

DMAS - Toll Free Telephone Numbers for Non-Emergency Medical Transportation Services

Reservation Telephone Numbers

(Call this number to make your transportation arrangements or check to see if you are eligible for Transportation)

Medicaid Plan	Reservation Phone numbers
Magellan Complete Care of Virginia	877-790-9472
Magellan Medallion 4.0	800-424-4518
United Healthcare CCC Plus	844-604-2078
United Healthcare Medallion 4.0	833-215-3884
Aetna Better Health of VA-CCC Plus(Secondary Only)	800-734-0430 Option 1
Anthem HealthKeepers CCC Plus(Secondary Only)	855-325-7581
Optima Health CCC Plus(Secondary Only)	855-325-7558
Virginia Premier CCC Plus (Secondary Only)	877-719-7358

Transportation Ride Assist/Customer Service Telephone Numbers

(If you need to cancel your ride, ask questions about your transportation)

Medicaid Plan	Ride Assist-Where is My Ride Phone Numbers
Magellan Complete Care of Virginia	877-790-9472 (TTY: 866-288-3133)
Magellan Medallion 4.0	800-424-4518
United Healthcare CCC Plus	844-525-1491 (TTY:844-525-1491)
United Healthcare Medallion 4.0	833-215-3885
Aetna Better Health of VA-CCC Plus(Secondary Only)	800-734-0430 Option 2
Anthem HealthKeepers CCC Plus(Secondary Only)	855-325-7581 Option 1
Optima Health CCC Plus(Secondary Only)	855-325-7558 Option 1
Virginia Premier CCC Plus (Secondary Only)	877-719-7358 Option 1 then option 2 then option 3