



UPDATED March 20, 2020

COVID-19 (Coronavirus Disease 2019) preparedness at Allergy & Asthma Center

Statement from Allergy & Asthma Center

Our patients' wellbeing and safety is our greatest priority. If you believe you have the symptoms resembling those of the Coronavirus, the Centers for Disease Control and Prevention (CDC) recommends that you contact your Primary Care Provider before seeking in-person care.

To date, there have been no cases of COVID-19 reported in any of our locations. We are on alert about COVID-19 and have a number of precautions and screenings in place to protect staff and patients during this sensitive time.

1. Our medical staff is well-equipped with protective gear to keep themselves and patients safe.
2. We have implemented strict hourly, as well as patient-by-patient, cleaning and disinfecting regimens in accordance with CDC guidelines.
3. Staff at all locations have received training to properly triage patients to mitigate risk of seeing potentially infected patients.
4. We are regularly communicating about COVID-19 with our staff and sharing information about what is currently known and our preparedness plans.
5. We are leveraging our call center and IVR system to deliver messages to incoming callers about when to seek medical care at our offices and when alternative measures are more appropriate.
6. We are currently implementing telemedicine for follow-up appointments. Please call us for more details when planning your next visit.

Prevention is a key strategy with any virus, such as influenza or coronavirus, so it is important to both protect yourself and take measures against spread to others.

We will continue to see patients; however, if you are exhibiting symptoms of COVID-19, please inform our staff so that they may direct you to the appropriate treatment center.

We recommend you regularly check our website for updates as information continues to change.

Sincerely,

Dr. Prasad Nataraj, MD

Prasad Nataraj, MD

