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## OPIOID PRESCRIPTION POLICY

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### MEDICATION:

Refill requests **MUST** be made 48 hours in advance. We require you to use the pharmacy on file for all of your prescriptions. If you are no longer using the pharmacy we have on file, please inform us upon CHECK-IN or at the time of your refill request.

### OPIOID PRESCRIPTIONS:

- 1) Each patient will be prescribed pain medication for a short period of time for acute post-operative pain from only one provider (e.g. only one surgeon or only the primary doctor).
- 2) Opioids will **NOT** be prescribed to any patients who already have active prescriptions from another provider. OAA physicians will only prescribe narcotics when we take on that role, after direct communication with other providers, and clear understanding that we will be the only provider of narcotics.
- 3) OAA physicians verify with the PA Drug Monitoring database to confirm patients do not have more than one prescriber of opioid medications. If we receive any reports, documenting a patient to have more than one prescription prescribed by more than one provider, all narcotic prescription will cease.
- 4) Pain medication is for acute pain only. Pain medication for chronic issues will need to be addressed by either patient's PCP or Pain Management.
- 5) Opioid prescriptions **CANNOT** be called into your pharmacy or mailed to your home.
- 6) Regular appointments must be kept.
- 7) Lost or stolen medication(s) will not be replaced.
- 8) Patients must take medication(s) as prescribed.

**PER POLICY - WALK-IN REQUESTS FOR PRESCRIPTION REFILLS WILL NOT BE HONORED.**

**TO REQUEST A PRESCRIPTION REFILL, YOU WILL NEED TO CONTACT US VIA:**

- **OAA PATIENT PORTAL: [HTTPS://1453.PORTAL.ATHENAHEALTH.COM](https://1453.PORTAL.ATHENAHEALTH.COM)  
\*\*PLEASE BE ADVISED THAT SUBMITTING AN ELECTRONIC REQUEST VIA THE PORTAL WILL RESULT IN A FASTER TURNAROUND TIME FOR REFILLS. \*\***
- **OAA PRESCRIPTION REFILL LINE: (610) 973-6200, OPTION 5**

**MEDICATION RENEWALS WILL NOT BE FILLED AFTER HOURS, ON WEEKENDS, OR ON HOLIDAYS.**