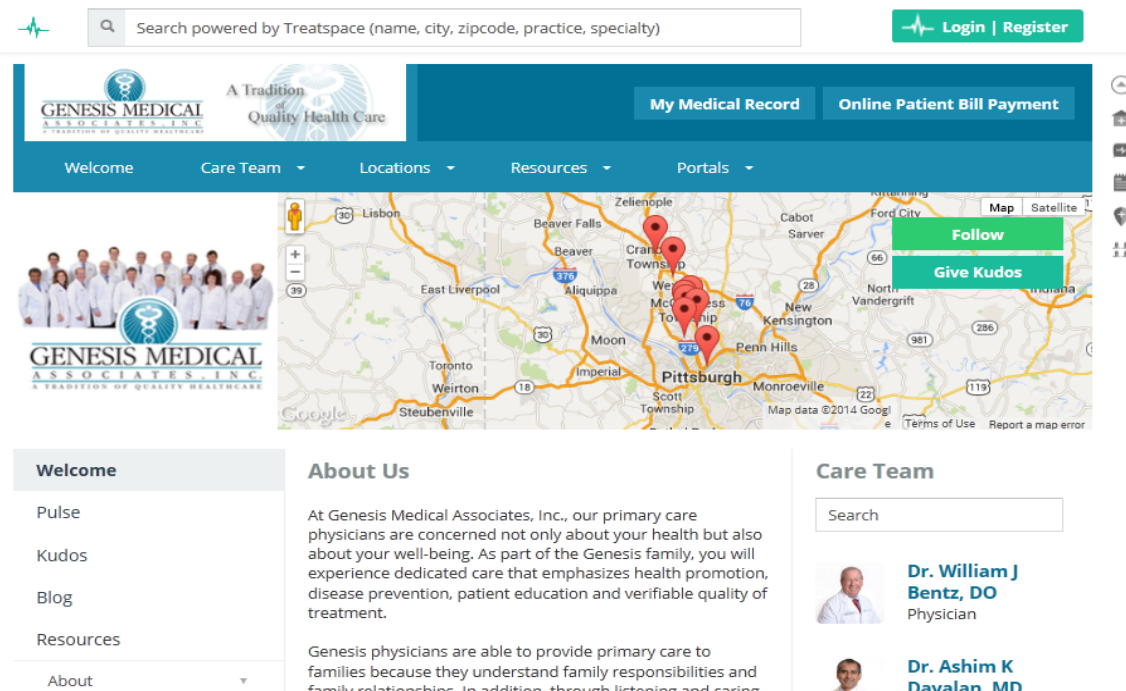
----- Original Message -----



Just wondering if your office will be open on Friday?

Genesis Medical Associates, Inc Website

- You are able to access the Genesis Medical Associates Website by clicking the logo in the top left hand corner of your portal homepage
 - OR
- You can access your portal by going to www.genesismedical.org and clicking My Medical Record



Thank you for partnering with us to provide the BEST possible care!

- Genesis Medical Associates, Inc is proud and excited to offer you this technology from the comfort and convenience of your home. This allows us to partner in your healthcare and provide you a more active role in your healthcare.

