



**UPDATED March 20, 2020**

**COVID-19 (Coronavirus Disease 2019) preparedness at Allergy & Asthma Center**

Statement from Allergy & Asthma Center

Our patients' wellbeing and safety is our greatest priority. If you believe you have the symptoms resembling those of the Coronavirus, the Centers for Disease Control and Prevention (CDC) recommends that you contact your Primary Care Provider before seeking in-person care.

To date, there have been no cases of COVID-19 reported in any of our locations. We are on alert about COVID-19 and have a number of precautions and screenings in place to protect staff and patients during this sensitive time.

1. Our medical staff is well-equipped with protective gear to keep themselves and patients safe.
2. We have implemented strict hourly, as well as patient-by-patient, cleaning and disinfecting regimens in accordance with CDC guidelines.
3. Staff at all locations have received training to properly triage patients to mitigate risk of seeing potentially infected patients.
4. We are regularly communicating about COVID-19 with our staff and sharing information about what is currently known and our preparedness plans.
5. We are leveraging our call center and IVR system to deliver messages to incoming callers about when to seek medical care at our offices and when alternative measures are more appropriate.

Prevention is a key strategy with any virus, such as influenza or coronavirus, so it is important to both protect yourself and take measures against spread to others.

We continue to see patients but do not want you to risk exposure; therefore, we ask that you not come in to see us. We are looking into implementing virtual visits so you can see a doctor from the comfort of your home. We will release more information on telehealth as soon as possible

We recommend you regularly check our website for updates as information continues to change.

Sincerely,

Dr. Prasad Nataraj, MD

A handwritten signature in black ink that reads 'Prasad Nataraj, MD'.

Medical Directory  
Asthma & Allergy Center

