



**Building Hearing Solutions  
For Over 25 Years!**

## **A SAFE AND RESPONSIBLE RE-OPENING**

### **Staying Safe Together**

**Francis Audiology has re-opened to provide continuing care with the following modifications.**

1. We will schedule our patients in a fashion that will minimize appointment overlap.
2. We will dispense hand sanitizer to each patient and significant other upon entrance to the office.
3. We will take your temperature with a touchless thermometer prior to services.
4. We will disinfect all surfaces including chairs and door handles and equipment before each appointment.
5. We will use masks and gloves during all appointments
6. Scheduled appointments only. No “walk in” or unscheduled visits will be permitted.
7. We will continue to mail supplies such as batteries, wax guards and most other items you may need with no postage charges during these trying times.
8. When possible, video telehealth visits will be implemented.

### **What we ask of you**

1. If you are ill, contact your physician and stay home until medically cleared.
2. Do not come in for an appointment if you have been knowingly exposed to Covid 19 within the last two weeks; you have a fever or cough.
3. Appointments will be limited to the patient and one significant other.
4. Use of a **mask (facial covering) is mandatory** for everyone entering the office.
5. For the safety of yourself and others, it is important arrive to your scheduled appointment on time. If you are unable to arrive at your appointment time for any reason, please call and reschedule.
6. Follow hand washing, social distancing and other safe practices recommended by the CDC.

Please call us at 724-933-3440 or email us at [faudio@francisaudiology.com](mailto:faudio@francisaudiology.com) with any questions or find yourself in urgent need of hearing healthcare.

Helpful links:

[Health.PA.Gov](https://www.health.pa.gov)  
[CDC.Gov/Coronavirus](https://www.cdc.gov/coronavirus)

7000StonewoodDrive•Suite210•Wexford,PA15090  
P.(724)933-3440•F.(724)933-3446  
[www.francisaudiology.com](http://www.francisaudiology.com)



**Building Hearing Solutions  
For Over 25 Years!**

**1-877-PA-HEALTH**

7000StonewoodDrive•Suite210•Wexford,PA15090  
P.(724)933-3440•F.(724)933-3446  
[www.francisaudiology.com](http://www.francisaudiology.com)