Welcome to Chronic Care Management.

We appreciate the opportunity to provide you with comprehensive care. Medicare, as well as your physician at Altoona Lung Specialists, have identified the care of chronic health conditions as a priority in patient care. Chronic conditions are ongoing medical problems that must be managed effectively between the health care team and the patient to maintain the best possible health. Examples include COPD, high blood pressure, heart disease, and many others.

**What is chronic care management and what can you expect?**

* This new benefit is provided by Altoona Lung Specialists and supported by a SPAC patient services team, which consists of clinical case managers who will be calling you on a monthly basis to check on your health, medications and overall well-being.
* SPAC patient services updates your physician and office staff regularly on your health status. Altoona Lung Specialists will continue to provide all of your care and SPAC patient services is our support services team that keeps us informed about your health.
* ***Phone calls will come from 844-926-2273 and/or SPACPATIENTCARE on behalf of your doctor so please answer the phone***.

**We are implementing Chronic Care Management (CCM) as a standard of care because…**

* Your chronic health conditions need to be monitored consistently even when you aren’t in the doctor’s office.
* Our goal is to keep you from being admitted to the hospital and this will help us do that.
* Your health matters to us and we want the best health for you.

**My Patient Portal login info for chronic care management is (Your Username and Password will be provided at the time of your first call):**

* To access my patient portal, visit www.spacinternational.com/spacapp
* Your Username is: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Your Password is: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

As your healthcare provider, we are very pleased that you are taking part in this new standard of care and we continue to look forward to serving you for all your health needs.

**Please keep this sheet for your records.**

Sincerely,

ALTOONA LUNG SPECIALISTS