







2020 Annual Report



Central Outreach Wellness Center - Dr. Stacy Lane, D.O. North Shore: 127 Anderson St, Pittsburgh, PA 15212 (412) 515-0000 Aliquippa: 2360 Hospital Dr, Aliquippa, PA 15001 (724) 707-1155 Erie: 3104 State St, Erie, PA 16508 (814) 619-4009 Washington: 95 Leonard Ave, Washington, PA 15301 (724) 249-2517

#### **COWC Annual Report**

#### How Did We Expand Our Services in 2020?

Our focus remains on culturally competent medical care, supporting and understanding our patients' wide range of unique beliefs and healthcare needs. We are steadfast in being a voice and a resource for whomever needs us, especially for the LGBTQIA and HIV+ communities we support. Central Outreach provides access to care for a diverse patient population, promotes harm reduction and recovery, and treats all people with dignity and respect.

In 2020 we saw growth in our Aliquippa Satellite office, which opened in December of 2019. The office now sees 15% of our new patients. We expanded our reach, opening another satellite office in Erie, Pa. We began a Street Outreach program, reaching the people who do not feel comfortable receiving care in a hospital or formal medical setting. We expanded our Hep C outreach efforts by expanding into the communities of northeast Ohio, reaching populations in correctional facilities and reaching more people in Suboxone and Methadone clinics. We hired an outreach PrEP navigator to engage individuals at high risk for HIV and STIs to link them with our care. We opened Central Outreach Cosmetic Services to provide free laser hair removal to our patients.

When the COVID-19 pandemic hit Western Pennsylvania, we were at the forefront of COVID testing in Pittsburgh, establishing the first drive-thru test center at the Zoo and two Central Outreach locations. We administered close to 4,600 COVID-19 tests, with 40% (1,900) of those tests done in March and April to provide a stop-gap allowing the major health organizations in the area the time to establish their own testing sites and resources.

Central Outreach will continue to fight for our patients in 2021 to ensure they receive the care they deserve, and we will continue to expand our services so that no one in our communities faces barriers to healthcare.



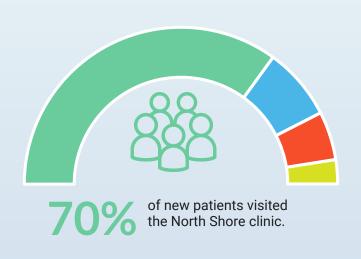
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## <u>Total Patient Appointments (By Location & Includes Telemed)</u>



420 MENTAL HEALTH
PATIENTS
THROUGH 2020

136 patients per day are seen by our medical providers.

1,459 TRANS & NON-BINARY PATIENTS
THROUGH 2020



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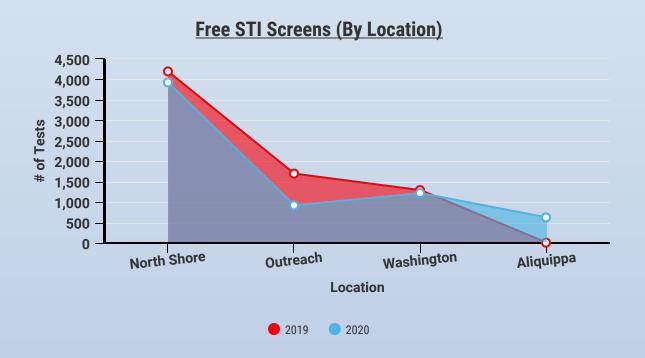
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## FREE STI SCREENS OFFERED IN 2020





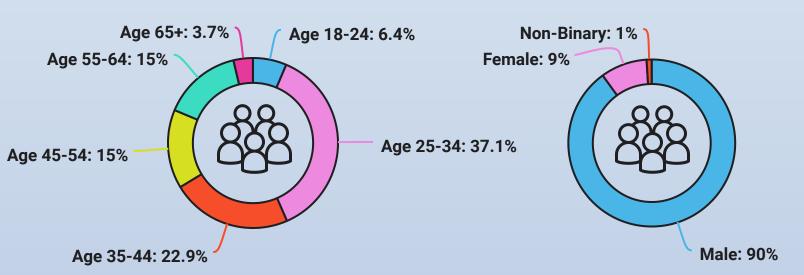
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#### **COWC Annual Report**

# 876 HIV(+) Patients

#### **HIV(+) Patients (By Age)**

#### **HIV(+) Patients (By Gender)**





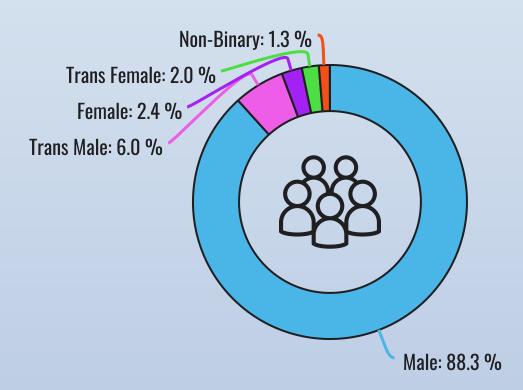
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#### Patients on PrEP (By Gender Identity)





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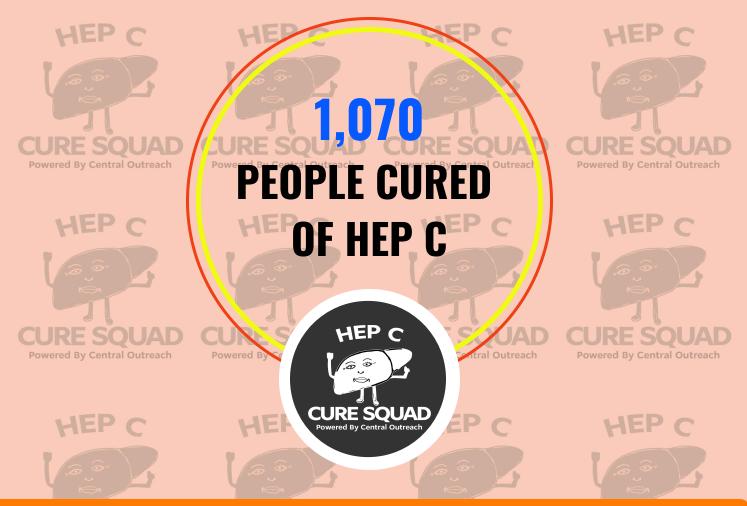
#### **COWC Annual Report**

**Powered By Central Outreach** 

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3,224 people were tested in 104 facilities, like Suboxone clinics, inpatient & outpatient corrections & outreach events, across 10 counties in PA & OH.











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#### **COWC Annual Report**



## 4,600 COVID-19 TESTS ADMINISTERED

with 40% (1,900) of the tests done in March & April to provide a stop gap, allowing the major health organizations in the area the time to establish their own testing sites & resources.



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#### **COWC Annual Report**

#### **CONTACT US**



### Mothership

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#### **Email**

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#### Website

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#### Phone

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Central Outreach Wellness Center / 2020 Annual Report / By Alex Young & Ryan McMullan